ANNUAL REPORT 2017/18 VOLUME I



MUNISIPALITEIT - BERGRIVIER - MUNICIPALITY ONS DIEN MET TROTS / WE SERVE WITH PRIDE

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FOREWORD BY THE EXECUTIVE MAYOR



Our Vision

Bergrivier: a prosperous community where all want to live, work, learn and play in a dignified manner.

Mission:

Commitment to sustainable development and the delivery of services that are responsible to the developmental needs of all communities in Bergrivier Municipality.

Dearest community,

It is an honor to represent the Council of Bergrivier Municipality and an absolute pleasure to present the Annual Report for the 2017/2018 financial year.

Bergrivier Municipality has made a commitment to its community and via political and administrative leadership we were successful in providing quality services as documented throughout the Annual Report.

Although we are extremely proud of our achievements, we face ongoing challenges. Collectively we will continue focusing our strengths on the following relevant aspects:

- *Promotion of a safe, healthy, educated and integrated community;
- *Sustainable service delivery;
- * Economic development;
- *Continuity of good governance;
- *Building strong relationships between the municipality, the community and commercial agriculture;
- *Integration via the RSEP programs, education and housing;
- *Continue to employ qualified staff to validate the vision of the municipality: Fit for Purpose;
- *Communication and public participation;
- *Ensuring service delivery is the focal point at all times; and
- *Last but not least, we will ensure that Bergrivier Municipality is a municipality for the people, of the people and by the people.

This Annual Report provides an overview of the strategic objectives we addressed as set out by the Integrated Development Plan (IDP), focusing on service delivery while concurrently complying with legislative requirements and governance challenges.

On behalf of the Council of Bergrivier Municipality I would like to take this opportunity to convey our sincerest appreciation to the community of Bergrivier for their inputs and continuous support.

A heartfelt thank you to the Municipal Manager, the Directors and the full municipal complement for their loyal dedication in diligently performing all their duties.

"Few will have the greatness to bend history itself, but each of us can work to change a small portion of events. It is from numberless diverse acts of courage and belief that human history is shaped. Each time a man/woman stands up for an ideal, or acts to improve the lot of others, or strikes out against injustice, he/she sends forth a tiny ripple of hope, and crossing each other from a million different centers of energy and daring those ripples build a current which can sweep down the mightiest walls of oppression and resistance." — **Robert F. Kennedy**

For this I acknowledge, appreciate and applaud my fellow councillors.

Bergrivier Municipality supports the Sustainable Development Goals (SDG's) as a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity.

All honor and glory to God.

Thank you,

Alderman Ray van Rooy

EXECUTIVE MAYOR



HIGHLIGHTS OF 2017/18 FINANCIAL YEAR

FOREWORD BY THE MUNICIPAL MANAGER



I am proud to be associated with Bergrivier Municipality. It is an institution where we truly live our vision of creating a "*Prosperous Community where all want to live, work, learn and play in a dignified manner*". We strive to satisfy our community by delivering excellent services, which we do sustainably. The appreciation and thankfulness that we receive from our communities are evidence of this. Our latest customer survey rated the Municipality at 75% satisfied customers. Bergrivier Municipality is a Category B Municipality in terms of Section 155 of the Constitution of South Africa (1996) and performs all the

executive, legislative and administrative powers and functions assigned to it in terms of Section 156 of the Constitution read with Chapter 3 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) (Systems Act). At Bergrivier Municipality we strongly uphold the definition of a Municipality as contained in the Systems Act, which states that a municipality consists of three equal partners namely the Council, the Administration and the Public. It is where these three partners work seamlessly together, that we see the magic happen!



Obviously we are not perfect and there is still much that we can and must do, but we are satisfied that we truly function as three circles working together in close partnership to benefit all the people living and working within our Municipal area. For these reasons, we take great care and effort to work well with sector departments in our area to obtain maximum successes. Please refer to the list of successes listed by the Executive Mayor in his foreword.

Our international relations with Belgium Federal Government and Heist-op-den-Berg Municipality in particular assisted Bergrivier Municipality in knowledge sharing, skills transfers and the procurement of much needed funding. Bergrivier Municipality is privileged to be selected as one of only three Municipalities in South Africa to apply for funding from the Belgium Federal Government. We have submitted our business plan during May 2016 on the improvement of waste management with the theme: "Turning waste into prosperity". During the previous financial year (2016/2017) our funding application was approved and we started implementing the programme successfully from July 2017. During the 2017/2018 financial year 21 waste ambassadors were recruited from local entrepreneurs and employed in three areas throughout Bergrivier Municipal Area namely Noordhoek in Velddrif, Ward 4 in Piketberg and Monte Bertha in Porterville. The ambassadors were trained in waste management. This programme will be implemented during the following 5 years.

While attending to our own areas of service delivery within Bergrivier Municipal area, we are also in conversation with the Moravian Church of South Africa about sustainable service delivery models in the two Moravian Towns within Bergrivier. At the moment the Church is still acting as "Municipality" in both Goedverwacht and Wittewater (two Moravian Towns within our area) with poor levels of success. The Municipality and the District Municipality are currently assisting the Church with service delivery where and when needed, but we are seeking a sustainable future solution jointly and in partnership to ensure a better future for all people living in the Moravian towns. This is an ongoing discussion and the rhythm of progress is dictated by the Church. The Municipality is frustrated by the slow progress, but we are doing everything in our power to expedite a solution.

The revenue trend for the Municipality for the past three years consists mainly of income derived from services, rates and government grants. The revenue from own sources, rates and services represents 78.87 % of the total operational income. During the past financial year the Council took up external loans to the value of R 6 080 million for the construction of capital infrastructure to enhance the delivery of services. Government grants received represent 21.13 % of revenue. The loans and grants were also spent on infrastructure improvement to ensure that all residents have access to the full complement of Council's services. During this financial year we realized a debtor's collection rate of 91.74 % which is below the National Treasury current norm of 95 % in Local Government. The Municipality has prepared a revenue Management Action Plan to improve the collection rate and we will make a concerted effort in the next financial year to achieve a minimum target of 96 %.

Bergrivier Municipality is blessed with a skilled and loyal work force and we had only one change during this financial year in our Top Management and that was the appointment of a senior manager, Director Dean Josephus, as the Director Community Services. The Directors of Bergrivier Municipality have permanent employment contracts and that supports stability and attracts better skills and experience. The Council values continuity and will ensure stability in the administration for the next term. The contract of

the Municipal Manager was extended for another 5 years until 2022.

As a Municipality we do risk assessments annually and have dedicated risk meetings quarterly to develop and implement mitigating measures. Our top 4 strategic risks with the highest residual ratings include the limited water availability and supply, lack of effective credit control resulting in high outstanding debtors, lack of financial sustainability and the risk of illegal occupation of Municipal land.

Looking back we are thankful for a very successful year with many highlights, but we are also constantly aware of the sustainability challenges facing Local Government in South Africa including the financial sustainability of Local Government. Together we can face any challenge that comes our way if we continue to work in partnership. I believe that there are no challenges that we cannot successfully tackle together. We truly strive to serve with pride!

ADV H LINDE MUNICIPAL MANAGER

CHAPTER 1: MUNICIPAL OVERVIEW AND EXECUTIVE SUMMARY



Fighting poverty and better education together

Photographer unknown

1.1 INTRODUCTION TO BERGRIVIER MUNICIPALITY

The Constitution of the Republic of South Africa (1996) states that the government comprises of national, provincial and local spheres (municipalities) of government which are distinctive, interdependent and interrelated (Section 40). Bergrivier Municipality is an organ of state within the local sphere of government, and is established in terms of Section 12 of the Municipal Structures Act, 1998, (Act 117 of 1998) (Municipal Structures Act) as a Local Municipality with an Executive Mayoral System combined with a Ward Participatory System.

Section 152 (1) of the Constitution sets out the objectives of local government namely:

- To provide democratic and accountable government to the community;
- To ensure the sustainable provision of services to the community;
- To promote social and economic development;
- To promote a safe and healthy environment; and
- To encourage communities and community organisations to get involved in local government matters.

The Constitution also assigns a developmental duty to Municipalities which requires them to structure and manage their administration, budgeting and planning processes in a manner that gives priority to the basic needs of the community whilst promoting social and economic development of the community, and ensure that any red tape with regard to land use planning is eliminated.

The functions of municipalities are set out in Schedules 4B and 5B of the Constitution, and municipalities must perform these functions in a manner that enables them to achieve the Constitutional objectives as indicated above. Section 84 of the Municipal Structures Act regulates the division of functions between district and local municipalities and the following table indicates the functions that Bergrivier Municipality is authorised to perform.

| Schedule 4, Part B functions | Schedule 4, Part B functions Yes/No Schedule 5, Part B functions | | Yes/No |
|----------------------------------|--|--|--------|
| Air pollution | Yes | Beaches and amusement facilities | Yes |
| Building regulations | | Billboards and the display of advertisements in public places | Yes |
| Child care facilities | Yes | Cemeteries, funeral parlours and crematoria | Yes |
| Electricity and gas reticulation | Yes | Cleansing | Yes |
| Firefighting services | Yes | Control of public nuisances | Yes |

TABLE 1: MUNICIPAL FUNCTIONS

| Schedule 4, Part B functions | Yes/No | Schedule 5, Part B functions | Yes/No |
|---|--|--|--|
| Local tourism | Yes | Control of undertakings that sell liquor to the public | Yes |
| Municipal airports | None in our area | Facilities for the accommodation, care and burial of animals | Yes |
| Municipal planning | Yes | Fencing and fences | Yes |
| Municipal health services | No (West Coast District Municipality | Licensing of dogs | No (West Coast District Municipality |
| Municipal public transport | Yes | Licensing and control of undertakings that sell food to the public | WCDM |
| Municipal public works only in respect of the needs of municipalities in the discharge of their responsibilities to administer functions specifically assigned to them under this Constitution or any other law | Yes | Local amenities | Yes |
| Pontoons, ferries, jetties, piers and harbours, excluding the regulation of international and national shipping and matters related thereto | Yes | Local sport facilities | Yes |
| | Yes | Markets | Yes |
| Trading regulations | Yes | Municipal abattoirs | Yes |
| | | Municipal parks and recreation | Yes |
| | | Municipal roads | Yes |
| | | Noise pollution | Yes |
| | | Pounds | Yes |
| Water and sanitation services limited to potable water supply systems and domestic waste-water and sewage | Yes | Public places | Yes |
| disposal systems | | Refuse removal, refuse dumps and solid waste disposal | Yes |
| | | Street trading | Yes |
| | | Street lighting | Yes |
| | | Traffic and parking | Yes |

1.2 GEOGRAPHIC OVERVIEW

Bergrivier Local Municipality is situated in the West Coast District of the Western Cape Province. The Municipality is bordered to the North by Cederberg Municipality, to the West by Saldanha Bay Municipality, to the South by Swartland Municipality and to the East by Drakenstein and Witzenberg Municipalities. The Municipality covers a geographic area of approximately 4 407.04 km² and is geographically diverse. It includes 9 urban settlements, approximately 40 kilometres of coastline and a vast rural area. The main urban settlements that constitute the Municipality are: Piketberg which is the

administrative seat, Porterville, Velddrif (which includes Port Owen, Laaiplek and Noordhoek), Dwarskersbos, Eendekuil, Aurora, Redelinghuys, Goedverwacht and Wittewater. The latter two towns are Moravian settlements on private land.

The following figure depicts the Bergrivier Municipal Area as well as the position of Bergrivier Municipality in relation to the Western Cape.





The following table provides an overview of the various settlements that constitute the Bergrivier Municipal Area:

| SETTLEMENT | CHARACTERISTICS AND ECONOMIC BASE |
|--|--|
| Velddrif (Including Laaiplek, Port Owen and Noordhoek) | Velddrif is a coastal town which functions as a focal point for the fishing industry along the West Coast. The most important resources are the sea, the coastal environment, salt pans and the Bergrivier Estuary Tourism, retirees and second home residents provide a solid base for the local economy. |
| Dwarskersbos | Dwarskersbos is a coastal town characterised by its property market, holiday accommodation and tourism. The sea and coastal area are the most important natural resources. The main function of the town is to provide holiday accommodation. Tourism, retirees and second home residents provide a solid base for the local economy. |

TABLE 2: SETTLEMENT TYPES, CHARACTERISTICS AND ECONOMIC BASE

| SETTLEMENT | CHARACTERISTICS AND ECONOMIC BASE |
|---|---|
| Piketberg (Including Piket Bo-Berg) | Piketberg is classified as a central place and is the administrative seat of the Bergrivier Municipality. It is also the service and commercial centre of the surrounding agricultural area. The primary economic base of Piketberg is agriculture. Public-sector activities related to the municipal head office, district offices, provincial government offices and other public functions also provide a solid base for the local economy. |
| Porterville (Inclu- ding Dasklip Pass) | Porterville is classified as a central place and sound infrastructure has contributed towards the establishment of a Regional Overberg Agri Office as well as Kaap Agri and Voorberg prison. The economic base of Porterville is primarily agriculture, which is supplemented by some recreational and tourism activities. |
| Redelinghuys | Redelinghuys is classified as an isolated village. The town mainly functions as a residential area for the surrounding agricultural sector and retired people. There is some recreational and tourism potential in the Verlorenvlei which is a Ramsar Site which falls partially within Bergrivier's area of jurisdiction. This town has no autonomous economic base other than the accommodation of farm workers involved in the nearby farms and basic service provision associated with this use. |
| Aurora | Aurora is also is classified as an isolated village. The town has a rural character against a picturesque topographical setting. This town has no autonomous economic base other than the accommodation of farm workers involved in the nearby farms and basic service provision associated with this use. |
| Eendekuil | Eendekuil is also classified as an isolated village. It functions as a low-order agricultural service centre that is dependent on Piketberg for higher-order services. Mainly a residential town for farm workers and retired people. This town has no autonomous economic base other than the accommodation of farm workers involved in the nearby farms and basic service provision associated with this use. |
| Goedverwacht and Wittewater | Goedverwacht and Wittewater are also classified as isolated villages. These towns are located on private land, within a predominantly agricultural area. They are Mission Stations run by the Moravian Church of South Africa, and have little direct investment to stimulate economic activities. Inhabitants work mainly on the surrounding farms, but the villages do boast some very good builders. The scenic mountains and the missionary culture offer some tourism potential, but this can only be realized within the context of the larger tourism plan for the region. |

The ward demarcation of Bergrivier Municipality was changed for the 2016 municipal election in accordance with the Local Government: Municipal Demarcation Act, 1998 (Act 27 of 1998) (Demarcation Act) and was demarcated into 7 (seven) wards. Although the Municipality had 7 wards prior to this, the new demarcation brought about significant changes in ward boundaries which impact on municipal planning, information management and community participation practices. The following is a table outlining the new ward demarcation in comparison to the former demarcation:

TABLE 3: COMPARISON OF WARD DEMARCATIONS

| WARD | 2016 ELECTION DEMARCATION | FORMER DEMARCATION |
|------|--|---|
| 1 | Comprises Porterville Town, Voorberg and the rural area to the south east of | Porterville Town, Halfmanshof and the rural area to the |

| WARD | 2016 ELECTION DEMARCATION | FORMER DEMARCATION |
|------|--|--|
| | Porterville | North of Porterville |
| 2 | Comprises the remainder of Porterville (Monte Bertha) and the rural area to the west of Porterville | The remainder of Porterville (Monte Bertha), the rural area to the South of Porterville |
| 3 | Comprises the Western and Southern portion of Piketberg Town, De Hoek, Wittewater and Goedverwacht | Western and Southern portion of Piketberg Town, Eendekuil and an extensive rural area |
| 4 | Predominantly urban and comprises the North Eastern portion of Piketberg Town | Predominantly urban and comprises the North Eastern portion of Piketberg Town |
| 5 | Comprises the Western and Southern portion of Eendekuil, Redelinghuys and Genadenberg which belong to the Moravian Church of South Africa | Predominantly rural with a smattering of private settlements including Wittewater, Goedverwacht and Genadenberg which belong to the Moravian Church of South Africa and De Hoek, a private residential area situated on the premises of the Pretoria Portland Cement factory (PPC) a few kilometres to the south of Piketberg |
| 6 | Predominantly coastal and rural and comprises the towns of Aurora, Noordhoek and Dwarskersbos and the rural areas between these settlements | Predominantly rural and comprises the towns of Aurora, Redelinghuys and Dwarskersbos and the rural areas between these settlements |
| 7 | Predominantly urban coastal settlement and comprises Velddrif which includes Port Owen and Laaiplek | Predominantly urban coastal settlement and comprises Velddrif which includes Noordhoek, Port Owen and Laaiplek |

FIGURE 2: WARD DEMARCATION



1.3 DEMOGRAPHIC OVERVIEW

1.3.1 POPULATION

West Coast District Population

The West Coast District Population is outlined in the table below. Bergrivier Municipality has the second smallest population in the West Coast District.

| | Male | | | Female | | | | Total | |
|------------------------|------------------|----------|------------------|--------|------------------|----------|------------------|--------|---------|
| | Black African | Coloured | Indian/ Asian | White | Black African | Coloured | Indian/ Asian | White | Total |
| DC1:West Coast | 38 508 | 145 239 | 770 | 32 642 | 32 606 | 152 188 | 306 | 34 144 | 436 403 |
| WC011: Matzikama | 2 615 | 28 804 | - | 4 371 | 1 599 | 29 303 | 22 | 4 333 | 71 047 |
| WC012: Cederberg | 3 396 | 19 924 | - | 3 456 | 2 864 | 20 187 | - | 3 122 | 52 949 |
| WC013: Bergrivier | 1398 | 24 871 | 80 | 6 219 | 1 388 | 26 711 | - | 6 807 | 67 474 |
| WC014: Saldanha Bay | 19 462 | 29 351 | 164 | 6 608 | 17 427 | 31 207 | 14 | 6 940 | 111 173 |
| WC015: Swartland | 11 638 | 42 290 | 526 | 11 989 | 9 327 | 44 780 | 269 | 12 943 | 133 762 |

TABLE 4: WEST COAST POPULATION

Community Survey 2016

The Socio-Economic Profile of 2017 states that 68 751 people will reside in Bergrivier Municipal Area in 2018. It needs to be recognized that other sources provide different figures and the projections of the study of PriceWaterhouseCoopers (PWC) differ slightly from the projections of the Community Survey 2016:

TABLE 5: PROJECTIONS OF POPULATION WEST COAST: PWC

| | Population Projections for DC1 Local Municipalities: 2011 to 2040 | | | | | | | |
|------|---|-----------|------------|--------------|-----------|---------|--|--|
| Year | Matzikama | Cederberg | Bergrivier | Saldanha Bay | Swartland | Total | | |
| 2011 | 67,147 | 49,770 | 61,896 | 99,192 | 113,767 | 391,773 | | |
| 2012 | 67,927 | 50,387 | 62,901 | 101,255 | 115,425 | 397,895 | | |
| 2013 | 68,712 | 50,999 | 63,900 | 103,312 | 117,072 | 403,995 | | |
| 2014 | 69,495 | 51,603 | 64,892 | 105,351 | 118,704 | 410,045 | | |
| 2015 | 70,274 | 52,198 | 65,874 | 107,366 | 120,314 | 416,025 | | |
| 2016 | 71,047 | 52,782 | 66,847 | 109,355 | 121,898 | 421,929 | | |

| | Popul | ation Projections | for DC1 Lo | cal Municipalities | : 2011 to 2040 | |
|----------|--------|-------------------|------------|--------------------|----------------|---------|
| 2017 | 71,813 | 53,355 | 67,807 | 111,315 | 123,452 | 427,742 |
| 2018 | 72,569 | 53,917 | 68,754 | 113,238 | 124,970 | 433,447 |
| 2019 | 73,315 | 54,464 | 69,686 | 115,124 | 126,448 | 439,037 |
| 2020 | 74,049 | 54,999 | 70,600 | 116,972 | 127,884 | 444,503 |
| 2021 | 74,770 | 55,520 | 71,497 | 118,778 | 129,278 | 449,843 |
| 2022 | 75,478 | 56,028 | 72,375 | 120,542 | 130,629 | 455,052 |
| 2023 | 76,172 | 56,521 | 73,234 | 122,265 | 131,941 | 460,133 |
| 2024 | 76,852 | 54,000 | 74,073 | 123,951 | 133,210 | 465,086 |
| 2025 | 77,521 | 57,467 | 74,892 | 125,600 | 134,440 | 469,921 |
| 2026 | 78,175 | 57,923 | 75,693 | 127,219 | 135,632 | 474,642 |
| 2027 | 78,814 | 58,366 | 76,476 | 128,810 | 136,791 | 479,257 |
| 2028 | 79,440 | 58,796 | 77,241 | 130,376 | 137,919 | 483,772 |
| 2029 | 80,050 | 59,217 | 77,989 | 131,920 | 139,017 | 488,192 |
| 2030 | 80,645 | 59,627 | 78,722 | 133,444 | 140,086 | 492,524 |
| 2031 | 81,224 | 60,025 | 79,441 | 134,949 | 141,130 | 496,768 |
| 2032 | 81,785 | 60,414 | 80,147 | 136,435 | 142,148 | 500,929 |
| 2033 | 82,329 | 60,791 | 80,840 | 137,904 | 143,142 | 505,006 |
| 2034 | 82,854 | 61,159 | 81,520 | 139,354 | 144,112 | 508,999 |
| 2035 | 83,362 | 61,517 | 82,187 | 140,786 | 145,055 | 512,908 |
| 2036 | 83,850 | 61,865 | 82,841 | 142,200 | 145,977 | 516,733 |
| 2037 | 84,321 | 62,203 | 83,482 | 143,593 | 146,873 | 520,472 |
| 2038 | 84,772 | 62,528 | 84,110 | 144,966 | 147,746 | 524,122 |
| 2039 | 85,203 | 62,844 | 84,724 | 146,315 | 148,594 | 527,680 |
| 2040 | 85,615 | 63,147 | 85,325 | 147,641 | 149,417 | 531,145 |
| Growth | 18,468 | 13,377 | 23,429 | 48,449 | 35,650 | 139,372 |
| % Growth | 0.82% | 0.84% | 1.11% | 1.38% | 0.94% | 1.06% |

Bergrivier Municipality Population

The following sources of statistics estimate the population of Bergrivier Municipal Area:

TABLE 6: SOURCES OF STATISTICS

| Source | Total estimated population size in 2017 | Total estimated population size in 2020 | Total estimated population size in 2023 | Total estimated population size in 2030 | Total estimated population size in 2040 |
|----------------------------------|---|---|---|---|---|
| Socio-Economic Profile (2017) | 68 751 | 70 597 | 73 232 | Not provided | Not provided |
| Community Survey 2016 | 67 474 | Not provided | Not provided | Not provided | Not provided |
| PriceWaterhouse- Coopers | 67 807 | 70 600 | 73 234 | 78 722 | 85 325 |

The estimated population figure for Bergrivier Municipality in 2001 was 46 327. This figure increased substantially to 61 897 in 2011, which is indicative of migration into the Municipal Area. The

estimated population growth for the Bergrivier Municipal Area is 0.2 % per annum which translates to a population for 2016 of 67 474. It needs to be emphasized that the growth rate per annum varies from source to source as the PWC growth rate is stated as 1.11 % and the Social-Economic Profile of 2017 states it as 1.3 %. The average annual growth rate for Bergrivier Municipality is slightly higher than that of the West Coast District's 1.2 %. (MERO 2017)

The following table indicates the population dispersion per ward.

| WARD | DESCRIPTION | ESTIMATED POPULATION | | | | | |
|--------|--|-------------------------|--|--|--|--|--|
| Ward 1 | Comprises the northern part of Porterville and the rural area to the north of Porterville; Voorberg prison | | | | | | |
| Ward 2 | Comprises the southern part of Porterville, Monte Bertha the rural area to the south of Porterville | 5 677 | | | | | |
| Ward 3 | Comprises the western and southern portion of Piketberg Town, De Hoek, Wittewater and Goedverwacht. | | | | | | |
| Ward 4 | Predominantly urban and comprises the North Eastern portion of Piketberg Town | | | | | | |
| Ward 5 | Predominantly rural Eendekuil, Redelinghuys with a smattering of private settlements including Genadenberg which belong to the Moravian Church of South Africa | | | | | | |
| Ward 6 | Predominantly rural and comprises the towns of Aurora, Noordhoek; Dwarskersbos and the rural areas between these settlements | | | | | | |
| Ward 7 | Predominantly urban coastal settlement and comprises Velddrif which includes Port Owen and Laaiplek | | | | | | |
| Tota | al Bergrivier Population | 67 474 | | | | | |

The following table indicates the **population** dispersion per town/area:

TABLE 8: POPULATION PER TOWN / AREA

| TOWN / AREA | 2011 | 2016 |
|-----------------------|--------|--------|
| Redelinghuys | 581 | 574 |
| Bergrivier Rural Area | 21 758 | 24 497 |
| Eendekuil | 841 | 1 530 |
| Dwarskersbos | 341 | 670 |
| Aurora | 342 | 578 |
| Velddrif | 7 327 | 11 017 |

| TOWN / AREA | 2011 | 2016 |
|--------------|---------|--------|
| Goedverwacht | No data | 1 979 |
| Beaverlac | 59 | 64 |
| Piketberg | 9 271 | 12 075 |
| De Hoek | 330 | 360 |
| Wittewater | 849 | 848 |
| Porterville | 5 864 | 7 057 |

Statistics South Africa: Census 2011 and Community Survey 2016 and Source: DEADP/Stats SA

Notes:

- i. Bergrivier Municipality has a relatively large non-urban population (39.6 % in 2011);
- Bergrivier had a relatively large and proportionately stable rural population in the period 2001 to 2011 (40.9 % in 2001 and 39.6 % in 2011). The rural population grew by 2.6 % per annum on average from 2001 to 2011 while the urban population grew by 3.2 % on average in the same period. Bergrivier Municipality population growth slowed to 1.7 % per annum in the period 2011-2016;
- iii. The main urban centres of Piketberg (19.5 % pop.), Velddrif (17.8 % pop.) and Porterville (11.4 % pop.) have grown at 30 %, 50 % and 20 % respectively from 2001 to 2011;
- iv. The average Municipal Population growth from 2011 to 2016 was 1.7 % per annum, which was down



from the 2.6 % from 2001 to 2011.

• Population statistics per gender

The gender composition from 2001 to 2011 remains relatively unchanged and well balanced, with a slightly higher ratio of females to males. The population is predominantly youthful with 58 % of the population falling within the national definition of youth (under 35 years). There is a significant increase of 24.2 % in this age group. The following table indicates the population dispersion by age and race.

FIGURE 3: GENDER DISPERSION



Source: Community Survey 2016

• Population statistics per age

The population is predominantly youthful with 58 % of the population falling within the national definition of youth (under 35). The following figure outlines the age distribution of the population within Bergrivier Municipal Area according to the Socio-Economic Profile 2017:





The majority of Bergrivier Municipality's population is within the younger age category. It is also noticeable that the concentration of females are lower than males in the younger age groups, but from age 20, the

Socio-Economic Profile: 2017

female concentration in each age group is generally greater than that of males. The reason for this could be that males leave the region for work opportunities (*Source: Socio-Economic Profile 2017*)

• Population statistics per race

The racial composition between 2001 and 2011 has changed slightly, with the African population increasing by 5.3 % and the Coloured population diminishing by 4.8 %. The following figure outlines the statistics of the 2016 Community Survey on the racial composition:



FIGURE 5: RACIAL COMPOSITION

Source: StatsSA Community Survey 2016

The racial composition from 2001 to 2011 has changed slightly, with the Black African population increasing by 5.3 % and the Coloured population diminishing by 4.8 %.

• Population statistics per language

The predominant language in the Municipal Area remains Afrikaans which is spoken by 91 % of the population. This is also the predominant language in all wards, followed by isiXhosa and English. In Wards 1, 4, 5 and 7, isiXhosa is the second most predominant language, while in Wards 2, 3 and 6 English is the second most predominant language.



FIGURE 6: LANGUAGE DISPERSION

1.3.2 HOUSEHOLDS

The number of households is based on the number of refuse removal accounts as at the end of the financial year. This is considered to be a reliable data source as Bergrivier Municipality does not have informal townships and each and every household receives an account for refuse removal, even those households qualifying for free basic services.

There is a total of 9 523 urban households in the Municipality (2017/18) of which 1 753 are registered as indigent households. These households constitute 18.41 % of the total number of urban households and is a decrease from the previous years where indigent households constituted 20.12 % of the total number of households. Indigent households are defined as households where the combined monthly income of the household is less than the equivalent of two state pensions plus 40 %. The criteria as prescribed by National Treasury is significantly lower and this emphasizes the unashamedly pro-poor approach of Council.

Bergrivier Municipality experiences rising dependency ratios as seen below. Higher dependency ratios imply that economic dependents (children and elderly) can have implications for social, economic and labour market and therefore greater pressure on social systems and the delivery of basic services.

TABLE 9: DEPENDENCY RATIO

| YEAR | CHILDREN 0-14 YEARS | WORKING AGE 15 – 65 YEARS | AGED 65+ | DEPENDENCY RATIO |
|------|---------------------|---------------------------|----------|------------------|
| 2011 | 15 428 | 42 140 | 4 328 | 46.9 |
| 2019 | 17 681 | 45 273 | 7 618 | 56.3 |
| 2024 | 19 770 | 49 615 | 9 667 | 59.1 |

Source: Socio-Economic Profile 2018

1.4 SOCIO ECONOMIC OVERVIEW

The United Nations uses the Human Development Index (HDI) 10 to assess the relative level of socioeconomic development in countries. Economists expect economic growth to result in improvements in human development and economic decline to have an adverse effect on human development. The following shows that there has been a general increase in the HDI across all municipalities in the West Coast District between 2010 and 2016. In 2016, Saldanha Bay had the highest HDI in the District while, Matzikama, Swartland and Bergrivier Municipalities had roughly similar HDI levels; Cederberg had the lowest HDI in the District. The human development level of the West Coast District has increased continuously over the last 10 years.



FIGURE 7: HUMAN DEVELOPMENT INDEX FOR THE WEST COAST, 2008 - 2017

Source: Western Cape Department of Economic Development and Tourism; IHS Global Insight, 2016

This section provides a brief social profile of the Bergrivier Municipality in terms of:

1.4.1 Education

1.4.2 Health

1.4.3 Poverty

- 1.4.4 The Local Economy
- 1.4.5 Employment

1.4.1 EDUCATION

Education is the functional mandate of the Provincial Department of Education, but the impact of shortcomings within the education system and the lack of skills impact on the Municipality. The Municipality therefore has a vested interest in working co-operatively with the Department of Education and related departments whose functional mandates fall within the realm of social development.

Skills are an essential contributor to the development of individuals, businesses, societies and economies. Their importance is even more pronounced in the South African context where high levels of structural unemployment among the youth is still more prevalent than in other emerging economies. According to the National Planning Commission (2012: 98), South Africa is experiencing a youth bulge, and this represents an opportunity for positive growth if young people are meaningfully employed, but poses a potential for grave social instability if they are not. While low skill levels and lack of experience are widely known as the primary causes of unemployment amongst youth, it is also becoming increasingly apparent that a large number of young graduates are unable to find employment due to an education system that is supplying industry with skills that are either inadequate or irrelevant. Globally, apprenticeship based learning remains the most effective learning methodology that produces high quality workers that have the skills that employers actually need. One of the biggest challenges facing the Western Cape and the rest of the country is the millions of young South Africans who want to work, but cannot find a job.

Labour Force Surveys released by Stats SA on a quarterly basis reveal that the unemployment rate among youth (aged 15-34 years) is consistently higher than the adult unemployment rate in all provinces. For instance, as of 2015 the South African unemployment rate amongst adults (35 - 64 years) was estimated at 17 %, while it was a staggering 37 % amongst young people under the age of 35 years.

It is estimated that approximately half a million jobs remain vacant because of a lack of the appropriate skills. These shortages are felt particularly in the fields of maths and science, with a lack of skills in fields such as engineering and Information and Communication Technology (ICT), as well as a growing shortage of vocational and technical skills (artisans) such as electricians, welders and mechanics, which is seriously hampering economic growth. The national scarce skills list released by national government reveals that 18 of the top 31 scarce skills in the country fall within the artisan sector. The shortage is set to worsen with the National Development Plan envisaging that the country will need to produce 30 000 qualified artisans a year by 2030, while the current annual production rate is only 13 000 – and just under 1 000 in 2015 in the Western Cape. There are a number of reasons for these shortages, which include:

- Poor maths and science pass rates at schools;
- Lack of awareness of scarce skills and related employment opportunities;
- Learners preferring to enrol at universities, which they view as superior to technical colleges;
- Negative societal perceptions of the status of artisans; and
- A shortage of funding and workplace based learning opportunities.

Education and skills will improve access to available employment opportunities. The low education and skills levels of the Bergrivier Community are contributing to unemployment and poverty and are cause for concern. Furthermore there appears to be a mismatch between the available job opportunities and the skills base within the Community.

Education and training opportunities are limited by the absence of any tertiary (or technical) education facilities in the Municipal Area. Bergrivier is the only Municipality in the West Coast District without a FET College. This is evidenced by the fact that only 6 % of school leavers have some form of tertiary education and a concerted effort by both National and Provincial Government to assist in this regard will have to be made. The following educational indicators for Bergrivier Municipal Area provide a dashboard overview of the status quo of education in the area:

| INDICATOR | 2014 2015 | | 2016 | 2017 | |
|---------------------------------|-----------|---------------|-------|-------|--|
| Learner enrolment | 7 981 | 8 126 | 8 212 | 8 309 | |
| Average learner / teacher Ratio | 27.6 | 33.4 | 31.5 | 35.5 | |
| Average dropout rate | 40% | Not available | 31.7% | 21.6% | |

TABLE 10: EDUCATIONAL INDICATORS: BERGRIVIER MUNICIPALITY

| INDICATOR | 2014 | 2015 | 2016 | 2017 | |
|----------------------|-------|-------|-------|--------|--|
| No of schools | 20 | 20 | 20 | 20 | |
| Primary | 21 | 21 | 21 | 21 | |
| Secondary | 4 | 4 | 4 | 4 | |
| No of no fee schools | 8 | 8 | 8 | 8 | |
| Matric pass rate | 92.4% | 93.3% | 92.6% | 87.0 % | |

MERO 2018

The following table provides an overview of the number of learners in Bergrivier Municipality since 2012 on an annual basis:

| TADIE 11. DEDCDIVIED | MUNICIPALITY LEARNER | |
|----------------------|----------------------|-----------------------|
| IADLE II. DERGRIVIER | WONICIPALITY LEARNER | EINKOLIVIEINI FIGURES |

| τοτρ | TOTAL GR R LEARNERS | | | TOTAL GR 1-7 LEARNERS | | | | GRA 12 L | EARNERS | |
|------|---------------------|------|-------|-----------------------|-------|-------|------|----------|---------|------|
| 2012 | 2013 | 2014 | 2012 | 2013 | 2014 | 2015 | 2014 | 2015 | 2016 | 2017 |
| 633 | 737 | 715 | 5 647 | 5 694 | 5 662 | 6 790 | 2332 | 3 448 | | |

Western Cape Government: Bergrivier Municipality Consolidated Joint Planning Initiative (JPI) Report 2014



FIGURE 8: LEARNER ENROLMENT IN BERGRIVIER: 2014 – 2016

Socio-Economic Profile: WC Provincial Government 2018

It is important to emphasize that the drop-out rate has decreased from 40 % in 2012 to 21.6 % in 2017. Bergrivier Municipal Area has the second lowest percentage of no-fee schools in the district as research indicates that learners often drop-out of school due to lack of money. The learner-teacher ratio is also an important indicator and has deteriorated in Bergrivier Municipal Area in die period 2012 – 2013, improved in 2014, deteriorated again to 33.4 % in 2015 and improved in 2016. Factors influencing the learner-teacher ratio include the ability of schools to employ more educators and the ability to collect fees. The following figure outlines the educational facilities in Bergrivier Municipal Area:

FIGURE 9: EDUCATIONAL FACILITIES



Socio-Economic Profile: WC Provincial Government 2018

Bergrivier had 20 schools which had to accommodate 8 212 learners in 2015. To alleviate funding challenges, some of the fee-paying schools became no-fee schools and represented 65 % of schools in the area in 2016. Currently 65 % of public schools in the Bergrivier Municipal Area are equipped with a library reflecting an improvement. The following figure outlines the educational outcomes in the period 2013 – 2015 per municipal area in the West Coast District and the increase of pass rate is remarkable. However, the pass rate for 2017 was 87 % which is a decline from the 92.6 % in 2016.



FIGURE 10: EDUCATIONAL OUTCOMES IN WEST COAST DISTRICT: 2013 - 2016

Socio-Economic Profile: WC Provincial Government 2018

An overview of the highest education levels also provide an indication of the future job market. The following table is an overview of the highest education levels:

TABLE 12: HIGHEST EDUCATION LEVELS

| LEVEL | NUMBER |
|---|--------|
| Grade 0 - No schooling | 5 046 |
| Grade 1 / Sub A - Grade 5 / Std 3/ ABET 2 | 10 094 |
| LEVEL | NUMBER |
|---|--------|
| Grade 6 / Std 4 - Grade 11 / Std 9 / Form 4 | 25 195 |
| Grade 12 / Std 10 / Form 5 | 8 976 |
| NTC I / N1 / NIC/ V Level 2 - Post Higher Diploma Masters: Doctoral Diploma | 2 419 |
| Bachelors Degree - Higher Degree/ Masters / PhD | 760 |

The problem in education and readiness for the employment market is exacerbated by a low literacy rate, which is an indicator of the levels of education and skill in the economy. The literacy rate is calculated as the proportion of persons 14 years and older who have successfully completed a minimum of 7 years of formal education. According to the Western Cape Government: Provincial Treasury: Municipal Economic Review and Outlook (MERO) 2015, the Municipality's literacy level was 76.4 % in 2011 which is significantly lower than the Provincial and District norms of 87.2 % and 79.1 % respectively. A positive is that it has increased by 6 % since 2001. No information on the current literacy level is available as to compare an improvement or deterioration in literacy levels since 2011.

A major concern is that the number of children of school going aged is increasing yet learner enrolments are decreasing. The relatively high matric pass rate is also of little significance if it is considered that 21.6 % of the learners are dropping out before matric. **Teenage pregnancies are also contributing significantly to the school drop-out rate.**

Skills development is, in the light of the above problematique, a serious challenge given that the youth is not prepared for the potential employment market. The overall picture of skills development in Bergrivier is discouraging as 55.5 % of the population is considered "low-skilled". The following table provides an overview of the skills levels in Bergrivier Municipal Area in 2016 as well as a comparison between 2006 - 2016 and 2013 - 2017.

| | Skill level contribution (%) | Average (| growth (%) | Number of jobs | |
|----------------------------|------------------------------|-------------|--------------|----------------|--------|
| Formal employment by skill | 2016 | 2006 - 2016 | 2013 - 2017e | 2016 | 2017e |
| Skilled | 13.8 | 2.6 | 2.8 | 3 063 | 3 070 |
| Semi-skilled | 30.7 | -0.3 | 1.6 | 6 826 | 6 717 |
| Low-skilled | 55.5 | -1.7 | 2.7 | 12 322 | 12 081 |
| Total Bergrivier | 100 | -0.8 | 2.4 | 22 211 | 21 868 |

TABLE 13: SKILLS LEVELS IN BERGRIVIER MUNICIPALITY

MERO 2017/18

The majority of Bergrivier's formally employed individuals are low-skilled (55.5 %), compared to 30.7 percent semi-skilled and 13.8 percent skilled. The high percentage of low-skilled workers are in line with a large number of workers employed within the agricultural sector. Skilled formal employees have been growing between 2005 and 2015; while semi- and low-skilled formal employees have declined across the same period. These continual declines in low-skilled and semi-skilled workers are in line with the overall 10-year decline in employment in the agriculture, forestry and fishing sector as well as the manufacturing sector. 38 % of the youth in Bergrivier Municipality live in households that are classified as poor. Of these youth in poor households, 43 % are coloured, 7 % white and 26 % Black African. Multidimensional poverty comprises of various components selected specifically to reflect the unique experiences of the current South African youth cohort. It draws on the Census 2011 10 % sample to estimate multidimensional poverty among youth at the local municipality level. Based on the Bergrivier Municipal Area, 19 % of the youth are multi-dimensionally poor with an estimated distribution of 27 % Black African, 42 % Coloured, 13 % Indian or Asian, 7 % White and 11 % of other races.

1.4.2 HEALTH CARE

Good health is vital in achieving and maintaining a high quality of life. The information provided by the Department of Health pertains only to public sector health institutions and it should be acknowledged that health include factors such as control of diseases, clean water, sanitation and removal of solid waste which falls within the mandate of municipalities.

Bergrivier Municipality has a high percentage of households with no access to private healthcare in stitutions and are dependent on the availability and access to public health care facilities. Health care in South Africa is geared in such a way that people have to move from primary, with a referral system, to secondary and tertiary levels. Bergrivier Municipal Area has 14 health care facilities in the Municipal Area, including 3 clinics, 5 satellite clinics, 4 mobile clinics, and 2 district hospitals. The Municipality has the lowest number of health facilities in the District. There is a need for improved access to service delivery points especially in rural areas, where people have to commute great distances to access services.

| | PHC | Clinics | Community Community | | Hospitals | | Treatment Sites | | | |
|------------------------|-------|-----------|------------------------|---|-----------|-------------|-----------------|----------|----------------|---------------|
| Area | Fixed | Non-fixed | Health Centres | | | Day Centres | District | Regional | ART Clinics | TB Clinics |
| Bergrivier | 3 | 7 | 0 | 0 | 2 | 0 | 9 | 14 | | |
| West Coast District | 26 | 37 | 0 | 1 | 7 | 0 | 45 | 74 | | |

FIGURE 11: HEALTH CARE FACILITIES

Socio-Economic Profile: WC Provincial Government (2017)

In terms of health care facilities, in 2018, Bergrivier had 3 (fixed) primary health care clinics, 7 mobile/satellite clinics, 2 district hospitals, 8 ART clinics/treatment sites and 14 TB clinics/treatment sites which serve the area.

Access to emergency medical services is crucial for rural citizens due to distances from health facilities. Bergrivier Municipality has 1.8 ambulances per 10 000 population which is slightly higher than the district average of 1.5.

TABLE 14: EMERGENCY HEALTH CARE FACILITIES

| HEALTH INDICATOR | BERGRIVIER | WEST COAST |
|--|------------|------------|
| EMS Operational ambulances | 6 | 28 |
| Population (2017) | 67 807 | 427 742 |
| No of operational ambulances per 10 000 people | 1.8 | 1.5 |

Socio-Economic Profile: WC Provincial Government (2017)

Critical health issues in the Bergrivier Municipal Area are:

- Migration and the influx of seasonal workers which result in a higher burden of diarrhoea and an increase in TB and other infectious diseases. The number of TB patients in the West Coast District has increased over the past few years reaching 3 806 in 2015/16 treated at 76 clinics or treatment sites. In the Bergrivier municipal area, patient load has shown a slight decrease in the last year of 484 in 2015 to 475 in 2016.
- Health care facilities have difficulty in treating diseases such as HIV/AIDS and TB, because migrates move on without completing treatment courses. 1 062 persons received anti-retroviral treatment (ART) and 245 new ART patients received treatment from 9 treatment sites in the Bergrivier Municipal Area.

| TABLE | 15: | HIV/AIDS |
|-------|-----|----------|
|-------|-----|----------|

| Area | | d patients ng ART | | f new ART ents | HIV Transmission Rate | |
|---------------------|---------|----------------------|---------|-------------------|-----------------------|---------|
| | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 |
| Bergrivier | 1 062 | 1 263 | 245 | 242 | 16.7 | 4.2 |
| West Coast District | 8 910 | 10 588 | 1 835 | 2 217 | 1.8 | 2.9 |

Socio-Economic Profile: WC Provincial Government (2018)

• Child Health Care

The Department of Health strongly advises that children be protected from infectious diseases by getting vaccinated from birth to 12 years of age. Vaccination is free of charge at public health facilities. The

Department also runs immunisation campaigns and health workers are sent to nursery schools and crèches to immunise children. Immunisation rate in Bergrivier Municipal Area has declined marginally from 72.1 in 2015 to 69.9 in 2016. The Bergrivier malnutrition rate fell from 1.1 (per 100 000) in 2014 and improved further to 0.2 in 2015, remaining unchanged at 0.2 in 2016. This was below the District rate of 1.8. The neonatal mortality rate (NMR) for Bergrivier has decreased from 2.0 (per 1 000 live births) in 2015 to 0.0 in 2016. This fall in the NMR may indicate improvements in new-born health outcomes, or it may indicate a fall in the reporting of neonatal deaths.

Low birth weight - This indicator has registered a slight deterioration between 2014 (20%) and 2016 (21%); it was the poorest performance (2016) within the District.

| Area | Immunisa | Immunisation Rate | | trition | | Mortality ite | Low birtl | h weight |
|------------------------|----------|-------------------|---------|---------|---------|------------------|-----------|----------|
| | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 |
| Bergrivier | 58.2 | 49.3 | 0.2 | 0.8 | 4.1 | 0.0 | 206.5 | 140.1 |
| West Coast District | 70.5 | 63.3 | 1.6 | 1.7 | 6.8 | 9.2 | 132.6 | 133.5 |

TABLE 16: CHILD HEALTH

Socio-Economic Profile: WC Provincial Government (2018)

• Maternal Health

The maternal mortality ratio for Bergrivier is 0.0. The delivery rate to women under the age of 18 years is 18.6 and although positive, it remains above the District average of 16.6. Termination of pregnancy-rate has increased in 2016 from 0.1 to 0.3 in 2018. The District has increased from 0.3 to 0.4 over the same period. The Municipality actively engages with all Government Departments constituting what is known as the Social Cluster (Health, Social Development and Community Safety) in a bid to collectively address these issues.

| Area | Maternal M | ortality Rate | - | e to Women .8 years | Termination of Pregnancy Rate | | |
|---------------------|------------|---------------|---------|------------------------|----------------------------------|---------|--|
| | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | |
| Bergrivier | 0.0 | 0.0 | 11.0 | 18.6 | 0.0 | 0.3 | |
| West Coast District | 0.0 | 0.0 | 8.7 | 16.6 | 0.4 | 0.4 | |

Socio-Economic Profile: WC Provincial Government (2018)

1.4.3 POVERTY

High poverty levels impact on the well-being of the community and the sustainability of the Municipality as

it reduces the ability of people to pay for services and increases dependency on indigent grants which the Municipality finances from its equitable share. The intensity of poverty and the poverty headcount of municipalities are measured. The intensity of poverty is measured by calculating the Poverty Gap Index which is the average poverty gap in the population as a proportion of the poverty line. The Poverty Gap Index estimates the depth of poverty by considering how far, on the average, the poor are from that poverty line. The Poverty Gap Index is a percentage between 0 and 100 percent. A theoretical value of zero implies that no one in the population is below the poverty line. Individuals whose income is above the poverty line have a gap of zero, while individuals whose income is below the poverty line would have a gap ranging from 1 % to 100 %, (with a theoretical value of 100 % implying that everyone in the population has an income that is below the poverty line or zero). A higher poverty gap index means that poverty is more severe.

Poverty Headcount and Intensity:

The higher poverty headcount indicate that the proportion of poor people in Bergrivier Municipality has increased from 1 % (2011) to 1.6 % (2016).

| AREA | Poverty Headco | unt (Percentage) | Poverty Intensity (percentage) | | |
|---------------------|----------------|------------------|--------------------------------|------|--|
| | 2011 2016 | | 2011 | 2016 | |
| Bergrivier | 1.0 | 1.6 | 43.7 | 41.5 | |
| West Coast District | 2.0 | 2.9 | 41.9 | 44.5 | |
| Western Cape | 3.6 | 2.7 | 42.6 | 40.1 | |

TABLE 17: POVERTY HEADCOUNT AND INTENSITY

Socio-Economic Profile: WC Provincial Government (2017)

The intensity of poverty, i.e. the proportion of poor people that are below the poverty line within the Bergrivier Municipal Area decreased from 43.7 % in 2011 to 41.5 % in 2016. An increase in real GDPR per capita is experienced if the real economic growth rate exceeds the population growth rate. Even though real GDP per capita reflects changes in the overall well-being of the population, income levels still differ substantially across the population. The real GDPR per capita for Bergrivier Municipality is significantly below the average real GDPR per capita rates for the Western Cape and marginally lower than that of the West Coast District. The National Development Plan has set a target of reducing income inequality in South Africa from a Gini coefficient of 0.7 in 2010 to 0.6 by 2030. The figure below indicates that Bergrivier's income inequality has steadily increased from 2011 onward, reaching 0.57 in 2017.

FIGURE 12: INCOME INEQUALITY 2008 - 2017





Household Income

The annual income for household living in Bergrivier Municipal Area is divided into 3 categories, namely the proportion of people that fall within the low, middle and high income brackets. Poor households fall in the low income bracket which ranges from no income to R 50 000 annually (R 4 166/ month). Increase in living standards is evidenced then by a rising number of households entering the middle and high income brackets. An estimated 49 % of households in Bergrivier Municipality fall within the low income bracket of which 9.4 % have no income. 45 % of the households fall in the middle income group with 6 % in the higher income group.

| Income category | West Coast District | Matzikama | Cederberg | Bergrivier | Saldanha Bay | Swartland | |
|-------------------------|------------------------|-----------|-----------|------------|--------------|-----------|---------------|
| No income | 10.7 | 8.1 | 9.6 | 9.4 | 14.1 | 10.4 | |
| R1 - R6 314 | 1.8 | 1.8 | 1.6 | 1.5 | 2.3 | 1.4 | |
| R6 315 - R12 628 | 3.1 | 3.3 | 3.3 | 1.9 | 3.9 | 2.9 | |
| R12 629 - R25 257 | 14.0 | 17.3 | 18.3 | 13.7 | 10.9 | 13.1 | Low income |
| R25 258 - R50 514 | 21.8 | 24.9 | 25.2 | 22.4 | 17.4 | 22.1 | |
| Subtotal | 51.4 | 55.3 | 58.1 | 49.0 | 48.6 | 49.9 | |
| R50 515 - R101 028 | 19.2 | 18.3 | 20.7 | 21.8 | 16.6 | 20.1 | |
| R101 029 - R202 055 | 13.2 | 11.6 | 10.4 | 14.0 | 15.2 | 13.0 | Mille Income |
| R202 056 - R404 111 | 9.4 | 8.5 | 6.5 | 9.1 | 11.5 | 9.5 | Middle Income |
| Subtotal | 41.8 | 38.4 | 37.7 | 45.0 | 43.3 | 42.7 | |
| R404 112 - R808 221 | 4.9 | 4.4 | 3.2 | 4.5 | 5.7 | 5.3 | |
| R808 222 - R1 616 442 | 1.3 | 1.1 | 0.7 | 0.8 | 1.7 | 1.6 | |
| R1 616 444 - R3 232 885 | 0.4 | 0.5 | 0.2 | 0.4 | 0.5 | 0.3 | High Income |
| R3 232 886 + | 0.3 | 0.3 | 0.1 | 0.4 | 0.3 | 0.2 | |
| Subtotal | 6.8 | 6.3 | 4.2 | 6.1 | 8.1 | 7.5 | |

TABLE 18: HOUSEHOLD INCOME (Per annum)

MERO 2018

Indigent Households

In response to the poverty levels of its communities, municipalities offer households support through their indigent policy. The indigent policy provides for free or discounted rates on municipal specified services such as water, electricity, sanitation, refuse removal as well as property rates. The non-financial census of municipalities released by Statistics South Africa in 2016 indicates increases or decreases of indigent households per municipal area between 2014 and 2015. The Bergrivier Municipal Area experienced a decrease in the number of indigents between 2014 and 2015 which can imply a reduced burden on municipal resources.

TABLE 19: INDIGENT HOUSEHOLDS

| AREA | 2013/14 | 2014/15 | 2015/16 | 2016/17 | 2017/18 |
|---------------------|---------|---------|---------------|---------------|---------------|
| Bergrivier | 1 946 | 1 798 | 1 793 | 1 711 | 1 753 |
| West Coast District | 19 194 | 22 083 | Not available | Not available | Not available |
| Western Cape | 413 259 | 360 238 | | | |

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1.4.4 THE LOCAL ECONOMY

The Bergrivier municipal area is the third largest local economy within the West Coast District, with regional gross domestic product amounting to R4 002.4 billion in 2016.



Economic activity in the Bergrivier municipal area is dominated by the tertiary sector which amounted to R 1.774.3 billion (or 44.3 %) in 2016. The tertiary sector is estimated to have grown by 1.2 % in 2016, boosted by the finance, insurance, real estate and business services sector and the wholesale, retail trade, catering and accommodation sector while the decline in the transport, storage and communication

sub sector has dampened overall tertiary sector growth (see table below). The finance, insurance, real estate and business services sector recorded an average growth of 5.1 % between 2005 and 2015, and has continuously reported high growth rates post the 2008 recession. Sub-sectors that recorded negative growth in 2015 for the tertiary sector were the transport, storage and communication (-1.7 %) and general government (-0.3 %).

The secondary sector has also been recovering from the 2008 recession albeit at a slower pace. The secondary sector, which totalled R 1.055.1 billion in 2016 (or 26.3 % of the Bergrivier Municipal area economy), grew by an average of 3.6 % between 2005 and 2015. Real GDPR growth for the secondary sector has been declining from 2014, with 0.6 % growth estimated for 2016. The secondary sector growth within the Bergrivier municipal economy is largely supported by the construction industry which recorded high growth rates in 2013 and 2014 at 5.7 % and 6.3 % respectively. However, this high growth in the construction industry slowed down in 2015 (0.4 %) and 2016 (3.6 %). The primary sector, which totalled R 1 174.0 billion (or 29.3 %) in 2016, grew from 26.6 % in 2015, but continues to struggle in terms of growth. The agriculture, forestry and fishing subsector recorded a 3.5 % growth in 2016.



FIGURE 13: DISTRICT GDPR CONTRIBUTION 2015

Global, national, provincial and regional economic trends impact on the local economy. Economic growth at a local level is essential for economic development, reduction of poverty and improved accessibility. Economic growth is measured by Regional Gross Domestic Product (GDPR) and is driven by two components, namely population growth and labour productivity. Labour productivity reflects the ability to provide

increased output from the existing quantity of labour in the economy. Various government agencies and independent analysts produce measures of labour productivity. For high-level analyses of the second component of economic growth, a productivity measure using overall economic production provides the most comprehensive and consistent measurement of economic productivity.

Bergrivier municipal area employed 16.1 % of the West Coast labour force in 2015 and employment growth remained stagnant with an average of 0, and 2 % per annum since 2005. The average employment growth rate of the District was 1.11 % per annum. Bergrivier municipal area has experienced significant job losses prior to and during the recession, but these jobs have been recovered and an estimated 586 (net) additional jobs have been created since 2005. The majority of the formally employed workforce operate within the low-skill sector (55.5 %). Most of the job losses was then also in this sector. The semi-skilled sector employed 30.7 6 % of the workforce. The informal sector employs 19.1 % of the workforce and grew substantially at a rate of 5.1 % per annum as it absorbed most of the job losses from the low and semi-skilled sectors. The skilled sector employed only 3 063 workers and grew at a slow rate of 1.8 % per annum since 2005. The tertiary sector employed 11 034 people (or 37.6 %) in 2016, and most of the jobs were in the wholesale and retail trade, catering and accommodation sub-sector (3 686 or 12.6 %), followed by general government (2 589 or 8.8 %), community, social and personal services (2 518 or 8.6 %) and the finance, insurance, real estate and business services (1 802 or 6.1 %). The difference between jobs created and jobs lost (net employment) has remained positive for the tertiary sector although there has been fluctuations between 2011 and 2016. (*Socio-Economic Profile 2017*).

The following is an outline of the composition and skills demand in the period 2005 - 2015:



TABLE 20: AVERAGE SECTORAL GROWTH RATE 2010 – 2015

| Sector | Saldan ha Bay | Swart -land | Matzi kama | Berg- rivier | Ceder- berg | West Coast District |
|--|------------------|----------------|---------------|-----------------|----------------|------------------------|
| Primary sector | 3.7 | 3.2 | 5.8 | 1.5 | 2.9 | 2.1 |
| Agriculture, forestry and fishing | 3.8 | 3.2 | 6.4 | 1.6 | 2.9 | 2.2 |
| Mining and quarrying | 0.5 | 2.8 | 3.4 | -2.4 | 3.0 | 2.6 |
| Secondary sector | -0.1 | 2.0 | 0.6 | 1.8 | 3.7 | 1.3 |
| Manufacturing | -0.4 | 2.0 | 1.1 | 1.9 | 3.6 | 1.3 |
| Electricity, gas and water | -0.3 | -0.9 | -4.2 | -3.0 | 1.5 | -1.4 |
| Construction | 1.8 | 2.9 | 2.2 | 3.1 | 4.8 | 2.6 |
| Tertiary sector | 3.1 | 3.4 | 2.3 | 2.2 | 4.1 | 3.1 |
| Wholesale and retail trade, catering and accommodation | 3.5 | 4.1 | 2.7 | 2.1 | 3.9 | 3.5 |
| Transport, storage and communication | -0.2 | 1.5 | -1.3 | 0.6 | 5.1 | 1.1 |
| Finance, insurance, real estate and business services | 3.9 | 2.9 | 3.1 | 3.6 | 4.0 | 3.6 |
| General government | 3.5 | 4.3 | 3.1 | 0.9 | 4.2 | 3.5 |
| Community, social and personal services | 3.2 | 3.1 | 3.0 | 3.3 | 2.8 | 3.2 |
| | 2.2 | 2.9 | 2.9 | 1.9 | 3.7 | 2.8 |

MERO 2017

Unemployment has been slowly but steadily rising in the Bergrivier municipal area over the last decade, with an unemployment rate of 5.4 % recorded in 2015. In 2016, the unemployment rate of the Bergrivier municipal area is estimated to have increased to 5.6 %, which is lower than that of the West Coast District (11.7 %) as well as significantly lower than that of the Province (18.7 % in 2016).

| Sector | West Coast District | Matzikama | Cederberg | Bergrivier | Saldanha Bay | Swartland |
|---|---------------------|-----------|-----------|------------|--------------|-----------|
| Primary Sector | 39.5 | 42.3 | 44.4 | 51.9 | 36.4 | 30.4 |
| Agriculture, forestry and fishing | 39.3 | 41.1 | 44.3 | 51.8 | 36.3 | 30.3 |
| Mining and quarrying | 0.3 | 1.2 | 0.0 | 0.1 | 0.1 | 0.1 |
| Secondary Sector | 13.1 | 10.4 | 12.7 | 10.5 | 14.1 | 15.7 |
| Manufacturing | 9.0 | 6.2 | 8.4 | 7.7 | 10.0 | 10.8 |
| Electricity, gas and water | 0.2 | 0.4 | 0.2 | 0.2 | 0.1 | 0.3 |
| Construction | 3.9 | 3.8 | 4.0 | 2.6 | 4.0 | 4.6 |
| Tertiary Sector | 47.4 | 47.3 | 42.9 | 37.6 | 49.5 | 54.0 |
| Wholesale and retail trade, catering and accommodation | 16.0 | 16.9 | 14.0 | 12.6 | 15.9 | 19.0 |
| Transport, storage and communication | 2.4 | 2.3 | 3.4 | 1.5 | 2.7 | 2.3 |
| Finance, insurance, real estate and business services | 8.4 | 7.0 | 7.4 | 6.1 | 10.8 | 8.6 |
| General government | 9.8 | 9.8 | 7.8 | 8.8 | 9.9 | 11.5 |
| Community, social and personal services | 10.7 | 11.3 | 10.3 | 8.6 | 10.2 | 12.5 |
| Total | 100 | 100 | 100 | 100 | 100 | 100 |
| | | MERO 2018 | } | | | |

TABLE 21: SECTORAL EMPLOYMENT CONTRIBUTION 2017

The following table shows the Real GDPR forecast for the period 2015 - 2020. The estimated average annual recovery growth rate is expected to be 2.6 % for the period 2015 - 2020. The table shows that during 2015 and 2016 the forecast is below the estimated average annual recovery growth rate of 2.6 %. However, from 2017 onwards the GDPR forecast growth is higher than the average annual recovery growth rate.

| Forecast % | | | | | | | | | | |
|---|------|------|------|------|------|------|-----------|--|--|--|
| Sector | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2015-2020 | | | |
| Agriculture, forestry & fishing | 0.3 | 0.5 | 1.0 | 0.8 | 0.9 | 1.1 | 0.8 | | | |
| Mining & quarrying | 1.3 | 1.0 | 1.0 | 0.8 | 1.3 | 1.6 | 1.2 | | | |
| Manufacturing | 0.6 | 1.8 | 2.1 | 2.1 | 2.7 | 2.6 | 2.0 | | | |
| Electricity, gas & water | -1.3 | 1.3 | 1.3 | 1.4 | 2.0 | 2.4 | 1.2 | | | |
| Construction | 3.3 | 2.7 | 4.6 | 4.8 | 4.7 | 5.0 | 4.2 | | | |
| Wholesale & retail trade, catering and accommodation | 1.7 | 2.1 | 3.0 | 3.1 | 3.7 | 3.7 | 2.9 | | | |
| Transport, Storage, and communication | 2.5 | 2.4 | 3.8 | 4.0 | 4.0 | 4.1 | 3.5 | | | |
| Finance, insurance, real estate and business services | 3.5 | 2.9 | 3.8 | 3.8 | 3.9 | 4.4 | 3.7 | | | |
| Community, social and personal services. | 1.3 | 1.6 | 2.4 | 2.5 | 2.4 | 2.5 | 2.1 | | | |
| General Government | 1.2 | 1.0 | 1.7 | 1.6 | 1.8 | 1.9 | 1.5 | | | |
| Total (Western Cape Government: N | 1.8 | 1.9 | 2.7 | 2.8 | 3.0 | 3.2 | 2.6 | | | |

TABLE 22: WEST COAST DISTRICT: REAL GDPR FORECAST BY BROAD SECTOR: 2015 - 2020

(Western Cape Government: Municipal Economic Review & Outlook: West Coast District 2018)

Of particular interest to note is that the agriculture, forestry and fishing sectors have always been regarded as the Municipalities' most dominant employment sector, but this picture changed in 2009 when the wholesale and retail trade, catering and accommodation sector became most dominant. Between 2000 and 2011, a total of 11 277 jobs were lost in the agriculture, forestry and fishing Sector. Agriculture nevertheless remains a very important economic driver of the Bergrivier municipal area's economy and it is imperative that the Municipality focus on ways to support this sector. The maps below is a visual representation of the agricultural infrastructure and land in Bergrivier Municipality:



Tourism is part of the wholesale and retail trade, catering and accommodation sector and is one of the largest sources of employment in the country and uses a high rate of unskilled labour. The Bergrivier Tourism Survey 2015 indicated that the 183 registered tourism products in the Bergrivier Municipal Area create an estimated 427 permanent jobs and 191 temporary jobs during high season. National, Provincial and Regional strategies are placing a high priority on marketing, brand management and stimulating regional and domestic tourism and interventions include the development of business and events tourism, niche product, rural tourism (small town) development, responsible tourism development, increasing investment in tourism development, increasing investment in the tourism sector, transformation of the sector, promoting decent work, improving service excellence, addressing community beneficiation and effective co-operative partnerships. The Bergrivier Tourism Organisation is currently working on three route developments to raise the standards of product offerings in the area. Each offering ample skills development opportunities.



Events tourism is highlighted as a growth area in all the strategies. It is estimated that the 350 visitors to Porterville in 2013, to participate in the Paragliding World Cup, has contributed approximately R 4 million to the local economy over an eight day period. Events such as these provide ample free marketing opportunities. The development and improvement of public and private tourism infrastructure is critical for sustainable growth. The standard of facilities, comfort, convenience and points of interest are vital to persuade the traveller to spend time and money in the Municipal Area rather than just passing through.

1.4.5 EMPLOYMENT

High poverty levels are exacerbated by unemployment. Data sets indicate that 38 % of the economically active population are employed and only 4 % of the economically active population (18 - 65 years) are unemployed or discouraged from seeking work. This means that 58 % of the population between the ages of 18 and 65 who could be economically active, are not economically active for various reasons and this translates to high levels of dependency on the economically active population. The unemployment rate is believed to be somewhat optimistic, if compared to income and poverty levels within the Municipality and job losses that have been suffered. Another factor that needs to be taken cognisance of is the fact that a high proportion of the Municipality's economically active population are seasonal workers in the agricultural sub sector who only work during certain times of year.

There is a gender imbalance in terms of employment and 5 % more men are employed than women. The economically inactive population indicates that 7 % more women are economically inactive than men. The unemployed and discouraged work seekers are almost on a par. This attests to a need to empower women. The following figure and table graphically depicts the Municipality's employment levels.

| CATEGORY | MALE | FEMALE |
|-----------------|--------|--------|
| EMPLOYED | | |
| African | 1 584 | 1 004 |
| Coloured | 9 472 | 7 720 |
| Indian or Asian | 55 | 37 |
| White | 2 235 | 1 499 |
| Other | 129 | 26 |
| Total | 13 475 | 10 286 |
| UNEMPLOYED | | |
| African | 191 | 179 |
| Coloured | 575 | 629 |

TABLE 23: EMPLOYMENT STATISTICS (18-65 YEARS)

| CATEGORY | MALE | FEMALE |
|-------------------------------|--------|--------|
| Indian or Asian | 2 | 4 |
| White | 61 | 81 |
| Other | 8 | 3 |
| Total | 837 | 896 |
| DISCOURAGED WORK-SEEKER | | |
| African | 18 | 26 |
| Coloured | 177 | 191 |
| Indian or Asian | - | - |
| White | 21 | 30 |
| Other | - | - |
| Total | 216 | 247 |
| OTHER NOT ECONOMICALLY ACTIVE | | |
| African | 1 443 | 2 557 |
| Coloured | 11 262 | 13 890 |
| Indian or Asian | 86 | 71 |
| White | 2 688 | 3 841 |
| Other | 54 | 49 |
| Total | 15 533 | 20 408 |

Unemployment leads to poverty which impacts negatively on the Municipality's income as it reduces the ability of people to pay for services and people become dependent on indigent grants which the Municipality has to finance through its equitable share as well as other grants provided by other government departments through SASSA. The Municipality faces a number of challenges relating to unemployment, the most fundamental being that it must find ways and means to stimulate the local economy which will in turn lead to job creation. Coupled to this is the need to facilitate the establishment of education and training facilities in the Municipal Area that will provide access to training and skills development. This will enable the local community to take advantage of available employment opportunities. A further challenge is ensuring that job opportunities within the Municipal Area are utilised by local communities. There is dissatisfaction in the Community because migrant labour is being brought in from other places to work on farms. The extent and reasons for this trend are not known and need to be investigated through engagement with appropriate stakeholders.

1.5 ENVIRONMENTAL OVERVIEW

The Environment is a concurrent National and Provincial competency in terms Schedule 4A of the Constitution. The Municipal Systems Act requires municipalities to work together with other organs of state to contribute to the progressive realisation of the right to environment (Section 23). The Bill of Rights (Section 24) states that

"Everyone has the right –

- a) to an environment that is not harmful to their health or well-being;
- b) to have the environment protected, for the benefit of present and future generations through reasonable legislative and other measures that;
 - i. prevent pollution and ecological degradation
 - *ii. promote conservation*
 - iii. secure ecologically sustainable development and use of natural resources while
- c) promoting justifiable economic and social development".

In addition, there are numerous other statutes that give a defined role to municipalities in the conservation and sustainable development of the environment. There are also statutes that regulate the way in which municipalities perform their functions to ensure minimal negative impact to the environment.

Bergrivier Municipality consciously strives to conserve the natural environment by minimising the impact of its own activities. It also strives to minimise the impact of other parties' activities through the utilisation of mechanisms provided by law. There are a number of factors that impact on the environment, one of the most critical being poverty which forces impoverished people to rely on natural resources which are often used unsustainably. Conversely private and public development initiatives which are needed to address poverty also have the potential to impact negatively on the environment if not managed correctly. The challenge that the Municipality faces is to ensure that all development is done in a sustainable manner.

As stated in the preceding section, the wholesale, retail trade, catering and accommodation sector has the highest GDPR growth and is the most significant employment sector in Bergrivier Municipality. Tourism is included in this sector and in Bergrivier Municipality the natural environment is the foundation of the tourism industry. The following table provides an overview of some of the key natural resources and its significance in and for Bergrivier Municipality.

TABLE 24: KEY NATURAL RESOURCES

| NATURAL RESOURCE | SIGNIFICANCE TO COMMUNITY |
|---|--|
| | Provides a range of eco system services (primary water source of Municipality) |
| Berg River and Estuary | Recreation (especially angling, canoeing, boating) |
| | Agriculture (irrigation) |
| | Recreation (especially angling, canoeing, boating) |
| | Conservation |
| Coastal Zone (Including Berg River Estuary) | Tourism (especially birding) |
| | Fishing industry |
| | • Salt industry |
| | Conservation |
| Verlorenvlei (upper reaches near Redelinghuys) | Tourism (especially birding) |
| | Recreation |
| | Conservation |
| Rocherpan | Tourism (especially birding) |
| | Recreation |
| | Conservation |
| Groot Winterhoek Wilderness Area | Tourism (especially eco-tourism) |
| | Recreation |

The Municipality works in partnership with various organs of state and private institutions to ensure that it gives effect to its environmental obligations.



Rocherpan Nature Reserve

1.6 GOVERNANCE OVERVIEW

Chapter 2 provides detailed information on the governance performance of the Municipality during the

2017/18 financial year.

1.6.1 POLITICAL AND ADMINISTRATIVE GOVERNANCE

Sections 153(1) and (2) of the Constitution state that the executive and legislative authority of a municipality is vested in its municipal council and that a municipality has the right to govern, on its own initiative, the local government affairs of its community, subject to national and provincial legislation, as provided for in the Constitution. Municipal councils may exercise their authority within an area of jurisdiction as determined by the Municipal Demarcation Board in terms of the Local Government: Municipal Demarcation Act, 1998 (Act 27 of 1998).

• Political governance

The Municipality's political governance structures comprise:

- o The Municipal Council which is constituted by 13 Councillors and led by a DA majority;
- o The Office of the Speaker who is the chairperson of the Municipal Council and responsible for the application of the Code of Conduct, public participation and ward committees;
- o The Executive Mayor and Mayoral Committee. The Council has delegated all its executive functions except those which it may not delegate by law to the Executive Mayor and the Mayoral Committee to ensure optimal operational efficiency;
- o Portfolio Committees, of which there are three namely a Corporate -, Finance and Technical Services Portfolio Committee, which are chaired by the Deputy Mayor and the two members of the Mayoral Committee. The remaining members of these Committees comprise the other Councillors. Portfolio Committees have no powers and may only make recommendations to the Mayoral Committee.
- Other Committees established by the Council for specific purposes, namely the Municipal Public Accounts Committee (MPAC), Performance/Audit Committee and Oversight Committee.

The Municipal Council functions in terms of the Council's Rules of Order, which have the same status as a by- law. The Rules of Order were promulgated in the Provincial Gazette on 7 June 2013. Councillors are bound by the Code of Conduct for Municipal Councillors which is contained in the Schedule 1 of the Municipal Systems Act.

Administrative governance

The Municipal Manager is the Head of the Administration and Accounting Officer of the Municipality, and is primarily responsible for service delivery and good governance. The Municipal Council approved a new macro structure on 30 May 2017, which will be implemented

during the 2017/18 financial year. The new macro structure makes provision for the undermentioned organizational units:

- Office of the Municipal Manager
- Directorate Corporate Services
- Directorate Financial Services
- Directorate Technical Services
- Directorate Community Services (new directorate approved on the macro organogram on 30 May 2017)

1.6.2 INTERGOVERNMENTAL RELATIONS

Section 3 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) requires municipalities to exercise their executive and legislative authority within the constitutional system of co-operative government envisaged in Section 41 of the Constitution. The Municipality participates on numerous National, Provincial and District intergovernmental forums. The municipality is furthermore involved in the development of a partnership agreement with a Belgium municipality to share experiences and to implement joint projects.

1.6.3 PUBLIC PARTICIPATION AND ACCOUNTABILITY

The Constitution (Section 152) sets out the objectives of local government, one of which is the provision of democratic and accountable government to local communities. This is reiterated by Section 15(b) of the Municipal Systems Act (2000) which requires a municipality to establish and organise its administration to facilitate a culture of accountability amongst its staff.

• Public participation

Municipalities are required to encourage local communities and community organisations to participate in the matters of local government. A Municipality is required to develop a culture of community participation and develop a system of participatory municipal governance that compliments formal representative governance. The Municipality is also required to supply its community with information concerning municipal governance, management and development. Bergrivier Municipality makes use of the following public participation structures:

- Public meetings: A total of 13 formal town based public meetings over and above the ward committee meetings.
- Ward Committees: A total of 28 ward committee meetings were held during the year.
- IDP Representative Forum meetings: The meetings took place on 5 October 2017 and 3 May and 4 May 2018. The objectives of these meetings were to provide the formal sectors of the

community with an opportunity to give input into the IDP and budget process and economic development issues were predominantly addressed. The IDP Forum meetings also assisted greatly in the Joint Planning process with Provincial Government by assisting the Municipality with the identification and prioritisation of game changers in our area.

Sector engagement: In a bid to enhance the quality of public participation outcomes, the Municipal Area was divided into 14 sectors and have commenced with individual sector engagements with registered stakeholders in each sector. Sector engagements take the form of two way dialogues between and amongst sector representatives and the Municipality and are proving to be very effective as it focusses on issues as well as ways and means of resolving issues jointly. It also enables the Municipality to solicit more detailed inputs than it is possible to do in public meetings. During the previous and this financial year, Bergrivier focused on local economic development and had sector engagements with tourism, agriculture, and SMME empowerment.

1.6.4 CORPORATE GOVERNANCE

Corporate Governance is the set of processes, practices, policies, laws and relationships affecting the way an institution is directed, administered or controlled.

• Audit Unit

The Municipality has an Internal Audit Unit as required by Section 165(1) of the MFMA and an Internal Auditor and an Assistant Internal Auditor who reports to the Municipal Manager. The Internal Auditor is responsible for the Audit Unit and must also ensure that the Audit and Performance Committee meets as legislated and that all aspects required by legislation are submitted at these meetings to ensure that the committees are informed and that recommendations can be made.

• Risk management

The Municipality has a Risk Committee which meets quarterly. Strategic risks are identified during the annual strategic planning session of the Council as well as by senior management at management meetings and Risk Committee Meetings. Departmental and operational risks are identified by the directorates and managed by the respective Directors. Strategic risks are captured in an automated electronic risk register (Risk Assist) after Council approves the Annual Risk Register.

• Anti-corruption and fraud

Bergrivier Municipality subscribes to the principles of good corporate governance, which requires the conducting of business in an honest and transparent fashion. The policy of the municipality is zero tolerance to corruption and fraud.

Fraud prevention can be seen as the cumulative effect of both prevention and detection systems incorporated by management. The detection of fraud can only lead to the prevention thereof if the

response thereto acts as a deterrent. Implementing good governance, ethics, accountability as well as strategies and policies to prevent fraud and corruption is based on the principle that service delivery is the priority of the Municipality. Implementation of these principles and awareness are continuous processes aimed at ensuring that the interest and needs of the public are met.

• By-laws

Section 11 of the Municipal System Act gives Municipal Councils the executive and legislative authority to pass and implement by-laws. By-laws are discussed in Chapter 2.

• The Municipal Website

The Municipal Systems Act (Section 21(B)) requires the Municipality to establish an official website. The Municipal Website is an integral part of the municipality's communication infrastructure and strategy. It serves as a tool for community participation, improves stakeholder involvement and facilitates stakeholder monitoring and evaluation of municipal performance. Bergrivier Municipality's official website is <u>www.bergmun.org.za</u> and was upgraded significantly during the 2016/17 financial year to provide an one-stop-station of all municipal information.

• Public satisfaction on Municipal Services

In the 2017/18 financial year a public satisfaction survey was conducted.

1.7 SERVICE DELIVERY OVERVIEW

Chapter 3 provides more detailed information on basic service delivery as well as all other functions rendered by the Municipality during 2017/18. The functions of the Municipality are set out in Section 156 of the Constitution of the Republic of South Africa, 1996, read together with Schedules 4B and 5B.

Government policy places specific emphasis on the provision of basic services, which entail the provision of electricity, water, sanitation and waste collection. These services underlie the delivery of housing which is a concurrent Provincial and National Government competency and delivered by Bergrivier Municipality on an Agency basis for Provincial and National Government.

The Municipality has been providing basic services at the prescribed level to all urban households within its area of jurisdiction since the 2008/09 financial year, but still faces major challenges when it comes to ensuring that residents of the private Moravian towns have access to minimum service standards. There are on-going discussions between the Municipality, Moravian Church of South Africa, West Coast District Municipality and Province to find a sustainable service delivery solution. The Municipality managed to facilitate funds from Provincial Government to assist with service delivery challenges in the Moravian Town of Goedverwacht and Wittewater. The Municipality intend to upgrade their water network, increase the water source capacity by eradicated and removed the alien vegetation, increase the capabilities of raw water intake, repaired the raw water feeder pipeline as well as upgrading the boreholes



Inlet works Wittewater

1.7.1 WATER

The Municipality is a Water Services Authority in terms of the Water Services Act 1997, (Act 108 of 1997) and provides water services to all urban areas within its jurisdiction with the exception of the private Moravian Towns. Water is provided to these towns on request and land owners billed accordingly. Registered indigent households within the Municipality's supply area are entitled to 6 Kl of free basic water. A key challenge that is emerging is the high housing demand and the expanding presence of backyard dwellers due to home owners renting out structures in their yards. Highlights of the 2017/18 financial year were that the Municipality was able to further decrease their water losses from 9.93 % in 2016/2017 to 6.98 % in 2017/2018 financial year, which is well below the national norm of 37 %. The quality of the Municipality's water as measured against National Standard SANS 241 is still improving and well within the set norms as prescribed by the SANS 242. Water is analysed on a weekly basis according to 4 criteria, namely Microbiological, Chemical, Physical Organoleptic and SANS 241. The results are captured on the National Database of the Department of Water Affairs and Sanitation. Based on calculating the averages on these four criteria, a water quality of 98 % for Bergrivier Municipality has been achieved. This achievement is above the norm and the figure of 98 % represent excellent water quality.

The Municipality was also successful with accessing grant funding from the Provincial Government from drought relief funds for Goedverwacht and Wittewater with R 1.0 million and R 0.85 million respectively, as well as an Infrastructure Support Grant for Goedverwacht to the amount of R 3 million to increase the supply from the respective water sources and to upgrade the respective water purification systems. The projects was implemented in the 2017/18 financial year.

On 24 May 2017, a provincial state of disaster was declared as a result of the magnitude and severity of the drought affecting the Western Cape. Under section 41(2) of the Disaster Management Act (57 of 2002) the Premier issued directions dealing with restrictions on the use of potable water for domestic and industrial purposes. These directions applied to the Cape Town Metropolitan Municipality and all local

municipalities in the Western Cape. For the jurisdiction of Bergrivier Municipality level 6 restrictions were implemented since January 2018, which implied water savings between 40 % and 50 % along with a usage of 50 litres per person per day. Agricultural usage was restricted to a 60 % saving on assigned quotas.

The Municipality quickly adapted to circumstances by lodging a very aggressive public awareness program which resulted in excellent cooperation by the public by saving almost 50 % of water normally used. The Municipality managed to provide water to our community despite having enormous problems with some other role players.

1.7.2 SANITATION

Access to sanitation promotes health and dignity through the provision of safe disposal and treatment of human waste. Where sanitation systems are inadequate, negative health effects can be extremely serious. The current drought highlighted challenges in the use of potable water within the sanitation services process.

| Area | 2011 | 2017 | Total change 2011 - 2017 | Average annual change 2011 - 2017 | Average annual growth 2011 - 2017 |
|---------------------|-------|-------|-----------------------------|--|--|
| Bergrivier | 89.7% | 97.9% | 4 072 | 814 | 5.0% |
| West Coast District | 87.5% | 92.5% | 26 696 | 5 339 | 5.2% |

TABLE 25: SANITATION IN BERGRIVIER MUNICIPALITY

Socio-Economic Profile 2017

Bergrivier experienced significant progress in household access to sanitation services with the proportion of households with access to acceptable standards of sanitation services increasing from 89.7 % in 2011 to 97.9 % in 2017. The Municipality was able to provide an additional 814 households with access annually; access growing at an average annual rate of 5.0 %.

The Municipality provides sanitation services to all urban areas within its jurisdiction with the exception of private towns. All urban households have access to minimum standards of sanitation and all indigent households receive free basic sanitation.

The Municipality was also successful with accessing grant funding (municipal infrastructure grant] from Provincial Government for the upgrading of the Waste Water Treatment Works at Porterville to the amount of R 37 million. The project commenced on 1 July 2017. The key challenge applicable to water provision also applies to sanitation.

1.7.3 ELECTRICITY

Energy is essential for human life; generally identified household uses include energy for cooking, heating and lighting. Energy sources also have usage risks; for example, health and safety risks especially in the use of paraffin and open flame usage. The information below relates to the use of electricity for lighting purposes.

| Area | 2011 | 2017 | Total change 2011 - 2017 | Average annual change 2011 - 2017 | Average annual growth 2011 - 2017 |
|---------------------|-------|-------|--------------------------------|--|--|
| Bergrivier | 94.9% | 97.7% | 3 179 | 636 | 3.8% |
| West Coast District | 94.4% | 94.1% | 21 395 | 4 279 | 3.9% |

TABLE 26: ELECTRICITY SERVICES IN BERGRIVIER MUNICIPALITY

The annual growth in household access to electricity of 636 outstripped the total household growth of approximately 559 on average per annum. This coincides with an increase in the proportion of households with access to electricity, increasing from 94.9 % in 2011 to 97.7 % in 2017.

The Municipality is responsible for the distribution of electricity in all urban areas with the exception of private towns and a portion of Eendekuil. In Eendekuil the Municipality only distributes electricity to the area where the low cost houses are situated (162 households). ESKOM distributes electricity to the areas not serviced by the Municipality. Registered indigent households within the Municipality's supply area are entitled to 50 KwH of free basic electricity. There are also street lighting in all towns.

The Municipality obtained funding (R 1 754 million) from the Department of Energy to provide electricity for the housing projects at Velddrif and Porterville. (137 and 89 plots Velddrif and 116 plots Porterville). Highlights of the 2017/2018 financial year is that the municipality managed to keep their electricity losses below 10 %, namely to 9.65 % in 2017/2018. This took considerable effort by the Technical Directorate and we thank them for their dedication. This is much lower than the National norm of 17 %. (Technical and Non-Technical Losses).

1.7.4 WASTE MANAGEMENT

Refuse removal is an essential service that ensures that health related problems are kept at bay. A lack of or inadequate service is likely to result in uncontrolled and unregulated dumping. There are growing concerns around the land and environmental limitations in the creation and lifespan of landfill sites. This would benefit greatly from the 'reduce – reuse – recycle' approach, that firstly encourages non-wasteful consumption practices (reduce), the reuse of products where possible (reuse) and the recycling of the product where its use in current form has been exhausted (recycle).

| Area | 2011 | 2016 | Total change 2011 - 2016 | Average annual change 2011 - 2016 | Average annual growth 2011 - 2016 |
|---------------------|-------|-------|--------------------------------|--|--|
| Bergrivier | 67.0% | 83.6% | 5 026 | 1 005 | 7.9% |
| West Coast District | 76.5% | 83.4% | 26 625 | 5 325 | 5.8% |

TABLE 27: WASTE MANAGEMENT IN BERGRIVIER MUNICIPALITY

Socio-Economic Profile 2017

Household access to refuse removal services in Bergrivier has increased from 67.0 % in 2011 to 83.6 % in 2016; household access to this service increasing faster (additional 1 005 households annually) than the growth in formal households (459 on average annually) as well as faster than total household growth of 559 on average per year (between 2011 and 2016).

All households in urban areas, including the private towns Goedverwacht and Wittewater, have access to a weekly refuse removal service. Refuse is taken to refuse transfer stations at Piketberg, Velddrif and Porterville from where it is transported to license landfill sites at Malmesbury and Vredenburg in accordance with agreements concluded with the Swartland Municipality and Saldanha Bay Municipality. A key challenge is the rehabilitation of the landfill sites at Piketberg and Porterville, due to the high cost involved. The Municipality recycle on average 7 % of the waste generated (excluding green material and building rubble), which contributes to lower dumping and transport costs. The Municipality is in the process of constructing a recycling plant at Piketberg and a weigh bridge at Velddrif in order to accommodate the increasing recycled waste material and to be able to weigh all our waste and recyclables as is required by legislation. NEMWA Act (59 of 2008). One of the highlights is that the municipality is one of a few municipalities that were able to adhere to the said legislation.

The municipality also wrote a business plan to the Federal Government (VVSG) Belgium and is in a Stedeband relationship with Heist–op-den Berg. (See more detail paragraph 3.2.4)

1.7.5 HUMAN SETTLEMENTS (HOUSING)

The number of formal dwellings in Bergrivier increased by 2 294 between 2011 and 2016, at an average annual rate of 2.9 %, which translates into approximately 459 additional formal dwellings per year over this period. This increase in formal dwellings was however unable to keep pace with the growth in the total number of households, resulting in the proportion of formal households declining from 93.4 % in 2011 to 91.7 % in 2016.

| Area | 2011 | 2016 | Total change 2011 -2016 | Average annual change 2011 - 2016 | Average annual growth 2011 - 2016 |
|---------------------|-------|-------|-------------------------------|---|---|
| Bergrivier | 93.4% | 91.7% | 2 294 | 459 | 2.9% |
| West Coast District | 87.9% | 85.8% | 27 999 | 3 511 | 3.5% |

TABLE 28: HOUSING IN BERGRIVIER MUNICIPALITY

Socio-economic Profile 2017

Housing is a concurrent National and Provincial competency in terms of Schedule 4A of the Constitution. Section 10 of the Housing Act, 1997 (Act 107 of 1997) sets out the responsibilities of municipalities in relation to the provision of housing. There is a direct correlation between the provision of basic services and housing, which makes it a complex function that relies on high levels of co-operation between the Municipality and the Provincial and National Departments responsible for Housing. The following figure provides an overview of the Municipality's housing needs as at 30 June 2018.



FIGURE 14: BERGRIVIER MUNICIPALITY HOUSING WAITING LIST AS AT 30 JUNE 2018

2018 STATUS OF WAITING LIST

| DORP | GAP | RDP | ≥35 | ≥60 | >15 000 | TOTAL | | |
|--------------|-----|------|------|-----|---------|-------|--|--|
| Aurora | | 66 | 102 | | 1 | 67 | | |
| Eendekuil | | 218 | 169 | | 11 | 229 | | |
| Goedverwacht | 1 | 19 | 10 | | 3 | 23 | | |
| Piketberg | 5 | 1848 | 1476 | 200 | 124 | 1977 | | |
| Porterville | 15 | 1024 | 832 | | 78 | 1117 | | |
| Redelinghuys | 1 | 243 | 170 | 23 | 5 | 249 | | |
| Velddrif | 2 | 1274 | 718 | | 38 | 1314 | | |

| 2018 STATUS OF WAITING LIST | | | | | | | |
|-----------------------------|-----|------|------|-----|---------|-------|--|
| DORP | GAP | RDP | ≥35 | ≥60 | >15 000 | TOTAL | |
| Wittewater | | 12 | 4 | | 1 | 13 | |
| Other | | 21 | - | | 4 | 25 | |
| Total | 24 | 4725 | 3481 | | | 4749 | |

A number of key challenges remain, amongst other the scarcity of suitable land for housing and the high cost of bulk and service infrastructure. The Municipality was able to commence with the implementation of its Housing Pipeline that was approved in the 2014/15 financial year, and is continuously revising the infrastructure and housing pipeline on a yearly basis. In addition another 89 housing units were approved for Noordhoek in Velddrif, and the project will in all likelihood be completed in the new financial year. The municipality is also seeking to implement a viable Finance Linked Individual Subsidy Programme (FLISP) - project on two separate erven in Piketberg. For this reason a survey of potential beneficiaries was done, and a planning application will be submitted to DOHS in the coming financial year.

PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights include:

- The allocation of 137 serviced-sites in Velddrif;
- Updating the waiting list in all towns;
- Housing Consumer Education was done for beneficiaries of state-subsidized housing; and
- The finalization of 250 title deeds.

Some of the challenges that remain are:

- Staff shortages and staff-competency (only 3 fulltime employees in the housing department);
- Cost of bulk services and lack of engineering infrastructure;
- Lack of suitable land for housing;
- High development and construction-cost in our municipal area (its fairly remote from the major urban centres); and
- The optimal utilization of vacant land for infill-housing.

1.7.6 FREE BASIC SERVICES

In the past, free basic water and electricity (6 kl water and 50 kW/h electricity) were supplied to all households irrespective of their financial position. From 2013/14, it was decided to provide free basic water to indigent households only. Thereafter, during 2014/15, the provision of free basic electricity followed and was only delivered to indigent households. Free basic refuse removal and sanitation are provided to indigent households only. Families that are classified as indigent are determined through

policy guidelines which is amended each year with the Annual Budget. The municipality maintains a register which allows it to document all those households needing access to free basic services.

The indigent policy seeks to realise the following objectives:

- The provision of basic services to the community in a sustainable manner within the financial and administrative capacity of the Council;
- The financial sustainability of free basic services through the determination of an appropriate tariff system that contributes to such sustainability through cross subsidisation;
- Establishment of a framework for the identification and management of indigent households including a socio-economic analysis where necessary and an exit strategy;
- The provision of procedures and guidelines for the subsidisation of basic charges and the provision of free basic energy to indigent households; and
- Co-operative governance with other spheres of government.

| Financial Year | Total | Rates | Electricity | Water | Refuse | Sewerage |
|----------------|-------|-------|-------------|-------|--------|----------|
| 2017/18 | 1 753 | 1 753 | 681 | 1 746 | 1 753 | 1 534 |
| 2016/17 | 1 893 | 1 893 | 1 706 | 1 879 | 1 893 | 1 681 |
| 2015/16 | 1 793 | 1 793 | 1 616 | 1 790 | 1 793 | 1 614 |
| 2014/15 | 1 798 | 1 798 | 1 372 | 1 795 | 1 798 | 1 605 |

TABLE 29: HOUSEHOLD ACCESS TO FREE BASIC SERVICES

For the current year, households earning less than the threshold of two state pensions plus 40 % qualified for indigent assistance and applicants have to go through a formal application process at the various municipal offices and registration is valid for 12 months from approval.

In summary, the following is an overview of the various social indicators in the West Coast District:

TABLE 30: SELECTED SOCIO-ECONOMIC INDICATORS, WEST COAST DISTRICT, 2005 - 2016

| Indicator | West Coast District | Matzi- kama | Ceder- berg | Berg- rivier | Saldanha Bay | Swart- land |
|---------------------------------------|------------------------|----------------|----------------|-----------------|-----------------|----------------|
| GDPR growth (2005 – 2015) | 3.0% | 2.6% | 4.2% | 3.3% | 2.4% | 3.4% |
| Population growth (2005–2015) | 1.7% | 1.41% | 1.73% | 1.44% | 1.75% | 2.23% |
| Real GDPR per capita (2005 – 2015) | R 46 365 | R 41 488 | R 41 652 | R 44 351 | R 53 382 | R 45 968 |
| Gini coefficient (2010 – 2015) | Increase | | | | | |

| Indicator | West Coast District | Matzi- kama | Ceder- berg | Berg- rivier | Saldanha Bay | Swart- land |
|---|------------------------|----------------|----------------|-----------------|-----------------|----------------|
| Household expenditure | | | Services/ no | on-durables | | |
| HDI (2010 – 2016) | | | Incr | ease | | |
| No schooling (2016) | 8.6% | 9.8% | 10.5% | 9.5% | 5.8% | 9.1% |
| Grade 12 dropout rates (2016) | High | 33.0% | 28.7% | 31.7% | 29.5% | 23.2% |
| Informal dwelling | 11.3% | 10.4% | 12.4% | 3.9% | 18.5% | 8.8% |
| Indigent households | Increase | Increase | Increase | Un- changed | Increase | Increase |
| Free basic water (2015 – 2016) | Increase | Increase | Increase | Un- changed | Increase | Increase |
| Free basic electricity (2015 – 2016) | Increase | Increase | Increase | Un- changed | Increase | Increase |
| Free basic sanitation (2015 – 2016) | Increase | Increase | Increase | Un- changed | Increase | Increase |
| Main causes of death | TB and HIV/AIDS | | | | | |
| Age growth with highest death rate | 45 - 65 + | | | | | |

1.8 ORGANISATIONAL DEVELOPMENT OVERVIEW

Chapter 4 provides detailed information on the Municipalities organisational development.

1.8.1 THE MUNICIPAL WORKFORCE

During the financial year 2016/2017, Council resolved to review the staff establishment. A new macro and micro organogram was approved by Council on 30 May 2017, which will come into effect from the 01st July 2017.

1.8.1.1 MANAGEMENT

The Municipal Manager is appointed on a fixed term contract in terms of Section 57 of the Municipal Systems Act and the Directors reporting to the Municipal Manager are appointed on permanent contracts. Employment contracts and performance agreements are in place for the Municipal Manager and all Directors reporting to the Municipal Manager.

The Municipal Manager's employment contract was extended on 3 October 2016 and renewed for another five years from August 2017 to August 2022. The Chief Financial Officer retired on 31 March 2017 after 22 years of services. A new Chief Financial Officer was appointed by Council on 28 February 2017 and the commencement date of employment was 1 April 2017. The position of Director Community Services has been approved by Council on 30 May 2017, but the recruitment and selection process will embark in the financial year 2017/2018.

1.8.1.2 WORKFORCE, TURNOVER AND VACANCIES

The municipality employed 378 employees at the end of June 2018 and the total vacancy rate as on 30 June 2017, inclusive of funded positions, was 12.22 % comprising fifty four (54) funded posts. The vacancy rate for funded posts is 13.70 % which is higher than the 12.22 % during the previous financial year, 2016/2017. The vacancy rate is carefully managed and strategically done as a saving mechanism and to fund temporary positions needed for operational requirements. The total staff turnover rate for the financial year to date is 7.56 %.

1.8.1.3 EMPLOYMENT EQUITY

The Municipality is strongly committed to the achievement of employment equity and equal opportunity for all employees and is actively working towards creating and maintaining a fair and equitable working environment, free from all forms of discrimination and harassment. It is difficult for the Municipality to comply with the employment equity targets of the country and the Western Cape Province demographic as it normally recruits from the region and the Employment Equity Plan is under review to reflect the demographics of the West Coast District Municipality instead of the Western Cape Province.

1.8.1.4 HUMAN RESOURCE POLICIES AND PLANS

All policies and plans required by legislation are in place, as well as a number of other policies that are necessary for the maintenance of harmonious labour relations. During the year the recruitment and selection policy was reviewed and approved by council. Ten Human Resource policies were drafted and consulted with all stakeholders and submitted to Council for approval, but referred back to management for later approval.

1.8.1.5 TERMINATIONS, RECRUITMENT, SELECTION AND ABSENTEEISM

There were 29 terminations during the financial year and consisted of the following: Eleven resignations, eight retirements, One III Health/ Capacity, Five deceased and Four absenteeism's that resulted in dismissals. The Municipality's absenteeism rate is higher than the national norm of 1.5 % and needs to be addressed as it increased from 2.51% in the previous financial year to 2, 86 % for 2017/18.

1.8.1.6 OCCUPATIONAL HEALTH AND SAFETY

A total of 15 incidents occurred and is an increase from the financial year 2016/2017. Eight injuries occurred in Piketberg, four in Velddrif and three in Porterville. No incidents were recorded in the other towns within Bergrivier Municipal area.

1.8.2 CAPACITATING THE MUNICIPAL WORKFORCE

One of Bergrivier Municipality's development priorities is the development of the work force. During the financial year 2017/2018, R 1 044 320 was spent on training and development of employees. The spending consisting of R 278 944 for external bursaries (grant funding), R 30 376 for bursaries for employees and training budget of R 735 000.

1.8.3 MANAGING THE WORKFORCE EXPENDITURE

The Municipality's employee costs are calculated as a percentage of the Municipality's operating expenditure. R 111 580 820.00 for 2017/18 was spent on employee costs, which translates to a percentage of 37.22 %. This is slightly lower than the previous year where employee costs constituted 37.22 % of the operating budget. The percentage personnel expenditure to total expenditure is higher for small municipalities as the same legal requirements for budgetary reporting, internal audit, strategic planning, performance management and intergovernmental relations and working groups apply to all municipalities irrespective of their size. This places pressure on the size of smaller municipality's staff structures

1.9 FINANCIAL HEALTH OVERVIEW

1.9.1 FINANCIAL PERFORMANCE

1.9.1.1 FINANCIAL PERFORMANCE

The financial position of the Municipality deteriorated year on year, because the annual surplus decreased to R 19 426 048 from R 22 010 812 during 2016/17. The Net Cash Flow from operating activities also decreased to R 22 792 032 from R 41 008 638 during 2016/17. Receivables from Exchange Transactions increased to R 52 726 630 from R 46 329 573 (2016/17) while the Service Charges decreased to R 145 624 075 from R 149 250 118 (2016/17).

| DETAILS | ORIGINAL BUDGET 2017/18 | ADJUSTMENT BUDGET 2017/18 | ACTUAL 2017/18 |
|---------------------------|----------------------------|------------------------------|-----------------|
| INCOME | R | R | R |
| Grants | -75 044 313.00 | -76 148 313.00 | -63 749 936.00 |
| Taxes, Levies and Tariffs | -230 842 616.00 | -224 004 616.00 | -208 230 645.00 |
| Other | -29 817 804.00 | -30 924 494.00 | -38 748 894.00 |
| SUBTOTAL | -335 704 733.00 | -331 077 423.00 | -310 729 475.00 |
| Less: Expenditure | 328 673 179.00 | 321 155 260.00 | 291 303 430.00 |
| NET TOTAL | -7 031 554.00 | -9 922 163.00 | -19 426 045.00 |

TABLE 31: INCOME OVERVIEW

1.9.1.2 FINANCIAL GRANTS

The Municipality received the following grants and transfers:

| DESCRIPTION | 2016/17 | BUDGET YEAR 2017/18 | | | |
|--------------------------|---------------------|----------------------------|--------|--------------------|---------------------|
| | Year-end balance | Received YTD Operating Exp | | YTD Capital Exp | Year-end balance |
| | R000 | R000 | R000 | R000 | R000 |
| Provincial Grants | 74 | 7 988 | 6 389 | 1 579 | 94 |
| National Grants | 371 | 55 022 | 42 022 | 13 371 | 0 |
| Other | 0 | 493 | 388 | 0 | 105 |
| TOTAL TRANSFERS & GRANTS | 445 | 63 504 | 48 799 | 14 950 | 199 |

1.9.1.3 ASSET MANAGEMENT

The Asset base of the municipality is integral to the municipality's ability to provide services; like water, electricity, sanitation, etc. to the community in terms of its Constitutional mandate. It is the duty of the municipality to ensure that assets are safeguarded and maintained so that they are operating in the manner intended for its use and not left in an unproductive or idle state. Assets are assessed on an ongoing basis for impairment and written off or replaced where applicable. Assets are managed and maintained by the Directorate under which they resort and provision is made under their respective operational budgets for maintenance over the life cycle of the asset.

1.9.1.4 FINANCIAL RATIOS AND INDICATORS

The Municipality has a number of operating ratios and indicators to enable it to benchmark its financial performance. The basis of calculation of these ratios can be found in Chapter 5. The following table provides an overview of the key ratios and indicators and indicates their status:

| DETAIL | 2015/16 | 2016/17 | 2017/18 |
|--|-------------|-------------|-------------|
| Liquidity Ratio | 311.89 % | 321.64 % | 378.36 % |
| Cost coverage Ratio | 2.77 times | 4 times | 3.61 times |
| Outstanding service debtors to revenue | 32.12 % | 35.75 % | 43.18 % |
| Debt coverage | 27.53 times | 25.60 times | 24.67 times |
| Capital Charges to operating expenditure | 3.83 % | 3.62 % | 3.71 % |
| Employee costs | 37.5 % | 36.96 % | 38.30 % |
| Repairs & maintenance | 3.18 % | 3.16 % | 2.58 % |

TABLE 33: OPERATING RATIOS

As can be deduced from the above table of ratios, the municipality is consistently growing its financial sustainability based on prudent accounting principles as prescribed by the MFMA. The municipality however needs to improve its costing system to adequately account for actual costs spent on Repairs & Maintenance. At this stage the costs of Repairs & Maintenance is understated as employee and operational costs are not factored in the above calculation.

1.9.2 SPENDING AGAINST CAPITAL BUDGET 1.9.2.1 CAPITAL EXPENDITURE

The total original capital budget for 2017/18 was R 31 320 000. During the adjustment budget, this amount increased to R 34 211 000. The increase on the capital budget was mainly due to the re-allocation of funding for the drought. The actual outcome for payment for capital assets was R 31 382 000. The total spending was therefore 91.73 %.

| DETAIL | 2015/16 | 2016/17 | 2017/18 |
|----------------------------------|---------|---------|---------|
| | R 000 | R 000 | R 000 |
| Original Budget | 30 650 | 32 478 | 31 320 |
| Adjustment Budget | 34 690 | 29 144 | 34 211 |
| Actual | 32 221 | 27 823 | 31 382 |
| Percentage of Adjustment Budget: | 92.88 % | 95.47 % | 91.73 % |

TABLE 34: TOTAL CAPITAL EXPENDITURE

1.9.3 CASH FLOW MANAGEMENT AND INVESTMENTS

1.9.3.1 CASH FLOW

The Municipality's cash flow deteriorated during 2017/18. The municipality focused on efficient use of its resources and realised savings in critical areas of the operational budget.

1.9.3.2 BORROWING AND INVESTMENTS

An external loan to the amount of R 6 080 000 was taken up during the 2017/2018 financial year. Call investments to the value of R 6 425 225 existed at year end. Additional cash investments were however held during the year which yielded interest returns of R 6.7 million during the year.

1.9.3.3 SUPPLY CHAIN MANAGEMENT (SCM)

The Municipality has a Supply Chain Management Unit in place. However the structure does not give effect individually to all six areas of SCM namely demand, acquisition, logistics, disposal, risk and performance management, meaning that the functions are addressed by the available staff. The Municipality has a fully functional Bid Committee System in place and no Councillor is a member of any committee dealing with SCM processes. The Municipality has revised its Supply Chain Management Policy during the year to

respond to changes in legislation. The focus of SCM has shifted from being a compliance-driven unit to becoming a local economic development enabling unit without compromising compliance with legislation. This shift is in response to the direction provided by the Western Cape Provincial Government initiatives to promote Small, Medium and Micro Enterprise (SMME) development.

1.9.3.4 GRAP COMPLIANCE

GRAP is the acronym for Generally Recognized Accounting Practice and it provides the rules by which municipalities are required to maintain their financial accounts. Successful GRAP compliance will ensure that municipal finances are comparable and more informative when comparing with other institutions. It will also ensure that the municipality is more accountable to its citizens and other stakeholders. Bergrivier strives to adhere to these standards at all times and is considered to be fully GRAP compliant.

1.9.3.5 ANNUAL FINANCIAL STATEMENTS

The Annual Financial Statements of the Bergrivier Municipality for 2017/18 have been prepared in accordance with Municipal Finance Management Act, 2003 (Act 56 of 2003) (MFMA) and the Standards of Generally Recognised Accounting Practice (GRAP), including any interpretations and directives issued by the Accounting Standards Board in Accordance with Section 122(3) of the said Act. The Annual Financial Statements are appended as Volume II of this document.

1.10 AUDITOR GENERAL REPORT

Annual Financial Statements must be submitted to the Auditor General for auditing in terms of Section 126 of the Municipal Finance Management Act, 2000, (Act 56 of 2003). The Auditor General is required to submit an Audit Report to the Municipal Manager which contains one of the following opinions:

- An unqualified opinion without matters (Commonly referred to as a "Clean Audit").
- An unqualified opinion with emphasis of matter or other matters. (These matters do not affect the auditor's opinion on whether the financial statements are fairly presented).
- Modified opinions of which there are three types namely:
 - A qualified opinion which is expressed when the auditor concludes that an unqualified opinion cannot be expressed but that the effect of any disagreement with management regarding departures from the financial reporting framework, or a limitation of scope, is not as material and pervasive as to require an adverse opinion or a disclaimer of opinion.
 - An adverse is opinion expressed when the effect of a disagreement with management regarding departures from the financial reporting framework is so material and pervasive to the financial statements that the auditor concludes that a qualification of the report is not adequate to disclose the misleading or incomplete nature of the financial statements.
 - A Disclaimer of opinion which is expressed when the possible effect of a limitation of scope is so material and pervasive that the auditor has not been able to obtain sufficient appropriate audit

evidence to form an opinion and accordingly is unable to express an opinion on the financial statements.

TABLE 35: AUDIT OUTCOME HISTORY

| OPINION | 2014/15 | 2015/16 | 2016/17 | 2017/18 |
|--|---------|---------|---------|---------|
| Unqualified opinion without matters (Clean Audit) | | х | х | х |
| Unqualified opinion with emphasis of matter or other matters | х | | | |
| Qualified opinion | | | | |
| Adverse opinion | | | | |
| Disclaimer | | | | |

The Audit report for 2016/17 was unqualified without matters. The complete Report is contained as part of the Annual Financial Statements (AFS) Volume II to this report.

1.11 STATUTORY ANNUAL REPORT PROCESS

The 2017/18 Annual Report reflects the performance of Bergrivier Municipality for the financial year commencing on 1 July 2017 and ending on 30 June 2018. This Annual Report is compiled in terms of Section 121 of the Municipal Finance Management Act, 2003 (Act 56 of 2003) read together with Section 46 of the Municipal Systems Act, 2000 (Act 32 of 2000).

TABLE 36: STATUTORY ANNUAL REPORTING PROCESS

| LEGISLATION | SECTION | MAIN PROVISIONS |
|-------------|---------------------|--|
| | performance reports | A municipality must prepare for each financial year a performance report reflecting - (a) the performance of the municipality and of each external service provider during that financial year; (b) a comparison of the performances referred to in paragraph (a) with targets set for and performances in the previous financial year; and (c) measures taken to improve performance. An annual performance report must form part of the municipality's annual report in terms of Chapter 12 of the Municipal Finance Management Act. |

| LEGISLATION | SECTION | MAIN PROVISIONS |
|--|--|---|
| | Section 121: Preparation and adoption of annual reports | Every municipality and every municipal entity must for each financial year prepare an annual report in accordance with this Chapter. The council of a municipality must within nine months after the end of a financial year deal with the annual report of the municipality and of any municipal entity under the municipality's sole or shared control in accordance with section 129. The purpose of an annual report is- (a) to provide a record of the activities of the municipality or municipal entity during the financial year to which the report relates; (b) to provide a record on performance against the budget of the municipality or municipal entity for that financial year; and (c) to promote accountability to the local community for the decisions made throughout the year by the municipality or municipal entity. The annual report of a municipality must include- (a) to provide a reand annual financial statements, as submitted to the Auditor-General's audit report in terms of section 126 (3) on those financial statements; (c) the annual performance report of the municipality prepared by the municipality in terms of section 45 (b) of the Municipal Systems Act; (d) the Auditor-General's audit report in terms of section 45 (b) of the Municipal Systems Act; (e) an assessment by the municipality's accounting officer of the municipality's performance against the municipality's performance against the auditor-is ferred to in section 17 (f) b) for revenue collection from each revenue source and for each vote in the municipality's approved budget for the relevant financial year; (g) particulars of any corrective action taken or to be taken in response to issues raised in the audit reports referred to in paragraphs (b) and (d); (h) any explanations that may |
| Section 127: Submission and tabling of annual reports | 2) The Mayor must within seven months (by end January) of the financial year, table in the municipal council the annual report of the municipality. 3) If the mayor, for whatever reason, is unable to table in council the annual report of the municipality, or the annual report of any municipal entity under the municipality's sole or shared control, within seven months after the end of the financial year to which the report relates, the mayor must: a) Promptly submit to the council a written explanation referred to in section 133(1)(a) setting out the reasons for the delay, together with any components of the annual report listed in section 121(3) or (4) that are ready; and b) Submit to council the outstanding annual report or the outstanding components of the annual report as soon as may be possible. | |
| | | 5) Immediately after an annual report is tabled in the council in terms of subsection (2), the accounting officer of the municipality must— (a) in accordance with section 21A of the Municipal Systems Act— (i) make public the annual report; and (ii) invite the local community to submit representations in connection with the annual report; and (b) submit the annual report to the Auditor-General, the relevant provincial treasury and the provincial department responsible for local government in the Province. |
| | Section 129: Oversight reports on annual reports | 1) The council of a municipality must consider the annual report of the municipality and of any municipal entity under the municipality's sole or shared control, and by no later than two months from the date on which the annual report was tabled in the council in terms of section 127 adopt an oversight report |

CHAPTER 2: GOVERNANCE



Beautiful West Coast coastline between Velddrif and Dwarskersbos Photographer unknown: Photo provided
2.1 INTRODUCTION

In terms of Section 40 of the Constitution of South Africa (1996) government is constituted as national, provincial and local spheres (municipalities) of government which are distinctive, interdependent and interrelated. The three spheres of government are required to co-operate with one another and adhere to the principles of cooperative governance as set out in the Constitution as well as the Intergovernmental Relations Framework Act, 2005 (Act 13 of 2005) (IGRF).

Sections 153 (1) and (2) of the Constitution state that the executive and legislative authority of a municipality is vested in its municipal council and that a municipality has the right to govern, on its own initiative, the local government affairs of its community, subject to national and provincial legislation, as provided for in the Constitution. Municipal councils may exercise their authority within an area of jurisdiction as determined by the Municipal Demarcation Board in terms of the Local Government: Municipal Demarcation Act, 1998 (Act 27 of 1998).

Bergrivier Municipality is an organ of state within the local sphere of government, and is established in terms of Section 12 of the Municipal Structures Act, 1998 (Act 117 of 1998), as a Local Municipality with an Executive Mayoral System combined with a Ward Participatory system. Section 2(b) of the Municipal Systems Act, 2000 (Act 32 of 2000) states that a municipality is constituted by three partners, namely its political structures, administration and the community.

At Bergrivier Municipality we believe that these three partners must work seamlessly together to produce the best results:



FIGURE 15: COMPOSITION OF A MUNICIPALITY

2.2 POLITICAL AND ADMINISTRATIVE GOVERNANCE

The Council performs both legislative and executive functions. It focuses on legislative, oversight and participatory roles, and has delegated most of its executive functions to the Executive Mayor and the Mayoral Committee. Its primary role is to debate issues publicly and to facilitate political debate and discussion.

Apart from their functions as policy and decision-makers, Councillors are also actively involved in community work and various social programmes in the Municipal Area.

2.2.1 POLITICAL GOVERNANCE

The Municipality's political governance structures comprise:

- The Municipal Council;
- The Speaker;
- The Executive Mayor and Executive Mayoral Committee;
- Portfolio Committees; and
- Other Committees established by Council for specific purposes.

2.2.1.1 THE MUNICIPAL COUNCIL

Councillors are elected by the local voters to serve a predetermined term of office on the local council as representatives of their respective constituents. Municipal elections take place every five years, and the Municipal Council was elected following the Local Government Election which was held on 3 Augustus 2016.



Municipal Manager Adv. Hanlie Linde, Executive Mayor Alderman Evert Manuel, Speaker Alderman Riaan de Vries and Deputy Executive Mayor Alderlady Sandra Crafford at the inauguration of the newly elected Council: 16 August 2016

Councillors are remunerated in accordance with the Remuneration of Public Office Bearers Act, 1998 (Act 20 of 1998). In terms of this Act the upper limits of salaries, allowances and benefits of different members of municipal councils are determined annually by regulation. The Municipal Council must take a decision to apply the regulation and obtain approval from the Provincial Minister of Local Government to implement it.

The Municipal Council of Bergrivier Municipality comprises 13 Councillors, seven of whom are Ward Councillors and six of whom are Proportional Representation (PR) Councillors. The table below provides a list of Councillors, their office, political affiliations and whether they are a ward or proportional Councillor.

| Ald EB Manuel | Ald SM Crafford | Ald RM van Rooy | Clir M Wessels | Ald A de Vries |
|------------------|------------------|-------------------|-----------------------------|-----------------|
| | | | | |
| Executive | Deputy Mayor | Mayoral Committee | Mayoral Committee | Speaker DA |
| Mayor DA | Deputy Mayor | DA | DA | (Ward 3) |
| (Proportional) | (Ward 7) | (Ward 4) | (Proportional) | (wata 5) |
| Resigned 23/5/18 | (wara)) | | (i roportional) | |
| Cllr J Daniels | Clir AJ du Plooy | Clir B Claasen | Clir A Small | Ald SR Claassen |
| | | | | |
| Ward Councillor | Ward Councillor | Ward Councillor | Ward Councillor | Councillor |
| DA | DA | ANC | DA | ANC |
| (Ward 1) | (Ward 2) | (Ward 5) | (Ward 6) | (Proportional) |
| Ald SIJ Smit | Cllr S Lesch | Ald J Swart | Councillor Botha | |
| | | | | |
| Councillor | Councillor | Councillor | Inaugurated on 26 June 2018 | |
| ANC | ANC | ANC | DA | |
| (Proportional) | (Proportional) | (Proportional) | (Proportional) | |

75 | P a g e

Section 37(c) of the Municipal Structures Act requires Municipal Councils to meet quarterly (minimum of 4 meetings). The Bergrivier Municipal Council held a total of 12 meetings (Ordinary and Special meetings) during the course of the year. The following tables indicate the Council Meetings that were held and individual attendance.

TABLE 38: COUNCIL MEETINGS

| DATES | ATTENDANCE | APOLOGIES | ABSENT |
|---|------------|-----------|--------|
| 25 July 2017 (Ald JJ Josephus (Ward 5) passed away on 22/05/2017 and a new councillor was not yet elected.) | 10 | 2 | 0 |
| 29 August 2017 (Councillor B Claasen was inaugurated as the new councillor for Ward 5) | 13 | 0 | 0 |
| 26 September 2017 | 12 | 1 | 0 |
| 31 October 2017 | 11 | 2 | 0 |
| 28 November 2017 | 11 | 2 | 0 |
| 16 January 2018 | 11 | 2 | 0 |
| 30 January 2018 | 10 | 3 | 0 |
| 16 February 2018 | 8 | 5 | 0 |
| 27 February 2018 | 9 | 4 | 0 |
| 27 March 2018 | 10 | 3 | 0 |
| 09 April 2018 | 9 | 4 | 0 |
| 24 April 2018 | 10 | 3 | 0 |
| 23 May 2018 (Alderman EB Manuel resigned as Executive Mayor on 23/05/18 and as councillor on 25/05/18) | 12 | 0 | 0 |
| 29 May 2018 | 12 | 0 | 0 |
| 26 June 2018 (Councillor JC Botha was inaugurated as councillor during this meeting) | 12 | 1 | 0 |

*Between 22/05/2017 and 23/08/2017 the Council of Bergrivier Municipality consisted of 12 Councillors only.

TABLE 39: MEETING ATTENDANCE

| MEMBERS | SCHEDULED MEETINGS | MEETINGS ATTENDED | APOLOGIES TENDERED | ABSENT |
|---|-----------------------|----------------------|-----------------------|--------|
| Ald EB Manuel (Resigned as Executive Mayor on 23/05/18 and as councillor on 25/05/18) | 15 | 13 | 2 | 0 |

| MEMBERS | SCHEDULED MEETINGS | MEETINGS ATTENDED | APOLOGIES TENDERED | ABSENT |
|--|-----------------------|----------------------|-----------------------|--------|
| Cllr J Daniëls | 15 | 13 | 2 | 0 |
| Cllr AJ du Plooy | 15 | 13 | 2 | 0 |
| Ald A de Vries | 15 | 15 | 0 | 0 |
| Cllr SS Lesch (Me) | 15 | 13 | 2 | 0 |
| Ald SM Crafford (Me) | 15 | 14 | 1 | 0 |
| Ald RM van Rooy | 15 | 13 | 2 | 0 |
| Cllr A Small (Me) | 15 | 14 | 1 | 0 |
| Ald SR Claassen | 15 | 11 | 4 | 0 |
| Ald SIJ Smit (Me) | 15 | 12 | 3 | 0 |
| Cllr MA Wessels | 15 | 11 | 4 | 0 |
| Ald J Swart | 15 | 7 | 8 | 0 |
| Cllr BJ Claasen (Councillor from 29/08/17) | 14 | 13 | 1 | 0 |
| Cllr JC Botha (Councillor from 26/08/18) | 1 | 1 | 0 | 0 |

*Between 22/05/2017 and 23/08/2017 and 23/05/18 and 26/06/18 the Council of Bergrivier Municipality consisted of 12 Councillors only.

The absenteeism of Councillors is reported to the Speaker monthly by the Manager: Administrative Services. The Speaker is the Chairperson of the Council enforcing the Code of Conduct for Councillors. The following table indicates the allocation of Councillors to the various committees.

TABLE 40: COUNCILLOR ALLOCATIONS TO COMMITTEES

| COUNCIL MEMBERS | FULL TIME /PART TIME | COMMITTEE ALLOCATION | WARD AND/ OR PARTY |
|-----------------------|-------------------------|---|-----------------------|
| Ald EB Manuel | Full time | Executive Mayor Risk Management Committee (Ex-Officio) Municipal Public Accounts Committee | DA |
| Cllr J Daniels | Part Time | Financial Services Committee Member Corporate Services Committee Member Oversight Committee Municipal Public Accounts Committee | Ward 1 DA |
| Clir AJ du Plooy | Part Time | Chairperson of Community Services Committee Corporate Services Committee Member Technical Services Committee Member Member Training Committee & Local Labour Forum | Ward 2 DA |
| Ald A de Vries | Full time | Speaker Member Training Committee & Local Labour Forum Audit Committee | Ward 3 DA |
| Ald RM van Rooy | Full Time | Member of Mayoral Committee Chairperson of Corporate Services Committee Financial Services Committee Member Member Training Committee & Local Labour Forum Risk Management Committee | Ward 4 DA |
| Cllr BJ Claasen | Part time | Community Services Committee Member | Ward 5 ANC |
| Cllr A Small (Ms) | Part time | Technical Services Committee Member Community Services Committee Member Municipal Public Accounts Committee | Ward 6 DA |
| Cllr SM Crafford (Ms) | Full time | Deputy Executive Mayor Chairperson of Financial Services Committee Risk Management Committee Audit Committee | Ward 7 DA |
| Cllr MA Wessels | Full time | Member of Mayoral Committee Chairperson of Technical Services Committee Financial Services Committee Member Community Services Committee Member Member Training Committee & Local Labour Forum Risk Management Committee | DA |
| Ald SR Claassen | Part time | Technical Services Committee Member Chairperson Oversight Committee Chairperson Municipal Public Accounts Committee | ANC |
| Ald SIJ Smit (Ms) | Part time | Financial Services Committee Member | ANC |
| Cllr SS Lesch (Ms) | Part time | Corporate Services Committee Member | ANC |
| Ald J Swart | Part time | Oversight Committee Municipal Public Accounts Committee | ANC |

2.2.1.2 POLITICAL DECISION-MAKING

The Council has delegated most of its executive functions to the Executive Mayor and the Mayoral Committee. A total of 103 Council Resolutions were passed and implemented during the year.

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|---|---------------------------|----------------|----------|
| 25 July 2017 (Ald JJ Josephus (Ward 5) passed away on 22/05/2017 and a new councillor was not yet elected.) | 16 | Yes | 01h05 |
| 29 August 2017 (Councillor B Claasen was inaugurated as the new councillor for Ward 5) | 22 | Yes | 02h05 |
| 26 September 2017 | 23 | Yes | 01h00 |
| 31 October 2017 | 25 | Yes | 01h45 |
| 28 November 2017 | 22 | Yes | 01h45 |
| 16 January 2018 | 12 | Yes | 01h30 |
| 30 January 2018 | 25 | Yes | 01h30 |
| 16 February 2018 | 11 | Yes | 01h30 |
| 27 February 2018 | 25 | Yes | 01h30 |
| 27 March 2018 | 28 | Yes | 02h15 |
| 09 April 2018 | 11 | Yes | 01h15 |
| 24 April 2018 | 18 | Yes | 02h15 |
| 23 May 2018 (Alm EB Manuel resigned as Executive Mayor on 23/05/18 and as councillor on 25/05/18) | 15 | Yes | 00h35 |
| 29 May 2018 | 32 | Yes | 02h45 |
| 26 June 2018 (Councillor JC Botha was inaugurated as councillor during this meeting) | 30 | Yes | 01h50 |

TABLE 41: NUMBER OF ITEMS DISCUSSED 1 JULY 2017 – 30 JUNE 2018

2.2.1.3 RULES OF ORDER

The Municipal Council functions in terms of the Council's Rules of Order, which have the same status as a bylaw. The Rules of Order were promulgated in the Provincial Gazette on 7 June 2013. Councillors are bound by the Code of Conduct for Municipal Councillors which is contained in Schedule 1 of the Municipal Systems Act.

2.2.1.4 HONORARY TITLE OF ALDERMAN/ALDERLADY

The title of Alderman was granted to Councillor SR Claassen with effect from 1 March 2018.

The criteria to qualify for the title of Alderman/Alderlady include:

- Aldermanship is awarded to a councillor who has served 10 years as a councillor, irrespective whether it was interrupted and/or if it was for more than one municipality;
- A councillor who has been elected as Speaker or Mayor for a second term, receive Aldermanship when the term of office commences;
- Aldermanship is awarded to any councillor that earns a minimum of twenty (20) points for the following:
 - one (1) point for every year service as a Councillor; plus
 - one (1) additional point for every year service as a councillor on the District Municipality representing the municipality or chairperson of a portfolio committee; and
 - two (2) additional points for every year service as Mayor or Member of the Executive Committee or Speaker or Deputy Mayor.

2.2.1.5 CODE OF CONDUCT FOR COUNCILLORS

The CODE OF CONDUCT (Schedule 1 of the Municipal Systems Act) prescribes how municipal councillors must behave, and states the penalties for improper behaviour. In general, the Code of Conduct requires that councillors must perform their duties:

- in good faith (or with a desire to act fairly towards others);
- honestly;
- transparently; and
- in the best interests of the municipality (which includes the interests of the community).
- In addition, the CODE OF CONDUCT requires that:
 - Councillors must declare to the municipal manager, in writing, all their financial interests, within 60 days of their election (The Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 7(4)). The public can demand to have access to the interests declared by one or more councillors;
 - A councillor must disclose (make public) any interest he has in any matter that is being considered by the council or its committees. This can be a direct or indirect interest, personally or through a spouse, partner or associate. Unless the Council decides that the interest disclosed is trivial or irrelevant, that councillor must withdraw and not participate in council or committee meetings on that matter. (The Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 5(1));
 - A councillor must disclose any special benefit that he or she, or his or her family member or spouse or partner will get from a contract that has been or will be signed with the municipality (The Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 5(1)). This must be done at the

first council meeting where this is possible;

• Full-time councillors are not allowed to have any other paid work without the permission of the council. (The Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 8).

The CODE OF CONDUCT also states the following:

- Councillors may not use their positions or confidential information for personal profit nor for the improper benefit of any other person. (Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 6(1);
- Councillors may not request or accept any rewards, or gifts or favours for:
 - voting or not voting on a matter before the council or any committee;
 - o persuading the Council to make a decision one way or the other on any matter;
 - making representations to the Council; and
 - o disclosing confidential information (The Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 9);
- Councillors may not disclose confidential information of the council to people who are not allowed to know it. (The Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 10); and
- Councillors are not allowed to interfere with the municipal administration. It is a criminal offence for a councillor to attempt to influence an employee or agent of the municipality not to enforce a law or a council decision. This offence can be punished by a fine or a jail sentence of up to two years. (The Municipal Systems Act, Schedule 1: CODE OF CONDUCT, item 11).

The person primarily responsible for enforcing the CODE OF CONDUCT is the Speaker of the municipal council. He or she must investigate if there is a reasonable suspicion that the CODE OF CONDUCT has not been complied with. After giving the councillor an opportunity to respond, the Speaker must prepare a report which must be given to the council and made public. The Council is then able to investigate whether a breach of the CODE OF CONDUCT has taken place. This investigation must be done by a committee of councillors. If the Council decides that a councillor has breached the CODE OF CONDUCT, the Council can:

- issue a formal warning to the councillor;
- reprimand the councillor;
- fine the councillor; and
- request the MEC for Local Government (Provincial Minister) to suspend the councillor for a period or remove the councillor from office.

If the Council's own investigation is not enough or produces a flawed result, the MEC can intervene and conduct his/her own investigation. The MEC has power to suspend or remove the councillor from office. The CODE OF CONDUCT for Councillors is available on the Municipal website.

2.2.1.6 THE SPEAKER

The Municipal Council is chaired by the Speaker, Section 37 of the Municipal Structures Act requires the Speaker of the Municipal Council to:

- preside at meetings of the council;
- perform the duties and exercises the powers delegated to the Speaker in terms of section 59 of the Local Government : Municipal Systems Act, 2000 (Act 32 of 2000);
- ensure that the council meets at least quarterly;
- maintain order during meetings;
- ensure compliance of with the CODE OF CONDUCT set out in Schedule 1 of the Local Government : Municipal Systems Act, 2000 (Act 32 of 2000); and
- ensure that council meetings are conducted in accordance with the rules and orders of the council.

2.2.1.7 THE EXECUTIVE MAYOR AND MAYORAL COMMITTEE

The Executive Mayor is the centre of the governance system and is responsible for providing political and strategic leadership. Executive power is vested in the Executive Mayor, in accordance with a framework of powers assigned by legislation and powers may be delegated by the Municipal Council in terms of the Municipal Systems Act, 2000 (Act 32 of 2000). In order to maximise operational efficiency, the Municipal Council has delegated all powers except those which it may be delegate by law to the Executive Mayor. The Executive Mayor is assisted by the Mayoral Committee. The Mayoral Committee is chaired by the Executive Mayor and comprises the Deputy Mayor and two full time Councillors.

TABLE 42: ROLES AND RESPONSIBILITIES: MAYOR, DEPUTY MAYOR AND MAYORAL COMMITTEE

| OFFICE BEARER | FUNCTION |
|---------------------------------|--|
| EXECUTIVE MAYOR | a) An executive mayor is entitled to receive reports from committees of the municipal council and to forward these reports together with a recommendation to the council when the matter cannot be disposed of by the executive mayor in terms of the executive mayor's delegated powers. (b) The executive mayor must— (1) identify the needs of the municipality; (2) review and evaluate those needs in order of priority; (3) recommend to the municipal council strategies, programmes and services to address priority needs through the integrated development plan, and the estimates of revenue and expenditure, taking into account any applicable national and provincial development plans; and (4) recommend or determine the best way, including partnership and other approaches to deliver those strategies, programmes and services to the maximum benefit of the community. (c) The executive mayor in performing the duties of office, must— (1) identify and develop criteria in terms of which progress in the implementation of the strategies, programmes and services referred to in subsection (b)(3) can be evaluated, including key performance indicators which are specific to the municipality and common to local government in general; (2) evaluate progress against the key performance indicators; (3) review the performance of the municipality in order to improve— (in) the ection 59 of the municipality 's by-laws; (4) monitor the management of the municipality's administration in accordance with the directions of the municipality of section 59 of the systems Act; (7) annually report on the involvement of communities and community organisations in the affairs of the municipality; and (8) Ensure that regard is given to public views and report on the effect of consultation on the decisions of the council. (d) An executive mayor must perform a ceremonial role as the municipal council may det |
| DEPUTY EXECUTIVE MAYOR | (f) The deputy executive mayor of a municipality exercises the powers and performs the duties of the executive mayor if the executive mayor is absent or not available or if the office of the executive mayor is vacant. |
| MAYORAL COMMITTEE MEMBERS | The Executive Mayor's delegated powers and functions must be exercised and performed by the Executive Mayor together with the other members of the Mayoral Committee. |
| | Local Government Municipal Structures Act, 1998 (Act 117 of 1998) |

Local Government Municipal Structures Act, 1998 (Act 117 of 1998)

The Mayoral Committee meets at least once a month. All reports required in terms of legislation were submitted timeously. A total of 24 Mayoral Committee meetings were held for 2017/18 (Ordinary and Special Meetings). The following tables indicate the Mayoral Committee Meetings that were held and individual attendance.

TABLE 43: MAYORAL COMMITTEE MEETINGS

| DATES | ATTENDANCE | APOLOGIES | ABSENT |
|--|------------|-----------|--------|
| 05 Julie 2017 | 3 | 1 | 0 |
| 25 Julie 2017 | 4 | 0 | 0 |
| 15 Augustus 2017 | 4 | 0 | 0 |
| 29 Augustus 2017 | 4 | 0 | 0 |
| 14 September 2017 | 4 | 0 | 0 |
| 26 September 2017 | 4 | 0 | 0 |
| 12 October 2017 | 3 | 1 | 0 |
| 19 October 2017 | 4 | 0 | 0 |
| 31 October 2017 | 3 | 1 | 0 |
| 16 November 2017 | 4 | 0 | 0 |
| 28 November 2017 | 4 | 0 | 0 |
| 12 December 2017 | 4 | 0 | 0 |
| 25 January 2018 | 4 | 0 | 0 |
| 30 January 2018 | 3 | 1 | 0 |
| 15 February 2018 | 4 | 0 | 0 |
| 27 February 2018 | 3 | 1 | 0 |
| 15 March 2018 | 4 | 0 | 0 |
| 27 March 2018 | 4 | 0 | 0 |
| 12 April 2018 | 3 | 1 | 0 |
| 24 April 2018 | 4 | 0 | 0 |
| 17 May 2018 | 3 | 1 | 0 |
| 29 May 2018 (Ald EB Manuel resigned as Executive Mayor on 23/05/18 and as Councillor on 26/5/18) | 3 | 0 | 0 |
| 14 June 2018 | 3 | 0 | 0 |
| 26 June 2018 | 3 | 0 | 0 |

| MEMBERS | SCHEDULED MEETINGS | MEETING ATTENDANCE | APOLOGIES TENDERED | ABSENT |
|---|--------------------|--------------------|--------------------|--------|
| Ald EB Manuel (Resigned as Executive Mayor on 23/05/18) | 21 | 20 | 1 | 0 |
| Ald SM Crafford (Mrs) | 24 | 24 | 0 | 0 |
| Ald RM van Rooy | 24 | 22 | 2 | 0 |
| Clir MA Wessels | 24 | 21 | 4 | 0 |

TABLE 44: MAYORAL COMMITTEE MEETING ATTENDANCE

A total of 104 Mayoral Committee resolutions were passed and implemented during the financial year. The following table indicates the number of resolutions passed per meeting.

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|-------------------|---------------------------|----------------|----------|
| 05 July 2017 | 13 | Yes | 00h10 |
| 25 July 2017 | 20 | Yes | 01h25 |
| 15 August 2017 | 21 | Yes | 01h00 |
| 29 August 2017 | 18 | Yes | 01h55 |
| 14 September 2017 | 23 | Yes | 02h20 |
| 26 September 2017 | 17 | Yes | 01h20 |
| 12 October 2017 | 26 | Yes | 01h30 |
| 19 October 2017 | 15 | Yes | 01h05 |
| 31 October 2017 | 19 | Yes | 0h45 |
| 16 November 2017 | 31 | Yes | 03h20 |
| 28 November 2017 | 15 | Yes | 01h20 |

TABLE 45: ITEMS TABLED 1 JULY 2017 - 30 JUNE 2018

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|---|---------------------------|----------------|----------|
| 12 December 2017 | 27 | Yes | 01h30 |
| 25 January 2018 | 17 | Yes | 0h50 |
| 30 January 2018 | 24 | Yes | 02h00 |
| 15 February 2018 | 27 | Yes | 01h45 |
| 27 February 2018 | 20 | Yes | 01h00 |
| 15 March 2018 | 22 | Yes | 01h20 |
| 27 March 2018 | 21 | Yes | 01h30 |
| 12 April 2018 | 19 | Yes | 00h40 |
| 24 April 2018 | 26 | Yes | 01h05 |
| 17 May 2018 | 27 | Yes | 00h40 |
| 29 May 2018 (Ald EB Manuel resigned as Executive Mayor on 23/05/18 and as Councillor on 26/05/18) | 22 | Yes | 00h45 |
| 14 June 2018 | 23 | Yes | 00h30 |
| 26 June 2018 | 25 | Yes | 02h10 |

2.2.1.8 PORTFOLIO COMMITTEES

The Local Government: Municipal Structures Act, 1998 (Act 117 of 1998) (MSA) prescribes in Section 60 that in all Municipalities with more than 9 members the executive mayor must appoint a mayoral committee from amongst the councillors (Section 60(1) (a), the mayoral committee must consist of the deputy executive mayor and as many councillors as may be necessary for effective and efficient government, provided that no more than 20% of the councillors are appointed (Section 60(2). In Bergrivier Municipality the 20 % is equal to 2,6 councillors. For this legal reason we have our deputy executive mayor and two (2) additional full-time councillors on the mayoral committee.

In terms of Section 80(2) of the MSA the Section 80 committees established to assist the executive mayor may not in number exceed the number of members of the mayoral committee. It is therefore clear that Bergrivier Municipality currently have the maximum amount of Section 80 committees allowed by law, namely three (3).

In terms of the new approved macro structure the Municipality reverted back to four directorates and therefore another committee had to be establishment for the community services functions.

Section 79 of the MSA allows a Municipal Council to establish one or more committees necessary for the effective and efficient performance of any of its functions or the exercise of any of its powers (Section 79(1)(a)). There are no legal restrictions on the amount of committees established in terms of this section. These committees will normally report directly to Council but the Executive Mayor is entitled in terms of Section 56(1) to determine that all committees of Council (Section 79 and 80) submit any reports to the Executive Mayor for consideration and decision-making in terms of delegated authority or for consideration and recommendation (as the case may be) to Council. Council approved the establishment of a committee in terms of section 79 of the Municipal Structures Act, 1998 (Act 117 of 1998) to serve as a standing committee for the Community Services functions as from 1 September 2017 and is chaired by a councillor appointed by Council.

The four Portfolio Committees appointed in terms of Section 79 and 80 of the Municipal Structures Act, 1998 (Act 117 of 1998) are the following:

- Community Services Committee (Section 79) : Chaired by Councillor AJ du Plooy;
- Financial Services Committee (Section 80) : Chaired by the Deputy Executive Mayor (Alderlady SM Crafford);
- Corporate Services Committee (Section 80) : Chaired by Alderman RM van Rooy; and
- Technical Services Committee (Section 80) : Chaired by Councillor MA Wessels.

Portfolio Committees have no powers and may only make recommendations to the Mayoral Committee. Portfolio Committees meet once a month for at least 11 months of the year.

| COMMITTEE | COMPOSITION | MEETING DATES |
|--|---|---|
| FINANCIAL SERVICES COMMITTEE The Financial Services Committee discusses matters concerning the finances of the Municipality before submission to the Mayoral Committee for approval. | Ald SM Crafford (DA) (Chairperson) (Ms) Cllr MA Wessels (DA) Cllr J Daniels (DA) Ald RM van Rooy (DA) Ald SIJ Smit (ANC) (Ms) | 01 August 2017 05 September 2017 03 October 2017 07 November 2017 05 December 2017 06 February 2018 06 March 2018 23 April 2018 08 May 2018 05 June 2018 |

TABLE 46: PORTFOLIO COMMITTEE MEETINGS

| COMMITTEE | COMPOSITION | MEETING DATES |
|---|--|---|
| CORPORATE SERVICES COMMITTEE The Corporate Services Committee discusses matters arising from the Office of the Municipal Manager and the Corporate Services Directorate before submission to the Mayoral Committee for approval. | Ald RM van Rooy (DA) (Chairperson) Ald SM Crafford (DA) Cllr J Daniels (DA) Cllr AJ du Plooy (DA) Cllr SS Lesch (ANC) (Ms) | 01 August 2017 05 September 2017 03 October 2017 07 November 2017 05 December 2017 06 February 2018 06 March 2018 03 April 2018 08 May 2018 05 June 2018 |
| TECHNICAL SERVICES COMMITTEE The Technical Services Committee discusses matters arising from the Technical Services Directorate before submission to the Mayoral Committee for approval. | Cllr MA Wessels (DA) (Chairperson) Cllr A Small (DA) (Ms) Cllr AJ du Plooy (DA) Ald RM van Rooy (DA) Cllr S Claassen (ANC) | 02 August 2017 06 September 2017 17 October 2017 08 November 2017 06 December 2017 07 February 2018 07 March 2018 04 April 2018 09 May 2018 06 June 2018 |
| COMMUNITY SERVICES COMMITTEE The Community Services Committee discusses matters arising from the Community Services Directorate before submission to the Mayoral Committee for approval. | Cllr MA Wessels (DA) Cllr A Small (DA) (Ms) | 06 September 2017 04 October 2017 08 November 2017 06 December 2017 07 February 2018 07 March 2018 04 April 2018 09 May 2018 06 June 2018 |

TABLE 47: CORPORATE SERVICES COMMITTEE NUMBER OF ITEMS DISCUSSED FROM 1 JULY 2017 - 30

JUNE 2018

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|-------------------|------------------------------|----------------|----------|
| July 2017 | No meeting | - | - |
| 01 August 2017 | 19 | Yes | 01h55 |
| 05 September 2017 | 23 | Yes | 02h10 |
| 03 October 2017 | 23 | Yes | 02h20 |
| 07 November 2017 | 22 | Yes | 02h20 |
| 05 December 2017 | 24 | Yes | 02h00 |
| January 2018 | No meeting | - | - |
| 06 February 2018 | 28 | Yes | 02h30 |

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|-----------------|------------------------------|----------------|----------|
| 06 March 2018 | 18 | Yes | 02h00 |
| 03 April2018 | 12 | Yes | 01h40 |
| 08 May 2018 | 22 | Yes | 02h25 |
| 05 June 2018 | 18 | Yes | 01h05 |

TABLE 48: FINANCIAL SERVICES COMMITTEE NUMBER OF ITEMS DISCUSSED FROM 1 JULY 2017 - 30

JUNE 2018

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|-------------------|------------------------------|----------------|----------|
| July 2017 | No meeting | - | - |
| 01 August 2017 | 18 | Yes | 0h55 |
| 05 September 2017 | 19 | Yes | 02h40 |
| 03 October 2017 | 18 | Yes | 02h20 |
| 07 November 2017 | 16 | Yes | 02h25 |
| 05 December 2017 | 17 | Yes | 02h25 |
| January 2018 | No meeting | - | - |
| 06 February 2018 | 18 | Yes | 03h00 |
| 06 March 2018 | 14 | Yes | 03h00 |
| 23 April2018 | 15 | Yes | 01h20 |
| 08 May 2018 | 17 | Yes | 03h00 |
| 05 June 2018 | 15 | Yes | 01h25 |

TABLE 49: TECHNICAL SERVICES COMMITTEE NUMBER OF ITEMS DISCUSSED FROM 1 JULY 2017 - 30

JUNE 2018

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|-------------------|------------------------------|----------------|----------|
| July 2017 | No meeting | - | - |
| 02 August 2017 | 27 | Yes | 02h10 |
| 06 September 2017 | 27 | Yes | 03h55 |
| 17 October 2017 | 11 | Yes | 01h45 |
| 08 November 2017 | 29 | Yes | 05h00 |
| 06 December 2017 | 30 | Yes | 04h15 |
| January 2018 | No meeting | - | - |
| 07 February 2018 | 29 | Yes | 04h15 |
| 07 March 2018 | 23 | Yes | 02h10 |
| 04 April 2018 | 26 | Yes | 02h10 |
| 09 May 2018 | 30 | Yes | 02h45 |
| 06 June 2018 | 25 | Yes | 01H30 |

TABLE 50: COMMUNITY SERVICES COMMITTEE NUMBER OF ITEMS DISCUSSED FROM 1 JULY 2017 – 30

JUNE 2018

| DATE OF MEETING | NUMBER OF ITEMS DISCUSSED | OPEN TO PUBLIC | DURATION |
|-------------------|------------------------------|----------------|----------|
| 06 September 2017 | 12 | Yes | 01h00 |
| 04 October 2017 | 14 | Yes | 01h45 |
| 08 November 2017 | 14 | Yes | 02h20 |
| 06 December 2017 | 14 | Yes | 01h30 |
| January 2018 | No Meeting | - | - |
| 07 February 2018 | 13 | Yes | 01h55 |
| 07 March 2018 | 13 | Yes | 03h35 |
| 04 April 2018 | 18 | Yes | 01h55 |
| 09 May 2018 | 18 | Yes | 02h10 |
| 06 June 2018 | 16 | Yes | 01h50 |

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2.2.1.9 OTHER COMMITTEES ESTABLISHED BY THE COUNCIL FOR SPECIFIC PURPOSES 2.2.1.9.1 AUDIT- AND PERFORMANCE COMMITTEE

The Municipal Finance Management Act, 2003 (Act 56 of 2003) (MFMA) requires municipalities to have an audit committee. Sections 166 (1) and (2) set out the functions of an audit committee:

1) "An audit committee is an independent advisory body which must –

Advise the council, political office bearers, the accounting officer and the management staff of the municipality, or the board of directors, the accounting officer and the management staff of the municipal entity on matters relating to –

Internal financial controls and internal audits;

Risk management;

Accounting policies;

The adequacy, reliability and accuracy of financial reporting and information;

Performance management;

Effective governance;

Compliance with the Act, the annual Division of Revenue Act and any other applicable legislation;

Performance evaluation; and

Any other issues referred to it by the municipality or municipal entity

Review the annual financial statements to provide the council of the municipality with an authoritative and credible view of the financial position of the municipality, its efficiency and effectiveness and its overall level of compliance with this Act, the annual Division of Revenue Act and any other applicable legislation;

c) Respond to council on any issues raised by the Auditor-General in the audit report;

d) Carry out investigations into the financial affairs of the municipality as the council may request; and

e) Perform such other functions as may be prescribed."

Section 40 of the Municipal Systems Act requires municipalities to establish mechanisms to monitor and review their performance. The Local Government Municipal Planning and Performance Management Regulations, 2001 (GNR 796 of 24 August 2001) require municipalities to establish performance audit committees for this purpose. The functions of the performance audit committee are as follows:

"4(a) a performance audit committee must:

review the quarterly reports submitted to it by the internal auditors, dealing with quarterly reports, which the internal auditors are required to submit to the municipal manager and the performance audit committee;

review the municipality's performance management system and make recommendations in this regard to the council of that municipality; and

at least twice during a financial year submit an audit report to the municipal council concerned.

(b) In reviewing the municipality's performance management system in terms of (a) (ii), the performance audit committee must focus on economy, efficiency and effectiveness and impact in so far as the key performance indicators and performance targets set by the municipality are concerned.

(c) A performance audit committee may -

communicate directly with the council, municipal manager or the internal and external auditors of the municipality concerned;

Access any municipal records containing information that is needed to perform its duties or exercise its powers;

request any relevant person to attend any of its meetings, and, if necessary, to provide information requested by the committee; and

investigate any matter it deems necessary for the performance of its duties and the exercise of its powers."

Bergrivier Municipality has a fully functional combined Performance and Audit Committee in terms of Section 166(6) (a) of the MFMA. The Performance and Audit Committee meets at least 4 times a year.

| MEMBERS | CAPACITY | 28 AUGUST 2017 | 07 DECEMBER 2017 | 22 MARCH 2018 | 28 JUNE 2018 |
|------------------|-------------|----------------|------------------|---------------|--------------|
| Mrs K Montgomery | Chairperson | Yes | Yes | Yes | Yes |
| Ms R Gani | Member | Yes | Yes | Yes | Yes |
| Mr G N Lawrence | Member | Yes | Yes | Yes | Yes |
| Mr B van Staaden | Member | Yes | Yes | Yes | Apology |
| Mr C. B De Jager | Member | Yes | Yes | Yes | Yes |

TABLE 51: PERFORMANCE AND AUDIT COMMITTEE COMPOSITION AND ATTENDANCE

The recommendations of the Performance and Audit Committee and the 2017/18 Audit are contained in **ANNEXURE 7**. Report by the Chairperson of the Performance and Audit Committee is contained in **ANNEXURE 7**.



2.2.1.9.2 OVERSIGHT COMMITTEE

Section 127(2) of the Municipal Finance Management Act requires the Executive Mayor to table the Municipality's Annual Report by the end of January each year. Section 129 of the same Act requires the Council to adopt an Oversight Report within two months of the Annual Report having been tabled which means that the Oversight Report must be tabled by 31 March of each year.

Section 46 of the Municipal Systems Act requires the Municipality to prepare a Performance Report for each financial year which reflects the performance of the Municipality and each of its external service providers during that financial year, as measured against predetermined targets as well as the performance of the previous year. The Annual Performance Report must form part of the Municipality's Annual Report in terms of Section 127(1) of the Municipal Finance Management Act (MFMA).

MFMA Circular 32 of 2006 prescribes the oversight process and the establishment of the Oversight Committee. The Oversight Committee must be appointed in terms of Sections 33 and 79 of the Municipal Structures Act 1998, (Act 117 of 1998). This means that the Council must determine the functions of the Committee and appoint the Chairperson. The Council may also delegate powers and duties to the Committee, authorise the Committee to co-opt advisory members, and remove a member at any time. The functions of the Oversight Committee are as follows:

- To undertake a detailed analysis and review of the Municipality's Annual Reports;
- To consider inputs from the Council, Portfolio Committees and Public on the Municipality's Annual Reports;

- To consider inputs from the Municipality's Audit Committee and Performance Committees as well as the Auditor General on the Municipality's Annual Reports, and;
- To draft an oversight report on the Municipality's Annual Reports.

TABLE 52: OVERSIGHT COMMITTEE COMPOSITION AND ATTENDANCE

| Committee Member | Date of Meeting | In Attendance |
|---|------------------|--------------------------|
| Mr Graham Lawrence | 6 February 2018 | Yes |
| Cllr J Daniels | 6 February 2018 | Yes |
| Alderman J Swart | 6 February 2018 | Yes |
| Cllr Adams Du Plooy | 6 February 2018 | Yes |
| Alderman S Claasen (Chairman of Committee) | 6 February 2018 | Yes |
| Alderman Johan Raats | 6 February 2018 | Apology |
| Mr Graham Lawrence | 19 February 2018 | Yes |
| Cllr J Daniels | 19 February 2018 | Yes |
| Alderman J Swart | 19 February 2018 | Yes |
| Cllr Adams Du Plooy | 19 February 2018 | Absent (Without Apology) |
| Alderman S Claasen (Chairman of Committee) | 19 February 2018 | Yes |
| Alderman Johan Raats | 19 February 2018 | Apology |
| Mr Graham Lawrence | 14 March 2018 | Yes |
| Cllr J Daniels | 14 March 2018 | Yes |
| Alderman J Swart | 14 March 2018 | Yes |
| Cllr Adams Du Plooy | 14 March 2018 | Yes |
| Alderman S Claasen (Chairman of Committee) | 14 March 2018 | Yes |
| Alderman Johan Raats | 14 March 2018 | Apology |

The 2016/2017 Oversight Report was submitted to the Municipal Council on 27 March 2018. An extract from this report containing the recommendations of the Oversight Committee and progress made with the implementation thereof is contained in **ANNEXURE 22**.

2.2.1.9.3 MUNICIPAL PUBLIC ACCOUNTS COMMITTEE (MPAC)

The Municipal Public Accounts Committee (MPAC) is established in terms of the provisions of the Local Government Municipal Structures Act, 1998, (Act 117 of 1998) and the Municipal Finance Management Act 2003, (Act 56 of 2003) to serve as an Oversight Committee to exercise oversight over the executive authority of Council. The MPAC assists Council to hold the executive councillors and municipal entities accountable, and to ensure the efficient and effective use of municipal resources.

Bergrivier Municipality has a fully functional MPAC and the members of the MPAC were as follows:

- Ald S.R. Claassen (Chairperson)
- Ald J. Raats
- Ms K.E. Montgomery (Ex Officio as Chairperson of the Audit- and Performance Committee)
- Cllr K. Daniels
- Cllr A.J. du Plooy
- Ald J. Swarts

Functions of the MPAC include the following:

- To consider and evaluate the content of the Annual Report and to make recommendations to Council when adopting an Oversight Report on the Annual Report. In order to assist with the conclusion of matters that may not be finalized, information relating to past recommendations made on the Annual Report, must also be reviewed. This relates to current in-year reports, including the quarterly, mid-year and annual reports;
- To examine the financial statements and audit reports of the municipality and municipal entities, and in doing so, the committee must consider improvements from previous statements and reports and must evaluate the extent to which the Audit Committee's and the Auditor General's recommendations have been implemented;
- To promote good governance, transparency and accountability on the use of municipal resources;
- To recommend or undertake any investigation in its area of responsibility, after reviewing any investigation report already undertaken by the municipality or the Audit Committee; and
- To perform any other functions assigned to it through a resolution of Council within its area of responsibility.

During the 2017/2018 financial year the committee met on 10 October 2016 and 10 April 2017.

2.2.2 ADMINISTRATIVE GOVERNANCE

The Municipal Manager is the Head of the Administration and Accounting Officer of the Municipality, and is primarily responsible for service delivery. The Municipal Council approved a new macro structure on 30 May 2017, which was implemented during the 2017/18 financial year. The new macro structure makes provision for the undermentioned organizational units:

FIGURE 16: APPROVED MACRO STRUCTURE (30 May 2017)



- Office of the Municipal Manager
- Directorate Corporate Services
- Directorate Financial Services
- Directorate Technical Services
- Directorate Community Services (new directorate since 1 September 2017))

The following table indicates the roles and responsibilities of the top two tiers of the administration in accordance with the macro structure. Details of the third tier are contained in **ANNEXURE 3**.

| TIER | POSITION AND INCUMBENT | ROLES AND RESPONSIBILITIES | |
|------|--------------------------------------|---|--|
| 1 | Municipal Manager Adv. H Linde | The functions and responsibility of the Municipal Manager are contained in Section 55 of the Local Government Municipal Systems Act, 2000 (Act 32 of 2000): "(1) As head of administration the municipal manager of a municipality is, subject to the policy directions of the municipal council, responsible and accountable for: (a) the formation and development of an economical, effective, efficient and accountable administration (i) equipped to carry out the task of implementing the municipality's integrated development plan in accordance with Chapter 5; (ii) operating in accordance with the municipality's performance management system in accordance with Chapter 6; and (iii) responsive to the needs of the local community to participate in the affairs of the municipality. (b) the management of the municipality's administration in accordance with this Act and other legislation applicable to the municipality's integrated development plan, and the monitoring of progress with implementation of the plan; (d) the management of the provision of services to the local community in a sustainable and equitable manner; (e) the appointment of staff other than those referred to in Section 56, subject to the Employment Equity Act, 1998 (Act 55 of 1998); (f) the management, effective utilisation and training of staff; (g) the maintenance of discipline of staff; (h) the promotion of sound labour relations and compliance by the municipality with applicable labour legislation; | |

TABLE 53: ROLES AND RESPONSIBILITIES OF MUNICIPAL MANAGER AND DIRECTORS

| | (i) advising the political structures and political office bearers of the municipality; |
|-------------|---|
| | (j) managing communications between the municipality's administration and its political |
| | structures and political office bearers; |
| | (k) carrying out the decisions of the political structures and political office bearers of the municipality; |
| | (I) the administration and implementation of the municipality's by-laws and other legislation; |
| | (m) the exercise of any powers and the performance of any duties delegated by the municipal |
| | council, or sub-delegated by other delegating authorities of the municipality, to the municipal |
| | manager in terms of Section 59; |
| | (n) facilitating participation by the local community in the affairs of the municipality; |
| | (o) developing and maintaining a system whereby community satisfaction with municipal services is assessed; |
| | (p) the implementation of national and provincial legislation applicable to the municipality; and |
| | (q) the performance of any other function that may be assigned by the municipal council. |
| | (2) As accounting officer of the municipality the municipal manager is responsible and |
| | accountable for— |
| | (a) all income and expenditure of the municipality |
| | (b) all assets and the discharge of all liabilities of the municipality; and |
| | (c) proper and diligent compliance with applicable municipal finance management legislation |
| | The Office of the Municipal Manager is also responsible for the following: |
| | 1. Manage the provisioning of strategic management support services to the Municipal |
| | Manager. |
| | 2. Provide and manage an independent appraisal of the adequacy and effectiveness of financial |
| | controls and the rendering of risk and anti-fraud/corruption services within the municipality. |
| | Manage and facilitate intergovernmental and international relations with various stakeholders. |
| | 4. Manage the rendering of logistical support to executive management. |
| | 5. Manage councillor support services. |
| | 6. Manage the provisioning of a communications service to the municipality. |
| | 7. Manage financial services in relation to a budget and treasury office (BTO) to ensure financial |
| | viability, overall compliance and mandatory reporting. |
| | 8. Manage the provisioning of corporate administration management and town planning services on behalf of the institution to ensure efficient support of organisational responsibilities and processes. |
| | 9. Manage the maximising of infrastructure development and maintenance to promote basic |
| | service delivery to all communities within the municipal area. |
| | |
| | 10. Manage the rendering of integrated community services to enhance community development in general and promote the livelihood of the community at large. Strategic Services |
| | Strategic Services Manage the performance management framework and local economic/ social development initiatives. |
| | Facilitate the promotion of local economic development and poverty alleviation. Facilitate the promotion of public participation processes. |
| | 4. Facilitate the establishment and functioning of ward committees. |
| | 5. Administer and co-ordinate special programs in aid of the community: |
| | - Support to vulnerable groups (gender, elderly) |
| | Support to HIV/Aids organisations Youth development |
| | - Co-ordination and implementation of Executive Mayoral Projects |
| | - Administration of grant-in-aid funds to organisations in need |
| | 6. Facilitate community development projects, community development initiatives and special projects. |
| | Internal Audit |
| | 1. Develop and implement a risk-based audit plan and internal audit program for each financial |
| | year. |
| | 2. Advising the accounting officer and report to the Audit Committee on the implementation of the internal audit plan |
| | 3. Establish and maintain an enterprise risk management (ERM) and compliance system within |
| | the organisation. |
| | 4. Ensure the organisation is conforming with, or eligible for, contractual obligations, |
| | government regulations, laws, or licenses and permits. |
| 2 Director: | The Corporate Services Directorate renders all administrative functions of the Municipality |

| | Corporate Services | including: |
|---|---------------------|--|
| | Mr JWA Kotzee | 1. Manage the provisioning and administering of town planning and environmental |
| | | management services. |
| | | 2. Manage the provisioning of client and administrative services. |
| | | 3. Manage the provisioning and administering of human resources management services to the |
| | | municipality |
| | | 4. Manage the administering and application of departmental GIS processes. |
| | | |
| | | ▲ Administration |
| | | Manage the provisioning of secretariat and records management services. |
| | | 2. Provide client and administrative support services. |
| | | 3. Manage the provisioning of information communication and technology (ICT) services |
| | | including geographical information system (GIS) applications within the municipality. |
| | | Human Resource Management |
| | | 1. Manage the rendering of human resources provisioning and employee administration |
| | | |
| | | services. |
| | | 2. Manage the provisioning of human resources training and skills development services. |
| | | 3. Manage the provisioning of labour relations and employee wellness services |
| | | 4. Manage the provisioning of occupational health and safety services in terms of the OHSA. |
| | | A Planning and Development |
| | | 1. Manage the compilation and implementation of Spatial Planning and Land Use Management. |
| | | |
| | | 2. Manage the compilation and implementation of Environmental Planning Management |
| | | policies and procedures. |
| | | 3. Manage the rendering of land use management services and administrative support. |
| | | 4. Manage the lease and sale of municipal land. |
| | | 5. Oversee the facilitation of surveying and registration of municipal land. |
| | | The Financial Services Directorate is responsible for all financial functions of the Municipality |
| | | including: |
| | | 1. Manage the provisioning and administering of expenditure and supply chain management |
| | | |
| | | processes. |
| | | 2. Implement and maintain revenue and credit control policies and procedures to ensure sound |
| | | revenue management practices and compliance. |
| | | 3. Manage and control the implementation of budget policies, systems and procedures and |
| | | financial statements processes to ensure legislative compliance and sound financial |
| | | management practices. |
| | | |
| | | Revenue Management |
| | Director: Financial | 1. Manage and administer the debtors of the municipality including banking, reconciliations and |
| 3 | Services | billing. |
| J | Mr. G. Goliath | Manage and control the application of the Municipality's credit control policies and |
| | IVIT. G. GOllati | procedures. |
| | | 3. Manage and facilitate property valuations and determining of rates. |
| | | 3. Manage and facilitate property valuations and determining of rates. |
| | | Expenditure & SCM |
| | | |
| | | 1. Manage the recording, authorisation and proper execution of expenditure systems, |
| | | procedures and transactions. |
| | | Manage supply chain management and asset management processes and systems. |
| | | Financial Management & Reporting |
| | | 1. Manage the preparation and administering of budgets and financial statements. |
| | | 2. Manage financial compliance and reporting on financial management. |
| | | 3. Manage the execution of budget control and control of accounting procedures. |
| | | The Technical Services Directorate is responsible for all technical functions of the Municipality |
| | | |
| | | including: |
| | | 1. Manage the provisioning and administering of project management and building control |
| | | services. |
| | | 2. Manage the provisioning and control of civil engineering and solid waste management |
| | | services. |
| | Director: Technical | 3. Manage the provisioning and control of electrical engineering services. |
| 4 | Services | 4. Manage the administering and application of technical related GIS processes. |
| - | Mr H Kröhn | |
| | | |
| | | 1. Manage overall compliance of waste management practices and prescripts |
| | | 2. Manage the provisioning and maintenance of civil engineering services in the Piketberg Area. |
| | | 3. Manage the provisioning and maintenance of civil engineering services in the Velddrif Area. |
| | | 4. Manage the provisioning and maintenance of civil engineering services in the Porterville |
| | | Area. |
| | | 5. Manage and coordinate the maintenance of all vehicles and equipment in the Municipality. |

| | | 6. Manage the provisioning and administering of Bulk Services. |
|---|--|---|
| | | 7. Manage internal funded capital projects within the respective regions. |
| | | Electricity 1. Manage the provisioning and resintenence of electrical convices in the Bilethers and |
| | | 1. Manage the provisioning and maintenance of electrical services in the Piketberg and |
| | | Redelinghuys Areas. |
| | | 2. Manage the provisioning and maintenance of electrical services in the Velddrif and Aurora |
| | | Areas. |
| | | 3. Manage the provisioning and maintenance of electrical services in the Porterville and Eendekuil Areas. |
| | | Project Management & Building Control |
| | | 1. Manage the provisioning of a project management unit. |
| | | Provide building control services to ensure compliance and standards i.r.t. buildings and developments. |
| | | 3. Render graphic / information services for the unit. |
| | | The Community Services Directorate is responsible for all community functions of the |
| | Director: Community Services Mr DA Josephus | Municipality including: |
| | | 1. Manage the provisioning and administering of community protection services within the |
| | | respective areas of the municipality. |
| | | 2. Manage the provisioning and administering of community facilities. |
| | | 3. Manage housing administration. |
| | | ▲ Protection Services |
| | | 1. Manage the provisioning of traffic and law enforcement services. |
| | | 2. Manage the provisioning and administering of disaster management, firefighting and fire |
| | | prevention services |
| 5 | | ▲ Community Facilities |
| 5 | | 1. Manage and co-ordinate libraries and information services including liaising with Museums, |
| | | Tourism and other stakeholders. |
| | | 2. Manage the maintenance of parks, cemeteries, sport grounds, swimming pools and other |
| | | facilities. |
| | | 3. Provide housing administration support services to address the housing needs in the area. |
| | | ▲ Housing Administration |
| | | 1. Manage the administration processes of housing applications and allocations to ensure |
| | | proper service delivery to the community. |
| | | 2. Intitiate housing projects and the maintenance of housing rental stock. |
| | | 3. Research, develop, review, facilitate and implement housing policies, municipal |
| | | accreditation and development processes. |

2.3 INTERGOVERNMENTAL RELATIONS

Section 3 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) requires municipalities to exercise their executive and legislative authority within the constitutional system of co-operative government envisaged in Section 41 of the Constitution.

The Municipality participates in International, National, Provincial and District Intergovernmental Forums. The Municipality strives to participate in as many of the available intergovernmental forums as possible, but our challenge is that forums often meet on the same dates and the personnel structure does not allow for dedicated personnel to attend all forum meetings.

2.3.1 INTERNATIONAL INTERGOVERNMENTAL RELATIONS

Bergrivier Municipality is in a "Stedeband" (partnership cooperation agreement) with the Municipality of Heist-op-den-Berg in Belgium, Europe.



Photographer unknown: Photo provided

The purpose of such an arrangement is for two Local Government structures in different countries, but with shared interests, to share expertise for the joint improvement of the public, the administration and the political structures in both areas. The main aim is the sharing of experience and joint project implementation, where possible. The relationship has developed well since its initial stages during December 2014 and a delegation from Heist-op-den-Berg visited Bergrivier Municipality during October 2015, October 2017 and April 2018 with return visits by Bergrivier Municipality during May 2016 and June 2017. The detail of the written agreement was discussed and signed by both parties and projects relating to waste management and youth development are being implemented jointly.



Photographer unknown: Photo provided

One of the highlights of the "Stedeband" during this financial year was the youth exchange programme.



10 Children from Heist-op-den-Berg, together with 2 Belgium teachers and 2 officials from the youth programme in Heist-op-den-Berg, visited South Africa from 30 March - 12 April 2018.



10 Young people (Ages 16 – 18) from the 4 High Schools in Bergrivier municipal area were also selected to spend the 10 days with the children from Heist-op-den-Berg.

As the Belgium group visited South Africa over the Easter weekend and during the South African school holidays, it was decided that the whole group would first visit Cape Town. A number of tourism sites were visited and fun activities were held in the evenings. The group stayed at the cultural centre of the Western Cape Government in Melkbosstrand and visited Table Mountain, open bus tour, Kirstenbosch, and Hout Bay.

The following is a photo collage of the visit of Heist-op-den-Berg learners to South Africa.



Trying to swim on a very windy Camps Bay beach



A group photo at Melkbos Strand cultural centre



Visiting Kirstenbosch



A visit to District Six museum



Our camp fire evenings



Boat ride to Seal Island in Hout Bay



On top of Table Mountain



A Belgium evening together with the Mayor, Alderman Manuel and Alderman Van Rooy



Working on the SDG's and the book!

During their stay in Bergrivier municipal area, the Heist-op-den-Berg youngsters stayed with their host families and attended school. They also visited Velddrif and Goedverwacht, but was most touched by the work of FDSA in Noordhoek, Velddrif, where they could play with the kids and understand the levels of poverty.



Visiting Bokkomlaan



Play time with the children of FDSA

In conclusion, the youth made a presentation to the Council of Bergrivier Municipality on their learning and what it meant for them.



It needs to be mentioned that Heist-op-den-Berg supported Bergrivier municipality during the drought. The support from Heist-op-den-Berg during the drought in Bergrivier Municipality was heartwarming. They applied for funding from the Belgium Provincial Government in Antwerpen to support us with awareness campaigns to save water.



Their Director Technical Services, Mr Guy van der Veeken (right), accepted the award on our behalf. Our sincerest gratitude for this gesture.

2.3.2 NATIONAL INTERGOVERNMENTAL FORUMS

The Municipality participates in the following National Intergovernmental Forums:

| DIRECTORATE | FORUMS |
|--|--|
| Councillors, Executive Mayor and Mayoral Committee Members | National Mayors Forum |
| Municipal Managers Office | National Municipal Managers Forum International Institute of Municipal Clerks (IIMC) Institute of Municipal Administrators of South Africa (IMASA) Institute for Local Government Managers (ILGM) |
| Technical Services Directorate | Department of Water Affairs Bi monthly Meetings |
| Corporate Services Directorate | Institute of Municipal Personnel Practitioners of South Africa (IMPSA) |
| Community Services | Institute of Traffic Licensing and Metro Police Officers of Southern n Africa (ITLMPO-SA) |
| Financial Services Directorate | Institute of Municipal Finance Officers (IMFO) |

TABLE 54: PARTICIPATION ON NATIONAL INTERGOVERNMENTAL FORUMS

2.3.3 PROVINCIAL INTERGOVERNMENTAL FORUMS

The Municipality participates in the following Provincial Intergovernmental Forums:

TABLE 55: PARTICIPATION ON PROVINCIAL INTERGOVERNMENTAL FORUMS

| DIRECTORATE | FORUMS | | | |
|-------------------|---|--|--|--|
| | Minmay (Ministers / Mayors) | | | |
| Committee Members | Premier's Co-ordinating Forum (PCF) | | | |
| | Speakers Forum | | | |
| | SALGA Working Groups: | | | |
| | Intergovernmental and International Relations | | | |
| | Human Resources | | | |
| | Municipal Services and Infrastructure | | | |
| | Minmay (Ministers and Mayors) and Minmay Technical Meeting (Head of Provincial Departments and Municipal Managers) | | | |
| | Premier's Coordinating Forum (PCF) | | | |
| | PS07 Climate Change Forum | | | |
| | Provincial Treasury: Pre-determined Objectives (PDO) Forum | | | |
| | Provincial Treasury: Risk Forum | | | |
| | SALGA Working Groups: | | | |
| | Intergovernmental and International Relations | | | |
| | Economic Development and Planning | | | |
| | Community development | | | |
| | Western Cape IDP Managers Forum | | | |

| DIRECTORATE | FORUMS |
|-------------|---|
| | Western Cape Provincial Government (MIG) Department of Environmental Affairs and Development Planning Waste Forum SALGA Working Groups: Provincial Resource Team Housing Meetings Municipal Services and Infrastructure |
| | Provincial Taxi Board SALGA Working Groups: ≻Human Resource Human Resource Management |
| | Provincial Treasury: CFO Forum Provincial Treasury: SCM Forum SALGA Working Groups: Municipal Finance |
| | Provincial Disaster Management Forum Provincial Fire Chiefs Forum SALGA Working Committees Traffic Chiefs Forum NATIS Working Group Law Enforcement Technical Committee Informal settlement Support Program |

2.3.4 DISTRICT MUNICIPALITY INTERGOVERNMENTAL FORUMS

The Municipality participates in the following District Municipality Intergovernmental Forums:

TABLE 56: PARTICIPATION ON DISTRICT MUNICIPALITY INTERGOVERNMENTAL FORUMS

| DIRECTORATE | FORUMS |
|--------------------------------|--|
| | WCDM IDP Co-ordinating Committee |
| Members | West Coast District Co-Ordinating Forum (DCF) |
| | West Coast Economic Development Partnership |
| | District Water Monitoring Forum |
| | District Evaluation Committee (DEC) |
| Municipal Manager's Office | WCDM District Coordinating Forum (DCF) |
| | WCDM District Coordinating Forum Tech (DCF Tech) |
| | District Water Monitoring Board |
| | WCDM IDP/LED Forum |
| Technical Services Directorate | WCDM Water Quality Forum |

| DIRECTORATE | FORUMS | | |
|--------------------------------|--|--|--|
| Corporate Services Directorate | District Air Quality Forum | | |
| | District Regional Tourism Organisation (RTO) | | |
| Financial Services Directorate | WCDM District Coordinating Forum Tech (DCF Tech) | | |
| Community Services Directorate | District Disaster Management Forum | | |

2.4 PUBLIC PARTICIPATION AND ACCOUNTABILITY

The Constitution (Section 152) sets out the objects of local government, one of which is the provision of democratic and accountable government to local communities. This is reiterated by Section 15(b) of the Municipal Systems Act which requires a municipality to establish and organise its administration to facilitate a culture of accountability amongst its staff.

A second constitutional objective is the encouragement of local community and community organisation participation in the matters of local government. This is reiterated by Chapter 4 of the Municipal Systems Act which deals exclusively with community participation. A Municipality is required to develop a culture of community participation and develop a system of participatory municipal governance that compliments formal representative governance. The Municipality is also required to supply its community with information concerning municipal governance, management and development.

2.4.1 PUBLIC PARTICIPATION

2.4.1.1 PUBLIC MEETINGS

A total of 13 public town based meetings were held during the year as indicated in the following table:

| TABLE 57: PUBLIC MEETINGS – TOWN BASED |
|--|
|--|

| Type of engagement | Ward/Town | Date | |
|----------------------------|-------------------------|-------------------|--|
| | Ward 1 | 07 September 2017 | |
| | Ward 2 | ov september 2017 | |
| | Ward 3 | 06 September 2017 | |
| | Ward 4 | oo september 2017 | |
| Town Based Public Meetings | Ward 5 | 05 September 2017 | |
| | Ward 6 | 04 September 2017 | |
| | Ward 7 | 04 September 2017 | |
| | Goedverwacht/Wittewater | 18 April 2018 | |
| | Porterville | 18 April 2018 | |

| Type of engagement | Ward/Town | Date | |
|--------------------|--------------|---------------|--|
| | Piketberg | 17 April 2018 | |
| | Dwarskersbos | 12 April 2018 | |
| | Velddrif | 12 April 2018 | |
| | Redelinghuys | 12 April 2018 | |
| | Aurora | 16 April 2018 | |
| | Eendekuil | 16 April 2018 | |

2.4.1.2 WARD COMMITTEES

Ward committees are statutory committees established in terms of Part 4 of Chapter 4 of the Local Government Municipal Structures Act. Ward committees play a vital role in bridging the gap between the Community and the Municipality. Ward committees are not political, but are nevertheless elected for a period of five years that runs concurrently with the term of office of the Municipal Council.

The Municipal Council approved a reviewed Ward Committee Policy in February 2017 and ward committees for each ward were elected in accordance with this policy. The Municipal Council also approved an out of pocket expense fee structure for Ward Committees. Ward Committees meet on a bi-monthly basis and a total of 28 Ward Committee Meetings took place during the year.

| Type of engagement | Ward | Dates | | | | | |
|-------------------------------|--------|--------------|---------------------|---------------------|---------------------|---------------|--------------|
| Ward Committee meetings | Ward 1 | 24 July 2017 | 7 September 2017 | 16 November 2017 | 19 February 2018 | 10 April 2018 | 11 June 2018 |
| | Ward 2 | 24 July 2017 | 7 September 2017 | 16 November 2017 | 19 February 2018 | 10 April 2018 | 11 June 2018 |
| | Ward 3 | 25 July 2017 | 6 September 2017 | 15 November 2017 | 20 February 2018 | 9 April 2018 | 12 June 2018 |
| | Ward 4 | 25 July 2017 | 6 September 2017 | 15 November 2017 | 20 February 2018 | 9 April 2018 | 12 June 2018 |
| | Ward 5 | 26 July 2017 | 5 September 2017 | 14 November 2017 | 21 February 2018 | 5 April 2018 | 13 June 2018 |

TABLE 58: WARD COMMITTEE MEETINGS
| Type of engagement | Ward | Dates | | | | | | |
|-----------------------|--------|--------------|---------------------|---------------------|---------------------|--------------|--------------|--|
| | Ward 6 | 27 July 2017 | 4 September 2017 | 13 November 2017 | 22 February 2018 | 4 April 2018 | 14 June 2018 | |
| | Ward 7 | 27 July 2017 | 4 September 2017 | 22 November 2017 | 22 February 2018 | 4 April 2018 | 14 June 2018 | |

The functionality of the ward committee system is on par and regular planned meetings took place during the 2017/18 financial year. All 7 wards have full representation of sectors on these wards.

Training sessions and capacity building workshops were held with the members and is a key priority to enable ward committee members to serve the community. Ward projects have been identified per ward and forms part of the IDP with an allocated budget. Regular report back sessions are held by the respective sectors and a written report is submitted to the chairperson of the ward committee for scrutiny.

Ward committees act as line of communication between the community and the Municipality to raise matters that impact on service delivery in their respective areas. This also improves relationships with the community and assists the Municipality to keep the general public informed regarding relevant matters.



Ward committees busy working and planning

2.4.1.3 IDP REPRESENTATIVE FORUM

On 28 August 2012, the Municipal Council approved the establishment of an IDP Representative Forum in terms of Section 15 of the Municipal Planning and Performance Management Regulations. The IDP Representative Forum comprises the following:

- Ward Committee members from each Ward;
- One representative from the West Coast District Municipality;
- The Executive Mayor, Speaker, Portfolio Chairpersons, one Mayoral Committee Member and two additional Councillors from the other parties represented on Council;
- Three officials namely: the Municipal Manager, Strategic Manager, Head: Strategic Services, and
- Three nominees from key sectors within the Municipal Area.

The first meeting of the IDP Representative Forum for 2017/18 was held on 5 October 2017 and the objective of this meeting was to discuss the economic development potential of Bergrivier Municipality. The CEO of Wesgro, Mr Tim Harris, was the guest speaker.





The second series of meetings of the IDP Representative Forum took place in May 2018 and the theme was



the Sustainable Development Goals.

The following is a summary of the IDP Forum meetings held in 2017/18.

TABLE 59: IDP FORUM MEETING

| Type of engagement | Ward/Town | Date |
|--------------------|----------------------|----------------|
| | Piketberg (Combined) | 5 October 2017 |
| IDP Forum meetings | Porterville | 3 May 2018 |
| | Velddrif | 4 May 2018 |

The format of the IDP Representative Forum Meetings was reviewed in 2013/14 in a bid to improve participation by key community stakeholders. An outcome of this review was a decision to use the forums to involve the different sectors of the Bergrivier Municipal Area. The following diagram illustrates the sectorial division of the Bergrivier Community.



FIGURE 17: SECTORS WITHIN BERGRIVIER MUNICIPALITY

2.5 INTEGRATED DEVELOPMENT PLAN PARTICIPATION AND ALIGNMENT

Integrated Development Planning is regulated by Chapter 5 of the Municipal Systems Act. This Chapter must be read together with Chapter 6 which regulates Performance Management as well as the Municipal Planning and Performance Regulations, 2001, (R796 of 2001). In order to ensure certain minimum quality standards of the IDP process and a proper co-ordination between and within the spheres of government, the IDP process is regulated by the Municipal Systems Act, 2000 (Act 32 of 2000) (MSA). The Act requires

the following regarding *the process*:

Section 28:

- "(1) Each municipal council must adopt a process set out in writing to guide the planning, drafting, adoption and review of its IDP.
- (2) The municipality must through appropriate mechanisms, processes and procedures established in terms of Chapter 4, consult the local community before adopting the process.
- (3) A municipality must give notice to the local community of particulars of the process it intends to follow."

Section 29(1):

"The process must-

- (a) be in accordance with a predetermined programme specifying timeframes for the different steps;
- (b) through appropriate mechanisms, processes and procedures allow for-
 - (i) the local community to be consulted on its development needs and priorities;
 - (ii) the local community to participate in the drafting of the IDP; and
 - (iii) organs of state, including traditional authorities, and other role players to be identified and consulted on the drafting of the integrated development plan;
- (c) provide for the identification of all plans and planning requirements binding on the municipality in terms of national and provincial legislation; and
- (d) be consistent with any other matters that may be prescribed by regulation."

During the 2016/17 financial year, the Fourth Generation IDP was compiled and approved by Council in May 2017. The compilation of the IDP was done in accordance with the Process Plan as outlined above. The First Review of the Fourth Generation IDP was undertaken during the 2017/18 financial year and the Review was approved by Council in May 2018. The following table provides an overview of the alignment of the IDP to the criteria as set out in Section 26 of the Municipal Systems Act.

TABLE 60: IDP PARTICIPATION AND ALIGNMENT CRITERIA

| IDP PARTICIPATION AND ALIGNMENT CRITERIA | YES/NO | COMMENT WHERE THERE WAS LACK OF ALIGNMENT |
|--|--------|--|
| Does the municipality have impact, outcome, input and output indicators? | Yes | N/A |
| Does the IDP have priorities, objectives, KPIs and development strategies? | Yes | N/A |

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| IDP PARTICIPATION AND ALIGNMENT CRITERIA | YES/NO | COMMENT WHERE THERE WAS LACK OF ALIGNMENT |
|--|--------|--|
| Does the IDP have multi-year targets? | Yes | N/A |
| Are the above aligned and can they calculate into a score? | Yes | N/A |
| Does the budget align directly to the KPIs in the IDP? | Yes | N/A |
| Do the IDP KPIs align to the Section 57 Managers? | Yes | N/A |
| Do the IDP KPIs lead to functional area KPIs as per the SDBIP? | Yes | N/A |
| Were the indicators communicated to the public? | Yes | N/A |
| Were the four quarter aligned reports submitted within stipulated time frames? | Yes | N/A |

2.6 CORPORATE GOVERNANCE

Corporate Governance is the set of processes, practices, policies, laws and relationships affecting the way an institution is directed, administered or controlled.

2.7 AUDIT UNIT

The Municipality has an Internal Audit Unit as required by Section 165(1) of the MFMA and an Internal Auditor and Assistant Internal Auditor who reports to the Municipal Manager. Section 165(2) of the MFMA requires the Internal Auditor to:

- a. Prepare a risk-based audit plan and an internal audit program for each financial year;
- b. Advise the accounting officer and report to the Audit Committee on the implementation of the internal audit plan and matters relating to
 - i. internal audit;
 - ii. internal controls;
 - iii. accounting procedures and practices;
 - iv. risk and risk management;
 - v. performance management; and
 - vi. loss control; and

c. Perform such other duties as may be assigned to it by the accounting officer.

The Internal Auditor is responsible for the Internal Audit Unit and must also ensure that the combined Audit and Performance Audit Committee meet as legislated and that all aspects required by legislation are submitted at these meetings to ensure that the committees are informed and that recommendations can be made and implemented.

The meetings of the Audit and Performance Audit Committee are attended by Senior Management and relevant Councillors. The Committee is a statutory committee and functions in accordance with Section 166 of the Municipal Finance Management Act. The Committee is an independent advisory board on internal financial controls and audits, risk and performance management and effective governance.

The municipality implemented a compliance system "Eunomia" which is an electronic automated monitoring tool that assists with the monitoring of compliance. Quarterly reports are submitted to Council and the Committee to enable them to fulfil their oversight role in the monitoring of compliance.

2.8 RISK MANAGEMENT

The Municipality has a Risk Committee which meets quarterly. Strategic risks are identified during the annual strategic planning session of the Council as well as by Senior Management at management meetings and Risk Committee Meetings. Departmental and operational risks are identified by the Directorates and managed by the relevant Directors.

Strategic risks are populated in an automated electronic risk register (Risk Assist) after Council approval of the annual risk register. The risk register is updated as part of the mandate of the Risk Committee. Quarterly reports are submitted to Council on how risks are managed and mitigated to ensure proper management thereof and achievement of the desired outcomes.

2.9 ANTI-CORRUPTION AND FRAUD

Bergrivier Municipality subscribes to the principles of good corporate governance, which requires the conducting of business in an honest and transparent fashion. The policy of the Municipality is zero tolerance to corruption and fraud.

Fraud prevention can be seen as the cumulative effect of both prevention and detection systems incorporated by management. The detection of fraud can only lead to the prevention thereof if the response thereto acts as a deterrent.

Implementing good governance, ethics, accountability as well as strategies and policies to prevent fraud and corruption is based on the principle that service delivery is the priority of the Municipality. Implementation of these principles and awareness are continuous processes aimed at ensuring that the interest and needs of the public are met.

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Municipalities are encouraged to promote the principles of good governance, ethics and risk management. Raising awareness on good governance includes communication on anti-corruption strategies and highlighting the role of the community in the fight against unethical conduct, fraud and corruption.

The Anti-fraud and Anti-Corruption Policy was reviewed during the 2017/18 financial year and reviewed by the Audit Committee in March 2018 (OVN 022/03/2018) and approved by Council in June 2018 (RVN 024/06/2018). Employees are encouraged to communicate with their supervisors or management regarding the identification of risks and incidences of fraud and corruption.

Municipal employees as well as Councillors are expected to abide by the Code of Conduct for Employees and the Code of Conduct for Councillors respectively as found in Schedule 1 and 2 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000). During this financial year no incidents of breach of the codes were reported. These codes include aspects such as general conduct, declaration of interests, council property and commitment to serving the public interest. The Municipal Manager also played an active role in this and has initiated regular vehicle inspections to raise awareness and the importance on the upkeep of municipal assets.

Policies and procedures that are adopted by Council as part of human resources, finance and internal controls also focus on, and include prevention controls, detection controls and segregation of duties to ensure that Anti-fraud and Anti-corruption is prevented and detected. On a day to day basis these include physical controls, supervision and authorization controls and the proper management of information.

Anti-fraud-, Anti-corruption- and ethics initiatives workshops are reported quarterly. Councillors and senior management are part of the Risk Committee and participate in discussions and report backs to ensure that these initiatives are implemented and that officials are informed and part of the process.

2.10 BY-LAWS

In terms of the Constitution of the Republic of South Africa (1996), a municipality has exclusive municipal executive and legislative authority in its area of jurisdiction to inter alia pass and administer by-laws for the effective administration of matters that it has the right to administer and for its own internal proceedings and arrangements.

Just like the laws of the country, the Municipality's By-Laws and Policies must also be obeyed. It is important that communities know the content of these laws as to ensure an orderly and structured management of the affairs of a town.

Process to pass or amend a by-law

i. A need for regulatory measures of a municipal responsibility is identified and a by-law is drafted;

ii. A report detailing the identified need and the draft by-law is submitted through the relevant Committees to Council for principle approval;

- iii. The department that drafted the by-law embark on a public participation process to invite public comment on the by-laws. Any objections received must be considered by Council;
- iv. A final report is submitted to Council for passing of the by-law; and
- v. The approved by-law is promulgated in the Provincial Gazette on which date or a later date as determined in the by-law, it becomes enforceable in the Bergrivier Municipal Area.

By-law enforcement

Each Directorate is responsible for enforcing By-laws regulating matters within its field of responsibility in terms of delegated authority from the Council.

By-laws can be viewed on the Bergrivier Municipality website www.bergmun.org.za

2.11 THE MUNICIPAL WEBSITE

The Municipal Systems Act (Section 21(B)) requires the Municipality to establish an official website. The Municipal Website is an integral part of the Municipality's communication infrastructure and strategy. It serves as a tool for community participation, improves stakeholder involvement and facilitates stakeholder monitoring and evaluation of municipal performance. Bergrivier Municipality's official website is: www.bergmun.org.za

The Municipality is required to place all information that must be made public in terms of the Municipal Systems Act and the Municipal Finance Management Act (MFMA) on this Website. Section 75 of the MFMA specifies that the following documents must be placed on the website:

| | DOCUMENTS PUBLISHED ON THE MUNICIPALITY'S WEBSITE | YES / NO |
|----|--|----------|
| a) | The annual and adjustments budgets and all budget-related documents | Yes |
| b) | All current budget-related policies | Yes |
| c) | The annual report | Yes |
| d) | Performance agreements required in terms of section 57(1)(b) of the Municipal Systems Act | Yes |
| e) | All service delivery agreements | Yes |
| f) | All long-term borrowing contracts | Yes |
| g) | All supply chain management contracts above R 100 000 for 2017/18 | Yes |
| h) | An information statement containing a list of assets over a prescribed value that have been disposed of in | Yes |

TABLE 61: MUNICIPAL WEBSITE: CONTENT AND CURRENCY OF MATERIAL

| DOCUMENTS PUBLISHED ON THE MUNICIPALITY'S WEBSITE | YES / NO |
|---|----------|
| terms of section 14 (2) or (4) | |
| i) Contracts agreed in Year 1 to which subsection (1) of section 33 applies, subject to subsection (3) of that section | Yes |
| j) Public-private partnership agreements referred to in section 120 | N/A |
| k) All quarterly reports tabled in the council in terms of section 52 (d) | Yes |
| I) Any other documents that must be placed on the website in terms of this Act or any other applicable legislation, or as may be prescribed | Yes |

2.12 DELEGATIONS

The Constitution of the Republic of South Africa (1996) states that the legislative and executive authority of the municipality is vested in the municipal council. The municipality has the function and powers assigned to it in terms of Sections 156 and 229 of the Constitution. Section 53 of the Systems Act states that the Municipality must define specific areas of responsibilities for each political structure or political office bearer of the Municipality and that of the Municipal Manager. These respective roles and areas of responsibilities may include the delegation of power and duties. In terms of Section 59(1) of the Municipal Systems Act, 2000 (Act 32 of 2000) the Municipality must develop a system of delegation that will maximise administration and operational efficiency and will provide for adequate checks and balances.

In terms of the Section 12 Notice (Municipal Structures Act), Bergrivier Municipality operates under an Executive Mayoral System. This system allows for the exercise of executive authority through an Executive Mayor in which the executive leadership of the municipality is collectively vested.

Decisions are taken corporately by, or on behalf of the whole Council. Municipalities are expressly empowered to arrange for their functions to be discharged by Committees, who may in turn arrange for them to be discharged by Sub-Committees. The Council, Committee or Sub-Committee may also decide that individual officers may discharge functions. All such arrangements are referred to as delegations and a "register, or manual of delegations" must be maintained by the municipality so as to have a record of all delegations made.

Since the approval of the previous delegations (28 February 2012) various pieces of new legislation or amendments to legislation have come into operation which have assigned additional powers, duties and responsibilities to the Municipal Manager as the accounting officer and further powers and responsibilities to the Mayor, as the political head of the municipality. A review of all delegations was therefore necessary to align the previous delegations with the new legislation and amendments and the new delegations were approved on 23 June 2015.

Section 65 of the MSA determines the following: 65 Review of delegations:-

"(1) Whenever it becomes necessary in terms of section 59(2) (f) to review a municipality's delegations, the municipal manager must submit to the Council – (a) a report on the existing delegations issued in terms of Section 59 by the Council and other delegating authorities of the Municipality; and (b) recommendations on any changes to the existing delegations which the municipal manager may consider necessary."

Bergrivier Municipality has developed their Delegated Powers in accordance with delegations that currently exist as well as those provided for in new Local Government legislation or amendments to legislation. The Office of the Municipal Manager and all Departments were consulted in order to identify and advise on all powers and functions related to their respective key performance areas in an endeavour to ensure that a proper system of delegation is put into place. This will contribute to the accountable empowerment of officials and functionaries and other organs of the Council in execution of their administrative and operational powers, functions and responsibilities in order to optimize efficiency in an accountable and transparent manner. There are currently two main Acts that govern delegation of municipal powers to organs, officials and functionaries, i.e. Municipal Systems Act and the Municipal Finance Management Act. There are, however, other pieces of legislation that deal with specific matters (e.g. National Building Regulations, SAPS Act, - National Road Traffic Act etc.) that contain specific stipulations regarding the delegation of certain statutory powers without the necessity of Council resolution.

The newly elected council accepted these delegations without any changes on 23 August 2016 (RVN024/08/2016). The delegations were revised on 30 January 2018 (RVN015/01/2018) and 26 June 2018 (RVN018/06/2018).

2.13 PUBLIC SATISFACTION ON MUNICIPAL SERVICES

In the 2017/18 financial year the Customer Satisfaction Survey was done during April and May 2018. The objective of the survey was to assist the Municipality in its service delivery mandate and ensure that the set standards are met. Furthermore, the survey is expected to create a platform whereby the general public will be afforded an opportunity to give feedback and rate services rendered by the municipality in general. The full report on the above was submitted to the Mayoral Committee on 26 June 2018 and is available on request.



FIGURE 18: SERVICE DELIVERY BY BERGRIVIER MUNICIPALITY

CHAPTER 3 SERVICE DELIVERY PERFORMANCE



Winterhoek Mountains in winter time Photographer unknown: Photo provided

3.1 INTRODUCTION

This chapter provides an overview of the service delivery performance of the Municipality for the 2017/18 financial year, and includes all services rendered by the Municipality. The chapter concludes with the Municipality's Annual Performance Report which was compiled in terms of Section 46 of the Municipal Systems Act. It sets out the Key Performance Indicators (KPI's), targets and actual performance of the Municipality in relation to the strategic objectives of the Municipality as set out in the Integrated Development Plan (IDP). It also includes a service provider's performance evaluation report

3.2 BASIC SERVICES

Basic services are a package of services necessary for human well-being and typically include water, sanitation, electricity, and refuse removal. An overview will also be provided on integrated human settlements (housing) which differs from the aforementioned services in that it is a concurrent National and Provincial competence. It is included in this Annual Report as there is a direct correlation between the provision of basic services and housing and Bergrivier Municipality delivers housing as an implementing agent for Provincial Government. The Municipality has been providing basic services at the prescribed level to all urban households within its area of jurisdiction since the 2008/09 financial year, but still faces major challenges when it comes to ensuring that residents of the private Moravian towns have access to minimum service standards. There are ongoing discussions between the Municipality, Moravian Church of South Africa, West Coast District Municipality and Provincial Government to find a sustainable service delivery solution.

The Municipality also was successful by accessing grant funding from the Provincial Government - drought relief funds for Goedverwacht and Wittewater R 1.0 million and R 0.85 million respectively, as well as an Infrastructure Support Grant for Goedverwacht to the amount of R 3 million to increase the supply from the respective water sources and to upgrade the respective water purification systems.

Municipalities have the discretion to provide services at higher levels than the required basic levels, and one of Bergrivier Municipality's development priorities is to provide and maintain bulk and service infrastructure that will address backlogs and provide for future development. Bergrivier Municipality's focus is on steadily improving bulk and service infrastructure networks to enable the municipality to render good quality services to all its consumers and to create an environment that will attract development opportunities that will impact positively on the local economy. This includes:

- Reducing bulk and service infrastructure capacity backlogs (water and sanitation);
- Maintenance and development of service infrastructure and networks to maintain a good standard of service delivery; and
- Master plan development and revision.

3.2.1. WATER 3.2.1.1 INTRODUCTION

Water services are rendered by the Technical Services Directorate. The Municipality is a Water Services Authority in terms of the Water Services Act, 1997 (Act 108 of 1997) and adopted a Water Services Development Plan (WSDP) in 2017 – 2022. Bergrivier Municipality is required in terms of Section 18 of the Water Services Act, 1997 (Act 108 of 1997), as well as the "Regulations relating to compulsory national standards and measures to conserve water" as issued in terms of Sections 9(1) and 73(1)(i) of the Water Services Act, to report on the implementation of its WSDP during each financial year and to include a water services audit in such an Annual Report. The Municipality provides water services to all towns in its area of jurisdiction with the exception of Goedverwacht, Wittewater and De Hoek (PPC) which are private towns.

The overarching objectives of the WSDP are:

- To provide for the housing needs of the residents of Bergrivier in a continuous and sustained manner by timely future planning while preserving its distinctive character;
- To, in co-operation with other role-players, provide the residents of Bergrivier with a healthy economic basis and create a quality environment through sustained planning and in so doing create job opportunities as well as promote the expansion of tourism;
- To provide the residents of Bergrivier Municipality with a healthy and safe living environment through the timely establishment of the necessary community facilities;
- To empower the residents of Bergrivier through the provision and exposure to the necessary academic as well as practical training facilities;
- To support the residents of Bergrivier with the necessary sport and recreational facilities; and
- To preserve, conserve and expand the conservation worthy natural environment in harmony with future town development.

The two most critical issues addressed in the WSDP are

- The eradication of water backlogs: All households have access to basic water. Grants provided by National Government (MIG funds) are utilised for the upgrading of water and sanitation bulk and service infrastructure.
- Water Conservation (WC) and Water Demand Management (WDM): The implementation of Bergrivier Municipality's WC/WDM Strategy has been extremely successful and the Municipality was able to reduce the water requirements of the towns significantly. The overall percentage of NRW for all the internal distribution systems came down from 9.93 % to 6.72 % for the 2017/18 financial year which is excellent.
- The Municipality monitors its water losses on a monthly basis, and is experiencing a decline in its water

losses. Key priorities in terms of the Municipality's WC/WDM Strategy are:

- The identification of specific zones within the supply system to monitor revenue or unaccounted for water (UAW) on a monthly basis;
- The monitoring of non-revenue or UAW regularly (detailed water audits and balances);
- The implementation of systems to measure key parameters such as minimum night flows;
- To implement a pressure management, pipeline management and rehabilitation programme;
- Raise awareness through brochures detailing the benefits of initiating WDM/WC strategies that can be sent out with the accounts and placed in local newsletters;
- Water education in schools (demonstrations and exhibits at schools in their planning process);
- Implementation of a consumer meter management programme and meter maintenance and replacement policy;
- Inform Council Members of the current legislation around WC/WDM, and include it in the Strategic Framework for Water Services;
- WC/WDM options must be included when additional water resources are investigated and it must be seen as part of the water services planning process; and
- New supply schemes must only be developed where it can be shown that the existing water resources are being used efficiently.

The Municipality was also successful with accessing grant funding from the Provincial Government from drought relief funds for Goedverwacht and Wittewater with R 1.0 million and R 0.85 million respectively, as well as an Infrastructure Support Grant for Goedverwacht to the amount of R 3 million to increase the supply from the respective water sources and to upgrade the respective water purification systems. The projects were implemented in the 2017/18 financial year. In a nutshell the projects entail the following:-

- Boreholes and Pumps;
- Telemetry;
- Replacement of two chlorine dosage devices;
- Improvement and cleaning of weir for raw water intake;
- The raw water feeder pipeline needs to be repaired
- The mountain stream has to be cleaned from alien vegetation and debris;
- Refurbishment of sand filters;
- Mechanical equipment at treatment plant;
- Replacement of bulk meters;
- Practical training for Operators at Treatment plant
- Management;
- Maintenance of Treatment Plant

- Fencing and Signage, and
- Constant supply of Potable Water.



Inlet works Wittewater and rock paved canal Photos Supplied by Technical Services

3.2.1.2 SERVICE STATISTICS

3.2.1.2.1 ACCESS TO WATER AND SERVICE DELIVERY LEVELS

The Water Services Act, 1997 (Act No 108 of 1997) defines access to minimum water standards as access to at least 25 litres of potable water per day supplied within 200 m of a household and with a minimum flow of 10 litres per minute. Access to piped water is defined as 6 000 litres of potable water supplied per formal connection per month. National policy also requires that poor households should receive 6 kl of free basic water per month. Only registered indigent households within the Municipality's supply area are entitled to 6 Kl of free basic water.

All households within the Municipality's supply area have access to minimum standards of water. All households have access to piped water except for the informal houses in Block F, Velddrif (old hostel), which have communal water facilities within 200m as prescribed. To alleviate this scenario, a project is completed as part of the current 10 year housing and infrastructure pipeline by providing 137 serviced sites at Noordhoek, Velddrif.

| FINANCIAL YEAR | PROPORTION OF HOUSEHOLDS WITH ACCESS TO WATER POINTS | PROPORTION OF HOUSEHOLDS WITH ACCESS TO PIPED WATER | |
|----------------|---|--|-------|
| 2011/12 | 71 | 8 336 | 1 930 |
| 2012/13 | 71 | 8 407 | 1 935 |
| 2013/14 | 71 | 8 655 | 1 944 |
| 2014/15 | 89 | 8 639 | 1 795 |
| 2015/16 | 137 | 8 734 | 1 790 |
| 2016/17 | 137 | 8 937 | 1 879 |

TABLE 62: ACCESS TO WATER

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| FINANCIAL YEAR | PROPORTION OF HOUSEHOLDS | PROPORTION OF HOUSEHOLDS | PROPORTION OF HOUSEHOLDS |
|----------------|-----------------------------|----------------------------|-----------------------------|
| | WITH ACCESS TO WATER POINTS | WITH ACCESS TO PIPED WATER | ENTITLED TO 6 KL FREE WATER |
| 2017/18 | 137 | 9 039 | 1 746 |

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TABLE 63: WATER SERVICE DELIVERY LEVELS

| DESCRIPTION | 2014/15 ACTUAL | 2015/16 ACTUAL | 2016/17 ACTUAL | 2017/18 ACTUAL |
|--|-------------------|-------------------|-------------------|-------------------|
| WATER: (ABOVE MIN LEVEL) | | | | |
| Piped water inside dwelling | 8 639 | 8 734 | 8 937 | 9 039 |
| Piped water inside yard (but not in dwelling) | 0 | 0 | 0 | |
| Using public tap (within 200m from dwelling) | 89 | 137 | 137 | 137 |
| Other water supply (within 200m) | 8 728 | 8 871 | 9 074 | 9 176 |
| Minimum Service Level and Above sub-total | 8 639 | 8 734 | 8 937 | 9 039 |
| Minimum Service Level and Above Percentage | 100 % | 100 % | 100 % | 100 % |
| WATER: (BELOW MIN LEVEL) | | | | |
| Using public tap (more than 200m from dwelling) | 0 | 0 | 0 | 0 |
| Other water supply (more than 200m from dwelling | 0 | 0 | 0 | 0 |
| No water supply | 0 | 0 | 0 | 0 |
| Below Minimum Service Level sub-total | 0 | 0 | 0 | 0 |
| Below Minimum Service Level Percentage | 0 % | 0 % | 0 | 0 |
| Total number of households | 8 655 | 8 639 | 8 734 | 8 937 |

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3.2.1.2.2 WATER QUALITY

The quality of the Municipality's water as measured against National Standard SANS 241 is still improving and well within the set norms as prescribed by SANS 241. Data is available from the "Supply System Drinking Water Quality Performance Report" of the Department of Water Affairs and Sanitation. Data is collected directly from the laboratory results and captured on a national database. Water is analysed on a weekly basis according to 4 criteria, namely Microbiological, Chemical, Physical Organoleptic and SANS 241. The results are captured on the National Database of the Department of Water Affairs and Sanitation. Based on calculating the averages on these four criteria, a water quality of 98 % for Bergrivier Municipality has been achieved compared to 96 % the previous year. This achievement is above the norm and the figure of 98 % represent excellent water quality.



Graph indicating water quality since the 13/14 – 2017/18 financial years Source: Annual Financial Statements

3.2.1.2.3 WATER CONSUMPTION AND LOSSES

The goal is to ensure that non-revenue water and UAW levels are maintained/reduced and to implement measures to promote WC/WDM to their consumers and end-users on an on-going basis. Highlights of the 2017/18 financial year were that the Municipality were able to further decrease their water losses from 9.93 % in 2016/2017 to 6.98 % in the 2017/2018 financial year, which is well below the national norm of 37 %. This means that the Municipality on average managed to save 30 % water for the community of Bergrivier Municipality and simultaneously saved considerable funds to the advantage of our community.

TABLE 64: WATER CONSUMPTION AND LOSSES

| YEAR | UNITS PURCHASED (kl) | LOSSES (kl) | % | RAND VALUE (APPROXIMATE) |
|---------|----------------------|-------------|-------|-----------------------------|
| 2015/16 | 2 627 992 | 276 761 | 10.53 | R 1 286 939 |
| 2016/17 | 2 598 395 | 258 048 | 9.93 | R 1 290 240 |
| 2017/18 | 1 715 403 | 119 818 | 6.98 | R 636 234 |



| YEAR | VELDDRIF | AURORA | PIKETBERG | REDELINGHUYS | PORTERVILLE | EENDEKUIL |
|---------|----------|--------|-----------|--------------|-------------|-----------|
| 2015/16 | 7.5 | 7.6 | 8 | 23.6 | 21.8 | 26.7 |
| 2016/17 | 4.1 | 16.2 | 11.7 | 10.3 | 16.9 | 22.7 |
| 2017/18 | 1.6 | 15.88 | 9.9 | 20.5 | 6.1 | 32.1 |

TABLE 65: WATER LOSSES PER NETWORK (%)

3.2.1.2.4 DROUGHT

On 24 May 2017, a provincial state of disaster was declared as a result of the magnitude and severity of the drought affecting the Western Cape. Under section 41(2) of the Disaster Management Act, 2002 (Act 57 of 2002) the Premier issued directions dealing with restrictions on the use of potable water for domestic and industrial purposes. These directions applied to the Cape Town Metropolitan Municipality and all local municipalities in the Western Cape. For the jurisdiction of Bergrivier Municipality level 6 restrictions were implemented since January 2018, which implied water savings between 40 % and 50 % along with a usage of 50 litres per person per day. Agricultural usage was restricted to a 60 % saving on assigned quotas. The Municipality quickly adapted to circumstances by lodging a very aggressive public awareness program which resulted in excellent cooperation by the public by saving almost 50 % of water normally used.

Graph (Figure 19) indicate savings based on three scenarios:- (1) Based on average 2011-2016 (2) Based on most effected towns – Velddrif, Dwarskersbos and Piketberg (3) Based on peak usage.



FIGURE 19: WATER SAVINGS

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The Municipality managed to provide water to our community despite having enormous problems with some of role players, but managed to overcome all the constraints in managing water releases from Misverstand Dam and Bergrivier Dam. Bergrivier played a major role to convince the Department of Water Affairs and Sanitation and the Western Cape MEC for Local Government, Environmental Affairs and Development Planning to release water (5 million mega litres) from the Bergriver Dam on the 18th April 2018. The graphs underneath were inter alia used to convince the Department of Water Affairs and Sanitation and MEC for Local Government. The drought reduced the safe yields of the Municipality's own existing surface and groundwater resources. Effective and efficient WC/WDM measures to lower the future water requirements and augmentation of the existing water resources with groundwater or other sources are therefore critical at this stage. Various levels of water restrictions were therefore implemented by Bergrivier Municipality during the financial year.



FIGURE 20: WATER LEVELS IN APRIL 2018

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Graph indicating the water pressure (water head) above the outlet valve.

Bergrivier Municipality was faced with the following options with its challenges:-

- the management of water releases from Misverstand Dam;
- the release of water from the Bergrivier Dam;
- 5 Boreholes with mixed successes;
- 11 Boreholes from Gift of the givers with mixed successes;
- hire pumps (200 m³/h each to pump water over rock obstruction);
- purchase Jo-Jo tanks;
- public awareness programs;
- section 30 A approval to better flow of river to our water network,
- investigations into well points,
- desalination plants;
- purified sewerage water;
- dam outside river bed; and
- pipeline from the Misverstand dam etc.

3.2.1.3 HUMAN RESOURCE CAPACITY

The vacancy rate in staff for water services was 8.33 % as at 30 June 2018. For practical purposes, water and sanitation are treated as a unit and personnel assigned to these functions work across both functions. Management assigned to the function are responsible for all aspects of service delivery.

TABLE 66: HUMAN RESOURCE CAPACITY: WATER SERVICES

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES% |
|-------------|-----------------|-----------------|------------|
| 23 | 23 | 0 | 0.0 % |

The relative high level of vacancies is within the worker component and not within management.

3.2.1.4 FINANCIAL PERFORMANCE

TABLE 67: FINANCIAL PERFORMANCE (OPERATIONAL): WATER SERVICES: DISTRIBUTION & TREATMENT

| WATER DISTRIBUTION | | | | | |
|-------------------------------|----------------|----------------------------|----------------|----------|--|
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
| Employees: | 3 985 400.00 | 3 922 400.00 | 4 143 476.00 | 5.64 % | |
| Other: | 13 316 845.00 | 11 604 384.00 | 10 661 347.00 | -8.13 % | |
| Repairs & Maintenance: | 633 000.00 | 834 000.00 | 958 799.00 | 14.96 % | |
| Total Operational Expenditure | 17 935 245.00 | 16 360 784.00 | 15 763 622.00 | -3.65 % | |
| Total Operational Revenue | -30 870 596.00 | -23 488 596.00 | -21 255 934.00 | -9.51 % | |
| Net Operational Expenditure | -12 935 351.00 | -7 127 812.00 | -5 492 312.00 | -22.95 % | |
| | WAT | ER TREATMENT | | | |
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
| Employee Related Costs | 506 900.00 | 504 900.00 | 557 249.00 | 10.37 % | |
| Other Expenditure | 978 600.00 | 1 925 651.00 | 1 841 372.00 | -4.38 % | |
| Repairs & Maintenance | 63 000.00 | 98 000.00 | 80 364.00 | -18 % | |
| Total Operational Expenditure | 1 548 500.00 | 2 528 551.00 | 2 478 985.00 | -1.96 % | |
| Total Operational Revenue | | | | | |
| Net Operational Expenditure | 1 548 500.00 | 2 528 551.00 | 2 478 985.00 | -1.96 % | |

TABLE 68: FINANCIAL PERFORMANCE (CAPITAL): WATER SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-----------------------------------|-------------------|-------------------------------|-------------------|-----------|
| Pumps (standby) | 200 000 | 200 000 | 11 900 | -94.05 % |
| Pipe replacement programme | 200 000 | 76 000 | 98 746.08 | 29.93 % |
| Water conservation demand | 50 000 | 1 750 000 | 1 254 316.82 | -28.32 % |
| Replace asbestos pipes and valves | 100 000 | | | |
| Replace water meters | 120 000 | 120 000 | 70 773.80 | -41.02 0% |
| Replace redundant meters | 120 000 | 120 000 | 115 087.72 | -4.09 % |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-----------------------------|-------------------|-------------------------------|-------------------|----------|
| Pressure valve (renew)) | 120 000 | | | |
| Water renewals | 50 000 | 50 000 | 49 336.06 | -1.33 % |
| Furniture/Equipment - Water | 10 000 | 8 570 | 7 742.43 | -9.66 % |
| Tools | 25 000 | 25 000 | 20 502.82 | -17.99 % |
| Data logger | 150 000 | | | |
| Purchase new borehole pumps | 50 000 | 46 000 | 40 330 | -12.33 % |
| Water meter at source | 75 000 | 75 000 | 74 340 | -0.88 % |
| Telemetry -water | 100 000 | 96 400 | 96 254 | -1.15 % |
| Water conservation demand | | 1 050 000 | | - 100 % |
| Total | 1 370 000 | 3 616 970 | 1 839 329.73 | -49.15 % |

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3.2.1.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

- The successful implementation of the Water Demand Strategy continued and the Municipality was able to further decrease water losses from 9.93 % in 2016/2017 to 6.98 % in 2017/18. This reduction is still significant as each percentage decrease in water losses represents a saving of approximately R 91 000. The Municipality falls within the top 10 Municipalities in the Province with low water losses.
- Water master plans were updated for all the water networks in the Bergrivier Municipal Area. Challenges that still need to be addressed include the increasing presence of backyard dwellers due to home owners renting out structures in their backyards. Although all erven have access to water, it is not possible to ensure that these backyard dwellers have access to sufficient water;
- On-going reductions in water losses.

3.2.2 SANITATION

3.2.2.1 INTRODUCTION

Sanitation services are rendered by the Technical Services Directorate. The Municipality provides sanitation services to all towns in its area of jurisdiction with the exception of Goedverwacht, Wittewater and De Hoek (PPC) which are private towns. All households have access to basic services and our strategy is to provide a better quality of service through the upgrading of the existing waste water treatment works (WWTW) and networks. Sanitation is also addressed in the Water Services Development Plan, especially the eradication of sanitation backlogs. Backlogs pertain to the development of new houses and backyard dwellers.

3.2.2.2 SERVICE STATISTICS

3.2.2.2.1 ACCESS TO SANITATION AND SERVICE DELIVERY LEVELS

Access to minimum sanitation services is defined as a ventilated pit latrine (VIP). All urban households within the Municipality's area of jurisdiction have access to minimum sanitation levels.

| DESCRIPTION | 2015/2016 ACTUAL | 2016/2017 ACTUAL | 2017/2018 ACTUAL |
|--|------------------|------------------|------------------|
| SANITATION/SEWERAGE: (ABOVE MINIMUM LEVEL) | | | |
| Flush toilet (connected to sewerage) | 6 981 | 7 167 | 7 404 |
| Flush toilet (with septic tank)** | 2 092 | 2 092 | 2 092 |
| Chemical toilet | 0 | 0 | 0 |
| Pit toilet (ventilated) | 0 | 0 | 0 |
| Other toilet provisions (above min. service level) | 137 | 137 | 137 |
| Minimum Service Level and Above sub-total | 9 210 | 9 396 | 9 633 |
| Minimum Service Level and Above Percentage | 100% | 100% | 100% |
| SANITATION/SEWERAGE: (BELOW MINIMUM LEVEL) | | | |
| Bucket toilet | 0 | 0 | 0 |
| Other toilet provisions (below min. service level) | 0 | 0 | 0 |
| No toilet provisions | 0 | 0 | 0 |
| Below Minimum Service Level sub-total | 0 | 0 | 0 |
| Below Minimum Service Level Percentage | 0 | 0 | 0 |
| Total number of households | 9 210 | 9 396 | 9 633 |

TABLE 69: SANITATION SERVICE DELIVERY LEVELS

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(*Figure not included in billing reports because basic sanitation not charged for septic tanks)

3.2.2.2 WASTE WATER QUALITY

The Municipality's waste water is of an acceptable quality, comparing with the National Standard SANS 241. The MIG registration processes are completed and approved by Provincial Government and National Government to the amount of R 37 million to upgrade the Waste Water Treatment Works from a capacity of 0.75 MI/d to 1.5 MI/d at Porterville to make provision for future housing projects and other developments.



Upgrading of Porterville Sewerage Works

3.2.2.3 HUMAN RESOURCE CAPACITY

The vacancy rate for staff members in sanitation services was 12.5 % as at 30 June 2018. For practical purposes, water and sanitation are treated as a unit and personnel assigned to these functions work across both functions. Management assigned to the function are responsible for all aspects of service delivery.

TABLE 70: HUMAN RESOURCE CAPACITY: SANITATION SERVICES

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES% |
|-------------|-----------------|-----------------|------------|
| 16 | 14 | 2 | 12.5% |

3.2.2.4 FINANCIAL PERFORMANCE

TABLE 71: FINANCIAL PERFORMANCE (OPERATIONAL): SANITATION SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 1 960 800.00 | 1 866 800.00 | 1 939 987.00 | 3.92 % |
| Other: | 7 692 163.00 | 5 536 924.00 | 2 114 191.00 | -61.82 % |
| Repairs & Maintenance: | 551 000.00 | 778 470.00 | 644 820.00 | -17.17 % |
| Total Operational Expenditure | 10 203 963.00 | 8 182 194.00 | 4 698 998.00 | -42.57 % |
| Total Operational Revenue | -28 164 743.00 | -29 264 743.00 | -28 958 707.00 | -1.05 % |
| Net Operational Expenditure | -17 960 780.00 | -21 082 549.00 | -24 259 709.00 | 15.07 % |

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TABLE 72: CAPITAL EXPENDITURE: SANITATION SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|----------------------------------|-------------------|-------------------------------|----------------|----------|
| Furniture & Equipment - Sewerage | 8 000 | 8 000 | 7 563.32 | -5.46 % |
| Tools | 20 000 | 20 000 | 19 255.68 | -3.72 % |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|---------------------------------------|-------------------|-------------------------------|----------------|----------|
| Telemetry at pump stations | 150 000 | 150 000 | 147 463 | -1.69 % |
| Sewerage stand by pumps | 180 000 | 175 500 | 11 900 | -93.2 % |
| Switchgear and pumps | 12 0 000 | 120 000 | 118 489 | -1.26% |
| Replace rising mains in pump stations | 100 000 | 100 000 | 99 684 | -0.32 % |
| Telemetry | 110 000 | 110 000 | 108 814- | -1.08 % |
| Basket screens for pump stations | 50 000 | 47 400 | 47 320 | -0.17 % |
| Sewer Renewals | 50000 | 37 500 | 16 762 | -55.3 % |
| Refurbishment and upgrade of WWTW | 12 073 000 | 12 316 728 | 12 316 728 | 0 % |
| Chlorine dossing pump | 25 000 | 37 500 | 37 343.93 | -0.42 % |
| Total | 12 886 000 | 13 122 628 | 12 931 321.13 | -1.46 % |

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3.2.2.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Challenges that still need to be addressed include:

- The increasing presence of backyard dwellers due to home owners renting out structures in their yards. Although all erven have access to sanitation, it is not possible to ensure that these backyard dwellers have access to sanitation;
- The high cost of making provision for future developments and low costs housing projects;
- Oxidation ponds for Aurora and Redelinghuys; and
- Upgrading of the Porterville Waste Water Treatment Works to accommodate future low cost housing developments.

3.2.3 ELECTRICITY AND STREET LIGHTING

3.2.3.1 INTRODUCTION

Electricity services are rendered by the Technical Services Directorate. The Municipality is responsible for the distribution of electricity in all urban areas, except Goedverwacht, Wittewater and De Hoek and a portion of Eendekuil. The Municipality only distributes electricity to a small portion of Eendekuil where the low cost houses are situated (162 households). ESKOM distributes electricity to all areas not serviced by the Municipality.

3.2.3.2 SERVICE STATISTICS

3.2.3.2.1 ACCESS TO ELECTRICITY AND SERVICE DELIVERY LEVELS

Registered indigent households receive 50 kWh of free basic electricity per month. All existing households

within the Municipal supply area have access to minimum standards of electricity. There is also street lighting in all towns.

| DESCRIPTION | 2015/16: ACTUAL | 2016/17: ACTUAL | 2017/18:ACTUAL |
|---|-----------------|-----------------|----------------|
| ENERGY: (ABOVE MINIMUM LEVEL) | | | |
| Electricity (at least minimum service level) | 1 284 | 1 003 | 931 |
| Electricity - prepaid (minimum service level) | 7 693 | 8 371 | 9 034 |
| Minimum Service Level and Above sub-total | 8 977 | 9 374 | 9 965 |
| Minimum Service Level and Above Percentage | 100% | 100% | 100% |

TABLE 73: ELECTRICITY SERVICE DELIVERY LEVELS

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3.2.3.2.2 ELECTRICITY CONSUMPTION AND LOSSES

The municipality managed to keep their electricity losses below 10 % namely to 9.65 % in 2017/2018. This took considerable effort by the Technical Directorate and we thank them for their dedication. This is much lower than the National norm of 17 %. (Technical and Non-Technical Losses).

Bergrivier is still in the process of replacing old pre-paid and conventional meters with new "split type prepaid meters". The Municipality was able to allocate much needed capital to maintain and refurbish old sections of the electricity network.

TABLE 74: ELECTRICITY LOSSES

| YEAR | UNITS PURCHASED (kwH) | LOSSES (kwH) | PERCENTAGE (%) | RAND VALUE |
|---------|--------------------------|--------------|----------------|-------------|
| 2015/16 | 78 186 094 | 7 916 370 | 10.13 | R 6 670 136 |
| 2016/17 | 80 203 384 | 7 157 336 | 8.92 | R 6 464 506 |
| 2017/18 | 79 806 013 | 7 704 397 | 9.65 | R 6 958 612 |



3.2.3.3 HUMAN RESOURCE CAPACITY

The vacancy rate for electrical services was 0 % as at 30 June 2018.

TABLE 75: HUMAN RESOURCE CAPACITY: ELECTRICITY SERVICES

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 22 | 22 | 0 | 0% |

3.2.3.4 FINANCIAL PERFORMANCE (TO BE COMPLETED BY THE FINANCE DEPARTMENT)

TABLE 76: FINANCIAL PERFORMANCE (OPERATIONAL): ELECTRICITY and STREET LIGHTING

| ELECTRICITY | | | | | |
|-------------------------------|----------------|----------------------------|----------------|----------|--|
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
| Employees: | 6 647 200 | 6 646 200 | 7 119 796 | 7.13 % | |
| Other: | 84 057 001 | 82 943 578 | 81 470 414 | -1.78 % | |
| Repairs & Maintenance: | 1 672 000 | 1 992 510 | 1 913 426 | -3.97 % | |
| Total Operational Expenditure | 92 376 201 | 91 582 288 | 90 503 636 | -1.18 % | |
| Total Operational Revenue | -109 910 600 | -106 052 600 | -96 476 289 | -9.03 % | |
| Net Operational Expenditure | -17 534 399 | -14 470 312 | -5 972 653 | -58.72 % | |
| | S | STREETLIGHTS | | | |
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
| Employees: | 730 100 | 730 100 | 782 988 | 7.24 % | |
| Other: | 50 000 | 9 000 | 8 579 | -4.68 % | |
| Repairs & Maintenance: | 340 000 | 210 000 | 200 493 | -4.53 % | |
| Total Operational Expenditure | 1 120 100 | 949 100 | 992 060 | 4.53 % | |
| Total Operational Revenue | | | | | |
| Net Operational Expenditure | 1 120 100 | 949 100 | 992 060 | 4.53 % | |

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TABLE 77: FINANCIAL PERFORMANCE (CAPITAL): ELECTRICITY AND STREET LIGHTING

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|-------------------|-------------------------------|-------------------|----------|
| High tension circuit breakers | 30 000 | 0 | 0 | 0 % |
| Bulk meter replacement | 60 000 | 60 000 | | 0 % |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|--|-------------------|-------------------------------|-------------------|----------|
| Furniture & Equipment - Electricity | 15 000 | 54 170 | 54 164.17 | -0.01 % |
| Replace street lights | 120 000 | | 0 | 0 % |
| Network Renewals | 600 000 | 933 970 | 933 968.75 | 0 % |
| Replacing conventional electricity meters with prepaid | 500 000 | 326 030 | 325 477.75 | -0.17 % |
| Low Cost Housing (Laaiplek Sandlelie – rollover) | | 325 439 | 325 439 | 0 % |
| Total | 1 325 000 | 1 639 609 | 1 639 049.67 | -0.03 % |

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3.2.3.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

- A constant supply of good quality electricity to consumers despite limited resources; and
- Manage to keep electricity losses below 10 % namely 9.65 %.

Challenges that are being addressed on a continuous basis:

- Maintain maintenance standards on networks;
- Limited budget to maintain existing infrastructure; and
- Keep electricity losses below 10 %.

3.2.4 WASTE MANAGEMENT

3.2.4.1 INTRODUCTION

Waste management services are rendered by the Technical Services Directorate. Waste Management includes the collection, recycling and disposal of household and business waste, builder's rubble and garden refuse. Street cleaning is also a function of the Waste Management Section. All households in urban areas, including Goedverwacht and Wittewater, have access to a weekly refuse removal service.

Waste is transported from Velddrif Transfer Station to be disposed of at Vredenburg landfill site, and from Piketberg Transfer Station to the Highlands waste site at Malmesbury.

The rehabilitation cost of these sites remain a challenge. The rehabilitation cost of the Piketberg site and Porterville site are estimated at R 84 million. The Municipality does not have the cash reserves for this expenditure, but regards it as a priority and will endeavour to obtain funding. The closure and rehabilitation of the Velddrif site form part of a land exchange in terms of which the new owner will bear the rehabilitation costs. After all options were taken into consideration, the most economic viable option was to transport the waste of Bergrivier to Malmesbury Highlands Waste Site. Because of the high transport costs, the objective for Bergrivier Municipality was to reduce those costs by reducing the number

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of refuse bags. Bergrivier Municipality was further obliged in terms of the National Environmental Management Act, 2008 (Act 59 of 2008) to obtain closure permits. One of the objectives of such a permit is the closure of landfill sites which means that waste (except for green waste and building rubble) must be received at the transfer stations and collection points. Bergrivier Municipality, with the assistance of the Department of Environmental Affairs and Development Planning (DEA & DP), has obtained closure permits for all the landfill sites.

The first step in implementing the "separation at source"-principle was to identify two areas on each of the landfill sites (Piketberg and Porterville) to dump the green waste and building rubble. During the public awareness campaign the community was informed regarding the importance of recycling. After investigating and analysing the content of the refuse bags, it was found that it included a large amount of green waste. Bergrivier Municipality decided then to also implement a green refuse bag system to further reduce the number of black refuse bags that have to be transported to the disposal sites.

One of the Municipality's key objectives in terms of the 2nd generation Integrated Waste Management Plan (IWMP) is the reduction of waste transportation costs, which is being done through the separation of waste at source and recycling. All recyclables from Porterville are transported to the recycling facility at Piketberg where it is separated. Recycling at Velddrif is done through an EPWP programme. Licences for the recycling facilities in Piketberg and Velddrif were issued by DEA&DP.

All the above actions resulted in a total turnaround regarding the appearance of the landfill sites. The way forward is to obtain financial assistance for the rehabilitation of the landfill sites, and to enter into discussions with PPC for the incineration of all the waste (in accordance with PPC norms and standards) in Bergrivier, which will further reduce costs. The Municipality is also forced by legislation (NEMWA Act 59 of 2008) to install weighbridges in order to adhere to reporting procedures in terms of the said legislation.



Photo of recycling plant under construction: Piketberg

The Municipality is also in the process of constructing a recycling plant to increase the recycling volumes and decrease the transporting cost of waste.



Photo of Weigh Bridge

A Business Plan was approved by the Federal Government in Belgium to implement projects in Monte Bertha Porterville, Ward 4 Piketberg and Noordhoek Velddrif, to appoint and train waste ambassadors to assist in cleaning the respective areas, and also train the waste ambassadors in various disciplines regarding waste management and public awareness campaigns, with the goal to create a cleaner and healthier environment. It is a multiyear program which started last year, and we are currently in the second year of the program.

The vision of the program is to turn waste into prosperity. By doing that the Municipality also plans to use Green Cape to assist in reaching the vision of the project. The following objectives need to be part of the program in striving to be successful by turning waste into prosperity:

- Establishment of a recycle shop where the recycling contractor will be requested to put up shops in each of these areas once a week for a dedicated two to three hours (for example Wednesdays from 08:00 10:00) to allow all members of the public to sell recyclables to the contractor. The contractor will weigh the bags and compensate the seller accordingly thereby turning waste into prosperity and ensure a clean and healthy environment;
- The processing of green waste into composting and the marketing there off to generate income in order to be self-sustainable;
- Transfer of skills in terms of the recycling processes from the collecting stage until marketing stage and managing the finance management side thereof in order to be self-sustainable;
- How to make profit from building rubble brickmaking etc;
- Investigate Waste to Energy initiatives; and
- Incineration in collaboration with PPC Standards and requirements for waste in order to adhere to the standards for the incineration processes.

The funds allocated is indicated in the table below.

| Outcome | Year | Capital | Opera- tional | Personnel | Total | New scenario TOTAL | Capital | Opera tional | Personnel | Total |
|-----------------|-------|---------|------------------|-----------|--------|--------------------------|---------|-----------------|-----------|--------|
| SD1: | 2017 | 16666 | 10000 | 23334 | 50000 | 30000 | 10000 | 8000 | 12000 | 30000 |
| Stede- band | 2018 | 16666 | 10000 | 23334 | 50000 | 40000 | 14000 | 10000 | 16000 | 40000 |
| BERG- RIVIER | 2019 | 20000 | 12000 | 28000 | 60000 | 30000 | 8000 | 6000 | 16000 | 30000 |
| | 2020 | 20000 | 12000 | 28000 | 60000 | 40000 | 16000 | 8000 | 16000 | 40000 |
| | 2021 | 20000 | 12000 | 28000 | 60000 | 40000 | 12000 | 12000 | 16000 | 40000 |
| | Total | 93332 | 56000 | 130668 | 280000 | 180000 | 60000 | 44000 | 76000 | 180000 |

3.2.4.2 SERVICE STATISTICS

ACCESS TO SOLID WASTE SERVICES AND LEVELS

Basic level services for refuse removal are defined as free weekly refuse removal. All households in urban areas including Goedverwacht and Wittewater have access to weekly refuse removal services. Business and other waste is removed at request.

TABLE 78: SOLID WASTE SERVICE DELIVERY LEVELS

| DESCRIPTION | 2015/16 ACTUAL | 2016/17 ACTUAL | 2017/18 ACTUAL |
|--|-------------------|-------------------|-------------------|
| SOLID WASTE REMOVAL: (MINIMUM LEVEL) | | | |
| Removed at least once a week | 9210 | 9 426 | 9 523 |
| Minimum Service Level and Above sub-total | 9 210 | 9 426 | 9 523 |
| Minimum Service Level and Above percentage | 100 % | 100 % | 100% |
| SOLID WASTE REMOVAL: (BELOW MINIMUM LEVEL) | | | |
| Removed less frequently than once a week | 0 | 0 | 0 |
| Using communal refuse dump | 0 | 0 | 0 |
| Using own refuse dump | 0 | 0 | 0 |
| Other rubbish disposal | 0 | 0 | 0 |
| No rubbish disposal | 0 | 0 | 0 |
| Below Minimum Service Level sub-total | 0 | 0 | 0 |
| Below Minimum Service Level percentage | 0% | 0% | 0% |
| Total number of households | 9 210 | 9 426 | 9 523 |

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3.2.4.3 HUMAN RESOURCE CAPACITY

The vacancy rate for Waste Management Services was 17.65 % as at 30 June 2018. Management assigned to the function are responsible for all aspects of service delivery.

TABLE 79: HUMAN RESOURCES: WASTE MANAGEMENT SERVICES

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 44 | 37 | 7 | 17.65 % |

3.2.4.4 FINANCIAL PERFORMANCE

TABLE 80: FINANCIAL PERFORMANCE (OPERATIONAL): SOLID WASTE REMOVAL

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 5 189 000 | 5 269 700 | 5 286 651 | 0.32 % |
| Other: | 13 947 822 | 14 605 569 | 14 334 218 | -1.86 % |
| Repairs & Maintenance: | 579 000 | 579 000 | 565 056 | -2.41 % |
| Total Operational Expenditure | 19 715 822 | 20 454 269 | 20 185 925 | -1.31 % |
| Total Operational Revenue | -23 539 022 | -25 152 022 | -24 518 359 | -2.52 % |
| Net Operational Expenditure | -3 823 200 | -4 697 753 | -4 332 434 | -7.78 % |

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TABLE 81: FINANCIAL PERFORMANCE (OPERATIONAL): STREET CLEANING

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 2 412 100 | 2 467 350 | 2 933 442 | 21.61 % |
| Other: | 49 250 | 45 250 | 42 101 | -6.96 % |
| Repairs & Maintenance: | 20 000 | 10 000 | 2 107 | -78.93 % |
| Total Operational Expenditure | 2 481 350 | 2 467 350 | 2 977 650 | 29.68 % |
| Total Operational Revenue | | | | |
| Net Operational Expenditure | 2 481 350 | 2 467 350 | 2 977 650 | 20.68 % |

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| Description | Budget 2017/18 | Adjustment Budget 2017/2018 | Actual | Variance |
|--|----------------|-----------------------------------|--------------|----------|
| Furniture & Equipment - Refuse Removal | 6 000 | 6 000 | 4 634.46 | -22.76 % |
| Tools | 6 000 | 6 000 | 4 254.44 | -29.09 % |
| Refuse carts | 10 000 | 10 000 | 9 884.10 | -1.16 % |
| Drums and stands | 35 000 | | | 0 % |
| Composting facility (VD/PB) | 200 000 | 200 000 | 199 400 | -0.30 % |
| Replace CBY 1509 | 530 000 | 530 000 | 475 137 | -10.35 % |
| Weighbridge | 750 000 | 500 000 | 435 310.13 | -12.94 % |
| Recyling plant | 1 500 000 | 1 200 000 | 870 328.73 | -27.47 % |
| Enlarge recycling building (VD/PB) | 400 000 | 400 000 | 391 824.16 | -2.04 % |
| Fence at transfer station | | 250 000 | 206 544.89 | -17.38 % |
| Total | 3 437 000 | 3 102 000 | 2 597 317.89 | -16.27 % |

| TABLE 82: CAPITAL FINANCIAL | PERFORMANCE (CAPITAL) | : WASTE MANAGEMENT SERVICES |
|-----------------------------|-----------------------|-----------------------------|
| | | |

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3.2.4.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

The following challenges and highlights have been experienced in the financial year:

- All landfill sites are closed for dumping of household and business refuse. Only building rubble and garden refuse are accepted which are then used for covering material on the landfill sites;
- Improving recycling volumes in order to lower transport cost.
- The stedeband program with Heist-op-den-Berg and the Federal Government of Belgium (VVSG);
- Bergrivier Municipality installed two of the 7 weighbridges installed in the Western Cape Region and therefore is one of the municipalities adhering to legislation in terms of the NEMWA 2008 (Act 59 of 2008); and
- o In the process of constructing a new recycling facility at Piketberg.

Challenges that still need to be addressed include:

- The reduction of all types of refuse (at source);
- The roll out of an aggressive and effective recycling program;
- o Rehabilitation of closed waste disposal sites;
- Implementation of waste to energy programmes; and

- Composting of organic waste.
- Processing of clean building rubble into feasible projects.
- The successful roll out and strict administration and reporting procedures of the Heist-op-den-Berg project.

3.2.5 HUMAN SETTLEMENTS (HOUSING) 3.2.5.1 INTRODUCTION

Human settlement services are rendered by the Community Services Directorate as from 1 September 2017. Housing is a concurrent National and Provincial competency in terms of Part A of Schedule 4 of the Constitution. Section 10 of the Housing Act, 1997 (Act 107 of 1997, sets out the responsibilities of municipalities in relation to the provision of housing. There is a direct correlation between the provision of basic services and housing, which makes it a complex function that relies on high levels of cooperation between the Municipality and the Provincial and National Departments responsible for Housing.

During the financial year extensive work was done on the following housing projects:

- Additional funding was secured for the 89 houses project in Velddrif. A planning application for 23 erven Eendekuil (IRDP Project, services and top structures) was approved from the Department of Human Settlements.
- Bergrivier Municipality commenced with the initial implementation of GAP Housing in conjunction with farmers and the Provincial Department of Housing. GAP Housing refers to what is formally termed Finance Linked Individual Subsidy (FLISP). This subsidy program was created to assist applicants earning between R 3 501 R 22 000 per month. In Bergrivier Municipality, the programme will entail the creation and promotion of housing opportunities, in partnership with the private sector, for people earning a combined monthly income between R 3 501 and R 22 000. The intention is to provide an estimated 96 units in this subsidy project.

3.2.5.2 SERVICE STATISTICS

There is a dire need for human settlements throughout the Municipal Area. All prospective human settlement applicants are placed on a waiting list and the list is updated on an annual basis. The revised Beneficiary Selection Policy and Housing Demand Data Base have been approved by Council. The table below indicates the revised housing needs per town as reflected by the Municipality's Housing Waiting List as at 30 June 2016 which list also corresponds with the data base of the Provincial Department of Human Settlements.

| TOWN | APPLICANTS 2014/15 | APPLICANTS 2015/16 | APPLICANTS 2016/17 |
|-----------|--------------------|--------------------|--------------------|
| Piketberg | 1 898 | 1 900 | 2 035 |

TABLE 83: HOUSING NEEDS

| TOWN | APPLICANTS 2014/15 | APPLICANTS 2015/16 | APPLICANTS 2016/17 |
|---|--------------------|--------------------|--------------------|
| Wittewater* | 10 | 7 | 16 |
| Goedverwacht* | 11 | 11 | 21 |
| Porterville | 1012 | 956 | 989 |
| Velddrif (incl Noordhoek, Laaiplek and Port Owen) | 1178 | 1149 | 1297 |
| Aurora | 192 | 171 | 70 |
| Redelinghuys | 240 | 245 | 249 |
| Eendekuil | 196 | 193 | 213 |
| TOTAL | 4 737 | 4 632 | 4 991 |

* Designates area of origin of applicant and not where houses could be built.

3.2.5.3 HUMAN RESOURCE CAPACITY

There are only three permanent employees and one temporary employee dedicated to the Housing function. Other staff members of the Community Services Directorate lend administrative support where necessary.

TABLE 84: HUMAN RESOURCES: HOUSING

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES% |
|-------------|-----------------|-----------------|------------|
| 3 | 1 | 2 | 66.67% |

3.2.5.4 FINANCIAL PERFORMANCE

TABLE 85: FINANCIAL PERFORMANCE (OPERATIONAL): HOUSING SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employee Related Costs | 1 179 900 | 1 138 900 | 915 784 | -19.59 % |
| Other Expenditure | 319 130 | 170 222 | 94 923 | -44.24 % |
| Repairs & Maintenance | 12 750 | 22 800 | 5 308 | -76.72 % |
| Total Operational Expenditure | 1 511 780 | 1 331 922 | 1 016 015 | -23.72 % |
| Total Operational Revenue | -39 923 | -39 923 | - | -100 % |
| Net Operational Expenditure | 1 471 857 | 1 291 999 | 1 016 015 | -21.36 % |

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Bergrivier Municipality acts as an agent for Provincial Government. The Department of Human Settlements and as such the housing allocation is not part of the capital budget of Bergrivier Municipality.

3.2.5.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

- Successful roll out of a credible 10 year Human Settlements Pipeline by Council and Provincial Department of Human settlements;
- Excellent support by the Professional Resource Team (PRT). (A multi-disciplinary team of professionals appointed by the Department of Human Settlement to assist with implementation of the Human Settlements Pipeline);
- Approval of funding for Human Settlements Pipeline projects;
- Updating of the Human Settlements Demand Database (Waiting List); and
- Enhancement of the national norms and standards for the construction of stand-alone residential dwellings and engineering services from April 2014.

Challenges that still need to be addressed include:

- The scarcity of suitable land for housing;
- The optimal utilisation of vacant serviced land for housing provision (infill housing);
- The high cost of bulk and service of infrastructure;
- Challenge to provide minimum housing standards with subsidy quantum;
- Sourcing of sufficient MIG and DoRA funding;
- Continuous influx of people who require housing;
- Staff shortages; and
- Threats of land grabs in South Africa and the Western Cape specifically.

3.2.6 FREE BASIC SERVICES AND INDIGENT SUPPORT 3.2.6.1 INTRODUCTION

The Municipality is required to use its equitable share which it receives from National Government in terms of the Division of Revenue Act (DoRA) for the provision of basic services to its community. Basic services are a package of services necessary for human well-being and typically include water, sanitation, electricity, waste management and deduction in property rates.

Basic level services to households are defined by National Government as an electricity connection at the dwelling, a public standpipe for water within 200 m of the dwelling, and a ventilated pit latrine (VIP) for sanitation. National policy also requires that poor households should receive 50 kWh of free basic electricity, 6 Kl of free basic water and free weekly refuse removal. The Municipality has an indigent policy which it revises each year with the budget and maintains an indigent register. Indigent households are defined as households where the joint income does not exceed 2 state pensions plus 40 %.

The following services are subsidised to indigent households by Bergrivier Municipality:

- 50 kWh electricity per month (not transferable from one month to another month);
- Sewerage fees or the fees payable equal to the tariff determined;
- Rates payable to a maximum amount R15 000 and 60 % calculated as per the rates policy;
- 6 kl plus the basic charge of water per month, and
- Fees for refuse removal.

All the new low cost housing schemes have immediate access to free basic services. Bergrivier Municipality also assist indigent households situated in areas where Eskom is the service provider for electricity with free basic electricity in terms of the service agreement entered into between Bergrivier Municipality and Eskom.

It is imperative to emphasize that the Council of Bergrivier Municipality took a decision to link indigent grants to a responsibility. All households that qualify for indigent grants and with children in school, need to submit the school reports of their children as proof that the children are in fact in school.

3.2.6.2 SERVICE STATISTICS

In the past, free basic water and electricity were supplied to all households irrespective of their financial position. From 2013/14, free basic water was only supplied to indigent households and from 2014/15, free basic electricity will also only be supplied to indigent households and households who make use of a 20 AMP circuit breaker. Free basic refuse removal and sanitation are provided to indigent households only.

| | | NU | MBER OF HOUSEHOLDS | | | |
|---------|------------------------------|----------------------------|-------------------------------------|----------------------------------|-----------------------------|--|
| YEAR | TOTAL HOUSEHOLDS | FREE BASIC WATER ACCESS | FREE BASIC SANITATION ACCESS* | FREE BASIC ELECTRICITY ACCESS | FREE BASIC REFUSE ACCESS | |
| 2015/16 | 9 210 | 1 790 | 1 614 | 1 616 | 1 793 | |
| 2016/17 | 9 426 | 1 879 | 1 681 | 1 706 | 1 711 | |
| 2017/18 | 9 523 | 1 746 | 1 534 | 681 | 1 753 | |
| | 30 June 2018 Billing Reports | | | | | |

TABLE 86: HOUSEHOLD ACCESS TO FREE BASIC SERVICES

(*Figure excludes septic tank users)

3.2.6.3 FINANCIAL PERFORMANCE

TABLE 87: COST TO MUNICIPALITY OF FREE BASIC SERVICES DELIVERED

| SERVICES DELIVERED | 2015/16 ACTUAL | 2016/17 ACTUAL | 2017/18 ACTUAL |
|--------------------------------|----------------|----------------|----------------|
| Property Rates | 3 352 716.34 | 3 668 841 | 1 886 840 |
| Waste Management (Solid waste) | 3 321 449.93 | 3 714 457.99 | 3 875 234 |

| SERVICES DELIVERED | 2015/16 ACTUAL | 2016/17 ACTUAL | 2017/18 ACTUAL |
|--------------------------|----------------|----------------|----------------|
| Waste Water (Sanitation) | 2 232 950.63 | 2 482 100.95 | 2 572 211 |
| Water | 1 395 760.82 | 1 647 484.54 | 1 602 395 |
| Electricity | 709 788.06 | 828 096.82 | 749 743 |
| TOTAL | 11 012 665.78 | 12 142 762.00 | 10 686 423.00 |

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3.2.6.4 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Indigent households place enormous pressure on the financial resources of the Municipality, and the continual increase in indigent households will challenge the long-term financial sustainability of the Municipality. This is exacerbated by the fact that the equitable share does not increase equitably to the number of indigents. In the 20171/8 financial year 1 753 households qualified for indigent grants and the Municipality has stringent control measures and monitoring of indigents registered with the Municipality.

3.3 ROADS AND STORM WATER

3.3.1 ROADS

3.3.1.1 INTRODUCTION

Road services are rendered by the Technical Services Directorate. The Municipality has 188 km of road of which 168.3 kilometres are tarred and 19.7 kilometres are gravelled. The Municipality focuses on maintaining the existing road network to ensure that road standards do not deteriorate to the extent that building of new roads is required. A maintenance programme has been implemented and is regularly updated to prioritise resurfacing/resealing needs. Gravel roads are graded regularly and there is an on-going pothole repair programme in place. Alternative construction methods are being investigated to upgrade gravel roads in low cost housing projects and Bergrivier Municipality has invested in a Pavement Management System to facilitate road maintenance.

3.3.1.2 SERVICE STATISTICS

TABLE 88: GRAVEL ROAD INFRASTRUCTURE

| FINANCIAL YEAR | TOTAL KM GRAVEL ROADS | KM NEW GRAVEL ROADS CONSTRUCTED | KM GRAVEL ROADS UPGRADED TO TAR/ PAVED | KM GRAVEL ROADS GRADED/MAINTAINED |
|----------------|-----------------------|------------------------------------|--|--------------------------------------|
| 2015/16 | 21.7 | 0 | 1.3 | 21.7 |
| 2016/17 | 19.7 | 0 | 2.0 | 19.7 |
| 2017/18 | 18.2 | 0 | 1.5 | 18.2 |

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| FINANCIAL YEAR | TOTAL KM GRAVEL ROADS | KM NEW GRAVEL ROADS CONSTRUCTED | KM GRAVEL ROADS UPGRADED TO TAR/ PAVED | KM GRAVEL ROADS GRADED/MAINTAINED |
|----------------|--------------------------|------------------------------------|--|--------------------------------------|
| 2015/16 | 166.3 | 0 | 1.3 | 21.7 |
| 2016/17 | 168.3 | 0 | 2.0 | 19.7 |
| 2017/18 | 169.8 | 0 | 1.5 | 18.2 |

3.3.1.3 HUMAN RESOURCE CAPACITY

The vacancy rate in the Roads Section was 23.86 % as at 30 June 2018. Management assigned to the function are also responsible for other functions.

TABLE 90: HUMAN RESOURCES: ROADS

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 87 | 66 | 21 | 24.14 % |

3.3.1.4 FINANCIAL PERFORMANCE

| - | TABLE 91: FINANCIAL PERFORMANCE (OPERATIONAL): ROAD SERVICES |
|---|--|
| | |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 18 279 000 | 17 274 420 | 16 722 793 | -3.19 % |
| Other: | 6 633 649 | 6 307 934 | 5 696 351 | -9.70 % |
| Repairs & Maintenance: | 1 125 000 | 1 575 100. | 1 379 468 | -12.42 % |
| Total Operational Expenditure | 26 037 649 | 25 157 454 | 23 798 612 | -5.40 % |
| Total Operational Revenue | -1 835 875 | -1 835 875 | -1 786 175 | -2.71 % |
| Net Operational Expenditure | 24 201 774 | 23 321 579 | 22 012 437 | -5.61 % |

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TABLE 92: FINANCIAL PERFORMANCE (CAPITAL): ROAD SERVICES

| Description | Budget 2017/18 | Adjustment Budget 2017/2018 | Actual | Variance |
|--------------------------------|-------------------|-----------------------------------|--------------|----------|
| Furniture & Equipment - Roads | 10 000 | 10 000 | 9 521.00 | -4.79 % |
| Radios | 30 000 | 29 000 | 24 868.42 | -14.25 % |
| Reseal/Construction of streets | 1 650 000 | 1 650 000 | 1 628 593.68 | -1.30 % |

| Description | Budget 2017/18 | Adjustment Budget 2017/2018 | Actual | Variance |
|-----------------------------------|-------------------|-----------------------------------|--------------|----------|
| Cement ditches in Aurora | 40 000 | 40 000 | 94 044.34 | 135.11 % |
| Street name curb stones | 50 000 | 41 500.00 | 20 561.40 | -50.45 % |
| Traffic calming measures) | 100 000 | 100 000 | 86 539.22 | -13.46 % |
| Tools | 80 000 | 81 000 | 77 823.98 | -3.92 % |
| Construction of roads: RDP Houses | 300 000 | 300 000 | 268 002.59 | -10.43 % |
| Pave sidewalks | 350 000 | 350 000 | 288 735.53 | -17.50 % |
| Vehicle replacement | 1 120 000 | 1 120 000 | 1 080 087.73 | -3.56 % |
| Harden pavements | 200 000 | 200 000 | 208 259.84 | 4.13 % |
| Tracking devices | 50 000 | | | |
| Total | 3 980 000 | 3 921 500 | 3 787 750.30 | -3.41 % |

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3.3.1.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

- Regular maintenance of existing asphalt (tar) roads which minimised potholes (67 684 m²);
- Regular grading of gravel roads; and
- Construction of roads at low cost housing Piketberg, Porterville, Eendekuil; and Velddrif (using own plant, vehicles and equipment);



Challenges that still need to be addressed include:

• The upgrading of all gravel roads to asphalt (tar) standard, especially in our smaller towns.

3.3.2 STORM WATER

3.3.2.1 INTRODUCTION

Storm water management services are rendered by the Technical Services Directorate. Bergrivier

Municipality has a Storm Water Management Plan which was compiled by V&V Consulting Engineers. Priority areas have been identified in the first phase and all future projects will be based on this plan.

3.3.2.2 SERVICE STATISTICS

TABLE 93: STORM WATER INFRASTRUCTURE

| FINANCIAL YEAR | TOTAL KM STORM WATER MAINTAINED | KM NEW STORM WATER MEASURES |
|----------------|---------------------------------|-----------------------------|
| 2015/16 | 41.5 | 0.5 |
| 2016/17 | 41.8 | 0.3 |
| 2017/18 | 41.8 | 0 |

3.3.2.3 FINANCIAL PERFORMANCE

TABLE 94: FINANCIAL PERFORMANCE (OPERATIONAL) STORM WATER SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 564 800.00 | 564 800.00 | 425 280.00 | -24.70 % |
| Other: | 182 464.00 | 526 202.00 | 448 264.00 | -14.81 % |
| Repairs & Maintenance: | 43 000.00 | 43 000.00 | 51 933.00 | 20.77 % |
| Total Operational Expenditure | 790 264.00 | 1 134 002.00 | 925 477.00 | -18.39 % |
| Total Operational Revenue | | | | |
| Net Operational Expenditure | 790 264.00 | 1 134 002.00 | 925 477.00 | -18.39 % |

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TABLE 95: FINANCIAL PERFORMANCE (CAPITAL): STORM WATER SERVICES

| Description | Budget 2017/18 | Adjustment Budget 2017/2018 | Actual | Variance |
|---|-------------------|-----------------------------------|------------|----------|
| Furniture & Equipment - Stormwater Management | 5 000 | 5 000 | 4 827.64 | -3.45 % |
| Low water bridge: Park Street | 10 000 | 10 000 | 993.60 | -90.06 % |
| Stabilise "Wintervoor" (Flood prevention) | 35 000 | 35 000 | 28 873.64 | -17.50 % |
| Construction of storm water channels at low cost houses | 275 000 | 275 000.00 | 298 450.78 | 8.56 % |
| Total | 325 000 | 325 000 | 333 235.66 | 2.53 % |

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3.3.2.4 HUMAN RESOURCE CAPACITY

TABLE 96: HUMAN RESOURCES

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 4 | 4 | 0 | 0 % |

There were no vacancies in the Storm Water Services Section as at 30 June 2018.

3.3.2.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

• Alleviate storm water problems in Ward 4.



Stormwater channel automatic overflow

Challenges that still need to be addressed include:



Newly design storm water inlets in steep areas

- The implementation of the Storm Water Master Plan for Piketberg is a high priority, but a lack of sufficient funding (own funding) delays the time frame of construction. Applications for external funding were unsuccessful to date.
- Ongoing storm water issues and in various wards especially ward 4, Piketberg.

3.4 PLANNING AND DEVELOPMENT

3.4.1 PLANNING AND DEVELOPMENT (SPATIAL PLANNING)

3.4.1.1 INTRODUCTION

Spatial Planning and Land Use Management services are rendered by the Corporate Services Directorate and done in accordance with National/Provincial/Municipal legislation, National/ Provincial directives and Council policy and aims to facilitate sustainable urban and rural development. In addition, Planning and Development include all aspects pertaining to the management of municipal immovable property (land).

3.4.1.2 SERVICE STATISTICS

The following table indicates the various planning applications that were finalised during the financial year.

TABLE 97: APPLICATIONS FOR LAND USE DEVELOPMENT

| | TOWN | SUBDI | /ISIONS | REZO | NINGS | CONSE | NT USES | DEPA | RTURES | | VAL OF CTIONS | тот | TALS |
|--------------------------|--------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|------------------|---------|---------|
| DETAIL | | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 |
| | TOTAL | 19 | 14 | 10 | 14 | 5 | 31 | 20 | 27 | 7 | 9 | 61 | 95 |
| | Piketberg | 3 | 2 | 3 | 5 | 1 | 16 | 6 | 10 | 2 | 6 | 15 | 39 |
| | - | 5 | 0 | 3 | 3 | 0 | 8 | 7 | 6 | 0 | 0 | 15 | 17 |
| | Porterville | | | | | | | | | | | | |
| | Aurora | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3 |
| Planning | Eendekuil | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| applications received | Velddrif | 8 | 4 | 2 | 1 | 0 | 0 | 4 | 3 | 3 | 0 | 17 | 8 |
| | Laaiplek | 2 | 1 | 3 | 5 | 2 | 3 | 2 | 6 | 2 | 3 | 11 | 18 |
| | Dwarskersbos | 1 | 1 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 0 | 4 | 2 |
| | Redelinghuys | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Farm | 0 | 4 | 0 | 0 | 0 | 4 | 2 | 1 | 0 | 0 | 2 | 9 |
| | TOTAL | 19 | 13 | 14 | 17 | 8 | 11 | 38 | 20 | 9 | 8 | 88 | 69 |
| | Piketberg | 2 | 3 | 7 | 2 | 1 | 1 | 18 | 5 | 1 | 2 | 29 | 13 |
| | Porterville | 4 | 1 | 0 | 3 | 2 | 3 | 8 | 6 | 0 | 0 | 14 | 13 |
| | Aurora | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications | Eendekuil | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 5 | 0 |
| finalised/resolved | Velddrif | 5 | 5 | 0 | 3 | 0 | 2 | 0 | 4 | 3 | 2 | 8 | 16 |
| | Laaiplek | 4 | 1 | 1 | 8 | 4 | 4 | 5 | 3 | 3 | 4 | 17 | 20 |
| | Dwarskersbos | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 2 | 0 | 8 | 2 |
| | Redelinghuys | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 2 |
| | Farm | 3 | 1 | 5 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 8 | 3 |

| | TOWN | SUBDI | /ISIONS | REZO | NINGS | CONSEI | NT USES | DEPAR | TURES | | VAL OF CTIONS | тот | ALS |
|---------------------------|--------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|------------------|---------|---------|
| DETAIL | | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 | 2016/17 | 2017/18 |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 2 | 2 |
| | Piketberg | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| | Porterville | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Aurora | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Applications | Eendekuil | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| withdrawn | Velddrif | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| | Laaiplek | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Dwarskersbos | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Redelinghuys | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Farm | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | TOTAL | 5 | 3 | 6 | 6 | 2 | 21 | 8 | 15 | 6 | 4 | 29 | 49 |
| | Piketberg | 0 | 1 | 1 | 3 | 0 | 12 | 1 | 6 | 0 | 2 | 2 | 24 |
| | Porterville | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 2 | 0 | 0 | 2 | 7 |
| | Aurora | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 2 |
| Applications | Eendekuil | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| pending or outstanding | Velddrif | 3 | 1 | 1 | 1 | 0 | 0 | 2 | 3 | 3 | 0 | 9 | 5 |
| - | Laaiplek | 1 | 0 | 3 | 1 | 2 | 1 | 4 | 2 | 3 | 2 | 13 | 6 |
| | Dwarskersbos | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| | Redelinghuys | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Farm | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 2 | 0 | 0 | 2 | 5 |

3.4.1.3 HUMAN RESOURCE CAPACITY

There were no vacancies in the Department Planning and Development Services as at 30 June 2018.

TABLE 98: HUMAN RESOURCES: PLANNING AND DEVELOPMENT SERVICES

| NO OF POSTS. | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|--------------|-----------------|-----------------|-------------|
| 4 | 4 | 0 | 0% |

3.4.1.4 FINANCIAL PERFORMANCE

TABLE 99: FINANCIAL PERFORMANCE (OPERATIONAL): PLANNING AND DEVELOPMENT SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 2 572 900.00 | 2 456 900.00 | 2 464 419.00 | 0.31 % |
| Other: | 1 622 860.00 | 1 492 249.00 | 1 306 362.00 | -12.46 % |
| Repairs & Maintenance: | 6 000.00 | | | |
| Total Operational Expenditure | 4 201 760.00 | 3 949 149.00 | 3 770 781.00 | -4.52 % |
| Total Operational Revenue | -1 363 623.00 | -1 363 623.00 | -1 271 196.00 | -6.78 % |
| Net Operational Expenditure | 2 838 137.00 | 2 585 526.00 | 2 499 585.00 | -3.32 % |

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TABLE 100: FINANCIAL PERFORMANCE (CAPITAL): PLANNING AND DEVELOPMENT SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTMENT BUDGET | ACTUAL | VARIANCE |
|-------------|----------------|------------------------------|------------|----------|
| RSEP | 1 000 000 | 1 000 000 | 951 389.62 | -4.86 % |
| TOTAL | 1 000 000 | 1 000 000 | 951 389.62 | -4.86 % |

Audited Annual Financial Statements 2017/18

3.4.1.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

 The Bergrivier Municipal By-Law Relating to Municipal Land Use Planning has been in operation for almost two years. A number of changes was made mainly as a result of: collective experience of municipalities in implementation of their by-laws shared on various platforms and for enquiries received from municipalities, the Registrar of Deeds, the Surveyor-General, planning consultants, land surveyors and conveyancing attorneys which indicated areas for improvement or additional clarity; and DEA & DP's improved understanding of the legislative regime, as well as legal opinion. The amended by-law was published in Provincial Gazette Extraordinary dated 6 April 2018.

Bergrivier Municipality was selected to be part of the Western Cape Government Regional Socio-Economic Project (RSEP) Programme and will receive funding to the value of R 4 million through the programme over a three year period. During the 2017/18 financial year the first amount of R 1 million was transferred to the Municipality and the first project, extension of Calendula Street, Piketberg, was successfully completed.





Official opening of Calendula Street, Piketberg with members of Ward 3 and Ward 4 meeting one another at the ribbon where it was cut by learners from Steynville and Piketberg High Schools to symbolize one community. Ribbon supplied by Alida Lintnaar

Performance challenges include:

• Obtaining funding for the implementation of the development proposals made in various spatial planning documents is still considered the department's biggest challenge.

3.4.2 BUILDING CONTROL 3.4.2.1 INTRODUCTION

Building control services are rendered by the Technical Services Directorate. Building control is an essential part of any municipality. Applications for all new structures and additions must be submitted to the Municipality in terms of Section 4 of the National Building Regulations (NBR). Building control ensures that the NBR and other relevant legislation are complied with. Building plans for structures of less than 500 m² are attended to within 30 days (if there are no delays such as heritage approval) and building plans for structures exceeding 500 m² are attended to within 60 days of application. The Department is headed by the Manager: Project Management and Building Control and 3 Building Control Officers who are stationed at

each of the three larger towns namely Velddrif, Piketberg and Porterville. Building plans are scrutinised by the Building Control Officers and plans are approved by the Engineer: Project Management.

In terms of section 160(2)(c) of the Constitution (1996) Council approved that an amnesty period be applicable until 30 June 2019, for all the owners of erven where there are illegal temporary structures in order to enable that owners to comply with prescribed application procedures. All customers of Bergrivier Municipality are encouraged to use the opportunity where applicable.

3.4.2.2 SERVICE STATISTICS

The following building plans were s1bmitted during the financial year:

| | BUILDING | PLANS APPROV | /ED 2017/18 | BUILDING PLANS APPROVED 2016/17 | | | |
|------------------------------|-------------|--------------------------|-------------|---------------------------------|--------------------------|-------|--|
| TOWN | RESIDENTIAL | BUSINESS / INDUSTRIAL | TOTAL | RESIDENTIAL | BUSINESS / INDUSTRIAL | TOTAL | |
| Velddrif/Aurora/Dwarskersbos | 319 | 10 | 329 | 367 | 9 | 376 | |
| Piketberg | 130 | 9 | 139 | 70 | 8 | 78 | |
| Porterville | 100 | 4 | 104 | 116 | 8 | 124 | |
| Redelinghuys | 10 | 0 | 10 | 3 | - | 3 | |
| Eendekuil | 18 | 0 | 18 | 20 | - | 20 | |
| Piketberg Rural Area | 6 | 12 | 18 | 2 | 11 | 13 | |
| Goedverwacht | 0 | 0 | 0 | 8 | - | 8 | |
| Wittewater | 2 | 0 | 2 | 1 | 0 | 1 | |
| Porterville Rural Area | 0 | 3 | 3 | 1 | 4 | 5 | |
| TOTALS | 585 | 38 | 623 | 588 | 40 | 628 | |

TABLE 101: BUILDING PLANS SUBMITTED DURING THE YEAR

3.4.2.3 HUMAN RESOURCES

The table below reflects the Building Control Officers, but excludes the Engineer Project Management as he also deals with other aspects of project management within the Technical Services Directorate. There are currently no vacancies.

TABLE 102: HUMAN RESOURCES: BUILDING CONTROL

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 3 | 3 | 0 | 0 % |

3.4.2.4 FINANCIAL PERFORMANCE

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 1 926 500.00 | 1 654 500.00 | 1 604 039.00 | -3.05 % |
| Other: | 299 530.00 | 192 818.00 | 69 500.00 | -63.96 % |
| Repairs & Maintenance: | 1 150.00 | 5 633.00 | 1 212.00 | -78.48 % |
| Total Operational Expenditure | 2 227 180.00 | 1 852 951.00 | 1 674 751.00 | -9.62 % |
| Total Operational Revenue | -702 429.00 | -802 429.00 | -1 192 907.00 | 48.66 % |
| Net Operational Expenditure | 1 524 751.00 | 1 050 522.00 | 481 844.00 | -54.13 % |

TABLE 103: FINANCIAL PERFORMANCE (OPERATIONAL): BUILDING CONTROL

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TABLE 104: FINANCIAL PERFORMANCE (CAPITAL): BUILDING CONTROL

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|--|-------------------|-------------------------------|-------------------|----------|
| Furniture & Equipment - Building Control | 10 000.00 | 10 000.00 | 22 256.84 | 122.57 % |
| Total | 10 000.00 | 10 000.00 | 22 256.84 | 122.57 % |

3.4.2.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

- Illegal building activities remain a challenge, but a positive turn of events is that more people are applying for approval to undertake minor building works. It is these minor building works which constitute 80 % of illegal buildings.
- The implementation of Regulation XA in terms of National Building Regulations, 1997 (Act 103 of 1977), as amended and in terms of Renewable Energy is still a challenge and is currently being required as an approval condition.
- Building Deposits that are not claimed timeously remain a challenge, and building deposits for plans.

3.4.3 LOCAL ECONOMIC DEVELOPMENT (LED) 3.4.3.1 INTRODUCTION

Local economic development includes the attraction of investments into the municipal area, stimulation of small, medium and macro enterprises (SMME's), job creation, informal trading, tourism and various ad hoc local economic initiatives. Local economic development is currently one of the major focus areas of the Department of Strategic Services, although it is also a cross cutting priority that must be focussed on in all aspects of service delivery and development.

3.4.3.2 JOB CREATION (EXPANDED PUBLIC WORKS PROGRAMME)

One of the primary roles of local government is to create a climate that is conducive to local economic development. The Municipality does however seek to create work opportunities wherever it can. One such programme is the Expanded Public Works Programme (EPWP) which is a government programme aimed at the alleviation of poverty and unemployment. The programme aims to increase economic growth by improving skills levels through education and training. It also aims to provide an enabling environment for industry to flourish. The programme is based on Labour Intensive Methods of Construction (LIC) by contractors which will also enhance skills development. The Municipality created 548 work opportunities and 91 full time equivalent through the EPWP programme.

The following table provides an overview of the total wages paid and number of jobs created in each town during the 2017/18 financial year. Bergrivier Municipality was honoured as the best performing municipality in the Western Cape with regard to the EPWP Programme.

| Quarter | Dates | FTE | WO | Comments |
|---------|---------------------|-----|-----|---------------------|
| Q1 | 1 Apr 17-30 Jun 17 | 22 | 198 | |
| Q2 | 1 Apr 17-30 Sept 17 | 22 | 209 | |
| Q3 | 1 Apr 17-31 Dec 17 | 31 | 327 | |
| Q4 | 1 Apr 18-31 Mar 18 | 72 | 455 | Total for EPWP year |
| Q1 | 1 Apr 18-30 Jun 18 | 41 | 291 | |
| | July 17-June 18 | 91 | 548 | Total for BRM year |

TABLE 105: EXPANDED PUBLIC WORKS PROGRAMME: JOBS CREATED

3.4.3.3 INFORMAL TRADING

The Municipality provides multipurpose retail trading spaces at a rental of R 130 per month. Lease agreements run for a period of 12 months. The purpose of these facilities is to provide traders in the informal economic sector with the opportunity to trade in the central business zones. The following facilities are available:

- Piketberg: 32 trading rooms are provided
- Porterville: 22 trading rooms are provided

A process to further identify land and facilities for informal traders also commenced in Porterville and Velddrif (Noordhoek). The area is Velddrif (Noordhoek) is situated at the taxi rank and the taxi rank has already been built. Further funding is required to complete the informal trading area.

3.4.3.4 TOURISM

The Bergrivier Tourism Organisation (BTO) manages the tourism function on behalf of the Municipality. BTO

has affiliated local tourism offices in Piketberg, Velddrif, Porterville and Goedverwacht. The Municipality provided BTO with a grant to the amount of R 1 808 300 to cover some of their operational costs during the financial year.

Since the last financial year, the BTO recorded a decrease in the number of emails (3 %) and walk-ins (21 %), as well as phone calls (18 %) by tourists. This disturbing trend was reflected in the broader Western Cape tourism arrival stats and can be directly linked to the drought. Feedback from leisure shows indicated the reluctance of the domestic market in choosing the Western Cape as a holiday destination. Good rainfalls during the winter season of 2018 saw a blooming flower season along the West Coast and tourism numbers increased considerably.

The Annual Report of the BTO is attached as **ANNEXURE 24**, which includes the BTO's promotional activities and campaigns held during the financial year, electronic marketing strategy and community development projects.

The BTO office was involved in the change project of ICLD (International Centre for Local Democracy: Sweden) of which the Municipal Manager and Strategic Manager were part of. The role of the BTO office was to empower the SMME's in Porterville on tourism as it was clear from a needs analysis that SMME's regarded tourism as an unknown field of business.

A very successful 'homestay' training took place in Goedverwacht during the year. With the assistance of Abang Africa Travel, the BTO trained 21 home owners to convert the extra space in their homes into overnight facilities for cultural tourists seeking a community experience. Ten 'homestays' are now fully functional and provide an attractive option to tourists visiting the Bergrivier Region.



"Homestay" businesses in Goedverwacht receive their certificates

3.4.3.5 LED INITIATIVES

The following initiatives were undertaken by the Office of the Municipal Manager:

o Development of Porterville as a Tourism Destination

The ward committees of Wards 1 and 2 visited Franschhoek in October 2017 to learn more about the development of Franschhoek as a successful best practise in changing the economic future of the town from a small agricultural village into a tourism destination of choice.



Members of Ward Committees 1 and 2 visiting Franschhoek

The outcome of the visit was a workshop held on 1 December 2017 during which the precinct plan of Porterville and the development of Porterville as a tourism destination was discussed.



Workshop held on 1 December 2017

The outcome of the workshop was the establishment of 3 working committees, namely:

WORKING COMMITTEE 1:

The main focus areas of Working Committee 1 is the regeneration of the main road and the development of a tourism route through Monte Bertha ("former apartheid area"). For the purposes of the regeneration of the main road, a competition was launched for the redesign of Voortrekker Road from Basson Street to Park Street. Local residents and tertiary institutions could partake and the closing date was 31 July 2018. An evaluation panel was selected and it was decided that the final design could be a combination of the proposals received. Costing will be done on the final design and a business plan submitted to potential funders. It needs to be emphasized that the approved Precinct Plan was used as the basis in determining the criteria for the competition.



Regeneration of Voortrekker Road from Basson - to Park Street, including the market square

The second component of the mandate of Working Committee 1 is the development of a tourism route through Monte Bertha. A first draft of such a tourism route was developed with specialists and local residents and Councillors and each site will be developed by portraying the historical significance in mosaic. Youngsters will be trained to learn the art of mosaic and will be trained by the mosaic artist in town. The theme of mosaic will be expanded into the main road as to ensure visual spatial integration.



First draft of tourism route through Monte Bertha

Challenges identified during the above process include the rethinking of the blue gum lane for a taxi rank and parking for trucks that transport farm workers during weekends. This area can potentially also be used to develop benches and braai areas with a similar mosaic theme. There is still a dire need for a private sector truck stop.

WORKING COMMITTEE 2

Working Committee 2 is responsible for an audit of the tourism products in Porterville and the following table is an overview of the tourism assets and the gaps for business opportunities:

TABLE 106: TOURISM ASSETS AND GAPS IN PORTERVILLE

| | ASSETS | GAPS |
|---------------------|--|---|
| | Paragliding | |
| | Hiking (Groot Winterhoek) | |
| | Kloofing (Groot Winterhoek) | |
| | Camping facilities (Beaverlac, Waterval) | |
| OUTDOOR & ADVENTURE | Disas (Groot Winterhoek) | |
| | Waterfalls (Waterval) | |
| | 4 x 4 route | |
| | Mountain bike route (Laatson) | |
| | Farm Run | Horse riding |
| | Museum | |
| | Historic buildings | Unpackaged. Task for tourism. |
| | Church (weddings) | Unpackaged |
| CULTURAL | Horse buggy rides | Stone ground mill |
| CULTURAL | Artists | Weddings |
| | | Arts & crafts - venue needed, small shops, cheap rent, and stalls might be ideal. Number of SMME opportunities |
| | Musicians | Food - local cuisine |
| | Show grounds | |
| | Paragliding comps | |
| | Farmers Market | |
| EVENTS | Lions Club - potjiekos competition | Still unknown - needs more promotion |
| | Indie Ale music events (monthly) | |
| | Lights Festival | Needs to be more integrated. Perhaps more religious, more of a community festival. More law enforcement needed to lessen drunk people on street |
| | Indie Ale Craft Beer | |
| OTHER | FigFun | Unwilling to package |
| OTHER | Tour operators | None |
| | Tourist guides | None |

| ASSETS | GAPS |
|---------------------------|---|
| РРР | Closed weekends, products not functioning |
| Accommodation facilities | |
| Restaurants | |
| Proteas (Berghoff) | |
| Ebony Moon (goldsmith) | |
| Mosaic House | |
| Agritourism - farm visits | |

WORKING COMMITTEE 3

The mandate of Working Committee 3 is the integration of the tourism strategy with neighbouring towns and provincial initiatives. No meetings took place yet due to capacity and once Working Committee 1's work load is under control, this initiative will commence. Preliminary discussions took place with Stellenbosch Municipality and the intent is to invite neighbouring municipality's tourism officials to a meeting with Working Committee 3 to discuss potential of co-operation and route development.

• Change Project in Porterville: " PDI SMME's not part of the mainstream tourism in Porterville"

The Municipal Manager, Adv Hanlie Linde and the Strategic Manager, Mrs Alletta van Sittert were selected to participate in the Swedish International Centre for Local Democracy-programme, with specific reference to a training programme on financing local government projects. It is an 18 month training programme (November 2017 – March 2019) and a change project was selected for these purposes. The problem statement for the change project selected was "Previously Disadvantaged Individual SMME's are not part of the mainstream tourism in Porterville". A total of 43 SMME's from predominantly Monte Bertha participated in the programme and the causes and effects of the problem statement were analysed and activities conducted based on the real root causes, with significant successes.

The following is a synopsis of the problem tree that analysed the causes and effects of the main problem statement:



A training programme was designed to address the causes of the problem statement and entailed"

- Empowerment in resilience
 - Building resilience: What is resilience
 - Mindfulness
 - Self Image
 - Meaning of Life
 - Story telling and 1-on-1 mentorships
- Training in tourism
 - What is tourism and where do I fit in
 - Advantages and disadvantages of tourism
 - Service excellence
 - Marketing
 - Evaluation
- Mentorship programme in resilience and tourism.

The following is a photo collage of the training in action:



A photo collage of training in action and some of the 17 SMME's receiving certificates for completing the training programme

o Velddrif Precinct Plan

A Precinct Plan for Velddrif has been approved a considerable period ago and the plan aims at "transforming Velddrif/Laaiplek into a vibrant, well managed and attractive town which offers safe, integrated open space, streets and amenities, where the unique landscape, cultural and social assets of the town create opportunities for residents and attract tourists". The plan identified 8 nodal developments that need to focus on establishing a connected system of destinations, reinforcing these destinations through investment in public space and landscape while guiding investment to respond appropriately. The following figure is an overview of the nodal developments:

FIGURE 21: 8 PRIORITY AREAS IN VELDDRIF PRECINCT PLAN



8 Nodal Development Areas

- 1. Pelikaan Beach Node
- 2. Laaiplek Harbour
- 3. Lofdal Intersection Node
- 4. Voortrekker Road River Gateway
- 5. Noordhoek Community Node
- 6. Velddrif Gateway
- 7. Bokkomlaan
- 8. De Plaat Gateway

One of the nodal development areas is Bokkomlaan on Erf 486. Bokkomlaan has been declared a Heritage Site in 2018 and has been graded as a Grade III Heritage Site with local significance. It must therefore be protected on a local level.



Bokkomlaan's history dates from middle 18th century when salted fish ("bokkoms") were supplied to Dutch VOC. It was also the staple diet of slaves. Bokkomlaan consists of 12 fisherman cottages and "vishuisies" and the "vishuise" have been constructed of crushed shells and clay. The houses have been used for the production of "bokkoms" and "bokkoms" are now being considered a delicatessen. Bokkomlaan is in essence a living museum.

The importance of Bokkomlaan as a stimulus for economic development is important as the "vishuisies" are being let out and 10 of the 11 rental contracts for the "Bokkom huisies" expire in November 2018. All the contracts have been extended until June 2019. A workshop was held with interested parties on 18 June 2018 and was exceptionally well attended.



The interested parties were requested to provide their input on the future of Bokkomlaan and it was clear that the community regards Bokkomlaan as a place of heritage and that it should be utilised to stimulate economic development, with specific reference to tourism - and small business development.

• Investment in agriculture

Considerable negotiations took place with potential investors to commence with a labour intensive agricultural project, especially in aquaponics. The business opportunity entails the development of a privately funded agrihub where fresh produce of Bergrivier Municipal Area will be sold to a national retailer. The opportunity for small farmers has therefore grown as a continuous market will be available. The agrihub will also be used for the processing of food.

o Empowerment of Small, Medium and Micro Enterprises (SMME's)

Bergrivier Municipality enjoys a constructive relationship with the West Coast Business Development Centre (WCBDC) and regular training to SMME's through the West Coast Business Development Centre is being conducted to ensure capacity building and empowerment. At least 293 SMME's have already registered on the databasis of Bergrivier Municipal Area and assistance to ensure registration on the Central Supplier Database is done. The Council of Bergrivier Municipality approved a new preferential procurement policy with targets on the use of local SMME's registered on the database of the WCBDC. The Finance Directorate also conducted a training session to ensure that SMME's can do business with the Municipality and understand the supply

chain processes.

3.4.3.6 YOUTH DEVELOPMENT STRATEGY

Two of the main game changers for Bergrivier Municipality, as identified through the Western Cape Government's Joint Planning Initiative, are education/youth development and economic development. In the light of these initiatives and the large percentage of youth relative to other age groups in the Municipal Area, it was decided to draft a Youth Development Strategy to address a need for a strategic focus on the youth as part of the Education sector's initiatives. Youth development is a process that prepares a young person to meet the challenges of adolescence and adulthood and achieve his or her full potential. This is promoted through activities and experiences that help youth develop social, ethical, emotional, physical, and cognitive competencies. Conditions that promote healthy youth development are supported through programmes and activities in schools and communities. Providing the conditions for positive youth development is a responsibility shared by families, schools, and communities.

"Youth" in South Africa is being defined as the 14 - 35 age groups. However, the focus group in Bergrivier Municipal Area will predominantly be the learners in secondary schools and will the strategy focus on the 14 -20 age groups. Additional to this focus group, school leavers to the age of 24 will also be included in the strategy given the specific characteristics and needs of school – to-work transition and the specific attention of the FLOW (Fostering Local Wellness) programme to youngsters in this age category.

The Pillars of the Youth Development Strategy include:

• Youth Information and Communication Technology Empowerment

Establishment of publicly accessible ICT Centre(s)

o Awareness and Participation

Establishment of a Junior Town Council (not yet established)

o Education and Skills Development

Hosting of a career awareness day where Further Educational Institutions and local, national and multinational companies could market their services to the youth of the Bergrivier Municipal area; known as LoTYDE. LoTYDE is an acronym for 'Leaders of Tomorrow Youth Development Expo'. It refers to the low tide of the ocean (quiet time) which is present before the high tide sets in. It's symbolic to the fact that school is a training ground which prepares learners to make a success of their lives when they enter the "real world". LoTYDE was established in 2015 by the Office of the Executive Mayor with the support of the Department of Education and funded by the Bergrivier Municipality. Approximately 500 learners and unemployed youth from various towns within the Bergrivier Municipal area attended our annual open day, LoTYDE, in Porterville last week (20 July 2018), to find out more about their desired career paths and bursary opportunities. This event, which caters for high school learners between Grade 11 and 12 was hosted at the Dutch Reformed Church Hall in Porterville.



Here below on the photo (Back from left to right) is: Cormac Fortuin (WCDM), RW Strydom (Deputy Mayor WCDM), Councillor Johan Botha (Bergrivier Municipality), Councillor Mario Wessels (Bergrivier Municipality), Councillor Koos Daniels (Bergrivier Municipality).

Front from left to right is: Randall Swarts (Speaker WCDM), Councillor Adam du Plooy (Bergrivier Municipality), Executive Mayor Alderman Ray van Rooy (Bergrivier Municipality), Lorraine Botha (Member of Provincial Parliament) and Basil Kivedo (Member of Provincial Parliament).

Photo supplied by: Bergrivier Municipality:-Communications Section

o E-centres

The establishment of the e-centres was negotiated with the Office of the Premier and the first 2 e-centres was established in the 2016/17 financial year in Noordhoek and Eendekuil. Due to lack of funding, no further e-centres could be established, but it is envisaged to source funding for e-centres for Piketberg, Redelinghuys and Porterville.

3.4.4 SOCIAL DEVELOPMENT

The Municipality has a dedicated department or allocated budget for social development, and works jointly with other organs of state and the West Coast District Municipality to promote social development within the Municipal Area. A Memorandum of Agreement has also been signed between Bergrivier Municipality and the Department of Social Development for the co-ordination of social programmes.

The following social programmes were rolled out during the financial year:

3.4.4.1 EARLY CHILDHOOD DEVELOPMENT FORUMS

The Municipality participated in the coordination and support of early childhood development in the Bergrivier municipal area and attended the regular forum meetings. Municipal departments such as Fire and Rescue Services and the Town Planning unit assisted the early childhood centres with their applications for rezoning and compliance matters.

3.4.4.2 LOCAL DRUG ACTION COMMITTEE (LDAC)

The Local Drug Action Committee structures, which strives towards a drug-free communities and actively acts against drug abuse, was launched in May 2017. Several town based local drug action forums were established such as Porterville, Piketberg and Eendekuil. Regular meetings are conducted and they participate in joint awareness campaigns. Stakeholders such as Safer Schools Programme, Correctional Services (Voorberg), SAPS (Piketberg & Porterville) and the Department of Social Development engage on a

regular basis with the Municipality on matters related to drug abuse. The Municipality and the Piketberg Sports Development Foundation have joined hands to reduce and launched awareness campaigns in the municipal area. Sports Development Programmes against alcohol and drug abuse were held in the school holidays and a large number of scholars and members of the public were reached by these interventions.

PHOTO GALLERY OF EVENTS FOR THE 2017/18 FINANCIAL YEAR





Various activities are being undertaken especially during holidays to teach the children about drug abuse Photos supplied by Pikerberg Sport Development Foundation (Muldersvlei LDAC Outreach)

3.4.4.3 YOUTH CAFÉ

The Bergrivier Municipality and the Western Cape Provincial Department of Social Development have signed a Memorandum of Understanding for the establishment of a Youth Café in Noordhoek, Velddrif and the Youth Café is in operation since December 2017.

Several programmes are being offered by the Youth Centre with a specific focus on the youth at risk within the municipal area. The centre is managed by a NGO, Mfesane, and they have an agreement with the Department of Social Development.



Photos supplied by Mfesane

3.4.4.4 FREE DENTAL CLINIC

In the 2017/18 financial year the yearly dental clinic took place in Noordhoek Velddrif and a total of 244 members of the community was assisted with tooth extractions, fillings, and general dental care. A South African born dentist living in the Netherlands visit his home town, Saldanha Bay on the West Coast and voluntary offer his services to the community of the West Coast. The free Dental Clinic is now operational for several years and reach hundreds of under privileged members of the community. Bergrivier Municipality assists with the logistic arrangements and the avail of a venue for the project roll-out.

3.4.4.5 COMMUNITY SAFETY PLAN

Bergrivier Municipality partnered with the Centre for Justice and Crime Prevention to develop a comprehensive safety plan for the local municipality to better respond to the crime and safety-related issues affecting the municipal area. The key to social crime prevention is to have a strong collaboration of government and non-state organisations.

The graph below depicts all the stakeholders needed to adequately implement and monitor the implementation of the safety plan:



3.5 COMMUNITY SERVICES

3.5.1 LIBRARY SERVICES 3.5.1.1 INTRODUCTION

Bergrivier Municipality, in collaboration with the Provincial Library Service of the Western Cape, provides a comprehensive library service to the people in the area. The Library Service strives to improve the quality of life of all inhabitants, change and uplift communities and promote literacy. The Library Service endeavours to promote awareness of the benefits of library use within the whole community and continuously promotes a reading and learning culture with free access to information. The Municipality manages 13 community libraries and 1 mini library on their behalf.

Libraries are a very important community service because there are limited recreational facilities in our towns. Libraries therefore form an essential part of people's daily or weekly schedule. The library is also used extensively by school learners. We also provide services to old age homes and service centres for the elderly. The internet that is now available in thirteen (13) of the libraries, is a highly efficient tool especially for people who cannot afford their own personal computers and internet service. The usage of such facilities is free and costs are covered by the Provincial Library Services.

The new management system for libraries is called SLIMS (SITA Library Information Management System), and distributed in South Africa by SITA (State Information Technology Agency). SLIMS is based on the Brocade Library Management System, distributed by Centre of Informatics in the Province of Antwerpen and Limburg (CIPAL) company in Belgium. In December 2008, SITA acquired the Brocade Library Information Management System from CIPAL. SLIMS has replaced most PALS (legacy library system) sites in South Africa. Ten of the fourteen libraries of Bergrivier Municipality already have the new SLIMS system in place.

3.5.1.2 SERVICE STATISTICS

Statistics listed below are only for books issued for this financial year and does not reflect the number of visitors to the library. There are still many people who visit the libraries to make use of the internet and

computer facilities, to do research or for information purposes and do not necessarily borrow books. The decline in the issuing of books can be attributed to changing technology, such as that people can electronically purchase and read books, magazines and newspapers on their cell phones and computers.

| LIBRARY | JULY | AUG | SEPT | ОСТ | NOV | DEC | JAN | FEB | MARCH | APRIL | MAY | JUNE | TOTAL |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|
| Aurora | 522 | 682 | 538 | 386 | 504 | 240 | 413 | 394 | 397 | 374 | 435 | 481 | 5366 |
| Bettie Julius | 987 | 1124 | 831 | 903 | 857 | 366 | 737 | 860 | 949 | 1477 | 1375 | 1156 | 11622 |
| Berghoff | 100 | 413 | 153 | 250 | 355 | 33 | 151 | 177 | 204 | 184 | 450 | 445 | 2915 |
| Eendekuil | 522 | 564 | 578 | 593 | 698 | 359 | 554 | 579 | 642 | 629 | 603 | 473 | 6794 |
| Goedverwacht | 2193 | 2371 | 1960 | 1315 | 1188 | 438 | 876 | 812 | 975 | 1023 | 1213 | 883 | 15247 |
| LB Wernich | 2190 | 2540 | 2125 | 2217 | 2073 | 1045 | 2019 | 2009 | 2433 | 2237 | 2764 | 2267 | 25919 |
| Noordhoek | 1624 | 1873 | 1814 | 1580 | 1452 | 781 | 1260 | 1581 | 1351 | 1546 | 2016 | 1389 | 18267 |
| Piketberg | 3611 | 4259 | 4142 | 4281 | 4053 | 3405 | 3761 | 3917 | 4114 | 3687 | 3868 | 3838 | 46936 |
| Porterville | 2447 | 2383 | 2212 | 2327 | 2306 | 1793 | 2300 | 2207 | 2711 | 2916 | 3075 | 3101 | 29778 |
| Redelinghuys | 395 | 611 | 449 | 402 | 197 | 169 | 332 | 342 | 5284 | 491 | 582 | 388 | 9642 |
| Velddrif | 5143 | 5493 | 4795 | 5121 | 4178 | 3383 | 5362 | 4594 | 1064 | 4532 | 5089 | 3405 | 52159 |
| Versfeld | 927 | 1412 | 1268 | 958 | 1282 | 245 | 653 | 1023 | 1064 | 1009 | 1436 | 809 | 12086 |
| Wittewater | 2654 | 2686 | 703 | 2738 | 1980 | 382 | 1351 | 1588 | 1836 | 1731 | 2166 | 2038 | 21853 |
| Dwarskersbos | 461 | 654 | 527 | 712 | 425 | 339 | 549 | 525 | 627 | 562 | 693 | 568 | 6642 |
| TOTAL | 23776 | 27065 | 22095 | 23783 | 21548 | 12978 | 20318 | 20608 | 23651 | 22398 | 25765 | 21241 | 265226 |

TABLE 107: LIBRARY BOOKS ISSUED FOR THE FINANCIAL YEAR

Users of computer facilities at the undermentioned libraries were recorded from the 1 July 2017 – 30 June 2018:

| TABLE 10 | 08: COMPU | ITER USERS |
|----------|-----------|------------|
|----------|-----------|------------|

| COMPUTER USERS | | 2017/ 2018 | | | | | | | | | | | |
|----------------|-----|------------|------|-----|-----|-----|-----|-----|-------|-------|-----|------|-------|
| | JUL | AUG | SEPT | ОСТ | NOV | DEC | JAN | FEB | MARCH | APRIL | MAY | JUNE | TOTAL |
| Aurora | 19 | 12 | 11 | 10 | 22 | 17 | 42 | 39 | 36 | 28 | 30 | 41 | 307 |
| Bettie Julius | 250 | 280 | 300 | 141 | 101 | 57 | 133 | 143 | 121 | 220 | 210 | 168 | 2 124 |
| Berghoff | 2 | 4 | 5 | 4 | 6 | 2 | 6 | 3 | 5 | 7 | 5 | 7 | 56 |
| Eendekuil | 39 | 36 | 30 | 26 | 23 | 5 | 21 | 4 | 24 | 27 | 14 | 13 | 262 |
| Goedverwacht | 16 | 54 | 50 | 35 | 20 | 11 | 33 | 31 | 22 | 40 | 51 | 32 | 395 |

| COMPUTER USERS | 2017/ 2018 | | | | | | | | | | | | |
|----------------|------------|------|------|------|------|-----|------|------|------|------|------|------|-------|
| LB Wernich | 771 | 834 | 818 | 678 | 716 | 365 | 724 | 644 | 554 | 651 | 721 | 564 | 8040 |
| Noordhoek | 54 | 204 | 166 | 73 | 33 | 10 | 80 | 46 | 35 | 67 | 154 | 128 | 1050 |
| Piketberg | 327 | 419 | 389 | 364 | 353 | 147 | 358 | 361 | 395 | 345 | 672 | 294 | 4424 |
| Porterville | 147 | 216 | 187 | 187 | 227 | 91 | 249 | 203 | 293 | 243 | 231 | 237 | 2511 |
| Redelinghuys | 34 | 8 | 26 | 26 | 12 | 10 | 31 | 13 | 26 | 23 | 23 | 15 | 247 |
| Velddrif | 420 | 230 | 220 | 150 | 172 | 97 | 178 | 137 | 154 | 180 | 118 | 120 | 2176 |
| Versfeld | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wittewater | 126 | 112 | 59 | 109 | 85 | 59 | 89 | 102 | 88 | 89 | 137 | 89 | 1144 |
| Dwarskersbos | 5 | 5 | 10 | 2 | 2 | 5 | 6 | 7 | 6 | 10 | 11 | 5 | 74 |
| TOTAL | 2210 | 2414 | 2271 | 1805 | 1772 | 876 | 1950 | 1733 | 1759 | 1930 | 2377 | 1713 | 22810 |

Versfeld does not have any computers for public use as they are only a Wheelie wagon/ mini library.

3.5.1.3 HUMAN RESOURCES

There were 4 vacancies in the Library Services Section as at 30 June 2018.

TABLE 109: HUMAN RESOURCES

| No of posts | No of employees | No of vacancies | Vacancies % | |
|-------------|-----------------|-----------------|-------------|--|
| 31 | 27 | 4 | 12 % | |

| LIBRARY | TOTAL NO. OF PERMANENT POSTS (EXCLUDING CONTRACT WORKERS) | TOTAL NUMBER PERMANENT OF EMPLOYEES | NO. OF VACANCIES | CONTRACT WORKERS |
|---------------|---|---|------------------|------------------|
| Aurora | 2 | 1 | 1 | 0 |
| Eendekuil | 1 | 1 | 0 | 0 |
| Bettie Julius | 3 | 3 | 0 | 0 |
| Berghoff | 1 | 1 | 0 | 1 |
| Goedverwacht | 3 | 1 | 1 | 1 |
| LB Wernich | 3 | 3 | 0 | 1 |
| Piketberg | 4 | 3 | 1 | 2 |
| Porterville | 4 | 4 | 0 | 0 |
| Noordhoek | 3 | 3 | 0 | 1 |
| Redelinghuys | 1 | 1 | 0 | 0 |

| LIBRARY | TOTAL NO. OF PERMANENT POSTS (EXCLUDING CONTRACT WORKERS) | TOTAL NUMBER PERMANENT OF EMPLOYEES | NO. OF VACANCIES | CONTRACT WORKERS |
|--------------|---|---|------------------|------------------|
| Velddrif | 4 | 4 | 0 | 1 |
| Dwarskersbos | 0 | 0 | 0 | 1 |
| Versfeld | 1 | 1 | 0 | 0 |
| Wittewater | 1 | 1 | 0 | 0 |
| TOTAL | 31 | 29 | 3 | 2 |

3.5.1.4 FINANCIAL PERFORMANCE

The Department of Cultural Affairs and Sport (Western Cape Library Services) provides an annual conditional grant (CG) to contribute towards personnel costs. The 2017/18 conditional grant (CG) amounted to R 2 500 000.00. This is in addition to the Municipal Replacement Fund Grant of R 3 843 000.00 which is also used for personnel costs, library operations, purchasing of office equipment and furniture, maintenance and library projects.

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE % |
|-------------------------------|----------------|----------------------------|----------------|------------|
| Employees: | 5 512 210.00 | 5 190 210.00 | 5 158 445.00 | -0.61 % |
| Other: | 1 277 961.00 | 1 330 195.00 | 898 786.00 | -32.43 % |
| Repairs & Maintenance: | 110 200.00 | 100 440.00 | 99 579.00 | -0.86 % |
| Total Operational Expenditure | 6 900 371.00 | 6 620 845.00 | 6 156 810.00 | -7.01 % |
| Total Operational Revenue | -6 486 507.00 | -6 628 439.00 | -6 596 642.00 | -0.48 % |
| Net Operational Expenditure | 413 864.00 | -7 594.00 | -439 832.00 | 5 691.84 % |

TABLE 110: FINANCIAL PERFORMANCE (OPERATIONAL): LIBRARY SERVICES

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TABLE 111: FINANCIAL PERFORMANCE (CAPITAL): LIBRARY SERVICES

| DESCRIPTION | ORIGINAL BUDGET | ADJUSTED BUDGET | ACTUAL | VARIANCE |
|---|-----------------|-----------------|------------|----------|
| Book detection system | 100 000.00 | 96 400.00 | 92 636.28 | -3.90 % |
| Tables/Shelves/Furniture | 30 000.00 | 32 000.00 | 31 103.55 | -2.80 % |
| Upgrading of Porterville & Bettie Julius libraries | 160 000.00 | 161 600.00 | 161 508.52 | -0.06 % |
| Capital Contribution (PPE) | 138 931.72 | 138 932 | 138 932 | 0 % |

| DESCRIPTION | ORIGINAL BUDGET | ADJUSTED BUDGET | ACTUAL | VARIANCE |
|-------------|-----------------|-----------------|------------|----------|
| TOTAL | 428 931.72 | 428 932 | 424 180.35 | -1.11 % |

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3.5.1.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

HIGHLIGHTS

- 66 % of total capital budget was already spent by 31 December 2017 and the total budget was spent by 30 June 2018;
- Started with computer training for adults;
- Library staff went for computer (word, excell and power point) training;
- Upgrading of libraries (replacing of blinds, fixing roofs, tiling and painting libraries);
- Successful library week from 18 24 March 2018;
- Thirteen (13) of the fourteen (14) libraries (excluding Versveld Library) have free internet;
- Porterville and Bettie Julius Libraries in partnership with Badisa, ACVV, SAPD and Jan Danckaert Museum do special and holiday programmes and uplifting community events;
- Successful story telling morning at Piketberg library (Piketberg library, Piketberg Museum and Piketberg Tourism);
- Library facebook for library news;
- Smaller libraries helped and assisted children with homework and expanding their vocabulary;
- The libraries supported and organised different reading circles;
- Visited old age homes and clubs for the elderly to exchange books on a weekly basis;
- Versfeld library visited 4 farms to exchange books;
- A parcel with a Ruler, pen, pencil, something to eat, a prayer and notes of encouragement, were handed to every Matric learner in Bergrivier before the final matric exams of 2017; and
- Hosted the Stellenbosch / Saldanha regional library forum.

CHALLENGES

- Procurement of materials for applications;
- Process to fill vacancies and attract the right people;
- High cost of upkeep of buildings (maintenance) old electrical light fittings, air conditioners, etc;
- High cost of renting library space;
- Capital funding for libraries; and
- Getting farm workers and their children to the libraries.









BETTIE JULIUS LIBRARY





VELDDRIF LIBRARY







Porterville Library Week March 2018



Forum April 2018







Holiday Programme











Displays

Piketberg Museum Photo Report 2017/2018



The Piketberg Museum's herb garden created a name tag for each plant with a colour pamphlet in colour containing all the information of the plant and its medicinal uses available



A new cupboard for photos have been built in the foyer of the library to exhibit photos of organisations. Carel van Niekerk Sr. donated the cupboard



Blood donations visit Piketberg (Museum Synagogue) every second month



During Heritage Month in 2017 learners from Coetzee Studio painted pictures of various heritage aspects that were exhibited at the museum


As an extension of the Heritage Project, senior learners painted portraits of Piketberg's "Heritage Alive"



In February 2018 Piketberg Tourism presented a successful Summer Market and in April the Museum, in collaboration with the library and Piketberg tourism, presented a wonderful "Story Morning"



In May 2018 two learners from Steynville Secondary School participated in the Museum's Debating Competition in Moorreesburg



On 24 May 2018 the new exhibition of the gallery at the synagogue "Everything on your slim phone" was opened.



On Youth Day, 16 June 2018, the Veteran Tractor Association of Piketberg presented an "Engine Day". The Piketberg Museum exhibited a portion of the "slim phone exhibition".

3.5.2 MUSEUMS 3.5.2.1 INTRODUCTION

Museums are the functional mandate of the Department of Cultural Affairs and Sport in terms of the Constitution of the Republic of South Africa (1996). Within Bergrivier Municipality, the Corporate Services Directorate is responsible to liaise with the Provincial Department and Museum Committees.

Within our area, the following museums exist:

- 1. Jan Danckaert Museum
- 2. Piketberg Museum

3. SA Fisheries Museum

The two museums of the Municipality, the Jan Danckaert Museum in Porterville and the Piketberg Museum are managed by Museum Committees and are given a grant in aid by the Municipality to cover some of their operational costs. Each Museum was given R 201 500 for the year. The municipality also gave an amount of R 21 000 as a grant in aid to the SA Fisheries Museum in Velddrif. The Municipality plays an active role on the Museum Committee.

The museum service aims to promote respect for cultural diversity in South Africa and appreciation for natural heritage and therefore sets out to build understanding and pride of our diverse varied heritage through the museums.

Although South African museums are facing transformation, similar to all other institutions, their existence are crucial in that they still play a central role in heritage and tourism. Other important contributions are that of education, social cohesion and environment, although museums do not see the spin-offs. Arts and culture which play an inherent part in a diverse community, always uplifts a society; it is a reflection of its history and where it stands in today's demographics. A museum should be integral to any community and has the ability to help bind a community.

3.5.2.2 SERVICE STATISTICS

| | 2015/16 | | | | | | | | | | | | |
|--------------------------------|---------|--------|---------|--------|--------|--------|--------|--------|--------|--------|--------|---------|-------|
| MUSEUM | JUL 15 | AUG 15 | SEPT 15 | OCT 15 | NOV 15 | DEC 15 | JAN 16 | FEB 16 | MAR 16 | APR 16 | MAY 16 | JUNE 16 | TOTAL |
| Jan Danckaert (Porterville) | 271 | 146 | 237 | 213 | 163 | 352 | 82 | 97 | 140 | 173 | 132 | 128 | 2 134 |
| Piketberg Museum | 97 | 67 | 115 | 96 | 36 | 30 | 20 | 210 | 100 | 131 | 45 | 25 | 972 |
| SA Fisheries Museum (Velddrif) | 253 | 151 | 173 | 302 | 269 | 395 | 194 | 230 | 470 | 510 | 439 | 115 | 3 501 |
| TOTAL | 621 | 364 | 525 | 611 | 468 | 777 | 296 | 537 | 710 | 814 | 616 | 268 | 6 607 |
| | | | | 20 | 16/17 | 7 | | | | | | | |
| MUSEUM | JUL 16 | AUG 16 | SEPT 16 | OCT 16 | NOV 16 | DEC 16 | JAN 17 | FEB 17 | MAR 17 | APR 17 | MAY 17 | JUNE 17 | TOTAL |
| Jan Danckaert (Porterville) | 98 | 210 | 199 | 332 | 118 | 178 | 57 | 58 | 156 | 238 | 336 | 326 | 2 306 |
| Piketberg Museum | 70 | 79 | 107 | 81 | 41 | 39 | 96 | 323 | 83 | 104 | 103 | 70 | 1 196 |
| SA Fisheries Museum (Velddrif) | 327 | 545 | 560 | 270 | 138 | 331 | 305 | 156 | 268 | 308 | 432 | 168 | 3 808 |
| TOTAL | 495 | 834 | 866 | 683 | 297 | 548 | 458 | 537 | 507 | 650 | 871 | 564 | 7 310 |

2015/16

TABLE 112: MUSEUM VISITS

The percentage museum visits increased from 2015/2016 to 2017/2018 as follows:

| Jan Danckaert (Porterville) | 8.05 % |
|--------------------------------|--------|
| Piketberg Museum | 23 % |
| SA Fisheries Museum (Velddrif) | 8.8 % |

The total increase of visitors at the above museums amount to 10,6 % compared to the previous financial year.

3.5.2.3 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights are contained in each of the museums' annual reports. (ANNEXURE 25).

Challenges:

The future of museums is becoming a balancing act between surviving the devastating consequences of funding cuts and striving to make the best of the creative minds working in the sector. The recession affected the museums in general negatively as it reduced their annual memberships, donations, and more importantly reduced, or in some cases completely removed, government funding. Museums must also continue to reach consumer markets that they haven't been able to tap into, such as perhaps a younger market.

3.5.3 COMMUNITY FACILITIES (MUNICIPAL BUILDINGS AND FACILITIES)

3.5.3.1 INTRODUCTION

Community facilities were a shared responsibility between the Corporate Services Directorate (administration) and the Technical Services Directorate (maintenance), but now resorts with the Directorate Community Services since the approval of the new macro structure. Community facilities include the following:

- Municipal offices in all towns;
- Community halls in all towns;
- Trading facilities; and
- Public ablution facilities.

3.5.3.2 HUMAN RESOURCES

TABLE 113: HUMAN RESOURCES: COMMUNITY FACILITIES

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 19 | 14 | 5 | 26.32 % |

3.5.3.3 FINANCIAL PERFORMANCE

TABLE 114: FINANCIAL PERFORMANCE (OPERATIONAL): COMMUNITY FACILITIES (MUNICIPAL BUILDINGS

& FACILITIES)

| COMMUNITY HALLS AND FACILITIES | | | | | | |
|--------------------------------|----------------|----------------------------|----------------|----------|--|--|
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | | |
| Employees: | 1 395 000.00 | 700 500.00 | 469 695.00 | 32.95 % | | |
| Other: | 59 810.00 | 192 780.00 | 174 349.00 | -9.56 % | | |

| COMMUNITY HALLS AND FACILITIES | | | | | |
|--------------------------------|----------------|----------------------------|----------------|----------|--|
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
| Repairs & Maintenance: | 145 000.00 | 117 000.00 | 110 375.00 | -5.66 % | |
| Total Operational Expenditure | 1 599 810.00 | 1 010 280.00 | 754 419.00 | -25.33 % | |
| Total Operational Revenue | -73 372.00 | -144 372.00 | -191 775.00 | 32.83 % | |
| Net Operational Expenditure | 1 526 438.00 | 865 908.00 | 562 644.00 | -35.02 % | |
| PROPERTY SERVICES | | | | | |
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
| Employees: | 3 293 900 | 2 993 900 | 2 090 729 | -30.17 % | |
| Other: | 4 245 939 | 4 069 457 | 3 868 009 | -4.95 % | |
| Repairs & Maintenance: | 272 000 | 271 000 | 239 872 | -11.49 % | |
| Total Operational Expenditure | 7 811 839 | 7 334 357 | 6 198 610 | -15.49 % | |
| Total Operational Revenue | -691 639 | -761 639 | -872 320 | 14.53 % | |
| Net Operational Expenditure | 7 120 200 | 6 572 718 | 5 326 290 | -18.96 % | |

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TABLE 115: FINANCIAL PERFORMANCE (CAPITAL): COMMUNITY FACILITIES

| Description | Budget 2017/18 | Adjustment Budget 2017/2018 | Actual | Variance |
|--|----------------|-----------------------------------|-----------|----------|
| Furniture & Equipment - Council Property | 4 000 | 4 000 | 3 269.57 | -18.26 % |
| Tools | 10 000 | 10 000 | 5 911.17 | -40.89 % |
| Air conditioners - offices | 30 000 | 26 200 | 26 122.81 | -0.29 % |
| Replace fence - commonage | 50 000 | 50 000 | 29 208.81 | -41.58 % |
| Security at municipal buildings | 100 000 | | | |
| Municipal buildings | 750 000 | | | |
| Furniture & Equipment Community Hall | 185 000 | 85 000 | 17 678.16 | -79.20 % |
| Total | 1 129 000.00 | 175 200 | 82 190.52 | -53.08 % |

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3.5.4 CEMETERIES

3.5.4.1 INTRODUCTION

Cemeteries have been a function of the Technical Services Directorate and is the responsibility of the Community Services Directorate since 1 September 2018. The cemeteries are well maintained in accordance with a maintenance programme that includes weed control and general cleaning. A Cemetery Master Plan is in place to ensure that the capacity and life span of cemeteries can be monitored. Graves must be paid before an allocation can be made and the grave will be prepared at least 24 hours before the church service commences.

3.5.4.2 SERVICE STATISTICS

The Municipality has 12 cemeteries and a total of 342 burials took place in 2017/18. There is also a private cemetery in Velddrif.

| TOWN | CEMETERIES | BURIALS 2015/16 | BURIALS 2016/17 | BURIALS 2017/18 |
|--------------|------------|------------------------|-----------------|-----------------|
| Piketberg | 2 | 119 | 149 | 140 |
| Aurora | 1 | 8 | 3 | 4 |
| Velddrif | 3 | 64 | 60 | 56 |
| Redelinghuys | 2 | 18 | 10 | 15 |
| Eendekuil | 2 | 21 | 22 | 26 |
| Porterville | 2 | 136 | 129 | 101 |
| TOTAL | 12 | 366 | 373 | 342 |

TABLE 116: CEMETERIES PER TOWN

3.5.4.3 HUMAN RESOURCE CAPACITY

There are two full time personnel in the Velddrif Cemetery and one in Piketberg Cemetery. Maintenance and development of the other cemeteries are done by the Parks teams of each town. There was 1 vacancy as at 30 June 2018.

TABLE 117: HUMAN RESOURCES: CEMETERIES

| NO OF POSTS. | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|--------------|-----------------|-----------------|-------------|
| 4 | 3 | 1 | 25.00% |

3.5.4.4 FINANCIAL PERFORMANCE

TABLE 118: FINANCIAL PERFORMANCE (OPERATIONAL): CEMETERIES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 413 400.00 | 413 400.00 | 422 755.00 | 2.26 % |
| Other: | 165 699.00 | 240 860.00 | 193 902.00 | -19.50 % |
| Repairs & Maintenance: | 18 000.00 | 16 000.00 | 12 386.00 | -22.59 % |
| Total Operational Expenditure | 597 099.00 | 670 260.00 | 629 043.00 | -6.15 % |
| Total Operational Revenue | -325 858.00 | -325 858.00 | -350 021.00 | 7.42 % |
| Net Operational Expenditure | 271 241.00 | 344 402.00 | 279 022.00 | -18.98 % |

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TABLE 119: FINANCIAL PERFORMANCE (CAPITAL): CEMETERIES

| DESCRIPTION | BUDGET 2017/18 | ADJUSTMENT BUDGET 2017/2018 | ACTUAL | VARIANCE |
|------------------------------------|----------------|-----------------------------------|------------|----------|
| Furniture & Equipment - Cemeteries | 5 000 | 6 305 | 6 305 | -4.97 % |
| Tools | 10 000 | 10 000 | 7 467.07 | -25.33 % |
| Toilets and stores | 120 000 | 120 000 | 104 186.17 | -13.18 % |
| Expansion of cemetery | 200 000 | | | |
| Fence new cemetery | 200 000 | 200 000 | 200 000 | 0 % |
| Total | 685 000 | 486 305 | 467 644.91 | -3.84 % |

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3.5.4.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights include:

• A site was identified and approved by Council for the new Piketberg Cemetery.

Challenges that still need to be addressed include:

- Development of the new Cemetery for Piketberg;
- New Cemetery for Porterville; and
- Improved cemetery maintenance.

3.6 ENVIRONMENTAL MANAGEMENT

3.6.1 POLLUTION CONTROL

The Municipality does not have a dedicated unit for pollution control. The management of pollution is a

cross cutting priority. Water and soil pollution are dealt with in terms of our Water Services Development Plan and Integrated Waste Management Plans. Noise pollution is dealt with by the Traffic Department which includes Law Enforcement officers who are also responsible for the control of public nuisances.

The West Coast Air Quality Working group (WCAQWG), the Joint Municipal Air Quality Working Group (JMAQWG) and the Western Cape Air Quality Officer's Forum meet on a quarterly basis to discuss air quality matters and complaints. The Manager: Community Services represents Bergrivier Municipality at these meetings. An Air Quality Monitoring Station was installed and funded by the West Coast District Municipality (WCDM) in Velddrif to the value of nearly R 600 000 (R 598 847.42) to monitor air quality in Velddrif.



Manager: Community Services attending a Provincial Air Quality Officers' Forum meeting



Air Quality Monitoring equipment installed in Velddrif

3.6.2 BIODIVERSITY AND CLIMATE CHANGE 3.6.2.1 BIODIVERSITY

Bergrivier Municipality is a member of the Local Action for Biodiversity Programme (LAB) which is run by ICLEI – Local Governments for Sustainability's Global Biodiversity Centre, in partnership with International Union for Conservation of Nature (IUCN).

As part of this programme, the Municipality commissioned a Biodiversity Report in 2013/14 that unequivocally states that the Municipality's biodiversity is under threat from human occupation and activity. Critical challenges facing the Municipality in the conservation of its biodiversity are:

- Integration of biodiversity into municipal planning frameworks and processes;
- Conservation and management of freshwater aquatic biodiversity;
- Conservation, management and development of the Berg Estuary;
- Conservation and management of terrestrial biodiversity;
- The impact of waste and pollution on biodiversity;
- Lack of biodiversity awareness; and
- Mainstreaming biodiversity into local economic development.

The Municipality rolled out various community programmes in co-operation with other organs of state such

as rain water harvesting initiatives. Part of the Municipality's obligations in terms of this programme included the development of a Local Biodiversity Strategic and Action Plan (LBSAP) for implementation.

The following biodiversity programmes were rolled out during the year:

• Coastal and estuarine management

The Municipality has 40 Kilometres of coast line which includes the Berg River Estuary. These are valuable resources that contribute significantly to the local economy, especially the tourism and fishing sub sectors. The National Environmental Management: Integrated Coastal Management Act, 2008, (Act No. 24 of 2008) aims to establish a system of integrated coastal and estuarine management. This act places a number of obligations on municipalities and defines a municipality as being "a metropolitan, district or local municipality established in terms of the Local Government: Municipal Structures Act, 1998 (Act No. 117 of 1998)". In areas where jurisdiction is shared by a district and local municipality, the district municipality is responsible for the implementation of the provisions of this Act unless the district municipality has by agreement assigned the implementation of any of the provisions of the Act to the local municipality.

The West Coast District Municipality (WCDM) adopted an Integrated Coastal Management Plan (ICMP) in 2013/14 and has also developed one for the Bergrivier Municipality in the same period which was adopted by the Municipal Council in 2014/15. Bergrivier provides an annual grant in aid to Cape Nature which enables them to fund the ranger in Velddrif to regulate and monitor the Berg River Estuary.

Bergrivier Municipality commenced this year with a by-law relating to the management and use of the Bergrivier Estuary. The purpose of this by-law is to implement the municipality's constitutional mandate to ensure a healthy and safe environment for its residents as provided in terms of the National Environmental Management Act, 1998 (Act 107 of 1998), Integrated Coastal Management Act, 2008 (Act 24 of 2008) as well as the "National Estuarine Management Protocol" published in Government Gazette No 341 of 10 May 2013. In particular, a legal framework must be provided for the management and use of the Berg River estuary and control of the use of boats and vessels for sports, recreational or commercial purposes on the river. This By-law applies to all recreational activities and boats or vessels used for sports, recreational or commercial purposes on the river.

Progress towards implementation of the by-law include:

- The By-law was approved by the Executive Mayoral Committee on 2016/12/08;
- A notice was published in the Weslander, Cape Times & The Burger on 2017/02/17 for public comment;
- On 2017/03/02 the Notice was re-advertised in the Weslander, Cape Times and Die Burger for further comments;

- The by-law is now ready to be submitted to the Executive Mayoral Committee and Council by no later than 31 December 2017 for final approval and then promulgated in the Provincial Gazette; and
- An implementation plan will be compiled so that the By-law can be implemented in phases.

3.6.2.2 CLIMATE CHANGE

National Government acknowledges that there is undisputed evidence that climate change is occurring and that further climate change is inevitable. South Africa needs to adapt to the impact of climate change by managing its climate and weather-related risks to reduce its vulnerability (National Climate Change Response Strategy: White Paper 2010). Climate change is a cross cutting issue and relies on a coordinated approach.

Strategy advocates that in addition to top down approaches, a bottom up approach must be adopted which is informed by local government and their communities. From this it is evident that the Municipality has a defined role to play in the mitigation of and adaptation to the impacts of climate change. The Western Cape is particularly vulnerable to climate change and the hotter drier conditions predicted for the West Coast could have far reaching impacts. The Municipality's local economy is driven by agriculture and there is concern about the negative impacts of climate change on the agricultural sector which will in turn impact on the local economy.

During March 2014 the Municipal Council adopted a Climate Change Adaptation Plan. This plan was developed for the Municipality in partnership with the Climate Change Sub Directorate of the Western Cape Department of Environmental Affairs and Development Planning as part of their Municipal Support Programme and is in process of implementing initiatives contained therein. Climate change initiatives that have been implemented / commenced with include:

• Bergrivier Climate Knowledge Network

The Bergrivier Climate Knowledge Network, which was established in 2013/14, is a trans- and interdisciplinary network comprising academics from the University of Cape Town, government practitioners and local community members who focus on climate change issues within the Bergrivier Municipal Area and the Berg River. A further outcome of this project was a successful joint funding application to National Treasury for funding for a complementary currency project to be known as the FLOW Programme, **Fo**stering Local **W**ell-Being.

3.7 SAFETY AND SECURITY

This part includes: traffic and law enforcement services (including licensing and control of animals and control of public nuisances), fire services and disaster management. These services all fell within the Corporate Services Directorate, but became the function of the new Directorate of Community Services.

3.7.1 TRAFFIC AND LAW ENFORCEMENT SERVICES 3.7.1.1 INTRODUCTION

Bergrivier Municipality has a Traffic and Law Enforcement Division which deals with law enforcement and licensing in the Municipal Area. The Traffic Section is responsible for traffic and law-enforcement which

include control of animals and addressing of public nuisances. The Licensing Section is responsible for Vehicle Registration, Vehicle- and Driver testing. The Traffic and Law Enforcement Division is managed by a Chief Traffic Officer and there are 15 officers (11 Traffic Officers and 4 Law Enforcement Officers), 4 EPWP Law Enforcement Officers, 5 Vehicle licensing officials as well as a number of support and temporary staff. The aim of the service is to provide a safe and healthy environment for the community.

The three top service delivery priorities are:

- The safe use of public roads by all road users;
- The enforcement of the National Road Traffic Act; and
- The enforcement of the Municipal By-Laws.

The Traffic Department is also responsible for Licensing (vehicles and drivers). This is a function of the Department of Transport and Public Works, but the Municipality renders this service as an agency of the Department and receives a subsidy to perform these functions on their behalf.

Another responsibility is the managing and monitoring of the Informal Trading Industry which consists of 32 informal trading facilities in Piketberg and 22 in Porterville. There are no facilities in Velddrif.

3.7.1.2 SERVICE STATISTICS

TABLE 120: TRAFFIC AND BY-LAW INFRINGEMENTS

| DETAILS | 2016/2017 | 2017/2018 |
|---|-----------|-----------|
| Number of by-law infringements attended | 4 898 | 5 332 |
| Number of Traffic and Law enforcement officers in the field on an average day | 25 | 28 |
| Number of Traffic and law enforcement officers on duty on an average day | 30 | 35 |

TABLE 121: LICENSING TRANSACTIONS

| TRANSACTION | 2016/2017 | 2017/2018 |
|--|-----------|-----------|
| Drivers license Transactions. | 11 291 | 11 885 |
| Motor vehicle Registration Transactions. | 53 063 | 52 266 |

3.7.1.3 HUMAN RESOURCE CAPACITY

There was 1 vacancy in the Traffic section, 1 vacancy in the Vehicle Licensing and Testing Section (in Porterville) and 1 support staff official vacancy as at 30 June 2018 (Cleaner at Velddrif Traffic Department).

TABLE 122: HUMAN RESOURCES: TRAFFIC LAW, ENFORCEMENT AND LICENSING

| | NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-----------------------------|-------------|-----------------|-----------------|-------------|
| Traffic and Law Enforcement | 16 | 15 | 1 | 6.25% |
| Vehicle Licensing | 5 | 4 | 1 | 20% |
| Support Staff | 6 | 5 | 1 | 16.66% |

3.7.1.4 FINANCIAL PERFORMANCE

TABLE 123: FINANCIAL PERFORMANCE (OPERATIONAL): ROAD AND TRAFFIC REGULATION

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|----------------------------------|----------------|----------------------------|----------------|----------|
| Employee Related Costs | 1 031 900 | 1 030 900 | 745 720 | -27.66 % |
| Other Expenditure | 385 920 | 461 400 | 483 712 | 4.84 % |
| Repairs & Maintenance | 11 000 | 10 900 | 6 499 | -40.38 % |
| Total Operational Expenditure | 1 428 820 | 1 503 200 | 1 235 931 | -17.78 % |
| Total Operational Revenue | -3 819 660 | -3 972 008 | -4 016 499 | 1.12 % |
| Net Operational Expenditure | -2 390 840 | -2 468 808 | -2 780 568 | 12.63 % |

TABLE 124: FINANCIAL PERFORMANCE (OPERATIONAL): ROAD AND TRAFFIC REGULATION

| TRAFFIC CONTROL | | | | | | | | | |
|-------------------------------|----------------|-------------------------|----------------|----------|--|--|--|--|--|
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | | | | | |
| Employee Related Costs | 8 607 400 | 8 190 600 | 7 566 721 | -7.62 % | | | | | |
| Other Expenditure | 10 570 267 | 9 139 790 | 6 343 327 | -30.60 % | | | | | |
| Repairs & Maintenance | 161 200 | 171 590.00 | 172 278 | 0.40 % | | | | | |
| Total Operational Expenditure | 19 338 867 | 17 501 980 | 14 082 326 | -19.54 % | | | | | |
| Total Operational Revenue | -9 828 164 | -8 157 899 | -6 475 324 | -20.63 % | | | | | |
| Net Operational Expenditure | 9 510 703 | 9 344 081 | 7 607 002 | -18.59 % | | | | | |

TABLE 125: FINANCIAL PERFORMANCE (CAPITAL)

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|----------------|----------------|-------------------------|----------------|----------|
| Animal Trailer | 35 000 | 27 720 | 27 719.30 | 0 % |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|------------------------------|----------------|-------------------------|----------------|----------|
| Vehicle Traffic Officers | 420 000 | 415 560 | 472 115.15 | 13.61 % |
| Law Enforcement Vehicle | | 155 000 | 148 417.75 | -4.25 % |
| Pedal Cycles | | 28 800 | 25 210.56 | -12.46 % |
| Driving Licence Test Yard | 1 500 000 | 1 000 000 | 945 687.42 | -5.43 % |
| Furniture & Equipment | | 30 000 | 25 913.04 | -13.62 % |
| Total Capital Expenditure | 1 955 000 | 1 657 080 | 1 645 063.22 | -0.73 % |

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3.7.1.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year included:

• The increasing of patrols and visibility in all towns by means of regular road blocks and integrated operations with our counter partners, the SAPS, Fire, EMS, Neighbourhood watches and Provincial Traffic.





Law Enforcement busy with the removal of illegal structures

• Ensuring more visibility and movability with increasing cycle patrols in our neighbourhoods



• The renewing of a contract between the SPCA and the Municipality to enhance better service delivery to address the animal needs and welfare

Animal Clinics were held as follows:

| Velddrif - | | - | 6 |
|-------------|------|---|----|
| Aurora - | | | 4 |
| Redelinghuy | /S - | | 5 |
| Eendekuil | - | - | 6 |
| Porterville | - | - | 12 |
| Piketberg | | - | 11 |
| | | | |



• The upgrading of the road signage and markings in all the different areas of Bergrivier Municipality.



• Training and education of scholars and pre-school learners in *the safe use of our roads*.



Training of pre-school children in co-operation with Road Safety Education Department's Danny Cat program.

• Two JTTC (Junior Traffic Training Centres) were erected in Aurora and Velddrif.



The introduction of the West Coast District Safety Plan where Province and the local authorities in the region take hands in the addressing of Drivers and Pedestrians using public roads whilst under the influence. A Memorandum of understanding to this effect was signed between Province and Bergrivier Municipality.



The first DSP operation in Piketberg near the Steenebrug farm.

Challenges that still need to be addressed include:

- Control and lack of specialised knowledge and equipment on noise control;
- Shortage of sufficient equipment and resources to address the afterhours speeding challenges;
- The Electrification of the Piketberg Informal Trading Centre; and

• The establishment of an Informal Trading Facility for Velddrif.

3.7.2 FIRE SERVICES AND DISASTER MANAGEMENT 3.7.2.1 INTRODUCTION

Fire Services and Disaster Management are provided in conjunction with the West Coast District Municipality (WCDM) with whom the Bergrivier Municipality concluded a Memorandum of Understanding. The MOU has been updated and signed by the municipal managers in 2018. Bergrivier Municipality is responsible for structural fires, motor vehicle accidents and rescues while the West Coast District Municipality's Fire & Rescue Service is responsible for the veld fire and hazmat functions. There is a very good working relationship between Bergrivier Fire & Disaster Management and WCDM Fire Department for mutual support for all incidents and public awareness programs within the Bergrivier Municipal area. The Municipality has a Fire Response Plan in place as well as a Disaster Management Plan that is reviewed annually to ensure alignment with the WCDM and Provincial Disaster Management Plans.

3.7.2.2 SERVICE STATISTICS

The recent hot summers and shortage of good rain caused dams in the area to reach dangerous low levels. The agricultural sector suffered due to the lack of good rains and areas within the West Coast District was declared as agricultural disaster areas. Level 6 water restrictions were imposed by the municipality to restrict water usage. The Fire Services made use of treated sewage water for fire-fighting purposes.

The following table shows the incidence of different types of fires in the Municipal Area:

| | BUSH AND GRASS FIRES | | | | | | | | | | | |
|--------------|----------------------|--------|---------|--------|---------|--------|--------|--------|--------|--------|--------|---------|
| DESCRIPTION | JUL 17 | AUG 17 | SEPT 17 | OCT 17 | NOV 17 | DEC 17 | JAN 18 | FEB 18 | MAR 18 | APR 18 | MAY 18 | JUNE 18 |
| Aurora | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Eendekuil | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Piketberg | 0 | 0 | 0 | 3 | 2 | 16 | 0 | 4 | 2 | 0 | 0 | 0 |
| Porterville | 0 | 0 | 3 | 1 | 0 | 20 | 0 | 3 | 3 | 0 | 0 | 0 |
| Velddrif | 1 | 0 | 5 | 4 | 3 | 8 | 0 | 2 | 4 | 1 | 1 | 0 |
| Redelinghuys | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SUBTOTAL | 1 | 0 | 8 | 8 | 5 | 44 | 0 | 9 | 9 | 1 | 1 | 0 |
| | | | ST | RUCTUR | E FIRES | | | | | | | |
| DESCRIPTION | JUL 16 | AUG 16 | SEPT 16 | OCT 16 | NOV 16 | DEC 16 | JAN 17 | FEB 17 | MAR 17 | APR 17 | MAY 17 | JUNE 17 |
| Aurora | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

TABLE 126: FIRE STATISTICS

| | BUSH AND GRASS FIRES | | | | | | | | | | | |
|--------------|----------------------|--------|---------|---------|--------|--------|--------|--------|--------|--------|--------|---------|
| Eendekuil | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Piketberg | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 2 | 8 | 6 | 7 | 8 |
| Porterville | 1 | 0 | 1 | 1 | 0 | 5 | 0 | 0 | 0 | 2 | 2 | 4 |
| Velddrift | 1 | 0 | 0 | 3 | 1 | 11 | 0 | 3 | 3 | 2 | 2 | 3 |
| Redelinghuys | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SUBTOTAL | 3 | 0 | 1 | 5 | 2 | 18 | 0 | 5 | 11 | 10 | 11 | 15 |
| | | | l | INSPECT | IONS | | | | | | | |
| DESCRIPTION | 10L 16 | AUG 16 | SEPT 16 | OCT 16 | NOV 16 | DEC 16 | 17 NAL | FEB 17 | MAR 17 | APR 17 | MAY 17 | JUNE 17 |
| Aurora | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 2 | 0 | 2 |
| Eendekuil | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 1 |
| Piketberg | 0 | 0 | 0 | 1 | 0 | 2 | 8 | 7 | 2 | 17 | 14 | 11 |
| Porterville | 0 | 0 | 0 | 4 | 0 | 2 | 0 | 15 | 18 | 19 | 24 | 3 |
| Velddrif | 0 | 0 | 2 | 1 | 0 | 4 | 10 | 2 | 14 | 20 | 14 | 13 |
| Redelinghuys | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| Goedverwacht | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 |
| SUBTOTAL | 0 | 0 | 3 | 7 | 0 | 8 | 27 | 26 | 42 | 60 | 54 | 10 |

3.7.2.3 HUMAN RESOURCE CAPACITY

The Disaster Management Section is fully functional. The position Head: Disaster Management was filled in April 2014. There are no other permanent personnel. The following persons assisted with the function for the year 2017-18:

- 7 x Expanded Public Works Personnel (EPWP) on a 12 (twelve) month contract;
- 6 x Law Enforcement officials; and
- 12 x Municipal workers.

Some of the municipal disaster management volunteers mentioned have played an important role in alleviating the effects of many incidents in the Bergrivier Municipality's area of jurisdiction. Examples of incidents they participated in are various dwelling and structural fires, veld fires, vehicle fires and road traffic accidents. They also received training in various aspects such as first aid, basic fire-fighting, hazardous materials, command and control, communication, etc.

Many of the municipal volunteers have been active members of the fire and disaster management section

for many years and are proud to be of service to the communities of Bergrivier. They are cross-trained and receive training in various aspects such as first aid, basic fire-fighting, command and control, community awareness training, etc. Some members are also qualified firefighters.

Staff limitations

Bergrivier Municipality's disaster management section is limited in carrying out its functions according to the Disaster Management Act, 2002 (Act 57 of 2002) due to the lack of suitably qualified and skilled personnel. This places the municipality and the community at risk should a serious incident or disaster occur. There is a serious need for permanent suitably qualified staff to assist with the function.

3.7.2.4 FINANCIAL PERFORMANCE

The cost of the fire service can vary dramatically from year to year depending on the number of incidents. Provision is always made for the worst case scenario.

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 634 400 | 774 900 | 648 432 | -16.32 % |
| Other: | 521 818 | 659 164. | 646 753 | -1.88 % |
| Repairs & Maintenance: | 99 960 | 52 362 | 47 780 | -8.75 % |
| Total Operational Expenditure | 1 256 178 | 1 486 426 | 1 342 965 | -9.65 % |
| Total Operational Revenue | -5 395 | -1 760 045 | -1 754 650 | -0.31 % |
| Net Operational Expenditure | 1 250 783 | -273 619 | -411 685 | 50.46 % |

TABLE 127: FINANCIAL PERFORMANCE (OPERATIONAL): FIRE SERVICES AND DISASTER MANAGEMENT

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TABLE 128: FINANCIAL PERFORMANCE (CAPITAL): FIRE AND DISASTER MANAGEMENT

| DESCRIPTION | 2017/18 BUDGET | ADJUSTED BUDGET | ACTUAL | VARIANCE |
|---|----------------|-----------------|--------------|----------|
| Firefighting equipment | 75 000 | 19 294 | 18 249.86 | -5.41 % |
| Radio Network | 145 000 | 144 667 | 144 667 | 0 % |
| Rebuilding of fire fighting vehicles | 100 000 | | | |
| Donation: Fire Fighting Vehicle | | 1 754 650 | 1 754 650 | 0 % |
| ΤΟΤΑΙ | 320 000 | 1 918 611 | 1 917 566.86 | -0.05 % |

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3.7.2.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

- The appointment of seven EPWP personnel to assist with the fire-fighting function;
- An additional digital VHF radio network repeater was erected in Aurora to improve communications in the Redelinghuys & Aurora area. More radios were purchased to improve communication between personnel;
- Fire prevention inspections were performed throughout the municipal area;
- Training of municipal staff in basic firefighting techniques;
- EPWP personnel were assisted to obtain their Code 10 driver's license;
- One of the EPWP fire fighters successfully completed the Fire fighter 1 course that is internationally recognized;
- Printing and circulating of printed emergency telephone number stickers throughout the municipal area;
- A veld fire awareness campaign was launched in November 2017 due to the prevailing drought and the Municipality being situated within an agricultural district. Veld fire warning posters were printed and posted on lamp posts in all the towns and communities; and
- Fire safety and emergency evacuation talks were arranged throughout the year at various schools, businesses and institutions.

Challenges that still need to be addressed include:

- The lack of dedicated qualified personnel;
- Shortage of funding to purchase equipment;
- The lack of a 24 hour emergency dispatch centre;
- The lack of a single emergency number for Bergrivier Municipality;
- The lack of specialized fire fighting vehicles to cover risks; and
- The lack of dedicated fire station buildings to facilitate vehicles, equipment and personnel.

PHOTO GALLERY 2017/18

PERSONNEL



PUBLIC AWARENESS

















OPERATIONS / INCIDENTS







FIRE COMPLIANCE INSPECTIONS



3.8 COMMUNITY SERVICES

3.8.1 PARKS AND OPEN SPACES

3.8.1.1 INTRODUCTION

The Municipality is responsible for all public parks and open spaces, which are important for the conservation of our biodiversity as well as the aesthetic appearance of our towns.

TABLE 129: PARKS AND OPEN SPACES

| TOWN | PARKS AND OPEN SPACES (HA) | PLAY PARKS (NO) |
|--------------|----------------------------|-----------------|
| Piketberg | 26.4 | 5 |
| Aurora | 1.4 | 1 |
| Dwarskersbos | 0.5 | 0 |
| Velddrif | 19.9 | 1 |
| Redelinghuys | 0.1 | 1 |
| Eendekuil | 0.5 | 2 |
| Porterville | 4.8 | 2 |
| TOTAL | 53.6 HA | 12 |

3.8.1.2 HUMAN RESOURCE CAPACITY

There were 2 vacancies in the Parks Section as at 30 June 2018.

TABLE 130: HUMAN RESOURCES: COMMUNITY PARKS

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 31 | 29 | 2 | 6.45 % |

3.8.1.3 FINANCIAL PERFORMANCE

TABLE 131: FINANCIAL PERFORMANCE (OPERATIONAL): PARKS AND OPEN SPACES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|----------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 5 086 200 | 5 016 200 | 5 719 117 | 14.01 % |
| Other: | 811 162. | 953 932 | 808 518. | -15.24 % |
| Repairs & Maintenance: | 286 000 | 256 300 | 229 293 | -10.54 % |
| Total Operational Expenditure | 6 183 362 | 6 226 432 | 6 756 928 | 8.52 % |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|--------------------------------|----------------|----------------------------|----------------|----------|
| Total Operational Revenue | | | | |
| Net Operational Expenditure | 6 183 362 | 6 226 432 | 6 756 928 | 8.52 % |

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TABLE 132: FINANCIAL PERFORMANCE (CAPITAL): PARKS AND OPEN SPACES

| Description | Budget 2017/18 | Adjustment Budget 2017/2018 | Actual | Variance |
|--|----------------|--------------------------------|-----------|----------|
| Cement benches - open spaces | 25 000 | | | |
| Furniture & Equipment - Community Parks | 4 000 | 2 375 | 2 373.11 | 0.08 % |
| Lawn mowers | 100 000 | 50 000 | 7 825.33 | -84.35 % |
| Total | 129 000 | 52 375 | 10 198.33 | -80.53 % |

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3.8.1.4 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Challenges that still need to be addressed include the vandalism of play equipment in parks. Areas are now fenced with lockable gates and the community is requested to participate in controlling access.

3.8.2 SPORT FIELDS AND SWIMMING POOLS

3.8.2.1 INTRODUCTION

The maintenance of sport fields and swimming pools is the responsibility of the Technical Services Directorate. Staff also received training in life saving at the municipal swimming pools.

3.8.2.2 SERVICE STATISTICS

The following table indicates the sports facilities /codes in each town: (It must be noted that the Piketberg and De Hoek golf courses are privately owned and not maintained by the Municipality. The Porterville and Velddrif Golf Courses are municipal property but maintained by the respective golf clubs)

| TOWN | FACILITY |
|--------------|---|
| Piketberg | Tennis / Rugby / Athletics/Soccer/ Netball / Bowls / Golf/ Pistol Shooting / swimming and cricket |
| Aurora | Tennis / Rugby / Soccer / Netball |
| Dwarskersbos | Tennis |
| Velddrif | Tennis / Netball / Rugby / Soccer/ Cricket / Bowls / Golf / Athletics / Racing pigeons / Angling / Jukskei |

| TOWN | FACILITY |
|--------------|---|
| Redelinghuys | Rugby / Soccer / Athletics / Tennis / Netball / Jukskei |
| Eendekuil | Rugby / Soccer / Tennis / Netball / Athletics |
| Porterville | Rugby / Soccer / Athletics / Tennis / Netball / Bowls / Golf / swimming |
| Goedverwacht | Rugby field for both rugby and cricket |

3.8.2.3 HUMAN RESOURCE CAPACITY

There were no vacancies in the sport fields and swimming pool section as at 30 June 2018.

TABLE 134: HUMAN RESOURCES SPORT FIELDS AND SWIMMING POOLS

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 10 | 9 | 1 | 10 % |

3.8.2.4 FINANCIAL PERFORMANCE

TABLE 135: FINANCIAL PERFORMANCE (OPERATIONAL): SPORT FIELDS AND SWIMMING POOLS

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
|-------------------------------|---------------------|----------------------------|----------------|----------|--|
| | SPORTS GROUI | NDS AND STADIUMS | | | |
| Employee Related Costs | 1 452 800 | 1 451 483 | 1 201 362 | -17.23 % | |
| Other Expenditure | 1 393 483 | 972 818 | 476 111 | -51.06 % | |
| Repairs & Maintenance | 175 000 | 123 000 | 96 805 | -21.30 % | |
| Total Operational Expenditure | 3 021 283 2 547 301 | | 1 774 278 | -30.35 % | |
| Total Operational Revenue | - | - | - | | |
| Net Operational Expenditure | 3 021 283 | 2 547 301 | 1 774 278 | -30.35 % | |
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE | |
| | SWIM | MING POOLS | | | |
| Employee Related Costs | 481 900 | 481 900 | 320 053 | 33.59 % | |
| Other Expenditure | 79 500 | 210 265 | 185 105 | -11.97 % | |
| Repairs & Maintenance | 91 000 | 27 000 6 156 | | -77.20 % | |
| Total Operational Expenditure | 652 400 | 719 165 | 511 314 | -28.90 % | |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-----------------------------|----------------|----------------------------|----------------|----------|
| Total Operational Revenue | -26 975 | -14 000 | -14 026 | 0.19 % |
| Net Operational Expenditure | 625 425 | 705 165 | 497 288 | -29.48 % |

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TABLE 136: FINANCIAL PERFORMANCE (CAPITAL) SPORT FIELDS AND SWIMMING POOLS

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|---|-------------------|-------------------------------|-------------------|----------|
| Boreholes for irrigation | 50 000 | 16 843 | 16 842.71 | 0 % |
| IT Equipment for Sport Officer | 25 000 | 29 050 | 28 974.33 | -0.26 % |
| Furniture & Equipment – Sport Facilities and Swimming | 5 000 | 2 600 | 2 600 | 0 % |
| Furniture & Equipment | 25 000 | 24 650 | 24 649.70 | 0 % |
| Tools | 55 000 | 54 600 | 54 126.05 | -0.87 % |
| Irrigation rising main to EHB Goldschmidt | 50 000 | 13 300 | 13 271.53 | -0.21 % |
| Sport equipment | 37 000 | 43 520 | 43 520 | 0 % |
| Swimming pool Repairs (Acacia) | 75 000 | | | 0 % |
| Total | 322 000 | 184 563 | 183 984.32 | -0.31 % |

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3.8.2.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

• The Municipal Infrastructure Grant (15 % of total allocation) was used to upgrade Piketberg sport (cricket grounds).

Challenges that still need to be addressed include:

• A lack of funding and a shortage of water for maintenance of grass fields.

3.8.3 SPORT DEVELOPMENT

The three big towns (Porterville, Piketberg & Velddrif) have Local Sports Councils respectively that manage the local sport facilities and are responsible for sport development. The Municipality supports these Sports Councils through an annual grant and maintain and upgrade the facilities on an on-going basis.

TABLE 137: HUMAN RESOURCE CAPACITY

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 1 | 1 | 0 | 0 % |

Performance highlights for the year include;

- The Municipality contributed an amount of R 260 000,00 towards sport development;
- The scene was set for the 2017 Berg River Canoe Marathon from Paarl to Velddrif. Paddlers the world over recognise this as the ultimate canoeing challenge. The 56 annual Bergrivier canoe marathon finished on 15 July 2017 at the Marinus Bridge in Velddrif;
- A successful Annual Golden Games was held on 27 July 2017 at Rhino Park in Piketberg;
- The upgraded Piketberg Cricket Grounds (Tollie Adams Oval) was officially opened on Saturday, 2 September 2017.
- The 30th annual Fish Factories Rugby, Soccer and Netball Tournament was held on 27 and 28 October 2017 at the Smit Park Sport grounds in Velddrif;
- The previous Head: Sport Development (Herman Koordom) resigned October 2017 and was replaced by Rethabile Sewe who started on 1 June 2018; and
- Official launch of the Community Cycle Race on 19 June 2018 in conjunction with the Sport Trust.

Challenges that still need to be addressed include;

- A lack of funding and the shortage of water put a burden on projects/initiatives that require high maintenance;
- A shortage of financial support to Sport Councils to render administrative services;
- Not all Sport Councils conduct monthly meetings as prescribed by policy and legislation;
- Sport councils do not submit timeously monthly financial statements as prescribed;
- The over utilization of sport fields, and
- Vandalism at sportsgrounds.



Chester Williams & Cllr Small at the Annual Fish Factories Tournament



One of the teams at the Annual Fish Factory Tournament



Annual Golden Games at Rhino Park in Piketberg.



Two participants of the Annual Bergrivier Canoe Marathon in July 2017 at the annual Winter Carnival

3.8.4 RECREATIONAL RESORTS

3.8.4.1 INTRODUCTION

The Municipality has 3 beach/recreational resorts, namely Stywelyne (Laaiplek), Dwarskersbos and Pelican Holiday Resort (Laaiplek). Pelican holiday resort is currently not in operation due to the poor state of the chalets and camping sites. The Municipality manages the other two resorts itself and strives to maintain a high standard at all times as these resorts contribute significantly to the tourism sector.

3.8.4.2 SERVICE STATISTICS

The Municipal recreational resorts are well utilised during summer months. Visitor statistics are derived from the Resort Management System and is contained in the table below.

| BOOKINGS | JUL 17 | AUG 17 | SEPT 17 | OCT 17 | NOV 17 | DEC 17 | JAN 18 | FEB 18 | MAR 18 | APR 18 | MAY 18 | JUN 18 | TOTAL |
|--------------------|--------|--------|---------|--------|--------|-----------|--------|--------|--------|--------|--------|--------|-------|
| | | | | | 9 | Stywelyne | 2 | | | | | | |
| Sea View (7) | 125 | 103 | 55 | 89 | 89 | 123 | 114 | 52 | 93 | 82 | 120 | 113 | 1 158 |
| Flats (6) | 78 | 80 | 68 | 71 | 78 | 88 | 72 | 39 | 80 | 40 | 69 | 56 | 819 |
| Camping Sites (52) | 40 | 60 | 78 | 43 | 31 | 595 | 149 | 51 | 82 | 217 | 55 | 29 | 1 430 |
| Dwarskersbos | | | | | | | | | | | | | |

TABLE 138: UTILISATION OF RECREATION RESORTS (VISITORS PER MONTH)

| BOOKINGS | JUL 17 | AUG 17 | SEPT 17 | OCT 17 | NOV 17 | DEC 17 | JAN 18 | FEB 18 | MAR 18 | APR 18 | MAY 18 | JUN 18 | TOTAL |
|---------------------|--------|--------|---------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Cottages (5) | 66 | 51 | 60 | 53 | 58 | 88 | 81 | 46 | 63 | 48 | 75 | 52 | 741 |
| Flats (12) | 167 | 91 | 118 | 115 | 99 | 194 | 148 | 114 | 135 | 78 | 87 | 110 | 1 456 |
| Camping Sites (124) | 85 | 228 | 533 | 224 | 168 | 2 112 | 693 | 385 | 643 | 961 | 110 | 37 | 6 179 |
| TOTAL | 561 | 613 | 912 | 595 | 523 | 3 200 | 1 257 | 687 | 1 096 | 1 426 | 516 | 397 | 11 783 |

3.8.4.3 HUMAN RESOURCE CAPACITY

There were no vacancies in the Recreation Resorts Section as at 30 June 2018.

TABLE 139: HUMAN RESOURCES: RECREATION RESORTS

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 15 | 14 | 1 | 6,66 % |

3.8.4.4 FINANCIAL PERFORMANCE

TABLE 140: FINANCIAL OPERATING BUDGET – RECREATION RESORTS

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|----------------------------------|----------------|----------------------------|----------------|----------|
| | НО | LIDAY RESORTS | | |
| Employee Related Costs | 2 909 700 | 2 654 070 | 3 023 915 | 13.94 % |
| Other Expenditure | 2 169 478 | 2 210 354 | 1 289 517 | -41.66 % |
| Repairs & Maintenance | 492 800 | 409 750. | 401 066 | -2.12 % |
| Total Operational Expenditure | 5 571 978 | 5 274 174 | 4 714 498 | -10.61 % |
| Total Operational Revenue | -4 382 856 | -4 382 856 | -4 224 650 | -3.61 % |
| Net Operational Expenditure | 1 189 122 | 891 318 | 489 848 | -45.04 % |
| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
| | HOLIDAY | RESORTS PW KOORTS | | |
| Employee Related Costs | 3 000.00 | 3 000.00 | - | -100 % |
| Other Expenditure | 30 723.00 | 25 723.00 | 990.00 | -96.15 % |
| Repairs & Maintenance | 7 000.00 | 4 500.00 | 1 788.00 | -60.27 % |
| Total Operational | 40 723.00 | 33 223.00 | 2 778.00 | -91.64 % |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-----------------------------|----------------|----------------------------|----------------|-----------|
| Expenditure | | | | |
| Total Operational Revenue | -12 948.00 | -12 948.00 | -15 147.00 | 16.98 % |
| Net Operational Expenditure | 27 775.00 | 20 275.00 | -12 369.00 | -161.01 % |

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TABLE 141: FINANCIAL PERFORMANCE (CAPITAL) RECREATION RESORTS

| DESCRIPTION | 2017/18 BUDGET | ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|--|----------------|-----------------|----------------|----------|
| Furniture and equipment – Holiday resorts | 100 000 | 123 978 | 123 977.20 | 0 % |
| Tools and Equipment | 10 000 | | | 0 % |
| Recreational Equipment (Games) | 10 000 | 8 080 | 8 754,38 | 8.35 % |
| Tools and Equipment | 40 000 | 43 272 | 43 271,67 | 0 % |
| Replace Kitchen Cupboards of chalets at Beach Resorts | 100 000 | 62 840 | 62 840 | 0 % |
| Furniture Equipment – Resort Halls | 50 000 | 49 300 | 49 473,80 | 0.35 % |
| Extended Laundry room at Stywelyne Beach Resort | 100 000 | 68 590 | 68 590 | 0 % |
| Scanner | - | 11 450 | 11 446,38 | 0.03 % |
| Upgrading of ablution blocks | | 231 951 | 231 901.44 | |
| TOTAL | 620 000 | 599 461 | 600 254,87 | 0.13 % |

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3.8.4.5 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights for the year include:

- The beach resorts were well-supported during the December 2017 January 2018 holidays, as well as the 2018 Easter Weekend and the winter months;
- Maintenance work at both beach resorts is on schedule and complaints regarding the management and facilities at the beach resorts are minimal. Outstanding service delivery to the public is a priority;
- On New Year's Day 2018 a music festival was held at Pelican Beach where the Rockets performed with other local talent and DJ's;
- Ablution facility at Dwarskersbos Beach Resort was upgraded;
- Laundry room at Stywelyne Beach resort was extended;

- Paving was done at the ablution facilities at both beach resorts; and
- Kitchen cupboards was installed at the chalets at Stywelyne Beach Resorts.

Challenges that still need to be addressed include:

- Increasing occupancy levels outside of holiday seasons; and
- The overall sustainability and viability of the resorts.



Upgraded ablution facility at DKB



New kitchen cupboards at Stywelyne chalets



New Year's Day Bash at Pelican Beach Resort



New Year's Day Bash at Pelican Beach Resort

3.9 EXECUTIVE, CORPORATE AND FINANCIAL SERVICES

3.9.1 EXECUTIVE AND COUNCIL

3.9.1.1 INTRODUCTION

The Executive and Council comprise the Municipal Council and its support staff as well as the Office of the Municipal Manager which includes the Strategic Services Department and Internal Audit Unit. The activities of this section are detailed under Governance (Chapter 2)

3.9.1.2 HUMAN RESOURCES

There were no employee or Councillor vacancies as at 30 June 2018.

TABLE 142: HUMAN RESOURCES: THE EXECUTIVE AND COUNCIL

| | NO OF POSTS | NO OF EMPLOYEES / COUNCILLORS | NO OF VACANCIES | VACANCIES % |
|-------------|-------------|----------------------------------|-----------------|-------------|
| Employees | 6 | 6 | 0 | 0% |
| Councillors | 13 | 13 | 0 | 0% |

3.9.1.3 FINANCIAL PERFORMANCE

There was no capital expenditure for the Council and Executive. The Municipality's equitable share is included as part of the income.

TABLE 143: FINANCIAL PERFORMANCE (OPERATIONAL): THE EXECUTIVE AND COUNCIL

| DESCRIPTION | 2017/18 BUDGET | 2076/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|-------------------------------|----------------|----------|
| Employee Related Costs | 840 800 | 810 800 | 754 724 | -6.92 % |
| Other Expenditure | 5 733 548 | 6 226 648 | 6 127 027 | -1.60 % |
| Total Operational Expenditure | 6 574 348 | 7 037 448 | 6 881 751 | -2.21 % |
| Total Operational Revenue | - | - | - | |
| Net Operational Expenditure | 6 574 348 | 7 037 448 | 6 881 751 | -2.21 % |

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TABLE 144: FINANCIAL PERFORMANCE (CAPITAL): THE EXECUTIVE AND COUNCIL

| DESCRIPTION | 2017/18 BUDGET | 2076/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|--|----------------|-------------------------------|----------------|----------|
| Diverse Office furniture and equipment | 100 000 | 100 000 | 99 866.45 | -0.1 % |
| Total | 100 000 | 100 000 | 99 866.45 | -0.1 % |

3.9.2 FINANCIAL SERVICES

3.9.2.1 INTRODUCTION

The Financial Services Directorate is responsible for the Budget and Treasury Office, Revenue Management, Expenditure Management and Supply Chain Management. The Department is also responsible for the Valuation Roll. The activities of this section are detailed under Financial Performance (Chapter 5).

3.9.2.2 HUMAN RESOURCES

There were 7 vacancies in the Financial Services Directorate as at 30 June 2018.

TABLE 145: HUMAN RESOURCES: FINANCIAL SERVICES

| NO OF POSTS. | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES% |
|--------------|-----------------|-----------------|------------|
| 52 | 45 | 7 | 13.46 % |

3.9.2.3 FINANCIAL PERFORMANCE

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| Employees: | 12 402 300.00 | 11 408 725.00 | 11 251 301.00 | -1.38 % |
| Other: | 10 066 219.00 | 11 146 329.00 | 10 935 467.00 | -1.89 % |
| Repairs & Maintenance: | 46 600.00 | 51 750.00 | 40 965.00 | -20.84 % |
| Total Operational Expenditure | 22 515 119.00 | 22 606 804.00 | 22 227 733.00 | -1.68 % |
| Total Operational Revenue | -73 459 739.00 | -76 789 739.00 | -77 944 459.00 | 1.50 % |
| Net Operational Expenditure | -50 944 620.00 | -54 182 935.00 | -55 716 726.00 | 2.83 % |

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TABLE 147: CAPITAL EXPENDITURE: FINANCIAL SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|---------------------------------|----------------|-------------------------------|----------------|----------|
| Furniture & Equipment - Finance | 40 000 | 123 710 | 121 568.43 | -1.73 % |
| GIS System | 500 000 | 116 290 | 116 287.50 | 0 % |
| VESTA Phoenix | 750 000 | 750 000 | 750 000 | 0 % |
| mSCOA System Implementation | | 289 475 | 289 474.95 | 0 % |

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|--------------------|----------------|-------------------------------|----------------|----------|
| VESTA Phoenic (cr) | | 300 000 | 300 000 | 0 % |
| Total | 1 290 000 | 1 579 475 | 1 577 330 | -0.14 % |

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3.9.3 HUMAN RESOURCE SERVICES

3.9.3.1 INTRODUCTION

Human Resource Management falls within the Corporate Services Directorate. Human Resource Services are responsible for human resource management, labour relations, training and development and occupational health and safety. The activities of this section are detailed under Organisational Development Performance (Chapter 4).

3.9.3.2 HUMAN RESOURCES

There were 2 vacancies in this financial year. The Industrial Relations Officer post is still vacant, but is filled with a temporary appointment. The Human Resource Officer: Provisioning and Administration post was vacant, but has been filled through an external recruitment process as from 1 July 2018.

TABLE 148: HUMAN RESOURCES: HUMAN RESOURCE SERVICES

| NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|-------------|-----------------|-----------------|-------------|
| 7 | 5 | 2 | 28.57% |

Human resources had no capital budget for the 2017/18 financial year.

3.9.4 ADMINISTRATION AND INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) SERVICES 3.9.4.1 INTRODUCTION

Administrative Services are the responsibility of the Administrative Services Department of the Corporate Services Directorate. Information and Communication Technology is a section of the Administrative Services Department. The Administration activities of this Department are to a large extent covered in Chapter 2 (Governance), and the focus of this paragraph will therefore be on Information and Communication Technology (ITC). The focus and expectation of an Information Communication Technology section is to provide support to the Administration in digital activities. The role and function of ICT is now being seen as an enabling function. ICT has taken on a new role in developing countries for instance where it helped education, provide video session with doctors and helped with research.

It is in light of this new understanding of ICT that the ICT & Archives Department conducted an ICT Assessment in partnership with State Information Technology Agency (SITA) with the result an approved ICT 5 year Strategic plan.

The objective of this plan is to ensure that ICT spending is aligned to the strategic goals of the Municipality as

set out in the IDP. A new vision, mission mandate, objectives and 23 ICT Initiatives were created to speak to the whole enterprise (covering the goals of every department); which are;

• ICT Vision :

To create an efficient, effective, reliable, well governed and intelligent Administration.

• ICT Mission :

To provide and maintain the foundation for an effective administration, innovation, opportunities and development in Bergrivier Municipality by using applicable and value-derivable technology and governance.

• ICT Mandate :

To use ICT to enable and support administration and development.

- ICT Objectives:
 - To establish within the organisation an ICT culture and a strategy that integrates ICT with the organisation's mission and functions;
 - > To ensure that ICT complements and enhances the organisation's service to its clients;
 - To integrate business applications;
 - > To ensure the availability, quality and security of information;
 - To improve ICT Governance;
 - To ensure business continuity; and
 - > To encourage innovation and development.

The ICT Committee has been formerly constituted by Council during the 2013/14 financial year, with the approval of an ICT Committee Charter. The charter sets out the mandate, objectives and roles of the ICT Committee. The Committee met 7 times (minimum quarterly) during the 2016/17 financial year.

3.9.4.2 HUMAN RESOURCES

There were no vacancies in the Administrative Services Department as at 30 June 2018.

 TABLE 149: HUMAN RESOURCES: ADMINISTRATION AND INFORMATION & COMMUNICATION

 TECHNOLOGY SERVICES

| SECTION | NO OF POSTS | NO OF EMPLOYEES | NO OF VACANCIES | VACANCIES % |
|---------------------|-------------|-----------------|-----------------|-------------|
| Administration & IT | 24 | 19 | 5 | 21% |
3.9.4.3 FINANCIAL PERFORMANCE

TABLE 150: FINANCIAL PERFORMANCE (OPERATIONAL): ADMINISTRATION AND ICT SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|-------------------------------|----------------|----------------------------|----------------|----------|
| | | ND CORPORATE SUPPORT | | |
| Employee Related Costs | 4 604 700 | 4 604 700 | 4 751 724 | 3.19 % |
| Other Expenditure | 3 792 355 | 2 929 911 | 2 336 065 | -20.27 % |
| Repairs & Maintenance | - | 15 000 | 14 286 | -4.76 % |
| Total Operational Expenditure | 8 397 055 | 7 549 611 | 7 102 075 | -5.93 % |
| Total Operational Revenue | -9 172 | -9 172 | -4 481 | -51.14 % |
| Net Operational Expenditure | 8 387 883 | 7 540 439 | 7 097 594 | -5.87 % |
| | Informat | ion Technology | | |
| Employee Related Costs | 1 284 600 | 1 121 600 | 998 924 | -10.94 % |
| Other Expenditure | 1 109 260 | 1 828 492 | 1 796 738 | -1.74 % |
| Repairs & Maintenance | 38 500 | 6 320 | 6 257 | -1.0 % |
| Total Operational Expenditure | 2 432 360 | 2 956 412 | 2 801 919 | -5.23 % |
| Total Operational Revenue | - | - | - | |
| Net Operational Expenditure | 2 432 360 | 2 956 412 | 2 801 919 | -5.23 % |

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TABLE 151: FINANCIAL PERFORMANCE (CAPITAL): ADMINISTRATION AND ICT SERVICES

| DESCRIPTION | 2017/18 BUDGET | 2017/18 ADJUSTED BUDGET | 2017/18 ACTUAL | VARIANCE |
|--------------------------|----------------|----------------------------|----------------|----------|
| Office equipment | 25 000 | 21 704 | 27 385.55 | 26.18 % |
| Replacement of computers | 200 000 | 210 296 | 209 122.47 | -0.56 % |
| ΤΟΤΑΙ | 225 000.00 | 232 000.00 | 236 508.02 | 1.94 % |

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3.9.4.4 PERFORMANCE HIGHLIGHTS AND CHALLENGES

Performance highlights include:

- 100% of total capital budget was spent by 30 June 2018;
- The development of a departmental strategic plan;
- Strategic Session;
- % Spending on Operational Budget;

- Timeously distribution of all agendas electronically via a link for all meetings of council;
- Finalising minutes within three days after the meeting was held; and
- The following administrative policies were developed and reviewed by the various departments during the financial year:

TABLE 152: POLICIES ADOPTED DURING 2017/18

| POLICY | RESOLUTION | DATE OF ADOPTION |
|--|----------------|-------------------|
| Anti-Fraud and Corruption | BKN043/05/2018 | 29 May 2018 |
| Asset Management Policy | RVN042/05/2018 | 29 May 2018 |
| Borrowing Policy | RVN042/05/2018 | 29 May 2018 |
| Cash Management and Investment Policy | RVN042/05/2018 | 29 May 2018 |
| Credit Control and Debt Collection Policy | RVN042/05/2018 | 29 May 2018 |
| Property Rates Policy | RVN042/05/2018 | 29 May 2018 |
| Tariff Policy | RVN042/05/2018 | 29 May 2018 |
| Virement Policy | RVN042/05/2018 | 29 May 2018 |
| Supply Chain Management Policy | RVN042/05/2018 | 29 May 2018 |
| Funding Reserves and Long Term Financial Planning Policy | RVN042/05/2018 | 29 May 2018 |
| Budget Implementation and Monitoring Policy | RVN042/05/2018 | 29 May 2018 |
| Leave Management Policy | BKN019/05/2018 | 19 May 2018 |
| Manual of Activities and Register of records held by Bergrivier Municipality | BKN014/03/2018 | 15 April 2018 |
| Risk Management Policy | BKN037/04/2018 | 24 April 2018 |
| Risk Appetite Framework | BKN037/04/2018 | 24 April 2018 |
| Risk Strategy with Implementation Plan | BKN037/04/2018 | 24 April 2018 |
| Risk Committee Charter | BKN037/04/2018 | 24 April 2018 |
| Cell phone Policy | BKN015/09/2017 | 14 September 2017 |

Performance challenges include:

- Ad-hoc technology decisions;
- Process to fill vacancies;
- Lack of office space;
- Website;
- Lack of system integration;
- Outdated IT network equipment;

- Disaster recovery facilities for ICT; and
- Human resources in IT Section.

3.10 DETAILED ANNUAL PERFORMANCE REPORT

3.10.1 INTRODUCTION

This report comprises the Annual Performance Report of Bergrivier Municipality for 2017/18 which has been compiled in accordance with Section 46 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000).

3.10.2 LEGISLATIVE FRAMEWORK

Section 46 of the Municipal Systems Act, 2000 (Act 32 of 2000), provides that:

"46(1) A municipality must prepare for each financial year, a performance report reflecting -

- a. the performance of the municipality and of each external service provider during that financial year;
- b. a comparison of the performances referred to in paragraph (a) with targets set for and performances in the previous financial year; and
- c. measures taken to improve performance.

(2) An annual performance report must form part of the municipality's annual report in terms of Chapter 12 of the Municipal Finance Management Act."

3.10.3 OVERVIEW OF PERFORMANCE MANAGEMENT AND REPORTING SYSTEM

The Performance Management System used by Bergrivier Municipality is an internet based system that uses the approved Service Delivery Budget Implementation Plan (SDBIP) as its basis. Section 1 of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) defines the service delivery and budget implementation plan (SDBIP) as:

"a detailed plan approved by the mayor of a municipality in terms of section 53(1)(c)(ii) for implementing the municipality's delivery of services and the execution of its annual budget and which must include (as part of the top-layer) the following:

- a) Projections for each month of:
 - i. Revenue to be collected, by source; and
 - ii. Operational and capital expenditure, by vote;
- b) Service delivery targets and performance indicators for each quarter".
- c) Budget processes and related matters"

The SDBIP is a layered plan comprising of a Top Layer SDBIP and Departmental SDBIPs. The Top Layer SDBIP comprises quarterly high level service delivery targets. It is a public document which was approved by the Executive Mayoral Committee on 30 May 2017 and amended in February 2018 through

the Section 72 report. Reporting on the top layer SDBIP is done to the Mayoral Committee and Council on a quarterly (Section 52) Report), half yearly (Section 72 Mid-year Budget and Performance Assessment Report) and annual basis (Annual Report). Any amendments to the Top Layer SDBIP must be identified following the submission of the Mid-year Budget and Performance Assessment Report and the approval of the adjustment budget in February 2018.

The Performance Report of the Municipality is presented according to the Strategic Objectives of the Municipality as contained in the 2017/18 Integrated Development Plan (IDP) Review.

The strategic objectives of the Municipality are:

- 1. To budget strategically, grow and diversify our revenue and ensure value for money services;
- 2. To create an effective, effective and accountable administration;
- 3. To provide a transparent and corruption free municipality;
- 4. To communicate effectively with the public;
- 5. To develop and provide bulk infrastructure;
- 6. To maintain existing bulk infrastructure and services;
- 7. To be responsive to the developmental needs of the community;
- 8. To improve the regulatory environment for ease of doing business;
- 9. To facilitate an environment for the creation of jobs;
- 10. To improve transport systems and enhance mobility of poor isolated communities in partnership with sector departments;
- 11. To alleviate poverty;
- 12. To promote healthy life styles through the provision of sport and other facilities and opportunities;
- 13. To promote a safe environment for all who live in Bergrivier;
- 14. To create innovative partnerships with sector departments for improved education outcomes and opportunities for youth development;
- 15. To develop, manage and regulate the built environment;
- 16. To conserve and manage the natural environment and mitigate the impacts of climate change.

3.10.4 PERFORMANCE AS MEASURED AGAINST THE MUNICIPALITY'S STRATEGIC OBJECTIVES 3.10.4.1 PERFORMANCE OVERVIEW

The following graph provides an overview of the Municipality's overall performance for the 2017/18 financial year. The Municipality set 72 Key Performance Indicators (KPI's) for the financial year when the SDBIP was approved in May 2017 and with the amended TL SDBIP in February 2018 67 KPI's have been identified and approved.

| Office | of the | Municip | bal Ma | anager |
|--------|--------|---------|--------|--------|

| Offi | e of the Municip | oal Manager | | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------|--|---|---|----------------------|----------|---------------------------|---------------|----------------|----------------------|--------|--------|---|---|--------|---------|-------|---|--------|--------|-------|--|--------|--------|-------|---|----------------|---|---|
| Ref | Strategic | КРІ | Unit of Mea | KPI Ownei | Baseline | Previous Year Performance | Annual Target | Revised Target | KPI Calculation Type | Sep-17 | | | | | | Dec-1 | 7 | | 1 | Mar-: | 18 | | | Jun-1 | 8 | Perfo Sep 2 | Overall ormance 2017 to J 2018 | |
| | Objective | | Measurement | vner | ine | Performance | 「arget | Target | tion Type | Target | Actual | R | | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R |
| TL1 4 | To develop and provide bulk infrastructur e | The percentage of the municipal capital budget actually spent on capital projects as at 30 June 2018 (Actual amount spent on capital projects/ Total amount budgeted for capital projects) X 100 | % of Capital budget spent as at 30 June 2018 [(Actual amount spent on capital projects/Total amount budgeted for capital projects) X100] | Municipal Manager | 95% | % | 95% | 95% | | 0% | 0% | A | | 10% | 32.24 % | | | 40% | | | | 95% | % | | [D50] Municipal Manager: Based on provisional figures in Unaudited Draft Budget. Council budgeted initially R 2.8 million for drought relief, but due to funding becoming available from Gift of the Givers, Council did not have to spend their funding on drilling for water. R 1.54 million was not spent and reflects 4.5 % of the total budget. Given the above, the total spend would have exceeded 95%. (June 2018) | 95% | 91.68 | 0 |
| TL1 5 | To create an efficient, effective and accountable administrati on | 100% compliance with Selection & Recruitment Policy when vacant posts within the 3 highest levels of management are filled subject to suitably qualified candidates | % compliance with the selection and recruitment policy | Municipal Manager | 100 % | 100 % | 100 % | 100 % | Last Value | 100 % | 100% | G | [D51] Municipal Manager: None (September 2017) | 100 % | 100% | G | [D51] Municipal Manager: None required. (December 2017) | 100 % | 100% | G | [D51] Municipal Manager: None required. (March 2018) | 100 % | | | [D51] Municipal Manager: None required (April 2018) [D51] Municipal Manager: None required (May 2018) [D51] Municipal Manager: None required (June 2018) | 100 % | 100% | G |
| TL1 6 | To create an efficient, effective and accountable administrati on | Improve staff productivity & responsiveness through quarterly leadership development meetings and/or initiatives | Number of Leadership Forum Meetings and/or other leadership initiatives | Municipal Manager | 4 | 4 | 4 | 4 | Accumulati ve | 1 | 3 | В | [D52] Municipal Manager: None (September 2017) | 1 | 3 | В | [D52] Municipal Manager: None required. (December 2017) | 1 | 2 | В | [D52] Municipal Manager: None required. (February 2018) [D52] Municipal Manager: None required (March 2018) | 1 | 8 | В | [D52] Municipal Manager: None required (April 2018) [D52] Municipal Manager: None required (May 2018) [D52] Municipal Manager: None required (June | 4 | 16 | В |

| | DRAFT ANNUAL REPORT 2017/18 2018) | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------|--|---|---|----------------------|----|-------|----------|----------|------------------|------|-----------|--|----|----|---------|---|----|----|---------|---|------|---------|--|-------|------|---|
| | | | | | | | | | | | | | | | | | | | | | | | 2018) | | | |
| TL1 7 | To create an efficient, effective and accountable administrati on | MFMA Section 131(1): Ensure that any issues raised by the Auditor General in an Audit Report are addressed | % of issues raised by the Auditor General in an audit report addressed. | Municipal Manager | 1 | 100 % | 100 % | 100 % | Carry Over | 0% 0 | % N/ A | | 0% | 0% | N/ A | | 0% | 0% | N/ A | 100 % | 100% | G | | 100 % | 100% | G |
| TL1 8 | To create an efficient, effective and accountable administrati on | Develop a risk based audit plan with an internal audit plan (RBAP) (MFMA - Section 165(2)(a)) & submit to Audit Committee by 30 June 2018 | RBAP with internal audit programme submitted to the Audit Committee by 30 June 2018 | Municipal Manager | 1 | 1 | 1 | 1 | Carry Over | 0 | 0 N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | 1 | | G | | 1 | 1 | G |
| TL1 9 | To create an efficient, effective and accountable administrati on | Management | Strategic planning session held by 30 November 2017 | Municipal Manager | 1 | 1 | 1 | 1 | Carry Over | 0 | 0 N/ A | | 1 | 1 | G | | 0 | 0 | N/ A | 0 | | N/ A | | 1 | 1 | G |
| TL2 0 | To communicat e effectively with the public | Communicate with the public on a quarterly basis through printed media | Number of editions and/ or communication s | Municipal Manager | 8 | | | 8 | Accumulati ve | | 6 B | [D56] Municipal Manager: None required (July 2017) [D56] Municipal Manager: None (August 2017) [D56] Municipal Manager: None required (September 2017) | 2 | | В | [D56] Municipal Manager: None required (October 2017) [D56] Municipal Manager: None required (November 2017) [D56] Municipal Manager: None required (December 2017) | 2 | 5 | В | [D56] Municipal2Manager: Nonerequired (March2018)2018 | | B | [D56] Municipal Manager: None required. (April 2018) [D56] Municipal Manager: None required (May 2018) [D56] Municipal Manager: None required (June 2018) | 8 | 24 | В |
| TL2 1 | To communicat e effectively with the public | Regular ward committee meetings and/or engagements | Number of meetings and/ or engagements per frequency | Municipal Manager | 28 | 31 | 28 | 28 | Accumulati ve | 7 1 | L4 B | | 7 | 7 | G | | 7 | 7 | G | 7 | 14 | В | [D13] Strategic Manager: The IDP Forum meetings took place in May 2018 and will reflect in the total for the year (April 2018) | 28 | 42 | В |
| TL2 2 | To alleviate poverty | Facilitate the LED Strategy by co- ordinating at least 2 projects identified by BEDF working committees | Facilitate at least 2 projects by June 2018 | Municipal Manager | 2 | 2 | 2 | 2 | Accumulati ve | 0 | 0 N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | 2 | | G | | 2 | 2 | G |

| | | | DRAF | T ANNUAL | REPORT | 2017/2 | 18 | | | | | | | | | | | | | | |
|----------|--|--|---|----------------------|------------|--------|----|----------|---|---|------|--|-----|---|--|-----|--|---|---|---|--------|
| | | and/or Working Committees in Porterville by June 2018 | | | | | | | | | | | | | | | | | | | |
| TL2 3 | To communicat e effectively with the public | Develop a well- functioning communications department by filling the position by 30 December 2017 subject to approval of funding | Fill position by 30 December 2017 | Municipal Manager | New KPI | N/A | 1 | nry Over | 0 | | N/ A | | | | [D59] Municipal Manager: The post will be filled as soon as possible. The position was advertised during January and February 2018 and closed on 16 February 2018. Shortlisting for the position was done on 1 March 2018 and interviews took place on 13 March 2018. The successful candidate was appointed and will assume his duties on 2 May 2018. (These comments were updated on 17 April 2018 after the request from the MPAC to fill in more detail.) (December 2017) | | B [D59] Municipal Manager: The position was advertised as soon as the position was evaluated. (January 2018) [D59] Municipal Manager: None required. (Marca 2018) | | [D59] Municipal Manager: None required. (April 2018) [D59] Municipal Manager: None required (May 2018) [D59] Municipal Manager: None required (June 2018) | | 1 G |
| TL2 4 | To promote healthy life styles through the provision of sport and other facilities and opportunitie s | Establish at least 1 Local Drug Action Committee per quarter | Number of Local Drug Action Committees established per quarter | Municipal Manager | New KPI | N/A | 8 | cumulati | 1 | 0 | R | [D60] Head Strategic Services: Towns where LDAC structures is planned to be discussed for suitable dates. (July 2017) [D60] Head Strategic Services: Venues and dates to be confirmed by stakeholder s. (August | . 0 | R | [D60] Head Strategic Services: To be established in second qtr of 2017/18 (October 2017) [D60] Head Strategic Services: New chairperson must be elected as soon as possible. Current chairman not active. | 1 1 | G [D60] Head Strategic Services: Workshop dates to be confirmed.Meet ngs rescheduled for Feb 2018. (January 2018) [D60] Head Strategic Services: Reschedule workshops for April 2018 due t stakeholders no available. (Marc 2018) | 2 | [D60] Head Strategic Services: LDAC structures for Eendekuil and Piketberg will be the focus in May and June 2018 as indicated by stakeholders availability. (April 2018) [D60] Head Strategic Services: The establishment of LDAC structures throughout Bergrivier municipal area | 4 | 3 0 |

| | | | DRAF | T ANNUAL | REPOR | T 2017/ | 18 | | | | | | | | | | | | | | | | | | |
|---|--|--|---|----------------------|------------|---------|-------|--------------------|-------|------|---------|---|-------|------|---|--|-------|------|--|-------|------|---------|--|-------|-----------|
| | | | | | | | | | | | | 2017) [D60] Head Strategic Services: 4 LDAC committees are planned for Quarter 2. Stakeholder s to be notified to participate (September 2017) | | | | (November 2017) [D60] Head Strategic Services: Stakeholders in all towns to be consulted. Time Frame for December 2017 not suiteable for stakeholders (December 2017) | | | | | | | was problematic as numerous meetings were set up, but on a number of occassions participants did not attend the meetings. The municipality has no control over the attendance of participants. For these reasons, this KPI was changed to awareness campaigns in the new financial year as the municipality has control over the quantity and quality of awareness campaigns (June 2018) | | |
| 5 | To create innovative partnerships with sector departments for improved education outcomes and opportunitie s for youth developmen | Establish a Youth Café in Ward 6 and/or 7 by 31 December 2017 | Youth Café established in Ward 6 and/or 7 by 31 December 2017 | Municipal Manager | New KPI | N/A | 1 | 1 Accumulati ve | 0 | 0 | N/ A | | 1 | 0 | R | [D61] Head Strategic Services: Interior infrstructure tto be completed (December 2017) | 0 | 1 | В | 0 | 0 | N/ A | | 1 | 1 G |
| 7 | To provide a transparent and corruption free municipality | Develop a culture of zero tolerance to corruption and dishonesty by the efficient completion of disciplinary steps in terms of transgressions of the MFMA . | % of transgressions investigated in terms of the Anti-Fraud and Corruption Policy | Municipal Manager | New KPI | N/A | 100 % | 100 % | 100 % | 100% | G | [D63] Municipal Manager: No corrective measures required (July 2017) [D63] Municipal Manager: No corrective measures required (August 2017) [D63] Municipal Manager: No corrective measures required (August 2017) [D63] Municipal Manager: No | 100 % | 100% | G | [D63] Municipal Manager: None required against Municipal Manager and Directors. The allegation against the Manager was thoroughly investigated by Internal Audit and the final report submitted to HR to investigate possible disciplinary action. (December 2017) | 100 % | 100% | G [D63] Municipal Manager: None required against Municipal Manager and Directors. (March 2018) | 100 % | 100% | G | [D63] Municipal Manager: None required against Municipal Manager and Directors. (April 2018) [D63] Municipal Manager: None required (May 2018) [D63] Municipal Manager: None required (June 2018) | 100 % | 100% G |

Summary of Results: Office of the Municipal Manager

| KPI Extremely Well Met | 3 |
|------------------------|--|
| | |
| KPI Well Met | 0 |
| KPI Met | 8 |
| KPI Almost Met | 2 |
| KPI Not Met | 0 |
| KPI Not Yet Measured | 0 |
| | KPI Not Met KPI Almost Met KPI Met |

Corporate Services

| Corpo | rate Services | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------|--|--|--|-----------------------------------|------------|---------------------------|---------------|-----------------------|----------------------|--------|--------|---------|--|--------|------------|---------|--|--------|--------|---------|---|--------|--------|-------|--|----------------|---|--------|
| Ref | Strategic | КРІ | Unit of Measure | KPI Owner | Baseline | Previous Year Performance | Annual Target | Revised Target | KPI Calculation Type | | S | Sep-17 | | | | Dec-17 | , | | | Mar-1 | 8 | | | Jun-1 | 18 | Perfo Sep 2 | Overall rmance f 2017 to Ju 2018 | |
| | Objective | | surement | mer | ine | Performance | arget | 「arget | ion Type | Target | Actual | R | Department al Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R |
| TL1 O | To create an efficient, effective and accountable administrati on | 95% of training budget spent by 30 June 2018 to implement the Work Place Skills Plan [(Total amount spent on training/Total amount budgeted) x 100] | % of the training budget spent by 30 June 2018 to implement the Work Place Skills Plan | Director Corporate Services | 95% | 139 % | 95% | 95% | Last Value | 0% | 0% | N/ A | | 20% | 29.51 % | G2 | | 50% | 46.67% | 0 | | 95% | 100% | G2 | | 95% | 100% | G 2 |
| TL2 8 | To budget strategically, grow and diversify our revenue and ensure value for money services | The percentage of the Corporate Services capital budget excl grant funding actually spent on capital projects as at 30 June 2018 (Actual amount spent on capital projects/ Total amount budgeted for capital projects) X100 | % of Capital budget excl grant funding spent as at 30 June 2018 [(Actual amount spent on capital projects/ Total amount budgeted for capital projects) X 100] | Director Corporate Services | 95% | 93.27 % | 95% | 95% | Last Value | 0% | 0% | N/ A | | 10% | 0.91% | R | [D135] Director Corporate Services: Will be liaising with supplier regarding delivery of the goods (December 2017) | 40% | 85.06% | В | | 95% | 102% | G2 | [D135] Director Corporate Services: Provisional / Interim figures (June 2018) | 95% | 102% | G 2 |
| TL2 9 | To create an efficient, effective and accountable administrati on | The development and approval of at least 1 SOP per quarter for Human Resources | Number of SOP's for Human Resources developed and approved by the Director: Corporate Services | Director Corporate Services | New KPI | N/A | 4 | 4 | Accumulati ve | 1 | 1 | G | | 1 | 1 | G | | 1 | 0 | R | [D136] Human Resources Manager: Still in the process to approved Leave SOP and Terminations SOP (March 2018) | 1 | 2 | В | | 4 | 4 | G |
| TL3 0 | To develop, manage and regulate the built environment | Compile a new 5- year SDF (Spatial Development Framework) and present first draft of SDF to Intergovernmenta I Steering Committee (IGSC) by 30 June 2018 | First draft of 5- year SDF presented to IGSC by 30 June 2018 | Director Corporate Services | New KPI | N/A | | 1 | Carry Over | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1 | 1 | G | | 1 | 1 | G |
| TL3 1 | To develop, manage and regulate the built | Develop the RSEP project plan for Piketberg within the approved | RSEP project plan developed for Piketberg and submitted | Director Corporate Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1 | 1 | G | | 1 | 1 | G |

| | | DRAF | T ANNUAL | REPORT | Г 2017/ | 18 | | | | | | | | | | | | | | | | | | | | |
|---|--|--|-----------------------------------|------------|---------|-------|----------|------------------|-------|------|---------|----------|------|---------|---|----------|------|---------|---|----------|------|----|---|-------|------|---|
| environ | nent budget and submit to EMC by 30 June 2018 | to EMC by 30 June 2018 | | | | | | | | | | | | | | | | | | | | | | | | |
| TL3 To devel 2 manage regulate built environr | and Site status of Bokkom lane, Velddrif by 30 | Application submitted by 30 June 2018 | Director Corporate Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1 | 1 | G | | 1 | 1 | G |
| TL3 To provi 3 transpar and corrupti free municip | ent of zero tolerance to corruption and dishonesty by the efficient | transgressions investigated in | Director Corporate Services | New KPI | N/A | 100 % | 100 % | Stand- Alone | 100 % | 100% | G | 100 % | 100% | G | | 100 % | 100% | G | | 100 % | 100% | G | | 100 % | 100% | G |
| TL3 To 4 commur e effecti with the public | | completed and report with recommendatio ns submitted to | Director Corporate Services | 1 | 1 | 1 | 1 | Carry Over | 0 | 0 | N/ A | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1 | 1 | G | | 1 | 1 | G |
| TL3 To creat 6 efficient effective account administ on | e an Monitor the process to enable and interfacing ble between the | At least 4 | Director Corporate Services | New KPI | N/A | 4 | 4 | Accumulati ve | 0 | 1 | В | 0 | 0 | N/ A | [D143] Head IT & Archives: The Report will be tabled at the Corporate Services Committee on 6 February 2018. (December 2017) | 0 | 2 | В | [D143] Head IT & Archives: N/A (February 2018) [D143] Head IT & Archives: N/A (March 2018) | 4 | 5 | G2 | [D143] Head IT & Archives: N/A (June 2018) | 4 | 8 | В |

Summary of Results: Corporate Services

| Total KPIs | 9 |
|------------------------|---|
| KPI Extremely Well Met | 1 |
| KPI Well Met | 2 |
| KPI Met | 6 |
| KPI Almost Met | 0 |
| KPI Not Met | 0 |
| KPI Not Yet Measured | 0 |
| | |

Technical Services

| Ref | Strategic | КЫ | Unit of Mea | KPI O1 | Base | Previous Year | Annual | Revised | KPI Calcula | | S | Sep-17 | | | | Dec-17 | 7 | | | Mar-1 | 8 | | | Jun-: | 18 | Perfo | Overall ormance 2017 to J 2018 | |
|----------|--|--|--|------------------------------------|-----------|---------------|--------|---------|-----------------------|--------|--------|---------|--|--------|--------|---------|--|--------|--------|---------|--|--------|--------|-------|---|--------|---|---|
| | Objective | | isurement | wner | line | Performance | Target | Target | tion Type | Target | Actual | R | Department al Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R |
| TL4 5 | To maintain existing bulk infrastructur e and services | Limit unaccounted for water to 10% by 30 June 2018 {(Number of | % unaccounted water by 30 June 2018 {(Number of Kilolitres Water | Director: Technical Services | 7,57 % | 9.93 % | 10% | 10% | Reverse Last Value | 0% | 0% | N/ A | | 0% | 0% | N/ A | | 0% | 0% | N/ A | | 10% | 6.98% | В | [D321] Director: Technical Services: Continuous action in terms | 10% | 6.98% | В |

| | | DRAF | T ANNUAL R | EPORT | 2017/1 | .8 | | | | | | | | | | | | | | | | | | | |
|--|--|--|------------------------------------|------------|--------|-----|-----|-----------------------|----|----|---------|----|----|---------|-----|-----|---------|---|-----|-------|---|--|-----|-------|--------|
| | Kilolitres Water Purchased or Purified minus Number of Kilolitres Water Sold (incl free basic water) / Number of Kilolitres Water Purchased or Purified � 100} | Purchased or Purified minus Number of Kilo- litres Water Sold (including Free basic water) / Number of Kilolitres Water Purchased or Pu | | | | | | | | | | | | | | | | | | | | of water loss strategy and monitored at Technical Committee meetings. Water Demand Strategy ,Pipe Replacement Program, Bulk water meter replacement, Old water meter replacement, Telemetry, Data loggers- measure night flows, Repair leakages - Networks and private plots - Plumbers appointed (June 2018) | | | |
| TL4 To develop 6 and provide bulk infrastructur e | 95% of MIG funding allocated for the financial year to build a new waste water treatment works in Porterville by 30 June 2018 [(Total amount spent/ Total amount allocated)x100] | % of MIG funding allocated for the financial year to build a new waste water treatment works in Porterville by 30 June 2018 | | New KPI | N/A | 95% | 95% | Last Value | 0% | 0% | N/ A | 0% | 0% | N/ A | 10% | 59% | | [D322] Director: Technical Services: Monitor and manage project carefully and according to MIG specifications and policies. (March 2018) | 95% | | | [D322] Director: Technical Services: Target achieved. Progress monitored and reported at Technical Committee meetings. It is a multi year project and is managed accordingly. (June 2018) | 95% | 100% | G 2 |
| TL4 To maintain 7 existing bulk infrastructur e and services | Limit unaccounted for electricity to 10% by 30 June 2018 {(Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold (incl Free basic electricity)) / Number of Electricity Units Purchased and/or Generated) � 100} | % unaccounted electricity by 30 June 2018 {(Number of Electricity Units Pur-chased and/or Generated - Number of Electricity Units Sold (incl. Free basic electricity))/ Number of Electricity Units Pur | Director: Technical Services | 10% | 8.92 % | 10% | 10% | Reverse Last Value | 0% | 0% | N/ A | 0% | 0% | N/ A | 0% | 0% | N/ A | | 10% | 9.65% | В | [D323] Director: Technical Services: Continuous action in terms of water loss strategy and monitored at Technical Committee meeting. Install energy saving street lights, Decreasing illegal electricity connections, Decrease illegal tampering, Continuous upgrading of electricity networks, Replace bulk, industrial, and household electricity meters ongoing basis, Replace conventional | 10% | 9.65% | В |

| | | | DRAF | T ANNUAL F | REPOR | Г 2017/1 | 18 | | | | | | | | | | | | | | | | | | | | |
|----------|--|--|--|------------------------------------|------------|-------------|-----|-----|------------------|----|----|---------|-----|------------|---------|---|-------|--------|---------|--|----------|------|----|---|----------|------|--------|
| | | | | | | | | | | | | | | | | | | | | | | | | meters with prepaid meters (June 2018) | | | |
| TL4 8 | To develop and provide bulk infrastructur e | 95% of the MIG conditional grant spent by 30 June 2018 to upgrade infrastructure [(Total amount spent/Total allocation received)x100] | % of MIG conditional grant spent by 30 June 2018 | Director: Technical Services | 100 % | 101.1 1% | 95% | 95% | Last Value | 0% | 0% | N/ A | 0% | 0% | N/ A | 1 | 15% | 59% | В | [D324] Director: Technical Services: Monitor and manage according to MIG specification guidelines and policies. (March 2018) | 95% | 100% | G2 | [D324] Director: Technical Services: Monitor and manage according to MIG specifi- cation guidelines and policies. Progress reported at every Technical Committee meeting. (June 2018) | 95% | 100% | G 2 |
| TL4 9 | To maintain existing bulk infrastructur e and services | 95% of conditional road maintenance operational grant spent by 30 June 2018 [(Total amount spent/ Total allocation received)x100] | % of conditional road maintenance operational grant spent by 30 June 2018 | Director: Technical Services | 100 % | 100 % | 95% | 95% | Last Value | 0% | 0% | N/ A | 0% | 0% | N/ A | 7 | 70% 9 | 94.40% | | [D325] Director: Technical Services: Monitor and ensure that maintenance program include this programme in order to spent timeously. (March 2018) | 95% | 99% | G2 | [D325] Director: Technical Services: Ensure funds spent received from provincial roads department before June each year. (June 2018) | 95% | 99% | G 2 |
| TL5 0 | To maintain existing bulk infrastructur e and services | Raise public awareness on recycling to reduce household waste with awareness initiatives | Number of awareness initiatives | Director: Technical Services | 2 | 2 | 2 | 2 | Accumulati ve | 0 | 0 | N/ A | 1 | 1 | G | [D326] Director: Technical Services: Ensure continuous public awareness regarding the importance of recycling. (December 2017) | 0 | 0 | N/ A | | 1 | 4 | В | [D326] Director: Technical Services: Ongoing public awareness initiatives (June 2018) | 2 | 5 | В |
| TL5 1 | To maintain existing bulk infrastructur e and services | 100% spend of the approved budget for the implementation of the approved business plan on the waste programme by 30 June 2018 ((Total amount spent/Total approved budget) x 100) (subject to in inter-national funding | % of approved budget spend by 30 June 2018 | Director: Technical Services | New KPI | N/A | % | % | Last Value | 0% | 0% | A | 30% | | В | [D327] 6 Director: Technical Services: Careful planning for the next financial year to spent the transferred amounts for that year as well as the deficit in this year. (Dec 2017) | 60% | 64% | | [D327] Director: Technical Services: Monitor and mange project. Report weekly basis (March 2018) | 100 % | 102% | | [D327] Director: Technical Services: Measure monthly basis. Ongoiing program for 5 years. (June 2018) | 100 % | 102% | G 2 |
| TL5 2 | To maintain existing bulk infrastructur e and services | 95% water quality level obtained as per SANS 241 physical & micro parameters as at 31 December 2017 and 30 June 2018 | % water quality level as at 31 December 2017 and 30 June 2018 | Director: Technical Services | 95% | 96 % | 95% | 95% | Last Value | 0% | 0% | N/ A | 95% | 98.80 % | G2 | | 0% | 0% | N/ A | | 95% | 98% | G2 | [D328] Director: Technical Services: Continue with weekly testing by consultants which send the samples to Dept. Water Affars and Sanitation | 95% | 98% | G 2 |

| | | | DRAF | T ANNUAL | REPOR | T 2017/1 | 18 | | | | | | | | | | | | | | | | | | | | | |
|----------|--|---|--|------------------------------------|------------|----------|-------|-------|-----------------|-------|------|---------|---|-------|------|---------|---|-------|------|---------|---|-------|------|---|--|-------|------|---|
| | | | | | | | | | | | | | | | | | to Dept. Water Affars and Sanita- tion for monitoring and captu- ring. (Dec2017) | | | | | | | | for monitoring and capturing. (June 2018) | | | |
| TL5 3 | To develop and provide bulk infrastructur e | Sign SLA's for each develop- ment to facilitate an environment conducive to infrastructure development in partnership with the developer and/or investors. (Signed SLA's/ total number of developments (where SLA's are required) | % of developments with Signed SLA's with developers and/or investors | Director: Technical Services | New KPI | N/A | 100 % | 100 % | Stand- Alone | 100 % | 100% | G | [D329] Director: Technical Services: Not applicable (September 2017) | 100 % | 100% | G | [D329] Director: Technical Services: Monitor developments and ensure setting up SLA for all developments . (December 2017) | 100 % | 100% | G | [D329] Director: Technical Services: Monitor monthly (March 2018) | 100 % | 100% | G | Technical Services: Monitor developments and ensure setting up SLA for all developments. (June 2018) | 100 % | 100% | G |
| TL5 4 | To maintain existing bulk infrastructur e and services | Research the development of a strategy for innovative methods to manage droughts and water supply and submit research paper to EMC by 30 June 2018 | Rsearch paper submitted to EMC by 30 June 2018 | Director: Technical Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1 | 1 | G | [D330] Director: Technical Services: Draft report submitted to Executive Mayoral Committee (June 2018) | 1 | 1 | G |
| TL5 5 | To maintain existing bulk infrastructur e and services | Research the development of a strategy to develop innovative methods to manage energy supply and/or alternative means of energy and submit research paper to EMC by 30 June 2018 | Research paper submitted to EMC by 30 June 2018 | Director: Technical Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1 | 1 | G | [D331] Director: Technical Services: Draft report submitted to Executive Mayoral Committee (June 2018) | 1 | 1 | G |
| TL5 6 | To improve transport systems and enhance mobility of poor isolated communities in partnership with sector departments | Develop a Bergrivier Integrated Transport Plan aligned with the Integrated Transport Plan of | Integrated Transport Plan submitted to EMC by 30 June 2018 | Director: Technical Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1 | 1 | G | [D332] Director: Technical Services: Draft report submitted to Executive Mayoral Committee (June 2018) | 1 | 1 | G |

| | | | DRAF | T ANNUAL | REPOR | T 2017/ | 18 | | | | | | | | | | | | | |
|----------|---|--|--|------------------------------------|------------|---------|----|----|------------------|---|---|---------|---|---|---------|---|---|---|---------|--|
| TL5 7 | To develop, manage and regulate the built environment | building" by-law and submit to | By-law submitted to council by 30 June 2018 | Director: Technical Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | 0 | 0 | N/ A | | 0 | 0 | N/ A | |
| TL5 8 | To develop, manage and regulate the built environment | major town for building trans- | Number of reports submitted to the Portfolio Committee | Director: Technical Services | New KPI | N/A | 2 | 2 | Accumulati ve | 0 | 0 | N/ A | 1 | 1 | G | [D334] Director: Technical Services: Monitor bi- annually. (December 2017) | 0 | 0 | N/ A | |
| TL5 9 | To alleviate poverty | Create full time equivalents (FTE's) in terms of the EPWP programme by 30 June 2018 | Number of FTE's created by 30 June 2018 | Director: Technical Services | New KPI | 101 | 36 | 36 | Accumulati ve | 0 | 0 | N/ A | 0 | 0 | N/ A | | 0 | 0 | N/ A | |

| 1 | 0 | R | [D333] Director: | 1 | 0 | |
|----|----|---|--------------------------------------|----|----|---|
| | | | Technical | | | R |
| | | | Services: | | | |
| | | | Complete as | | | |
| | | | soon as capacity | | | |
| | | | constraints are solved. Act for | | | |
| | | | the interim in | | | |
| | | | terms of the the | | | |
| | | | National Buil- | | | |
| | | | ding Regulations | | | |
| | | | Act (Act 103 of | | | |
| | | | 1977) and SANS | | | |
| | | | , 10400. It also | | | |
| | | | needs to be | | | |
| | | | stated that the | | | |
| | | | ward committee | | | |
| | | | of Ward 1 | | | |
| | | | studied a first | | | |
| | | | draft of such a | | | |
| | | | by-law, but | | | |
| | | | realised the difference | | | |
| | | | between a | | | |
| | | | problem | | | |
| | | | building by-law | | | |
| | | | and the requi- | | | |
| | | | rement to have | | | |
| | | | rules on aesthe- | | | |
| | | | tics. These 2 are | | | |
| | | | very different | | | |
| | | | and a final | | | |
| | | | decision needs | | | |
| | | | to be made on | | | |
| | | | what is required. | | | |
| | | | A final version | | | |
| | | | will be submit- | | | |
| | | | ted to Council within the first | | | |
| | | | semester of | | | |
| | | | 2018/19 | | | |
| | | | financial year | | | |
| | | | , (June 2018) | | | |
| 1 | 0 | R | [D334] Director: | 2 | 1 | |
| | | | Technical | | | R |
| | | | Services: | | | |
| | | | Propose to do a | | | |
| | | | sample for say a | | | |
| | | | hundred houses | | | |
| | | | per year per | | | |
| | | | main town and | | | |
| | | | then set quar- | | | |
| | | | terly targets for inspections and | | | |
| | | | reports. (June | | | |
| | | | 2018) | | | |
| 36 | 91 | В | [D335] Director: | 36 | 91 | |
| | | | Technical | | | В |
| | | | Services: | | | |
| | | | Regular | | | |
| | | | updating en | | | |
| | | | reporting about | | | |
| | | | program to | | | |
| | | | Technical | | | |
| | | | Committee. | | | |
| | | | Standing Item. (June 2018) | | | |
| | | | (JUNE 2010) | | | |

| | | | | DRAF | T ANNUAL | REPOR | T 2017/ | 18 | | | | | | | | | | | |
|--------|--------|---|--|--|------------------------------------|------------|---------|----|---|------------|---|---|------|-----|------|---|---|---------|--|
| 1 | | To develop, manage and regulate the built environment | Velddrif Precinct Plan by June 2018 | Business plan submitted to DTI or any other funding source by 30 June 2018 | Director: Technical Services | New KPI | N/A | 1 | | Carry Over | 0 | 0 | N/ A | | N/ A | 0 | 0 | A | |
| Т 2 | 2 2 | To develop, manage and regulate the built environment | Submit an application for funding to DTI or any other funding source for the Porterville Precinct Plan by June 2018 | Business plan submitted to DTI or any other funding source by 30 June 2018 | Director: Technical Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | 0 0 | N/ A | 0 | 0 | N/ A | |

| | 0 | R | [D337] Director: Technical Services: Due to the process that was followed in Porterville on the competition with the main road, there was no capacity to facilitate a pro- cess in Velddrif as well. A com- prehensive consultation process first need to be held in Velddrif to commence with a process. It however, needs to be stated that the Velddrif precinct plan consists out of 8 nodal develop- ments and that 3 of the nodal developments have received various levels of attention, such as Bokkomlaan, the Laaiplek harbour and Pelican resort. The 8 nodal developments need to get separate dedicated attention as all differ from one another, and most of them may even require private investments. (June 2018) | 1 | 0 | R |
|---|---|---|---|---|---|---|
| 1 | 0 | R | [D338] Director: Technical Services: A competition to redesign the main road in Porterville closes on 31 July 2018 and the process was delayed due to a comprehensive consultation process that was followed with the local com- munity. This consultation process com- | 1 | 0 | R |

| | | DRAFT | ANNUAL F | REPORT | T 2017/ | 18 | | | | | | | | | | | | | | | | | |
|----------|--|--------------------------------|-----------------------------------|------------|---------|-------|-------|-----------------|-------|------|---|-------|------|---|--|-------|------|--|-------|------|---|---|-----------|
| | | | | | | | | | | | | | | | | | | | | | | menced in December 2017 by Strategic Services and led to the notion of running a com- petition on the redesign. This competition was never foreseen, but it needs to be stated that it was in fact the best way to rethink the main road. Approval from Provincial government now needs to be seeked on the winning pro- posal, costing needs to be done then on the design and an application for funding will then be sourced from potential funders. (June 2018) | |
| TL6 3 | To provide a transparent andDevelop a culture of zero tolerance to corruption and dishonesty by the efficient municipalityTo provide a to zero tolerance to corruption and dishonesty by the efficient completion of disciplinary steps in terms of trans- gressions of the MFMA . | transgressions investigated in | Director Corporate Services | New KPI | N/A | 100 % | 100 % | Stand- Alone | 100 % | 100% | G [D339] Director: Technical Services: Monitor monthly basis (September 2017) | 100 % | 100% | G | [D339] Director: Technical Services: Monitor effectiveness and efficiency of disciplinary proceedings on a monthly basis. (Dec2017) | 100 % | 100% | [D339] Director: Technical Services: Monitor and report monthly to technical committee (March 2018) | 100 % | 100% | G | [D339] Director:100Technical%Services:%Monitoreffectivenessand efficiency ofdisciplinaryproceedings onaa monthly basis(June 2018) | 100% G |

Summary of Results: Technical Services

| Total KPIs | 18 | |
|------------------------|----|--|
| KPI Extremely Well Met | 4 | |
| KPI Well Met | 5 | |
| KPI Met | 5 | |
| KPI Almost Met | 0 | |
| KPI Not Met | 4 | |
| KPI Not Yet Measured | 0 | |

Financial Services

| Ref | Strategic | КРІ | Unit of Mea | KPI Q | Base | Previous Year | Annual | Revised | KPI Calcula | | : | Sep-17 | | | | Dec-17 | , | | | Mar-1 | 8 | | | Jun-18 | ; | Perfo | Overall ormance 2017 to 2018 | e for |
|-----|-----------|-----|-------------|-------|------|---------------|--------|---------|-------------|--------|--------|--------|--|--------|--------|--------|--|--------|--------|-------|--|--------|--------|--------|--|--------|---------------------------------------|-------|
| | Objective | | surement | wner | line | Performance | Target | Target | tion Type | Target | Actual | R | Department al Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R |

| | | | DRAF | T ANNUAL | REPOR | r 2017/ | 18 | | | | | | | | | | | | | | | | | | | | |
|----------|--|---|---|---------------------|-------|---------|-----|-----|------------------|-----|---------|---------|-----|------------|---------|---|-----|--------|---------|--|-----|------------|----|---|-----|------------|--------|
| TL6 4 | To budget strategically, grow and diversify our revenue and ensure value for money services | Institute legal processes by 30 June 2018 against 95% of non- exchange debtors to improve credit control (Number of rates & availa- bility charges debtors older than 90 days handed over for collection/ Total number of rates & availability chargers debtors older than 90 days)x100] | % of non- exchange debtors against whom legal action can be and was instituted by 30 June 2018 | Director Finance | 95% | 0 % | 95% | | Carry Over | 0% | 0% | N/ A | 50% | 61.47 % | G2 | | 75% | 61.47% | 0 | [D193] Director Finance: 30/6/2017 Deb syfers. Geen opdeling nog op Vesta nie, wag vir verslag. <i>(March</i> 2018) | 95% | 98.43 % | G2 | | 95% | 98.43 % | G 2 |
| TL6 5 | To improve the regulatory environment for ease of doing business | Develop a prefe- rential procurem- ent policy and methodology to stimulate local economic deve- lopment, redis- tribute wealth and promote social justice and submit to council by 30 June 2018 | Policy and methodology developed and submitted by 30 June 2018 | Director Finance | 0 | N/A | 1 | | Carry Over | 0 | 0 | Â | 0 | | N/ A | | 0 | 0 | N/ A | | 1 | 1 | | | 1 | 1 | G |
| TL6 6 | To budget strategically, grow and diversify our revenue and ensure value for money services | Achieve a payment percentage of 96% as at 30 June 2018 ((Gross Debtors Closing Balance + Billed Revenue - Gross Debtors Opening Balance + Bad Debts Written Off)/Billed Revenue) x 100) | Payment % as at 30 June 2018 ((Gross Debtors Closing Balance + Billed Revenue - Gross Debtors Opening Balance + Bad Debts Written Off) /Billed Revenue) x 100) | Director Finance | 96% | 94.80 % | 96% | 96% | Last Value | 60% | 84.07 % | G2 | 96% | 90.49 % | Ο | [D157] Director Finance: The municipality implemented a new financial system on 01 July 2017 and experienced billing problems that prevent the implementa- tion of normal credit control procedures up to October 2017. Credit Control resumed in November 2017 and will be intensified from January 2018. (December 2017) | 96% | 92.91% | 0 | [D157] Director Finance: The municipality implemented a new financial system on 01 July 2017 and experienced billing problems that prevent the implementation of normal credit control procedures (March 2018) | 96% | 91.74 % | | [D157] Director Finance: Corrective Action: All prepaid ele- ctricity meters are to be linked by 30 Sept 2018. The integration between Conlog and Vesta must be in place by 31 July 2018 to ensure arrear debts can be timeously collected from prepaid elec- tricity pur- chases. Temporary staff member to be appointed by 01 August 2018 focusing solely on arrear debt collection. (June 2018) | 96% | 91.74 % | |
| TL6 7 | To budget strategically, grow and diversify our revenue and ensure value for money services | Complete the monthly bank reconciliations within 30 days after month end | Number of bank reconciliations completed monthly within 30 days after month end | Director Finance | 12 | 12 | 12 | 12 | Accumulati ve | 3 | 3 | G | 3 | 3 | G | , | 3 | 3 | G | | 3 | 3 | G | | 12 | 12 | G |

| | | | DRAF | T ANNUAL | REPOR | Г 2017/ | 18 | | | | | | | | | | | | | | | | | | |
|----------|--|---|--|-----------------------------------|------------|---------|----------|----------|------------------|-------|------------|---------|----------|------------|---------|-------|--------|---------|-------|------|---|--|----------|------|---|
| TL6 8 | To budget strategically, grow and diversify our revenue and ensure value for money services | Submit monthly Section 71 Report to National Treasury i.t.o. MFMA before 10th working day of each month | Number of reports submitted | Director Finance | 12 | 12 | 12 | 12 | Accumulati ve | 3 | 3 | G | 3 | 3 | G | 3 | 3 | G | 3 | 3 | G | | 12 | 12 | G |
| TL6 9 | To budget strategically, grow and diversify our revenue and ensure value for money services | Submit monthly VAT 201 returns to SARS by 25th of each month | Number of VAT 201 returns submitted to SARS | Director Finance | 12 | 12 | 12 | 12 | Accumulati ve | 3 | 3 | G | 3 | 3 | G | 3 | 3 | G | 3 | 3 | G | | 12 | 12 | G |
| TL7 0 | To budget strategically, grow and diversify our revenue and ensure value for money services | 100% of the FMG conditional grant spent by 30 June 2018 [(Total amount spent/ Total allocation received) x100] | % of FMG conditional grant spent by 30 June 2018 | Director Finance | 100 % | 100 % | 100 % | 100 % | Last Value | 25% | 28.08 % | G2 | 55% | 77.34 % | G2 | 80% | 81.95% | G2 | 100 % | 100% | G | [D159] Director Finance: (June 2018) | 100 % | 100% | G |
| TL7 2 | To budget strategically, grow and diversify our revenue and ensure value for money services | Develop a cost- reflective tariff model for trading services to ensure future affordable tariffs and submit to council by 30 June 2018 | Tariff model submitted to Council by 30 June 2018 | Director Finance | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | 0 | 0 | N/ A | 0 | 0 | N/ A | 1 | 1 | G | | 1 | 1 | G |
| TL7 3 | To create an efficient, effective and accountable administrati on | Monitor the implementation of the VESTA system to ensure MScoa complian- ce and submit report/data strings to National Treasury | Number of reports/data strings submitted to National Treasury | Director Finance | New KPI | N/A | 11 | 11 | Accumulati ve | 2 | 2 | G | 3 | 3 | G | 3 | 3 | G | 3 | 3 | G | | 11 | 11 | G |
| TL7 4 | To provide a transparent and corruption free municipality | Develop a culture of zero tolerance to corruption and dishonesty by the efficient comple- tion of disciple- nary steps in terms of trans- gressions of the MFMA. | % of transgression investigated in terms of the Anti-Fraud and Corruption Policy | Director Corporate Services | New KPI | N/A | 100 % | 100 % | Last Value | 100 % | 100% | G | 100 % | 100% | G | 100 % | 100% | G | 100 % | 100% | G | | 100 % | 100% | G |

| Summary of Results: Financia | al Services |
|----------------------------------|-------------|
| KPI Not Yet Measured | 0 |
| KPI Not Met | 0 |
| KPI Almost Met | 1 |
| KPI Met | 8 |
| KPI Well Met | 1 |
| KPI Extremely Well Met | 0 |
| Total KPIs | 10 |

Council

| | | | DRAF | T ANNUAL | REPOR | T 2017, | /18 | | | | | | | | | | | | | | | | | | | | | |
|-----|--|--|---|---------------------|----------|---------------------------|---------------|----------------|-----------------------|--------|--------|---------|--|--------|--------|---------|--|--------|--------|---------|--|-----------|--------|-------|---|----------------|--|--------|
| Ref | Strategic | КРІ | Unit of Mea | KPI Owner | Baseline | Previous Year Performance | Annual Target | Revised Target | KPI Calculation Type | | S | Sep-17 | | | | Dec-17 | , | | | Mar-1 | .8 | | | Jun-1 | .8 | Perfo Sep 2 | Overall ormance f 2017 to Ju 2018 | |
| | Objective | | asurement | wner | line | Performance | Target | Target | ition Type | Target | Actual | R | Department al Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R |
| TL1 | To budget strategically, grow and diversify our revenue and ensure value for money services | Number of formal households that receive piped water (credit & pre-paid water) that is connected to the municipal water infrastruc- ture network as at 30 June 2018 | Number of households which are billed for water or have prepaid meters as at 30 June 2018 | Director Finance | 8 472 | 8 937 | 9,08 5 | 9,08 5 | Last Value | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 9,08 5 | 9,039 | 0 | [D165] Director Finance: Housing and economic growth not as foreseen. Nothing could be done to pre- vent under- achievement (June 2018) | 9,08 5 | 9,039 | ο |
| TL2 | To budget strategically, grow and diversify our revenue and ensure value for money services | Number of formal households connected to the municipal electrical infrastructure network (credit & prepaid electrical metering) (Excl Eskom areas) at 30 June 2018 | Number of households billed for electricity or have prepaid meters (Excl Eskom areas) at 30 June 2018 (Conlog + Active meters) | Director Finance | 8 485 | 9 374 | 9,48 | 9,48 | Last Value | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 9,48 4 | 9,965 | G2 | | 9,48 4 | 9,965 | G 2 |
| TL3 | strategically, grow and diversify our revenue and | | Number of households which are billed for sewerage at 30 June 2018 | Director Finance | 6 209 | 7 167 | 7,31 8 | 7,31 8 | Last Value | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 7,31 8 | 7,404 | G2 | | 7,31 8 | 7,404 | G 2 |
| TL4 | strategically, grow and diversify our revenue and ensure value for money services | Number of formal households for which refuse is removed once per week at 30 June 2018 | Number of households which are billed for refuse removal at 30 June 2018 | Director Finance | 8 374 | | 8 | 8 | | 0 | | N/ A | | 0 | | N/ A | | 0 | 0 | N/ A | | 9,56 8 | 9,523 | | [D168] Director Finance: Housing and economic growth not as foreseen. Nothing could be done to prevent under- achievement (June 2018) | 9,56 8 | 9,523 | 0 |
| TL5 | To budget strategically, grow and diversify our revenue and ensure value for money services | Provide free basic water to indigent households | Number of households receiving free basic water | Director Finance | 2 336 | 1 879 | 1,88 0 | 1,88 0 | Reverse Last Value | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1,88 0 | 1,746 | В | [D169] Director Finance: measured in the negative (June 2018) | 1,88 0 | 1,746 | В |
| TL6 | | Provide free basic electricity to indigent households | Number of households receiving free basic electricity | Director Finance | 2 000 | 1 706 | 1,70 0 | 1,70 0 | Reverse Last Value | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 0 | 0 | N/ A | | 1,70 0 | 681 | В | [D170] Director Finance: Measured in the negative (June | 1,70 0 | 681 | В |

| | | | DRAF | T ANNUAL | REPOR | T 2017/ | 18 | | | | | | | | | | | | |
|----------|--|---|---|-----------------------------------|----------|---------|-----------|-----------|-----------------------|----|----|---------|----|----|---------|----|----|---------|--|
| | revenue and ensure value for money services | | | | | | | | | | | | | | | | | | |
| TL7 | To budget strategically, grow and diversify our revenue and ensure value for money services | Provide free basic sanitation to indigent households | Number of households receiving free basic sanitation | Director Finance | 2 336 | 1 681 | 1,70 1 | 1,70 1 | Reverse Last Value | 0 | 0 | N/ A | 0 | 0 | N/ A | 0 | 0 | N/ A | |
| TL8 | To budget strategically, grow and diversify our revenue and ensure value for money services | Provide free basic refuse removal to indigent households | Number of households receiving free basic refuse removal | Director Finance | 2 336 | 1 893 | 1,88 0 | 1,88 0 | Last Value | 0 | 0 | N/A | 0 | 0 | N/ A | 0 | 0 | N/ A | |
| TL9 | To create an efficient, effective and accountable administrati on | The percentage of a municipality's personnel budget actually spent on implementing its workplace skills plan as at 30 June 2018 [(Total expenditure on training/total personnel budget)/100] | % of personnel budget spent on training [(Total expenditure on training/ total personnel budget) /100] as at 30 June 2018 | Director Corporate Services | 1% | 1.07 % | 1% | 1% | Last Value | 0% | 0% | N/ A | 0% | 0% | N/ A | 0% | 0% | N/ A | |
| TL1 1 | To budget strategically, grow and diversify our revenue and ensure value for money services | Financial viability measured into municipality's ability to meet its service debt obligations as at 30 June 2018 (Short Term Borrowing + Bank Over-draft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue � Operating Conditional Grant) | Debt to Revenue as at 30 June 2018 (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue - Operating Conditional Grant) | Director Finance | 3 | 20 % | 2.54 | 2.54 | Reverse Last Value | 0 | 0 | N/ A | 0 | 0 | Ā | 0 | 0 | Ā | |
| TL1 2 | To budget strategically, grow and diversify our revenue and ensure value for money services | Financial viability measured in terms of outstanding service debtors as at 30 June 2018 (Total outstanding service debtors/ revenue received for services) | Service debtors to revenue as at 30 June 2018 – (Total outstanding service debtors/ revenue received for services) | Director Finance | 32% | 31 % | 33% | 33% | Reverse Last Value | 0% | 0% | N/ A | 0% | 0% | N/ A | 0% | 0% | N/ A | |

| | | | 2018) | | | |
|-----------|------------|---|--|-----------|------------|---|
| 1,70 1 | 1,534 | В | [D171] Director Finance: Negative measure (June 2018) | 1,70 1 | 1,534 | В |
| 1,88 0 | 1,753 | 0 | [D172] Director Finance: Housing and economic growth not as foreseen. (June 2018) Nothing could be done to prevent under- achievement (June 2018 | 1,88 0 | 1,753 | 0 |
| 1% | 1% | G | [D145] Human Resources Manager: Only R 735 000 was allocated to training and the full amount was spent. (June 2018) | 1% | 1% | G |
| 2.54 | 2 | В | | 2.54 | 2 | В |
| 33% | 30.07 % | В | | 33% | 30.07 % | В |

| | | | DRAF | TANNUAL | REPOR | Г 2017/ | 18 | | | | | | | | | | | | |
|----------|--|--|--|---------------------|-------|---------|------|-----|------------|---|---|---------|---|---|------|---|---|---------|--|
| TL1 3 | To budget strategically, grow and diversify our revenue and ensure value for money services | Financial viability measured in terms of available cash to cover fixed operating expenditure as at 30 June 2018 ((Cash and Cash Equivalents - Unspent Condi- tional Grants - Overdraft) + Short Term Investment) /Monthly Fixed Operational Expenditure exc (Depreciation, Amortisation, & Provision for Bad Debts, Impair- ment & Loss on Disposal of Assets)) | Cost coverage as at 30 June 2018 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excl (Depreciation, Amortisation | Director Finance | 2.5 | 4.01 | 14.5 | 2.5 | Last Value | 0 | 0 | N/ A | 0 | 0 | N/ A | 0 | 0 | N/ A | |

Summary of Results: Council

| | Total KPIs | 12 | |
|-----|------------------------|----|--|
| | KPI Extremely Well Met | 5 | |
| | KPI Well Met | 3 | |
| | KPI Met | 1 | |
| | KPI Almost Met | 3 | |
| | KPI Not Met | 0 | |
| | KPI Not Yet Measured | 0 | |
| 1.1 | , | | |

Community Services

| Ref | Strategic | КРІ | Unit of Me | KPI Owner | Baseline | Previous Year Performance | Annual Target | Revised | KPI Calculation Type | | Si | ep-17 | | | [| Dec-17 | , | | | Mar-1 | 8 | | | Jun-1 | 8 | Perfo Sep 3 | Overall ormance f 2017 to Ju 2018 | |
|----------|---|---|---|---------------------------------------|----------|---------------------------|---------------|--------------|----------------------|--------|------------|-------|--|--------|--------|--------|--|--------|----------|-------|--|--------|--------|-------|--|----------------|--|--------|
| | Objective | | asurement | wner | line | Performance | Target | vised Target | tion Type | Target | Actual | R | Department al Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R | Departmental Corrective Measures | Target | Actual | R |
| TL3 8 | To create innovative partnerships with sector departments for improved education outcomes and oppor- tunities for youth develop- ment | 95% spent of library grant by 30 June 2018 i.t.o approved business plan [(Actual amount spent/Total allocation received)x100] | % of library grant spent by 30 June 2018 | Director Communi ty Services | 95% | 100 % | 95% | 95% | Last Value | 10% | 16% | В | | 25% | 46% | В | | 50% | 68.36% | G2 | | 95% | 100% | G2 | | 95% | 100% | G 2 |
| TL3 9 | To promote a safe environment for all who live in Bergrivier | Collect 95% of budgeted income by 30 June 2018 for speeding fines (Excl budgeted debt provision) [(Actual amount collected/total amount | % of budgeted income for speeding fines collected by 30 June 2018 | Director Communi ty Services | 95% | 161.1 0% | 95% | 95% | Last Value | 10% | 48.14 % | В | [D360] Head: Traffic: The fines savings account's figures were used due to the unavail- ibity of the | 25% | 55% | В | | 50% | 127.94 % | В | | 95% | 276% | В | | 95% | 276% | В |

| | | | DRAF | T ANNUAL | REPOR | Г 2017/1 | 18 | | | | | | | | | | | | | | | | | | |
|----------|--|--|--|---------------------------------------|------------|-------------|-------|-------|-----------------|-------|------|---------|--|----------|------|---------|----------|------|---------|----------|------|------|-------|------|--------|
| | | budgeted) x 100] | | | | | | | | | | | new finan- cial system to give a true reflec- tion of the real income received. (September 2017) | | | | | | | | | | | | |
| TL4 1 | To promote healthy life styles through the provision of sport and other facili- ties and op- portunities | Collect 95% of budgeted income by 30 June 2018 for resorts (Excl budgeted debt provision)[(Actual amount collected /total amount budgeted)x100] | % of budgeted income for resorts collected by 30 June 2018 | Director Communi ty Services | 95% | 104.7 1% | 95% | 95% | Last Value | 10% | 26% | В | | 50% | 55% | G2 | 70% | 78% | G2 | 95% | 969 | % G2 | 95% | 96% | G 2 |
| TL4 2 | To promote healthy life styles through the provision of sport and other facili- ties and op- portunities | Develop a Sport Development Programme with an implementation plan and submit to Portfolio Committee by June 2018 | Sport Development Programme and implementation plan submitted to Portfolio Committee by June 2018 | Director Communi ty Services | New KPI | N/A | 1 | 1 | Carry Over | 0 | 0 | N/ A | | 0 | 0 | N/ A | 0 | 0 | N/ A | 1 | | 1 G | 1 | 1 | G |
| TL4 4 | To provide a transparent and corruption free municipality | Develop a culture of zero tolerance to corruption and dishonesty by the efficient comple- tion of disciple- nary steps in terms of trans- gresssions of the MFMA. | % of transgressions investigated in terms of the Anti-Fraud and Corruption Policy | Director Corporate Services | New KPI | N/A | 100 % | 100 % | Stand- Alone | 100 % | 100% | G | | 100 % | 100% | G | 100 % | 100% | G | 100 % | 1009 | % G | 100 % | 100% | G |

Summary of Results: Community Services

| Total KPIs | 5 | |
|------------------------|---|--|
| KPI Extremely Well Met | 1 | |
| KPI Well Met | 2 | |
| KPI Met | 2 | |
| KPI Almost Met | 0 | |
| KPI Not Met | 0 | |
| KPI Not Yet Measured | 0 | |
| | | |

Summary of Results

| KPI Almost Met KPI Met KPI Well Met KPI Extremely Well Met Total KPIs | 6 30 13 14 67 | |
|---|----------------------------------|--|
| KPI Met KPI Well Met | 30 13 | |
| KPI Met | 30 | |
| | Ū. | |
| KPI Almost Met | 6 | |
| | | |
| KPI Not Met | 4 | |
| KPI NOT YET MEASURED | 0 | |
| | KPI Not Yet Measured | |

Report generated on 31 August 2018 at 08:31.

3.10.5 PERFORMANCE OF EXTERNAL SERVICE PROVIDERS

Section 46(1)(a) of the Municipal Systems Act, 2000 (Act 32 of 2000), provides that "A Municipality must prepare for each financial year a performance report reflecting

(a) the performance of the municipality and of each external service provider during that financial year".

For purposes of this report, we have regarded external service providers as being all service providers with a contract of 12 months or longer and all organisations receiving a grant in aid to perform a service on behalf of the Municipality.

The performance of external service providers was measured and rated as follows:

- 1 : Very Poor
- 2 : Poor
- 3 : Acceptable
- 4 : Very Good
- 5 : Excellent

TABLE 155: EVALUATION OF SERVICE PROVIDERS

OFFICE OF THE MUNICIPAL MANAGER

| DEPARTMENT | CONTRACT DESCRIPTION OF SERVICE TERM OF VALUE SERVICE / KEY | | | | PERF | ORMA | NCE R | ATING | | PERFORMANCE | CORRECTIVE MEASURE | |
|-----------------------------------|--|-------------------------|--------------------|-------------------------------------|--|--------------------|-------|-------|----|-------------|--|---------|
| | PROVIDER | CONTRACT | VALUE PER ANNUM | PERFORMANCE AREAS | TARGETS | TARGETS Average Q1 | | | Q3 | Q4 | | COMMENT |
| Office of Municipal Manager | lgnite | July 2016- June 2019 | R 180 000.00 | Performance Management System | 100% compliance with service level agreement | 4 | 4 | 4 | 4 | 4 | Service of a very high standard is delivered | N/A |

CORPORATE SERVICES

| | SERVICE | TERM OF | CONTRACT VALUE | DESCRIPTION OF | | PE | ERFORI | MANCI | E RATI | NG | PERFORMANCE | CORRECTIVE |
|----------------------------|----------------------------------|--|-------------------|------------------------------------|--|---------|--------|-------|--------|----|---------------------------------|---------------|
| DEPARTMENT | PROVIDER | CONTRACT | PER ANNUM | SERVICE / KEY PERFORMANCE AREAS | TARGETS | Average | Q1 | Q2 | Q3 | Q4 | COMMENT | MEASURE |
| Administrative Services | Telkom | July 2016 – June 2019 | R 1 858 886.05 | New Telephone system | 100% compliance with service level agreement | 3 | 3 | 3 | 3 | 3 | Acceptable services rendered | None required |
| Administration | Municipal Network Services | 1 July 2015 - 30 June 2018 | R 379464,64 | Radio Computer Network | 100% compliance with service level agreement | 3 | 3 | 3 | 3 | 3 | Acceptable services rendered | None required |
| Administration | Konica Minolta | 1 February 2015- 31 January 2018 & 1 October 2015 – 30 September 2018 & 1 November 2016 – 31 October 2019 | R 95 290,08 | Photocopiers | 100% compliance with service level agreement | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |
| Administration | Nashua | 1 February 2018- 31 Jan 2021. | R 8 689.63 | Photocopiers | 100% compliance with service level agreement | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |

| | SERVICE | TERM OF | CONTRACT | DESCRIPTION OF | | PE | RFOR | MANC | E RATI | NG | PERFORMANCE | CORRECTIVE |
|-------------------|---|--|-----------------------------|---|--|---------|------|------|--------|----|---|--|
| DEPARTMENT | PROVIDER | CONTRACT | VALUE PER ANNUM | SERVICE / KEY PERFORMANCE AREAS | TARGETS | Average | Q1 | Q2 | Q3 | Q4 | COMMENT | MEASURE |
| Administration | MTN (Only four con- tracts left that have to be transfer- red to Vodacom during 2018/19 financial year) | 1 April 2016 – 31 December 2018 | R 46 785.85 | Cellphones | N/A | 3 | 3 | 3 | 3 | 3 | Service is acceptable, but can be improved. | Transversal tender of National Treasury were accepted and the new service provider will be Vodacom. |
| Administration | Vodacom | 1 July 2018- 30 June 2019 | R 571 842.80 | Cellphones | N/A | 3 | 3 | 3 | 3 | 3 | Service is acceptable | None required |
| Administration | TGIS | 1 March 2016-28 February 2019 | R 591 427.93 | Electronic Records and Document Management system | 100% compliance with service level agreement | 4 | 4 | 4 | 4 | 4 | Very good service rendered. | None required |
| Human Resource | Payday | 36 months | R128354,88 (licence fee) | Human Resource System including salary | 100% compliance with service level agreement | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |

FINANCIAL SERVICES

| DEPARTMENT | SERVICE PROVIDER | TERM OF CONTRACT | CONTRACT VALUE | DESCRIPTION OF SERVICE / KEY PERFORMANCE | TARGETS | PERFORMANCE RATING | | | | | PERFORMANCE COMMENT | CORRECTIVE MEASURE |
|---------------------|---------------------|---------------------|-------------------|--|--|--------------------|----|----|----|----|------------------------|--------------------|
| | | | PER ANNUM | AREAS | | AVERAGE | Q1 | Q2 | Q3 | Q4 | | |
| Finance (Income) | Conlog | 36 months | R 2.3m | Prepaid vending system | 100% compliance with service level agreement | 3 | 3 | 3 | 3 | 3 | Acceptable | None required |
| Finance (Income) | NeoMeter | 12 months | R 40 000,00 | Meter reading system | 100% compliance with service level | 3 | 3 | 3 | 3 | 3 | Acceptable | None required |

| agreement | |
|-----------|--|

| | | | | | agreement | | | | | | | |
|----------------------------|---|-----------|---------------------------|--|--|-----|---|---|---|---|------------|---|
| Finance (Income) | Metgovis | 12 months | R 70 000 | Valuation system | 100% compliance with service level agreement | 3 | 3 | 3 | 3 | 3 | Acceptable | None required |
| Finance (Income) | Fujitsu | 12 months | R 70 000 | Financial system | 100% compliance with service level agreement | 3 | 3 | 3 | 3 | 3 | Acceptable | None required |
| Finance (Income) | Vesta Technical Services (Pty) Ltd | 36 months | Up to R 2.5m per annum | Financial system | 100% compliance with service level agreement | New | 3 | 3 | 3 | 3 | Acceptable | System still being developed and not all modules signed off |
| Finance (Income) | Total Geo- Spatial Information Solutions | 36 months | R 180 000.00 | Development of GIS for financial information | 100% compliance with service level agreement | New | 3 | 3 | 3 | 3 | Acceptable | System still being developed and project 95% at year end. |
| Finance (Income) | G4S | 36 months | R 384 000 | Security & Cash- in Transit Transport | 100% compliance with service level agreement | 4 | 4 | 4 | 4 | 4 | Very good | None required |
| Finance (Expenditure) | AON (Pty) Ltd | 36 months | Up to R1.3m per annum | Insurance Brokers | 100% compliance with service level agreement | New | 4 | 4 | 4 | 4 | Acceptable | None required |
| Finance (Expenditure) | Sage South Africa (Pty) Ltd | 36 months | R 37 000 | Asset Register Module | 100% compliance with service level agreement | 3 | 3 | 3 | 3 | 3 | Acceptable | None required |
| Finance (Budget Office) | Siyanda Business Consulting | 36 months | R 650 000 | Accounting support | 100% compliance with service level agreement | New | 5 | 5 | 5 | 5 | Excellent | None required |
| TECHNICAL SE | RVICES | | | | | | | | | | | |
| | | | | | | | | | | | | |

| DEPARTMENT | SERVICE | TERM OF | ESTIMATED | DESCRIPTION OF | TARGETS | PERFORMANCE RATING | PERFORMANCE | CORRECTIVE |
|------------|---------|---------|-----------|----------------|---------|--------------------|-------------|------------|
|------------|---------|---------|-----------|----------------|---------|--------------------|-------------|------------|

| | PROVIDER | CONTRACT | CONTRACT VALUE/ ANNUM | SERVICE / KEY PERFORMANCE AREAS | | AVERAGE | Q1 | Q2 | Q3 | Q4 | | |
|-----------|---------------------------------------|----------|-----------------------------|--|---|---------|----|----|----|----|-----------|---------------|
| Technical | Hiload Inyanga | 2 Years | R 32,617 m | Construction of Porterville Wastewater Treatment Works | Construction according to specs and programme | 4 | 4 | 4 | 4 | 4 | Very good | None required |
| Technical | Water and Waste Consultants | 2 Years | R 3,103 m | Professional Consulting Services | Design, Implementation, Contract Management, Completion | 5 | 5 | 5 | 5 | 5 | Excellent | None required |
| Technical | Maccaferri SA (Pty) Ltd | 1 Year | R 184 654 | Supply and delivery of Gabion Baskets and Reno Mattresses | Deliver products on time | 4 | | 4 | | | Very good | None required |
| Technical | Take Note T/A Universal Trading | 1 Year | R 1,213 m | Supply and delivery of pumps, sand filters, pipe works. | Deliver products on time | 4 | | 4 | 4 | | Very good | None required |
| Technical | Jonty Engineering | 1 Year | R 199 375 | Supply and delivery of Steel for Construction | Deliver products on time | 4 | | | 4 | | Very good | None required |
| Technical | Neil Woodin Surveys | 1 Year | R24 250 | Topographical Survey GvWacht | Deliver products on time | 5 | | | 5 | 5 | Excellent | None required |
| Technical | Neil Lyners & Associates | 3 Years | R 6 000 000 | Professional Consulting Service | Design Implementation | 5 | 5 | 5 | 5 | 5 | Excellent | Non required |
| Technical | Landis and | 3 Years | R 1 200 00 | Suppliers of Prepaid meters | | 4 | 4 | 4 | 4 | 4 | Very good | Non required |
| Technical | Colas | 1 Year | ± R 1000 000 | Supply and delivery of Bituminous Products | | 5 | 5 | 4 | 5 | 5 | Excellent | None required |

| | SERVICE | TERM OF | ESTIMATED CONTRACT | DESCRIPTION OF | | PER | FORM | ANCE | RATIN | <u> </u> | PERFORMANCE | CORRECTIVE |
|------------|-------------------------|----------|-----------------------|---|---|---------|------|------|-------|----------|---------------------------------|---------------|
| DEPARTMENT | PROVIDER | CONTRACT | VALUE/ ANNUM | SERVICE / KEY PERFORMANCE AREAS | TARGETS | AVERAGE | Q1 | Q2 | Q3 | Q4 | COMMENT | MEASURE |
| Technical | Martin&East | 1 Year | ±R100 000 | Supply and delivery of Bituminous Products | Deliver products on time | | | | | 4 | Not used in Q2. Q4 Very good | None required |
| Technical | Condoprops | 1 Year | ± R 100 000 | Supply and delivery of Premix | Deliver correct products on time | 4 | 4 | 4 | 4 | 4 | Very good | None required |
| Technical | lkussa Chemicals | 1 Year | ± R 400 000 | Supply and delivery of Water treatment chemicals | Deliver products on time | 5 | 5 | 5 | 5 | 5 | Very good | None required |
| Technical | Chlorcape | 1 Year | ± R 150 000 | Supply and delivery of liquid chlorine | Deliver products on time | 4 | 4 | 4 | 4 | 4 | Very good | None required |
| Technical | Kemanzi | 3 Years | ± R 120 000 | Supply and delivery of Aluminium Sulphate | Collecting recyclables on time and keep recycling area clean and neat. (Piketberg) | 4 | 4 | 4 | 4 | 4 | Very good | None required |
| Technical | West Coast Builders | 1 Year | R 500 000 | Supply and delivery of Road Materials | | 4 | 3 | 3 | 3 | 3 | Acceptable | |
| Technical | Democratic Packaging | 1 Year | R 1 000 000 | Supply and delivery of Refuse Bags | | 4 | 4 | 4 | 4 | 4 | Very good | |
| Technical | A.L. Abbott | 1 Year | ± R 700 000 | Monitor and test WTW and WWTW to comply with SANS 241:2006 | Deliver products on time | 5 | 5 | 5 | 5 | 5 | Very good | None required |
| Technical | Van Dyk Precast | 1 Year | R 200 000 | Supply and delivery of Concrete Products | | 5 | 5 | 5 | 5 | 5 | Excellent | |

| DEPARTMENT | SERVICE | TERM OF | ESTIMATED CONTRACT | DESCRIPTION OF | | PERI | FORM | ANCE I | RATING | â | PERFORMANCE | CORRECTIVE |
|------------|--|------------------|-----------------------|--|----------------------------------|---------|------|--------|--------|----|-------------|---------------|
| DEPARTMENT | PROVIDER | CONTRACT | VALUE/ ANNUM | SERVICE / KEY PERFORMANCE AREAS | TARGETS | AVERAGE | Q1 | Q2 | Q3 | Q4 | COMMENT | MEASURE |
| Technical | Take Note | 1 Year | R 400 000 | Supply domestic water meters and boxes | | 4 | 4 | 3 | 3 | 4 | Very good | |
| Technical | Wasteman | 3 Years | R1 600 000 | Transport of refuse | | 4 | 4 | 4 | 4 | 4 | Very good | |
| Technical | Piketberg Civils | 3 Year | R 350 000 | Collect, sort and sell recyclables | | 4 | 4 | 4 | 4 | 4 | Very good | |
| Technical | IMQS | Sole supplier | 0 | Infrastructure Management Program | | | | | | 4 | | |
| Technical | Caddie | Sole Supplier | 0 | Infrastructure Management Program | | | | | | 4 | | |
| Technical | Synapsis | Sole supplier | 0 | Cemetery Booking Program | | | | | | 4 | | |
| Technical | West Coast District Municipality | Multi Years | ± R 5 000 000 | WSP – Velddrif Water | Supply potable water to Velddrif | 4 | 4 | 4 | 3 | 4 | Very good | None required |

COMMUNITY SERVICES

| DEPARTMENT | SERVICE PROVIDER | TERM OF CONTRACT | ESTIMATED CONTRACT VALUE/ ANNUM | DESCRIPTION OF SERVICE / KEY PERFORMANCE AREAS | TARGETS | | PER | FORM | IANCE F | ATING | PERFORMANCE COMMENT | CORRECTIVE MEASURE |
|-----------------------|---------------------|-------------------------------|--|---|---------|---|-----|------|---------|-------|-------------------------------|-----------------------|
| Community Services | Avalon Works | 1 July 2015 – 30 June 2018 | R28 028.00 | Alarm system Stywelyne,& Dwarskersbos Beach Resort, Traffic Departments & | | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |

| DEPARTMENT | SERVICE PROVIDER | TERM OF CONTRACT | ESTIMATED CONTRACT VALUE/ ANNUM | | TARGETS | | PER | FORM | IANCE F | RATING | PERFORMANCE COMMENT | CORRECTIVE MEASURE |
|-----------------------|-------------------------------|------------------------------------|--|--|---------|---|-----|------|---------|--------|---|---|
| | | | | Libraries | | | | | | | | |
| Community Services | Multi Choice | 5 December 2013 - Indefinite | R 86 209.04 | DSTV at Stywelyne & Dwarskersbos Beach Resorts | | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |
| Community Services | Belstow | 18 April – 30 June 2018 | R 167 017.93 | Provision of traffic law enforcement & speed measuring equipment | | 3 | 3 | 3 | 3 | 3 | During last quarter we experienced some concerns. The following are concerns: Speed enforcement cameras break on a regular basis. Did not supply motor vehicle as per tender. Plate Recognition (ANPR) in 3 of our vehicles. | Meeting with service provider was held during September 2017 to discuss all concerns. The service provider tabled their con- cerns and as a municipality we disagreed with their concerns. The municipality decides to let the contract run out. |
| Community Service | Velddrif Animal Care | 1 July 2017- 30 June 2018 | R 43 750 | Animal Care | | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |
| Community Service | Piketberg Animal Clinic | 1 July 2017- 30 June 2018 | R 86 209.04 | Animal Care | | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |
| Community Service | Bergrivier Veterinary | 1 July 2017- 30 June 2018 | R 1 709.35 | Animal Care | | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |
| Community Service | Wesland Animal Clinic | 1 July 2017- 30 June 2018 | R 1 334.80 | Animal Care | | 4 | 4 | 4 | 4 | 4 | Very good service rendered | None required |

CHAPTER 4: ORGANISATIONAL DEVELOPMENT PERFORMANCE



Employees from Bergrivier Municipality (Directorate Financial Services) at work under encouragement of the Manager: Supply Chain Services



The Head: Information Technology assisting staff with ICT matters

Photos provided

4.1 INTRODUCTION TO THE MUNICIPAL WORKFORCE

Section 67 of the Municipal Systems Act, 2000 (Act 32 of 2000) requires municipalities to develop and adopt appropriate systems and procedures to ensure fair, efficient, effective and transparent personnel administration in accordance with the Employment Equity Act, 1998 (Act 55 of 1998).

4.1.1 STAFF ESTABLISHMENT

A new macro and micro structure was adopted by Council on 30 May 2017 and implemented from 1 July 2017. The total number of approved positions on the organogram consists of 566 posts. Out of the 566, only 438 posts were funded for the financial year 2017/2018. The figure below depicts the new macro structure.



FIGURE 22: NEW MACRO STRUCTURE

4.1.1.1 MANAGEMENT

The Municipal Manager is appointed on a fixed term contract in terms of Section 57 of the Municipal Systems Act and the Directors reporting to the Municipal Manager are appointed on permanent contracts. Employment contracts and performance agreements are in place for the Municipal Manager and all Directors reporting to the Municipal Manager.

The Municipal Manager's employment contract was extended on 03 October 2016 and renewed for another five years from August 2017 to August 2022. A new Chief Financial Officer was appointed by Council on 28 February 2017 with the commencement date of employment 01 April 2017. The position of Director Community Services was filled with effect from 1 September 2017.

TABLE 156: SENIOR MANAGEMENT TEAM

| POSITIONS | FILLED AS AT 30 JUNE 2017 | EMPLOYMENT CONTRACTS IN PLACE AS AT 01 JULY 2017 | PERFORMANCE AGREEMENTS IN PLACE AS AT 30 JULY 2017 | | |
|--------------------------------|------------------------------|--|--|--|--|
| Municipal Manager | YES | YES | YES | | |
| Chief Financial Officer | YES | YES | YES | | |
| Director Community Services | No | YES (from 1 Sep 2017) | Yes (from 1 Sep 2017) | | |
| Director Corporate Services | YES | YES | YES | | |
| Director Technical Services | YES | YES | YES | | |

4.1.1.2 WORKFORCE, VACANCIES AND TURNOVER

The municipality employed 378 employees at the end of the previous financial year and the total vacancy rate as on 30 June 2017, inclusive of funded positions, was 12.22 %. The vacancy rate for funded posts for the 2017/18 financial year is 13.70 %, which is higher than the 12.22 % during the previous financial year. The vacancy rate is carefully managed and strategically done as a saving mechanism and to fund temporary positions needed for operational requirements. The number of approved positions and the vacancy rate in the Municipality are reflected below.

| DESCRIP- TION | 11, TN | AUG '17 | SEPT '17 | OCT '17 | <i>1</i> 1, NON | DEC '17 | JAN '18 | FEB '18 | MAR '18 | APR '18 | MAY '18 | 10N '18 |
|--|------------|------------|------------|------------|-----------------|------------|------------|------------|------------|------------|------------|------------|
| Total no. of approved permanent positions (Funded) | 438 | 438 | 438 | 438 | 438 | 438 | 438 | 438 | 438 | 438 | 438 | 438 |
| No. of permanent positions filled | 389 | 385 | 389 | 390 | 388 | 390 | 388 | 378 | 378 | 382 | 378 | 378 |
| No. of permanent positions funded | 49 | 53 | 49 | 48 | 50 | 48 | 50 | 60 | 60 | 56 | 60 | 60 |
| Vacancy rate | 11,19 % | 12,10 % | 11,19 % | 10,96 % | 11,42 % | 10,96 % | 11,42 % | 13,70 % | 13,70 % | 12,79 % | 13,70 % | 13,70 % |

TABLE 157: MONTHLY WORKFORCE AND VACANCY RATE

4.1.1.3 TURNOVER RATE

TABLE 158: TURNOVER RATE

| FINANCIAL YEAR | TOTAL APPOINTMENTS AS AT 30 JUNE | TERMINATIONS DURING THE FINANCIAL YEAR | TURNOVER RATE | | |
|----------------|-------------------------------------|---|---------------|--|--|
| 2015/2016 | 375 | 14 | 3.73 % | | |
| 2016/2017 | 388 | 15 | 3.86 % | | |
| 2017/2018 | 378 | 29 | 7.56 % | | |

The total staff turnover rate for the financial year 2017/2018 is 7.56 %, compared to the turnover rate of the financial year 2016/2017 of 3.86 %. The staff turnover rate almost doubled from the previous two financial years and should be carefully monitored. Reasons for the increase in turnover must also be investigated. The following table indicates the number of approved (funded) positions, number of employees, number of vacancies and vacancy rate per Directorate and function:

TABLE 159: STAFF COMPLEMENT

| DEPARTMENT | APPROVED POSTS (FUNDED) JUNE 2017 | EMPLOYEES JUNE 2017 | VACANCIES (FUNDED) JUNE 2017 | % VACANCIES JUNE 2017 | | APPROVED POSTS (FUNDED) JUNE 2018 | EMPLOYEES JUNE 2018 | VACANCIES (FUNDED) JUNE 2018 | % VACANCIES JUNE 2018 |
|------------------------------------|--|------------------------|------------------------------------|-----------------------------|------------------------------------|--|------------------------|------------------------------------|--------------------------|
| COUNCIL | | | | | COUNCIL | | | | |
| Office of the Municipal Manager | 6 | 6 | 0 | 0.00% | Office of the Municipal Manager | 7 | 7 | 0 | 0.00% |
| Strategic Services | 16 | 14 | 2 | 12.50% | Strategic Services | 4 | 4 | 0 | 0.00% |
| FINANCIAL SERVICES | | | | | FINANCIAL SERVICES | | | | |
| Finance | 52 | 45 | 7 | 13.46% | Finance | 51 | 48 | 3 | 5.88% |
| CORPORATE SERVICES | | | | | CORPORATE SERVICES | | | | |
| Planning and Development | 3 | 3 | 0 | 0.00% | Planning and Development | 5 | 4 | 1 | 20.00% |
| Human Resources | 6 | 5 | 1 | 16.67% | Human Resources | 5 | 3 | 2 | 40.00% |
| Administration & IT Services | 13 | 13 | 0 | 0.00% | Administration & IT Services | 24 | 22 | 2 | 8.33% |
| | | | | | COMMUNITY SERVICES | | | | |
| Libraries | 31 | 30 | 1 | 3.23% | Libraries | 33 | 27 | 6 | 18.18% |
| Traffic and Law Enforcement | 24 | 22 | 2 | 8.33% | Traffic and Law Enforcement | 21 | 20 | 1 | 4.76% |
| Recreation Resorts | 16 | 16 | 0 | 0.00% | Recreation Resorts | 14 | 14 | 0 | 0.00% |
| Community Services | 1 | 1 | 0 | 0.00% | Community Services | 7 | 2 | 5 | 71.43% |

| | | D | RAFT ANNUAL | REPORT 2017 | 7/18 | | | | |
|---|-----|-----|-------------|-------------|---|-----|-----|----|--------|
| Motor Licences and Testing | 5 | 2 | 3 | 60.00% | Motor Licences and Testing | 6 | 4 | 2 | 33.33% |
| TECHNICAL SERVICES | | | | | | | | | |
| Parks and Open Spaces | 31 | 29 | 2 | 6.45% | Parks and Open Spaces | 31 | 29 | 2 | 6.45% |
| Cemeteries | 31 | 29 | 2 | 6.45% | Cemeteries | 4 | 3 | 1 | 25.00% |
| Cemeteries | 3 | 3 | 0 | 0.00% | Cemeteries (previously Technical Services) | 0 | 0 | 0 | 0.00% |
| Sport Grounds & Swimming Pools | 10 | 9 | 1 | 10.00% | Sport Grounds & Swimming Pools | 10 | 10 | 0 | 0.00% |
| Housing | 10 | 9 | 1 | 10.00% | Housing | 3 | 1 | 2 | 66.67% |
| | | | | | TECHNICAL SERVICES | | | | |
| Building Control | 3 | 3 | 0 | 0.00% | Building Control | 4 | 3 | 1 | 25.00% |
| Municipal Buildings | 18 | 16 | 2 | 11.11% | Municipal Buildings | 19 | 14 | 5 | 26.32% |
| Waste Management | 51 | 42 | 9 | 17.65% | Waste Management | 44 | 37 | 7 | 15.91% |
| Sanitation | 14 | 14 | 0 | 0.00% | Sanitation | 16 | 14 | 2 | 12.50% |
| Storm Water Management | 4 | 4 | 0 | 0.00% | Storm Water Management | 85 | 67 | 18 | 21.18% |
| Water | 24 | 22 | 2 | 8.33% | Water | 23 | 23 | 0 | 0.00% |
| Roads (info integrated with storm water | 87 | 66 | 21 | 24.14% | Roads (info integrated with storm water | 0 | 0 | 0 | 0.00% |
| Electricity | 21 | 21 | 0 | 0.00% | Electricity | 22 | 22 | 0 | 0.00% |
| TOTAL | 480 | 424 | 56 | 11.67% | | 438 | 378 | 60 | 13.70% |
4.1.2 EMPLOYMENT EQUITY

In terms of the Employment Equity Act, 1998 (Act 55 of 1998), Bergrivier Municipality is required to prepare and submit an annual review of the Employment Equity Plan. The Municipality approved a new Employment Equity Plan in March 2013 which is subject to annual reporting during October each year. The Employment Equity Plan is based on the demographics of the Western Cape.

The development of an Employment Equity Plan is a legislative obligation under the Employment Equity Act. The Plan provides a framework for the achievement of equity across the Municipality; it guides the inclusion of equity and access strategies as integral components of strategic planning.

The Municipality is strongly committed to the achievement of employment equity and equal opportunities for all employees. The Municipality is actively working towards creating and maintaining a fair and equitable working environment, free from all forms of discrimination and harassment. The Municipality is also proud of its diverse population of employees, and a major priority is to promote a workplace culture of inclusivity, where cultural diversity is respected and valued.

With the drafting of the employment equity plan in 2013, one of the challenges identified was the ability of the employer to attract suitably qualified black (African) candidates and people with disabilities for the remuneration offered by the employer, as well as the ability to transform the gender representation of the workforce, especially in the Technical Department where physically demanding work is required of incumbents.

The table below sets out the demographics of the Western Cape compared to the National demographics and is based on information of the "economically active population" (Refers to people between the ages of 15 and 65) as provided by Statistics South Africa.

| | SOUTH AFRICA | WESTERN CAPE | BERGRIVIER MUNICIPALITY |
|----------|--------------|--------------|-------------------------|
| AFRICAN | 78.0% | 36.0% | 4.1% |
| COLOURED | 9.8% | 48.7% | 76.45% |
| INDIAN | 2.8% | 0.5% | 0.00% |
| WHITE | 9.5% | 14.9% | 19.3% |

TABLE 160: DEMOGRAPHIC PROFILE FOR PURPOSES OF EMPLOYMENT EQUITY

Community Survey Statistics South Africa 2016

4.2 MANAGING THE MUNICIPAL WORKFORCE

4.2.1 HUMAN RESOURCE POLICIES AND PLANS

The Human Resource Department has a number of policies and plans in place that are regulated by South African Bargaining Council Collective Agreements and South African Legislation.

Policies are not static documents and therefore have to be revised regularly. During the 2017/2018 period a process involving all stakeholders, namely employees, councillors and unions, was followed where the policies were reviewed and draft policies presented to Council. During the financial year 2017/2018, Council adopted the Recruitment and Selection Policy.

TABLE 161: APPROVED AND DRAFT HUMAN RESOURCE POLICIES

| APPROVED POLICIES 2017/2018 | DRAFT POLICIES 2017/2018 |
|-----------------------------|--|
| Leave Management Policy | Payroll Management and Administration Policy |
| Subsistence & Travel Policy | Labour Relations Policy |
| External Bursary Policy | Remuneration and Allowance Policy |
| Placement Policy | Smoking in the Workplace Policy |
| | Training and Development and Student Assistance Policy |
| | Vehicle and Equipment Policy |
| | Working Hours and Attendance Policy |
| | Private Work Policy |

4.2.2 TERMINATIONS AND OCCUPATIONAL HEALTH AND SAFETY 4.2.2.1 TERMINATIONS

There were 29 terminations during the financial year and consisted of the following: Eleven resignations, eight retirements, one ill health/incapacity, five deceased and four absenteeisms that resulted in dissmissals. The table below depicts the terminations as recorded:

| REASON | ۲۲, Aint | 71' guA | Sept '17 | Oct '17 | 71' VON | Dec '17 | Jan '18 | Feb '18 | Mar '18 | Apr '18 | May '18 | 18 Jun 18 | ΤΟΤΑΙ |
|---------------------------|----------|---------|----------|---------|----------------|---------|---------|---------|---------|---------|---------|-----------|-------|
| Resignations | - | 1 | - | 1 | - | - | - | 1 | 1 | 2 | 2 | 3 | 11 |
| Retirement | - | - | - | - | 1 | 2 | 2 | - | - | - | 1 | 2 | 8 |
| III Health/ Incapacity | 1 | - | - | - | - | - | - | - | - | - | - | - | 1 |
| Deceased | - | - | - | - | 2 | 1 | - | - | - | - | | 2 | 5 |
| Absenteeism | - | - | 1 | - | 1 | - | 1 | - | - | 1 | - | - | 4 |
| Total | 1 | 1 | 1 | 1 | 4 | 3 | 3 | 1 | 1 | 3 | 3 | 7 | 29 |

TABLE 162: TERMINATIONS OF PERMANENT EMPLOYEES

4.2.2.2 OCCUPATIONAL HEALTH AND SAFETY

4.2.2.2.1 THE FUNCTIONING OF THE HEALTH AND SAFETY COMMITTEE

As at 30 June 2018 98 % of Health and Safety positions and Representatives were appointed for each workplace. The attendance of the Health and Safety Committee meetings exceeded 95 % during the financial year.



The Health and Safety of municipal staff is of paramount importance

4.2.2.2.2 REPORTABLE INCIDENTS

Fifteen (15) incidents occurred, this is an increase from the number of incidents (13) of the previous financial year. As indicated in the graph below, the Municipality was able to achieve the target and reduce the number of reportable incidents of 28 for the financial year 2013/14 to 15 reportable incidents for the financial year 2017/18.



FIGURE 23: INJURIES ON DUTY

4.2.2.2.3 REPORTABLE INJURIES PER TOWN

Of the fifteen (15) injuries reported eight (8) occurred in Piketberg, four (4) in Velddrif and three (3) in Porterville.

4.2.2.2.4 TYPES OF REPORTABLE INJURIES

The type of injuries that occurred are shown in the graph below. Most of the injuries were foot, back and

shoulder injuries.

FIGURE 24: TYPE OF INJURIES



4.2.3 ABSENTEEISM

The combined absenteeism rate for sick leave for the Municipal Workforce for the financial year 2017/2018 is shown in the table below:

TABLE 163: ABSENTEEISM

| MONTH | No. of lost workdays due to sick leave | Average No. of employees | Average no. of workdays | Average No. of employees X average No of workdays | Absenteeism rate |
|-----------|--|-----------------------------|----------------------------|--|------------------|
| July | 280 | 389 | 20.75 | 8 071.75 | 3.47 % |
| August | 297 | 385 | 20.75 | 7 988.75 | 3.72 % |
| September | 275 | 389 | 20.75 | 8 071.75 | 3.41 % |
| October | 215 | 390 | 20.75 | 8 092.5 | 2.66 % |
| November | 302 | 388 | 20.75 | 8 051 | 3.75 % |
| December | 180 | 390 | 20.75 | 8092.5 | 2.22 % |
| January | 206 | 388 | 20.75 | 8 051 | 2.56 % |
| February | 224 | 378 | 20.75 | 7 843.25 | 2.86 % |
| March | 237 | 378 | 20.75 | 7 843.25 | 3.02 % |
| April | 159 | 382 | 20.75 | 7 926.5 | 2.01 % |
| Мау | 195 | 378 | 20.75 | 7 843.25 | 2.49 % |
| June | 164 | 378 | 20.75 | 7 843.25 | 2.09 % |
| TOTALS | 2 734 | 384 | 249 | 9 5719.75 | 2,86 % |

The absenteeism rate increased from 2.51 % in the previous financial to 2,86 % for the period under review. The municipality needs to monitor the absenteeism of employees to ensure that it does not increase.

4.2.4 PERFORMANCE MANAGEMENT

Performance is evaluated in terms of relevant legislation and Bergrivier Municipality Performance Management Policy.

4.2.5 DISCLOSURE OF FINANCIAL INTERESTS

The Performance Management Regulations (Regulation 805 of 2006) require that Municipal officials and Councillors disclose their financial interests. The interests of Councillors, the Municipal Manager and Directors are set out in **APPENDIX 9**.

4.3 CAPACITATING THE MUNICIPAL WORKFORCE

4.3.1 SKILLS DEVELOPMENT AND TRAINING

Section 68(1) of the Municipal Systems Act, 2000 (Act 32 of 2000) requires municipalities to develop their human resource capacity to a level that enables them to perform their functions and exercise their powers in an economical, effective, efficient and accountable way. The Municipality has a Training Committee in place, which deals with matters concerning the training of Municipal Staff.

In order to empower its employees and enhance its human capital, the Municipality provides various learning and development opportunities for employees and councillors. The Workplace Skills Plan of the Municipality has been submitted to the Local Government SETA and annual implementation reports are submitted. The spending on training and development is shown in the graph below.



FIGURE 25: SPENDING ON TRAINING BUDGET



Signing of Workskills Development Plan by Employer (represented by Council) and

Employee (represented by Management, HR and trade unions)

During the financial year 2017/2018 R 1 043 549 was spent on training and development of employees. The municipality spent R 313 936 on bursaries for employees and non-employees and R 729 613 on various skills interventions. The following training interventions took place during the financial year 2017/2018:

| TYPE OF LEARNING | NAME OF LEARNING | | NUMBER | TRAINED |
|------------------|---|-----------|--------|---------|
| INTERVENTION | INTERVENTION | NQF LEVEL | FEMALE | MALE |
| Skills Programme | SAMTREC | 5 | 0 | 1 |
| Learnership | IDP Learnership | 4 | 1 | 0 |
| Learnership | Local Government Advance Accounting Certificate | 3 | 3 | 2 |
| Learnership | Local Government Accounting Certificate | 4 | 4 | 1 |
| Apprenticeship | Bricklayer | 6 | 0 | 3 |
| Apprenticeship | Plumbing | 6 | 0 | 4 |
| Skills Programme | Incident Investigation (Health and Safety) | 2 | 7 | 36 |
| Skills Programme | Cherry Picker | 4 | 0 | 6 |
| Skills Programme | Digger Loader | 4 | 0 | 10 |
| Short Course | Рау Дау | 4 | 4 | 2 |
| Short Course | RPL Short Course in Administration | 5 | 1 | 0 |

TABLE 164: TRAINING INTERVENTIONS

| TYPE OF LEARNING | NAME OF LEARNING | NQF LEVEL | NUMBER | RTRAINED |
|------------------|---|-----------|--------|----------|
| INTERVENTION | INTERVENTION | FEMAL | | MALE |
| Apprenticeship | Welding Apprenticeship | 6 | 0 | 1 |
| Short Course | Code 10 and 14 Learners and Drivers licences | 4 | 0 | 13 |
| Skills Programme | Client Services | 2 | 12 | 0 |
| Skills Programme | Handy Man | 4 | 0 | 6 |
| Skills Programme | Conflict Management | 2 | 10 | 9 |
| Short Course | Accounting (Grap/Budget) | 5 | 2 | 3 |
| Learnership | Internal Audit Learnership | 6 | 1 | 0 |
| Short Course | Tiling | 4 | 0 | 5 |
| Skills Programme | Microsoft Office: Word/Excel | 4 | 23 | 12 |
| Skills Programme | Occupational Health and Safety Reps | 2 | 5 | 18 |
| Skills Programme | Small Machinery (Brush cutter/Roller etc.) | 4 | 11 | 0 |
| Skills Programme | Minute Taking | 2 | 10 | 0 |
| Skills Programme | Supervisory Skills | 2 | 11 | 1 |
| Short Course | Grade L | 4 | 1 | 0 |
| | | Total | 106 | 133 |

A total of 239 beneficiaries received training during the 2017/18 financial year in comparison to 245 beneficiaries in the previous financial year. The number of female beneficiaries increased from 64 to 106 and the male beneficiaries decreased from 181 to 133. Training in terms of gender is shown in the graph below:



FIGURE 26: BENEFICIARIES OF TRAINING IN TERMS OF GENDER

4.3.2 REPORTING ON AND MONITORING MUNICIPAL MINIMUM COMPETENCY LEVELS

In terms of Section 14 (2) (b) of the Local Government: Municipal Finance Management Act and the Municipal Regulations on Minimum Competency (Nr. 29967), the municipality must record in its Annual Report the information on minimum competencies as at the end of 30 June 2017.

In terms of Section 83 (1) of the Municipal Finance Management Act, the Accounting Officer, Senior Managers, the Chief Financial Officer, Non-Financial Managers and other Financial Officials of a Municipality must meet the prescribed financial management competency levels that are key to the successful implementation of the Municipal Finance Management Act. As prescribed by National Treasury, such financial management competencies were promulgated in Government Notice 493 dated 15 June 2007.

The following is a summary of the officials who are competent as at 30 June 2018 in the minimum competency levels:

| NO | NAME OF EMPLOYEE | OCCUPATION | IDENTITY NUMBER | DATE OF COMPLETION |
|----|--------------------------------------|---|--------------------|-----------------------|
| 1 | Hanlie Linde | Municipal Manager | 700411 0082 083 | October 2012 |
| 2 | Hendrik Kröhn | Director Technical Services | 630903 5054 088 | August 2012 |
| 3 | Gerard Goliath | Director Financial Services | 810819 5150 084 | September 2015 |
| 4 | Johan William Kotzee | Director Corporate Services | 670316 5007 082 | September 2013 |
| 5 | Dean Josephus | Director: Community Services | 690417 5211 082 | November 2016 |
| 6 | Andries Wessel Rheeder | Manager: Administration Services | 720707 5236 087 | October 2013 |
| 7 | Werner Wagener | Manager: Planning & Development | 740923 5005 085 | October 2013 |
| 8 | Martin Crous | Manager: Income | 720730 5228 086 | May 2011 |
| 9 | John-Peter Sass | Manager: Budget & Treasury Office | 691028 5228 080 | August 2012 |
| 10 | Jacob Breunissen | Manager: Civil Services | 621231 5108 089 | October 2013 |
| 11 | Jurene Erasmus | Internal Auditor | 880111 0167 080 | October 2014 |
| 12 | Andre Pereira (Retired 30 June 2017) | Head: Supply Chain and Assets | 570405 5098 083 | August 2012 |
| 13 | Lene Louw | Accountant: Budget and Treasury Office | 870205 0071 086 | August 2012 |
| 14 | Erasmus Bothma | Head: Civil Services (PV) | 670324 5051 084 | December 2015 |
| 15 | Leon Gouws | Head: Civil Services (VD) | 631030 5054 087 | December 2015 |
| 16 | Angelique Louw | Manager: Human Resource Services | 810504 0059 080 | November 2016 |
| 17 | Alletta Van Sittert | Manager: Strategic Services | 601128 0087 082 | November 2016 |
| 18 | Elorese Scholtz | Accountant: Supply Chain Management | 841120 0149 087 | November 2016 |

TABLE 165: MINIMUM COMPETENCY LEVELS

| NO | NAME OF EMPLOYEE | OCCUPATION | IDENTITY NUMBER | DATE OF COMPLETION |
|----|----------------------------|----------------------------------|--------------------|-----------------------|
| 19 | Jackie Strümpher | Head: Civil Services (PB) | 700109 5097 086 | November 2016 |
| 20 | Shane Lesch | Head: IT & Records | 821117 5088 082 | November 2016 |
| 21 | Abelia Lawrence | Head: Housing | 660309 0190 088 | November 2016 |
| 22 | Israel Benno John Saunders | Head: Supply Chain Management | 6808055101083 | 24/2/2014 |
| 23 | Nelmarie Bothma | Manager: Supply Chain Management | 6202170091082 | 20/07/2011 |

4.4 WORKFORCE EXPENDITURE

Section 66 of the Local Government: Municipal Finance Management Act (MFMA) states that the Accounting Officer of a Municipality must, in a format and for periods as may be prescribed, report to Council on all expenditure incurred by the municipality on staff salaries, wages, allowances and benefits, as per type of expenditure.

The Municipality's employee costs for 2017/18 totalled an amount of R 111 580 828.00. This constitutes 38.30 % of the total operational expenditure and is an increase from the previous year's 36.96 %. No appointments are made unless the positions are funded and vacant on the staff establishment. In order to obtain the value for money from workforce expenditure, the mandate for appointment is to appoint the candidate on the minimum notch of the scale, unless motivation exists for appointment on a higher notch.

CHAPTER 5 FINANCIAL PERFORMANCE



Velddrif/Laaiplek: A Beautiful Small Active Harbour

Photographer Unknown: Photo provided

5.1 STATEMENTS OF FINANCIAL PERFORMANCE AND POSITION

5.1.1 STATEMENTS OF FINANCIAL PERFORMANCE

The following table provides a summary of the Municipality's financial performance as at 30 June 2018:

TABLE 166: SUMMARY OF FINANCIAL PERFORMANCE

| | Budget Year 2017/18 | | | | | | |
|--|---------------------|-----------------------|--------------|-------------------|--------------------|--|--|
| Description | Original Budget | Budget Adjustments | Final Budget | Actual Outcome | Budget Variance | | |
| R thousands | | | | | | | |
| Revenue By Source | | | | | | | |
| Property rates | 62 946 | 2 500 | 65 446 | 62 606 | (2 839) | | |
| Service charges - electricity revenue | 108 363 | (4 229) | 104 134 | 94 502 | (9 631) | | |
| Service charges - water revenue | 28 923 | (7 382) | 21 541 | 19 308 | (2 232) | | |
| Service charges - sanitation revenue | 11 497 | 1 100 | 12 597 | 12 070 | (526) | | |
| Service charges - refuse revenue | 19 136 | 1 148 | 20 285 | 19 742 | (543) | | |
| Rental of facilities and equipment | 274 | 718 | 992 | 5 319 | 4 327 | | |
| Interest earned - external investments | 4 973 | (147) | 4 826 | 6 729 | 1 903 | | |
| Interest earned - outstanding debtors | 4 120 | - | 4 120 | 5 275 | 1 155 | | |
| Fines, penalties and forfeits | 10 021 | (1 667) | 8 354 | 7 098 | (1 255) | | |
| Licences and permits | 10 | _ | 10 | | (10) | | |
| Agency services | 3 819 | 152 | 3 972 | 4 016 | 44 | | |
| Transfers and subsidies | 61 021 | (363) | 60 657 | 48 799 | (11 858) | | |
| Other revenue | 6 573 | 664 | 7 237 | 7 850 | 612 | | |
| Gains on disposal of PPE | - | - | - | 566 | 566 | | |
| Total Revenue (excluding capital transfers and contributions) | 321 681 | (7 505) | 314 175 | 293 885 | (20 290) | | |
| Expenditure By Type | | | | | | | |
| Employee related costs | 119 261 | (6 442) | 112 819 | 111 580 | (1 238) | | |
| Remuneration of councillors | 5 670 | 270 | 5 940 | 5 822 | (118) | | |
| Debt impairment | 12 444 | 1 318 | 13 762 | 12 181 | (1 581) | | |
| Depreciation & asset impairment | 19 902 | 946 | 20 848 | 20 635 | (212) | | |
| Finance charges | 12 299 | 856 | 13 155 | 12 834 | (321) | | |
| Bulk purchases | 83 555 | (6 700) | 76 855 | 77 802 | 947 | | |
| Other materials | 11 071 | 240 | 11 311 | | (11 311) | | |
| Contracted services | 29 476 | 552 | 30 028 | | (30 028) | | |
| Transfers and subsidies | 4 398 | | 4 398 | 4 150 | (248) | | |
| Other expenditure | 30 593 | 1 440 | 32 033 | 46 294 | 14 261 | | |
| Total Expenditure | 328 673 | (7 517) | 321 155 | 291 190 | (29 965) | | |
| Surplus/(Deficit) | (6 991) | 11 | (6 979) | 2 695 | 9 674 | | |
| Transfers and subsidies - capital (monetary allocations) (National / Provincial and District) | 14 023 | 985 | 15 008 | 14 950 | (57) | | |
| Transfers and subsidies - capital (in-kind - all) | | 1 893 | 1 893 | 1 893 | | | |
| Surplus/ (Deficit) for the year | 7 031 | 2 890 | 9 922 | 19 539 | 9 617 | | |

Audited Annual Financial Statements 2017/18

TABLE 167: FINANCIAL PERFORMANCE OF OPERATIONAL SERVICE

| Vote Description | Budget Year 2017/18 | | | | | | | |
|---|---------------------|-----------|---------|-----------|----------|----------|--|--|
| R thousand | Original | Adjusted | YearTD | YearTD | YTD | YTD | | |
| | Budget | Budget | actual | budget | variance | variance | | |
| Revenue by Vote | | | | | | | | |
| Vote 1 - Municipal Manager | 26 917 | 26 880 | 26 781 | 26 880 | (99) | 0% | | |
| 1.1 - Mayor and Council | - | - | - | - | _ | | | |
| 1.2 - Municipal Manager | 26 298 | 26 298 | 26 361 | 26 298 | 62 | 0% | | |
| 1.3 - Economic Development/Planning | 619 | 582 | 420 | 582 | (162) | -28% | | |
| 1.4 - Internal Audit | - | _ | _ | - | - | | | |
| Vote 2 - Finance | 73 460 | 76 790 | 77 944 | 76 790 | 1 155 | 2% | | |
| 2.1 - Finance | 73 460 | 76 790 | 77 944 | 76 790 | 1 155 | 2% | | |
| 2.2 - Budget and Treasury Office | - | - | - | - | - | | | |
| 2.3 - Supply Chain Management | - | - | - | - | - | | | |
| 2.4 - Director: Finance Services | - | - | - | - | - | | | |
| Vote 3 - Corporate Services | 2 558 | 1 855 | 1 330 | 1 855 | (525) | -28% | | |
| 3.1 - Planning and Development | 2 066 | 1 364 | 1 271 | 1 364 | (92) | -7% | | |
| 3.2 - Human Resources | 482 | 482 | 55 | 482 | (428) | -89% | | |
| 3.3 - Information Technology | - | - | - | - | - | | | |
| 3.4 - Administrative and Corporate Support | 9 | 9 | 4 | 9 | (5) | -51% | | |
| 3.5 - Director: Corporate Services | _ | _ | _ | _ | - | | | |
| Vote 4 - Technical Services | 195 948 | 188 294 | 175 774 | 188 294 | (12 520) | -7% | | |
| 4.1 - Building Control | | 802 | 1 193 | 802 | 390 | 49% | | |
| 4.2 - Project Management Unit | 936 | 936 | 714 | 936 | (222) | -24% | | |
| 4.3 - Property Services | 692 | 762 | 872 | 762 | 111 | 15% | | |
| 4.4 - Director: Technical Services | _ | - | - | - | | 207 | | |
| 4.5 - Solid Waste Removal | 23 539 | 25 152 | 24 518 | 25 152 | (634) | -3% | | |
| 4.6 - Street Cleaning | | | | | (034) | 57 | | |
| 4.7 - Sewerage | 28 165 | 29 265 | 28 959 | 29 265 | (306) | -1% | | |
| 4.8 - Waste Water Treatment | | | | | (300) | 1/ | | |
| 4.9 - Storm Water Management | _ | _ | _ | _ | _ | | | |
| 4.10 - Water Distribution | 30 871 | 23 489 | 21 256 | 23 489 | | | | |
| 4.11 - Water Treatment | | 23 405 | | 23 405 | | | | |
| 4.12 - Roads | 1 836 | 1 836 | 1 786 | 1 836 | | | | |
| 4.13 - Electricity | 109 911 | 106 053 | 96 476 | 106 053 | | | | |
| 4.14 - Street Lighting | - | - 100 055 | | - 100 055 | _ | | | |
| Vote 5 - Community Services | 36 822 | 37 258 | 23 639 | 37 258 | (13 620) | -37% | | |
| 5.1 - Director: Community Services | | | | | (13 020) | 5770 | | |
| 5.2 - Libraries and Archives | 6 487 | 6 628 | 6 597 | 6 628 | (32) | 0% | | |
| 5.3 - Community Halls and Facilities | 73 | 144 | 192 | 144 | 47 | 33% | | |
| 5.4 - Cemetaries | 326 | 326 | 350 | 326 | 24 | 7% | | |
| 5.5 - Housing (Core) | 11 860 | 40 | | 40 | (40) | -100% | | |
| 5.6 - Housing (Non-Core) | 11 000 | 11 820 | | 11 820 | (11 820) | -100% | | |
| 5.7 - Traffic Control | 9 828 | | 6 475 | | | | | |
| | 9 828 | 8 158 | | 8 158 | (1 683) | -21% | | |
| 5.8 - Fire Fighting and Protection 5.9 - Community Parks | 5 | 1 760 | 1 755 | 1 760 | (5) | 0% | | |

| Vote Description | Budget Year 2017/18 | | | | | | | |
|--------------------------------------|---------------------|--------------------|------------------|------------------|-----------------|-----------------|--|--|
| R thousand | Original Budget | Adjusted Budget | YearTD actual | YearTD budget | YTD variance | YTD variance | | |
| 5.10 - Sports Grounds and Stadiums | - | - | _ | | | | | |
| 5.11 - Swimming Pools | 4 423 | 14 | 4 | 14 | | | | |
| 5.12 - Holiday Resorts | - | 4 383 | 4 225 | 4 383 | | | | |
| 5.13 - Holiday Resorts (old) | - | - | - | - | | | | |
| 5.14 - Holiday Resorts (PW Koorts) | - | 13 | 15 | 13 | | | | |
| 5.15 - Road and Traffic Regulation | 3 820 | 3 972 | 4 016 | 3 972 | 44 | 1% | | |
| Total Revenue by Vote | 335 705 | 331 077 | 305 469 | 331 077 | (25 609) | -8% | | |
| Expenditure by Vote | | | | | _ | | | |
| Vote 1 - Municipal Manager | 23 474 | 23 014 | 20 832 | 23 014 | (2 181) | -9% | | |
| 1.1 - Mayor and Council | 5 457 | 7 037 | 6 882 | 7 037 | (156) | -2% | | |
| 1.2 - Municipal Manager | 9 116 | 9 324 | 9 113 | 9 324 | (211) | -2% | | |
| 1.3 - Economic Development/Planning | 5 508 | 5 244 | 3 410 | 5 244 | (1 834) | -35% | | |
| 1.4 - Internal Audit | 3 393 | 1 408 | 1 428 | 1 408 | 20 | 1% | | |
| Vote 2 - Finance | 15 685 | 27 621 | 27 247 | 27 621 | (374) | -1% | | |
| 2.1 - Finance | 16 316 | 22 607 | 22 228 | 22 607 | (379) | -2% | | |
| 2.2 - Budget and Treasury Office | (424) | 1 799 | 1 695 | 1 799 | (103) | -6% | | |
| 2.3 - Supply Chain Management | (207) | 1 590 | 1 781 | 1 590 | 191 | 12% | | |
| 2.4 - Director: Finance Services | | 1 626 | 1 543 | 1 626 | (83) | -5% | | |
| Vote 3 - Corporate Services | 30 139 | 28 162 | 21 423 | 28 162 | (6 738) | -24% | | |
| 3.1 - Planning and Development | 6 571 | 3 949 | 3 771 | 3 949 | (178) | -5% | | |
| 3.2 - Human Resources | 12 069 | 12 083 | 6 104 | 12 083 | (5 978) | -49% | | |
| 3.3 - Information Technology | 1 315 | 2 956 | 2 802 | 2 956 | (154) | -5% | | |
| 3.4 - Administrative and Corporate | 1010 | 2000 | 2 002 | 2000 | (201) | 0,0 | | |
| Support | 10 184 | 7 550 | 7 102 | 7 550 | (448) | -6% | | |
| 3.5 - Director: Corporate Services | _ | 1 624 | 1 644 | 1 624 | 20 | 1% | | |
| Vote 4 - Technical Services | 200 708 | 184 439 | 176 473 | 184 439 | (7 966) | -4% | | |
| 4.1 - Building Control | - | 1 853 | 1 675 | 1 853 | (178) | -10% | | |
| 4.2 - Project Management Unit | 1 748 | 1 710 | 1 662 | 1 710 | (48) | -3% | | |
| 4.3 - Property Services | 7 868 | 7 334 | 6 199 | 7 334 | (1 136) | -15% | | |
| 4.4 - Director: Technical Services | - | 1 568 | 1 521 | 1 568 | (47) | -3% | | |
| 4.5 - Solid Waste Removal | 20 857 | 20 454 | 20 186 | 20 454 | (268) | -1% | | |
| 4.6 - Street Cleaning | 2 492 | 2 467 | 2 978 | 2 467 | 510 | 21% | | |
| 4.7 - Sewerage | 10 547 | 8 182 | 4 699 | 8 182 | (3 483) | -43% | | |
| 4.8 - Waste Water Treatment | 766 | 3 157 | 3 092 | 3 157 | (66) | -2% | | |
| 4.9 - Storm Water Management | 797 | 1 134 | 925 | 1 134 | (209) | -18% | | |
| 4.10 - Water Distribution | 19 972 | 16 361 | 15 764 | 16 361 | | | | |
| 4.11 - Water Treatment | 1 757 | 2 529 | 2 479 | 2 529 | | | | |
| 4.12 - Roads | 23 804 | 25 157 | 23 799 | 25 157 | | | | |
| 4.13 - Electricity | 108 905 | 91 582 | 90 504 | 91 582 | | | | |
| 4.14 - Street Lighting | 1 198 | 949 | 992 | 949 | 43 | 5% | | |
| Vote 5 - Community Services | 58 667 | 57 920 | 40 067 | 57 920 | (17 853) | -31% | | |
| 5.1 - Director: Community Services | - | 1 136 | 1 072 | 1 136 | (64) | -6% | | |
| 5.2 - Libraries and Archives | 6 900 | 6 621 | 6 157 | 6 621 | (464) | -7% | | |
| 5.3 - Community Halls and Facilities | 1 615 | 1 010 | 754 | 1 010 | (256) | -25% | | |

| Vote Description | | | Budget Yea | ar 2017/18 | | |
|------------------------------------|--------------------|--------------------|------------------|------------------|-----------------|-----------------|
| R thousand | Original Budget | Adjusted Budget | YearTD actual | YearTD budget | YTD variance | YTD variance |
| 5.4 - Cemetaries | 605 | 670 | 629 | 670 | (41) | -6% |
| 5.5 - Housing (Core) | 14 480 | 1 332 | 1 016 | 1 332 | (316) | -24% |
| 5.6 - Housing (Non-Core) | _ | 11 859 | 18 | 11 859 | (11 841) | -100% |
| 5.7 - Traffic Control | 19 449 | 17 502 | 14 082 | 17 502 | (3 420) | -20% |
| 5.8 - Fire Fighting and Protection | 1 283 | 1 486 | 1 343 | 1 486 | (143) | -10% |
| 5.9 - Community Parks | 6 244 | 6 226 | 6 757 | 6 226 | 530 | 9% |
| 5.10 - Sports Grounds and Stadiums | _ | 2 547 | 1 774 | 2 547 | | |
| 5.11 - Swimming Pools | 6 632 | 719 | 511 | 719 | | |
| 5.12 - Holiday Resorts | _ | 5 274 | 4 714 | 5 274 | | |
| 5.13 - Holiday Resorts (old) | _ | - | - | _ | | |
| 5.14 - Holiday Resorts (PW Koorts) | _ | 33 | 3 | 33 | | |
| 5.15 - Road and Traffic Regulation | 1 459 | 1 503 | 1 236 | 1 503 | (267) | -18% |
| Total Expenditure by Vote | 328 673 | 321 155 | 286 043 | 321 155 | (35 113) | (0) |
| Surplus/ (Deficit) for the year | 7 032 | 9 922 | 19 426 | 9 922 | 9 504 | 0 |

5.1.2 FINANCIAL GRANTS

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The Municipality received the following operating transfers and grants during the 2017/18 financial year:

TABLE 168: OPERATING GRANTS AND TRANSFERS

| | Budget Year | 2017/18 | | |
|---|-----------------|--------------------|---------------|--|
| Description | Original Budget | Adjusted Budget | YearTD actual | |
| R thousands | | | | |
| RECEIPTS: | | | | |
| Operating Transfers and Grants | | | | |
| National Government: | 41 999 | 41 964 | 42 023 | |
| Local Government Equitable Share | 37 144 | 37 144 | 37 144 | |
| Finance Management | 800 | 800 | 800 | |
| Integrated National Electrification Programme (Municipal) Grant | - | 46 | 46 | |
| EPWP Incentive | 1 601 | 1 601 | 1 601 | |
| Municipal Infrastructure (MIG) | 2 454 | 2 374 | 2 431 | |
| Provincial Government: | 18 540 | 18 254 | 6 389 | |
| CDW - Operational Support Grant | 37 | - | - | |
| Library Services | 2 500 | 2 500 | 2 500 | |
| Maintenance of Proclaimed Roads | 100 | 100 | 76 | |
| Library Service: Replacement Funding For Most Vulnerable B3 Municipalities | 3 843 | 3 553 | 3 553 | |
| Finance Management | 240 | 240 | 220 | |
| Housing | 11 820 | 11 820 | - | |
| Western Cape Financial Management Support Grant | | 41 | 41 | |
| Other grant providers: | 482 | 440 | 388 | |
| SETA | 482 | - | 55 | |
| Heist op den Berg | | 440 | 333 | |

| Budget Yea | Budget Year 2017/18 | |
|-----------------|--|---|
| Original Budget | Adjusted Budget | YearTD actual |
| 61 021 | 60 658 | 48 799 |
| | | |
| 13 023 | 13 429 | 13 371 |
| 12 273 | 12 353 | 12 296 |
| - | 325 | 325 |
| 750 | 750 | 750 |
| 1 000 | 1 579 | 1 579 |
| | 290 | 290 |
| | 289 | 289 |
| 1 000 | 1 000 | 1 000 |
| 14 023 | 15 008 | 14 950 |
| 75 044 | 75 666 | 63 750 |
| | Original Budget 61 021 13 023 12 273 750 1 000 1 000 14 023 | Original Budget Adjusted Budget 61 021 60 658 13 023 13 429 12 273 12 353 - 325 750 750 1000 1579 289 1000 1000 1000 14 023 15 008 |

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The following transfers and grants that the Municipality received during the 2017/18 financial year were utilized as follows:

▲ Finance Management Grant (National Government)

R 1 550 000 was received for the 2017/18 financial year. R 800 000 was spent on operational expenses and R 750 000 was spent on capital expenses. The operational expenses included intern salaries, assistance with the compilation and review of the financial statements, addressing audit queries and training for staff of the Finance Department. The capital expenses were earmarked for the upgrading of the financial system to implement a mSCOA compliant financial system by 1 July 2017 and the continued development of the system to ensure full compliance.

Municipal Infrastructure Grant (MIG)

The original grant for 2017/18 was R 14 727 000 and no re-allocations took place during the financial year as it relates to Bergrivier municipality. During the year the full allocation amount of R 14 727 000 was spent with the majority of the capital expenditure relating to the Upgrade of the Porterville Wastewater Treatments Works in the amount of R14 040 817.00. A further capital expenditure amount of R 24 239 (VAT incl) was spent on Equipment for the Project Management Unit (PMU); and lastly an amount of R 661 944 for the operational expenditure of the PMU office.

Western Cape Finance Management Support Grant (Provincial Government)

An allocation of R 330 000 for the 2017/18 financial year was received and spent for the further implementation of the mSCOA financial system specifically relating to Software Licensing and third party integration.

★ EXTENDED PUBLIC WORKS PROGRAMME EPWP)

R 1 601 000 was received and the funds were utilised to create temporary job opportunities for unemployed persons.

▲ COMMUNITY DEVELOPMENT WORKER (CDW)

The unspent balance of R 13 947 as at 30 June 2017 has not been spent nor returned to Provincial Government. The Community Development Worker is no longer employed by the municipality.

▲ Library Services Grant

R 6 343 000 was received from Provincial Government and the funds were used to deliver library services for 14 libraries in our area and included the salaries of temporary workers. R 290 000 of this grant was used for capital projects which included a book detector system, shelves and the upgrading of the Porterville & Bettie Julius Libraries.

▲ Integrated National Electrification

The unspent grant of 2016/2017 amounted to R 371 484 and was approved to be rolled-over to 2017/18. These funds were utilised for Bulk Service upgrade to the Laaiplek Sandlelie 137 serviced sites project in Velddrif.

▲ Regional Socio-Economic Project / Violence Prevention through Urban Upgrading

An allocation of R 1 000 000 was received in the 2017/18 financial year and was used to extend Calendula Street with the intention of uniting the communities of Piketberg with easier access to the Central Business District.

5.1.3 ASSET MANAGEMENT

The asset base of the Municipality is integral to the municipality's ability to provide services to the community in terms of its constitutional mandate such as provision of water, electricity, sanitation and maintenance of roads. It is the duty of the municipality in terms of its asset management policy to ensure that assets are safeguarded and maintained so that they are operating in the manner intended for its use, and are not unproductive or idle.

Assets that are unproductive, idle or not operating in the manner intended or to sufficient capacity are assessed on an ongoing basis for impairment, and written off and replaced where applicable. Assets are managed and maintained by the Directorate under which they resort and provision is made under their respective operational budgets for maintenance over the life cycle of the asset. The Asset Unit within Financial Services is responsible for maintaining the asset register, annual asset counts, capturing of newly acquired assets on the asset register and the removal of obsolete or written off assets from the asset register. During the 2017/18 financial year an auction of redundant and obsolete assets was held and yielded proceeds in the amount of R 783 600.00.

The following table indicates the three largest assets acquired during 2017/18.

| PROJECT DESCRIPTION | 2017/18 ADJUSTMENT BUDGET | 2017/18 ACTUAL | % SPENT |
|-----------------------------------|------------------------------|----------------|---------|
| PV WWTW Refurbishment and Upgrade | 12 316 728 | 12 316 726 | 100.00% |
| Reseal/Construction of streets | 1 650 000 | 1 628 594 | 98.70% |
| Upgrade water infrastructure | 1 750 000 | 1 254 317 | 71.67% |
| | 15 716 728 | 15 199 637 | 96.71% |

TABLE 169: TREATMENT OF THE THREE LARGEST ASSETS ACQUIRED DURING THE FINANCIAL YEAR

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5.2 FINANCIAL RATIOS AND INDICATORS

Municipalities make use of a number of operating ratios and indicators to enable them to benchmark their financial performance. The following are of particular importance:

5.2.1 CURRENT RATIO

The current ratio is calculated on the basis of current assets divided by current liabilities. The current ratio is a measure of the ability of the Municipality to utilize cash and cash equivalents to extinguish or retire its current liabilities immediately. Ideally the Municipality should have the equivalent cash and cash equivalents on hand to meet at least the current liabilities, which should translate into a current ratio of 1. Anything below 1 indicates a shortage in cash to meet creditor obligations. The Municipality's liquidity ratio showed a vast improvement from the previous financial years and can be attributed to the increase in cash and investments. During 2015/16, Bergrivier Municipality had the third best current ratio in the Western Cape at 3.12:1. This ratio further increased to 3.20:1 at the end of 2016/17 and 3.78:1 at the end of the 2017/18 financial years.

TABLE 170: CURRENT RATIO

| YEAR | CURRENT ASSETS | CURRENT LIABILITIES | RATIO |
|-----------|----------------|---------------------|----------|
| 2015/2016 | 138 939 791 | 44 547 747 | 311.89% |
| 2016/2017 | 163 237 217 | 50 751 285 | 321.64 % |
| 2017/2018 | 169 480 905 | 44 793 286 | 378.36% |

5.2.2 COST COVERAGE

The cost coverage ratio is the ratio of the available cash plus investments divided by monthly fixed operational expenditure. The ratio indicates the municipality's ability to meet at least its monthly fixed operational commitments from cash and short term investments without collecting any additional revenue during that month. The norm ranges between 1 to 3 months. It implies that the more cash reserves the municipality has available, the lower the risk of it being unable to fund monthly fixed operational expenditure and to continue rendering services. The Municipality's cost coverage ratio showed an improvement from the previous financial years from 3.1 in 2015/16 to 3.22 months in the 2016/17 and eventually to 3.61 months in the 2017/18 financial year.

TABLE 171: COST COVERAGE RATIO

| YEAR | AVAILABLE CASH + INVESTMENTS | MONTHLY FIXED OPERATIONAL EXPENDITURE | RATIO |
|-----------|---------------------------------|--|------------|
| 2015/2016 | 64 535 368 | 23 315 878 | 2.77 times |
| 2016/2017 | 81 635 059 | 20 386 869 | 4 times |
| 2017/2018 | 77 736 494 | 21 540 469 | 3.61 times |

5.2.3 SERVICE DEBTORS TO REVENUE

The service debtor to revenue ratio is the percentage outstanding debtors to annual revenue. The Municipality's outstanding service debtors to revenue showed an increase from the previous year.

| YEAR | TOTAL OUTSTANDING SERVICE DEBTORS | ANNUAL REVENUE RECEIVED FOR SERVICES | RATIO |
|-----------|--------------------------------------|---|---------|
| 2015/2016 | 45 013 619 | 140 151 881 | 32.12% |
| 2016/2017 | 53 361 832 | 149 250 118 | 35.75 % |
| 2017/2018 | 62 892 937 | 145 624 075 | 43.19 % |

TABLE 172: OUTSTANDING SERVICE DEBTORS TO REVENUE RATIO

5.2.4 DEBT COVERAGE

TABLE 173: DEBT COVERAGE RATIO

| YEAR | TOTAL OPERATING REVENUE- OPERATING GRANTS | DEBT SERVICE PAYMENTS DUE WITHIN FINANCIAL YEAR | RATIO |
|-----------|--|--|-------------|
| 2015/2016 | 249 200 253 | 9 056 662 | 27.53 times |
| 2016/2017 | 277 035 144 | 10 822 191 | 25.60 times |
| 2017/2018 | 284 123 540 | 11 514 728 | 24.67 times |

5.2.5 CREDITOR SYSTEM EFFICIENCY

Creditor's systems efficiency is based on the % of creditors paid within 30 days as required by Section 65 (e) of the Municipal Finance Management Act,2003 (Act 56 of 2003). The Municipality's creditor efficiency rate is 95 %, and has remained constant over the last 3 years.

5.2.6 CAPITAL CHARGES TO OPERATING EXPENDITURE

The Capital Charges to Operating Expenditure ratio is a percentage of interest and principal debt paid divided by operating expenditure. The Municipality's capital charges to expenditure have shown a continued decrease from the previous year.

| YEAR | INTEREST + PRINCIPLE PAID | ST + PRINCIPLE PAID OPERATING EXPENDITURE | |
|-----------|---------------------------|---|--------|
| 2015/2016 | 9 743 663 | 254 102 741 | 3.83 % |
| 2016/2017 | 10 010 121 | 276 620 373 | 3.62 % |
| 2017/2018 | 10 801 513 | 291 303 429 | 3.71 % |

TABLE 174: CAPITAL CHARGES TO OPERATING EXPENDITURE RATIO

5.2.7 EMPLOYEE COSTS

Employee costs are calculated as a percentage of total operating expenditure. The Municipality's employee cost ratio showed an increase from the previous year from 36.96 % in 2016/17 to 38.30% in the current 2017/18 financial year. The increase was attributed to filling of new and vacant posts that were not filled in 2016/17 due to the restructuring process. The staff budget would have to be carefully managed to remain within Treasury norms.

TABLE 175: EMPLOYEE COST RATIO

| YEAR | EMPLOYEE COSTS | OPERATING EXPENDITURE | RATIO |
|-----------|----------------|-----------------------|---------|
| 2015/2016 | 95 281 118 | 254 102 741 | 37.50 % |
| 2016/2017 | 102 241 763 | 276 620 373 | 36.96 % |
| 2017/2018 | 111 580 828 | 291 303 429 | 38.30 % |

5.2.8 REPAIRS AND MAINTENANCE

Repairs and Maintenance costs are calculated as a percentage of the Municipality's total operating expenditure. It must be noted that employee and transport costs are not included in expenditure as the Municipality does not have a costing system. This ratio indicates whether sufficient provision is made, in respect of repairs and maintenance for property, plant and equipment. One of the Municipalities development priorities is to maintain our existing infrastructure in a good state of repair to prevent unnecessary capital outlay in the future. The Municipality's repairs and maintenance ratio showed an decrease from the previous year.

TABLE 176: REPAIRS AND MAINTENANCE RATIO

| YEAR | REPAIRS AND MAINTENANCE | OPERATING EXPENDITURE | RATIO |
|-----------|----------------------------|-----------------------|--------|
| 2015/2016 | 8 086 388 | 254 102 741 | 3.18 % |
| 2016/2017 | 8 754 887 | 276 620 373 | 3.16 % |
| 2017/2018 | 7 502 527 | 291 303 429 | 2.58 % |

5.2.9 DEBT RECOVERY RATE

The Municipality's debt recovery rate for 2017/18 is 91.74 % which is a decrease from the previous year's 95.3 %. The debt recovery rate is based on the last 12 months receipts divided by the last 12 months billing. Debt recovery is deemed a priority and the Municipality will be investigating alternative debt collection methods and implement a revenue management action plan during 2018/19. The decline could be attributed to a decline in the economic environment as well as a reduced amount of legal handover of arrear debtors due to a change in the financial system.

5.3 SPENDING AGAINST CAPITAL BUDGET

5.3.1 CAPITAL EXPENDITURE

The original capital budget for 2017/18 was R 31 319 500. During the adjustment budget, this amount increased to R 34 210 934. The increase on the capital budget was attributable to the R 1.75 million

contribution of a fire truck from Western Cape Provincial Government. There were also rollover of 2016/17 grants approved that were subsequently included in the 2017/18 adjustment budget as well as new grants of R 330 000 from WC Financial Management Grant (FMG) for the mSCOA project. The total capital expenditure for the year was R 31 376 854.

5.3.2 SOURCES OF FINANCE

The Municipality's major sources of capital finance are:

- ▲ Internally generated funds (Capital Replacement Reserve fund) (CRR);
- ▲ Loans, which will be elaborated on under paragraph 5.8;
- ▲ Municipal Infrastructure Grant Funding (MIG) which is used for infrastructure development projects; and
- ▲ Department of Mineral and Energy (DME) funding.

5.4 CASH FLOW MANAGEMENT AND INVESTMENTS

5.4.1 CASH FLOW

The Municipality's cash flow for the 2017/18 financial year were as follows:

TABLE 177: CASH FLOW OUTCOMES

| | ORIGINAL BUDGET | BUDGET ADJUSTMENTS | FINAL BUDGET | ACTUAL OUTCOME | BUDGET VARIANCE |
|--|--------------------|-----------------------|---------------|-------------------|--------------------|
| | 2018 | 2018 | 2018 | 2018 | 2018 |
| CASH FLOWS | | | | | |
| CASH FLOW FROM OPERATING ACTIVIT | IES | | | | |
| Receipts | | | | | |
| Property rates, penalties & collection charges | 61 680 561 | 1 475 250 | 63 155 811 | 54 467 061 | (8 688 750) |
| Service charges | 164 544 048 | (11 535 404) | 153 008 644 | 141 393 499 | (11 615 145) |
| Other revenue | 11 060 851 | 1 914 810 | 12 975 660 | 18 292 524 | 5 316 863 |
| Government - operating | 61 021 313 | (482 893) | 60 538 420 | 48 553 535 | (11 984 885) |
| Government - capital | 14 023 000 | 659 633 | 14 682 633 | 14 950 441 | 267 808 |
| Interest | 9 010 545 | (208 745) | 8 801 800 | 6 729 330 | (2 072 470) |
| Payments | | | | | |
| Suppliers and employees | (278 408 429) | 8 176 637 | (270 231 792) | (251 164 144) | 19 067 648 |
| Finance charges | (5 356 990) | (925 229) | (6 282 219) | (6 280 107) | 2 112 |
| Transfers and grants | (4 398 460) | - | (4 398 460) | (4 150 106) | 248 354 |
| NET CASH FROM OPERATING | 33 176 438 | (925 941) | 32 250 496 | 22 792 032 | (9 458 464) |

| | ORIGINAL BUDGET | BUDGET ADJUSTMENTS | FINAL BUDGET | ACTUAL OUTCOME | BUDGET VARIANCE |
|---|--------------------|-----------------------|--------------|-------------------|--------------------|
| | 2018 | 2018 | 2018 | 2018 | 2018 |
| ACTIVITIES | | | | | |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | | | |
| Receipts | | | | | |
| Proceeds on disposal of PPE | - | - | - | 789 855 | 789 855 |
| Decrease (increase) other non-current receivables | (220 199) | 220 199 | - | 14 889 | 14 889 |
| Payments | | - | | | |
| Capital assets | (31 319 500) | (997 852) | (32 317 352) | (29 483 272) | 2 834 080 |
| NET CASH USED IN INVESTING ACTIVITIES | (31 539 699) | (777 653) | (32 317 352) | (28 678 529) | 3 638 823 |
| CASH FLOWS FROM FINANCING ACTIVITIES | | | | | |
| Receipts | | | | | |
| Borrowing long term/refinancing | 6 080 000 | - | 6 080 000 | 6 080 000 | - |
| Increase (decrease) in consumer deposits | 192 000 | (192 000) | - | 183 376 | 183 376 |
| Payments | | | | | |
| Repayment of borrowing | (4 535 025) | 1 485 | (4 533 540) | (4 521 406) | 12 134 |
| NET CASH FROM FINANCING ACTIVITIES | 1 736 975 | (190 515) | 1 546 460 | 1 741 970 | 195 510 |
| NET INCREASE/ (DECREASE) IN CASH HELD | 3 373 713 | (1 894 109) | 1 479 605 | (4 144 526) | (5 624 131) |
| Cash/cash equivalents at the year begin: | 67 032 240 | 16 131 725 | 83 163 966 | 82 080 490 | (1 083 476) |
| Cash/cash equivalents at the year end: | 70 405 953 | 14 237 617 | 84 643 570 | 77 935 964 | (6 707 606) |

Audited Annual Financial Statements 2017/18

5.4.2 BORROWING AND INVESTMENTS

The Municipality raised a new external loan to the value of R 6 080 000 during the 2017/18 financial year to finance long-term capital expenditure projects aimed at improving service delivery.

TABLE 178: EXTERNAL DEBT REATED, REPAID OR REDEEMED AND EXPECTED BORROWING

| INSTITUTION LOAN RATE MATURITY B | DPENING BALANCE RECEIVED REDEEMEI 1 JULY DURING DURING 2017 YEAR YEAR | CLOSING BALANCE 30 JUNE 2018 |
|----------------------------------|--|---------------------------------------|
|----------------------------------|--|---------------------------------------|

| INSTITUTION | LOAN NUMBER | RATE | MATURITY DATE | OPENING BALANCE 1 JULY 2017 | RECEIVED DURING YEAR | REDEEMED DURING YEAR | CLOSING BALANCE 30 JUNE 2018 |
|------------------------------------|----------------|---------|------------------|--------------------------------------|----------------------------|----------------------------|---------------------------------------|
| ANNUITY LOANS | | | | | | | |
| DBSA | 61001254 | 15.00% | 2018-06-30 | 264 298 | - | (264 298) | - |
| DBSA | 61003131 | 16.50% | 2020-12-31 | 444 358 | - | (102 926) | 341 432 |
| DBSA | 61001189 | 14.00% | 2017-09-30 | 101 032 | - | (101 032) | - |
| Nedbank | 05/7831032282 | 11.27% | 2023-06-12 | 2 822 906 | - | (355 196) | 2 467 710 |
| DBSA | 61000757 | 9.86% | 2018-12-31 | 1 407 657 | - | (915 856) | 491 801 |
| DBSA | 61001029 | 12.41% | 2030-06-30 | 15 169 656 | - | (513 522) | 14 656 134 |
| DBSA | 61006811 | 11.53% | 2031-06-30 | 3 580 297 | - | (111 782) | 3 468 515 |
| DBSA | 61006837 | 11.59% | 2036-06-30 | 8 449 251 | - | (134 603) | 8 314 648 |
| DBSA | 61006975 | 11.33% | 2032-06-30 | 3 648 431 | - | (102 031) | 3 546 400 |
| Standard Bank | 252933753 | 11.95% | 2024-06-30 | 5 527 289 | - | (544 760) | 4 982 529 |
| Standard Bank | 252933737 | 11.25% | 2019-06-30 | 934 125 | - | (441 713) | 492 412 |
| Standard Bank | 410683566 | 10.26% | 2023-06-30 | - | 6 080 000 | - | 6 080 000 |
| ABSA | 3044794458 | 9.99% | 2021-06-30 | 360 199 | - | (77 226) | 282 973 |
| ABSA | 3044701437 | 10.57% | 2026-06-12 | 5 342 049 | - | (375 949) | 4 966 100 |
| ABSA | 3046456438 | 10.12% | 2027-06-30 | 5 970 000 | - | (351 846) | 5 618 154 |
| ABSA | 3046456399 | 9.77% | 2022-06-30 | 780 000 | - | (125 848) | 654 152 |
| Total Annuity Loans | | | | 54 801 548 | 6 080 000 | (4 518 587) | 56 362 960 |
| FINANCE LEASE LIABILI | TIES | | | | | | |
| Cellphones and Modems | | Various | 2018-02-28 | 2 819 | - | (2 819) | _ |
| Total Finance Lease Liabilities | | | | 2 819 | - | (2 819) | - |
| Total Long-Term Liabilities | | | | 54 804 367 | 6 080 000 | (4 521 406) | 56 362 960 |

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5.5 SUPPLY CHAIN MANAGEMENT

The Municipality has a Supply Chain Management Unit in place as previously highlighted and this unit has managed to achieve zero audit findings in the 2017/18 financial year. This is a remarkable achievement given the turnover of management and staff in the section. The challenge for 2018/19 remains to improve on all the functions of SCM as well as successfully incorporating LED initiatives into the SCM function.

5.6 GRAP COMPLIANCE

GRAP is the acronym for Generally Recognized Accounting Practice and it provides the rules by which municipalities are required to maintain their financial accounts. The National Treasury, in association with other key stakeholders, has led the process of the development of accounting reforms in the South African Public Sector since 1998. There are also clear roles of responsibilities for the ASB (Accounting Standards Board), the National Treasury and the Auditor-General, which can be summarised as follows:

▲ The ASB sets the accounting standards;

- National Treasury assists in the implementation of the standards by, for example, developing the appropriate formats, making recommendations and regulating the approach to implementation, providing guidance and rendering support for implementation, including training; and
- ▲ The Auditor-General audits annual financial statements in line with the standards.

The accounting principles, concepts and disclosure requirements are included in the standards of Generally Recognised Accounting Practice (GRAP), also referred to as the accounting standards. The accounting standards give the following guidance to the preparers of Annual Financial Statements when dealing with specific topics. They explain:

- the accounting treatment of transactions, in other words the debit and credit entries, including when to recognise these entries;
- ★ the accounting measurement of transactions; and
- ★ the presentation and disclosure requirements of transactions in the entity's Annual Financial Statements.

In terms of paragraph 63 of the Framework for the Preparation and Presentation of Annual Financial Statements the application of GRAP normally results in financial statements that convey what is generally understood as a fair presentation of such information.

5.7 MUNICIPAL STANDARD CHART OF ACCOUNTS (mSCOA) COMPLIANCE

The National Treasury published the Municipal Regulations on Standard Chart of Accounts (mSCOA) in Government Gazette 37577 dated 22 April 2014 with the aim of implementing a uniform system of reporting amongst the then 278 municipalities. This system was to be implemented by 01 July 2017 by all municipalities and immediately start reporting to National Treasury using the new system.

Bergrivier Municipality's financial system was not mSCOA compatible and /or compliant and had to procure a new financial system, namely Phoenix that is developed by VESTA Technical Services. The implementation of the new system had its challenges and resulted in municipal accounts being delivered late for August, September and October 2017. This negatively impacted on the collection rate and the municipality is still recovering from this challenge. The milestones set by National Treasury during the year were however continuously met by the municipality and amongst the challenges the Auditor General still expressed a favourable opinion on the audit of the financial information. The staff will continue to work on

improving the utilisation of the system to fully achieve the compliance requirements as set out in the Regulations.

5.8 2017/18 ANNUAL FINANCIAL STATEMENTS

The Annual Financial Statements of the Bergrivier Municipality for 2017/18 have been prepared in accordance with Municipal Finance Management Act, 2003 (Act No 56 of 2003) (MFMA) and the Standards of Generally Recognised Accounting Practice (GRAP), including any interpretations and directives issued by the Accounting Standards Board in Accordance with Section 122(3) of the said Act. The Annual Financial Statements which contain the report of the Auditor General are appended as Volume II.

ACRONYMS AND ABBREVIATIONS

| ACDI | African Climate Change Development Initiative |
|-------|--|
| AFS | Annual Financial Statements |
| AG | Auditor General |
| BEMF | Berg Estuary Management Forum |
| вто | Bergrivier Tourism Organisation |
| CDW's | Community Development Workers |
| CFO | Chief Finance Officer |
| COGTA | Cooperative of Governance Traditional Affairs |
| DCAS | Department of Culture, Art and Sport |
| DEADP | Department of Environmental Affairs and Development Planning |
| DORA | Division of Revenue Act |
| EDP | Economic Development Partnership |
| EE | Employment Equity |
| EPWP | Expanded Public Works Programme |
| FET | Further Education and Training |
| FLOW | Fostering Local Wellbeing |
| FMG | Financial Management Grant |
| GDPR | Gross Domestic Product for the Region |
| HDI | Human Development Index |
| ICMP | Integrated Coastal Management Plan |
| ICT | Information Communication Technology |
| | |

| IDP | Integrated Development Plan |
|--------|--|
| IDZ | Industrial Development Zone |
| INE | Integrated National Electrification |
| IWMP | Integrated Waste Management Plan |
| JMAQWG | Joint Municipal Air Quality Working Group |
| КРА | Key Performance Areas |
| КРІ | Key Performance Indicators |
| LAB | Local Action for Biodiversity |
| LBSAP | Local Biodiversity Strategic Action Plan |
| LED | Local Economic Development |
| LDAC | Local Drug Action Committee |
| LLF | Local Labour Forum |
| MDB | The Municipal Demarcation Board |
| MERO | Municipal Economic Review and Outlook |
| MFMA | Local Government Municipal Financial Management Act 56 of 2003 |
| MIG | Municipal Infrastructure Grant |
| MM | Municipal Manager |
| MSA | Local Government Municipal Systems Act 32 of 2000 |
| NBR | National Building Regulations |
| OHS | Occupational Health and Safety |
| РАСА | Participatory Appraisal of Competitive Advantage |
| PDO | Predetermined Objective |
| PGWC | Provincial Government of the Western Cape |
| PMS | Performance Management System |
| PR | Proportional Representation Councillors |
| RTO | Regional Tourism Organisation |
| SALGA | South African Local Government Association |
| SCM | Supply Chain Management |
| SDBIP | Service Delivery and Budget Implementation Plan |
| SEP | Social Development Plan |
| TMF | Table Mountain Fund |
| UAW | Unaccounted for water |

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|--------|--|
| UCT | University of Cape Town |
| VIP | Ventilated Pit Latrine |
| WCAQWG | West Coast Air Quality Working Group |
| WC/WDM | Water Conservation / Water Demand Management |
| WCBDC | West Coast Business Development Centre |
| WCDM | West Coast District Municipality |
| WSDP | Water Services Development Plan |
| WWTW | Waste Water Treatment Works |

ANNEXURES

ANNEXURE 1: COUNCILLORS: COMMITTEE ALLOCATION AND COUNCIL ATTENDANCE

SEE PARAGRAPH 2.2

ANNEXURE 2: COMMITTEE AND COMMITTEE PURPOSES

SEE PARAGRAPH 2.2

ANNEXURE 3: THIRD TIER ADMINSTRATIVE STRUCTURE

SEE PARAGRAPH 2.2

ANNEXURE 4: FUNCTIONS OF MUNICIPALITY/ENTITY

SEE CHAPTER 1: PAR 1.1

ANNEXURE 5: WARD REPORTING

AVAILABLE ON REQUEST

ANNEXURE 6: WARD INFORMATION

INFORMATION CONTAINED IN INTEGRATED DEVELOPMENT PLAN

ANNEXURE 7: RECOMMENDATIONS OF THE MUNICIPAL AUDIT COMMITTEE

SEE VOLUME 2

ANNEXURE 8: LONG TERM CONTRACTORS AND PUBLIC PARTNERSHIPS

SEE CHAPTER 3: PAR 3.10.5

ANNEXURE 9: MUNICIPAL ENTITY/SERVICE PROVIDER PERFORMANCE

SEE CHAPTER 3: PAR 3.10.5

ANNEXURE 10: DISCLOSURE OF FINANCIAL INTEREST

AVAILABLE ON REQUEST
ANNEXURE 11: REVENUE COLLECTION PERFORMANCE

ANNEXURE 12: CONDITIONAL GRANTS RECEIVED: EXCLUDING MIG

ANNEXURE 13: CAPITAL EXPENDITURE – NEW & UPGRADE/RENEWAL PROGRAMMES: INCLUDING MIG

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ANNEXURE 16: SERVICE CONNECTION BACKLOGS AT SCHOOLS AND CLINICS

INFORMATION TO BE OBTAINED FROM DEPARTMENT OF EDUCATION AND DEPARTMENT OF HEALTH

ANNEXURE 17: SERVICE BACKLOGS EXPERIENCED BY THE COMMUNITY WHERE ANOTHER SPHERE OF GOVERNMENT IS RESPONSIBLE FOR SERVICE PROVISION

INFORMATION CURRENTLY NOT AVAILABLE

ANNEXURE 18: DECLARATION OF LOANS AND GRANTS MADE BY THE MUNICIPALITY

ANNEXURE 19: DECLARATION OF RETURNS NOT MADE IN DUE TIMES UNDER MFMA S 71

NONE

ANNEXURE 20: NATIONAL AND PROVINCIAL OUTCOME FOR LOCAL GOVERNMENT

NONE

ANNEXURE 21: CODE OF CONDUCT FOR COUNCILLORS

SEE PARAGRAPH 2.2.1

ANNEXURE 22: REPORT FROM THE OVERSIGHT COMMITTEE

ANNEXURE 23: CLIENT SERVICES SURVEY

ANNEXURE 24: REPORT FROM THE BERGRIVIER TOURISM ORGANISATION 1 JULY 2017- 30 JUNE 2018

ANNEXURE 25: REPORTS FROM THE MUSEUM COMMITTEES: 1 JULY 2017 – 30 JUNE 2018

VOLUME II: ANNUAL REPORT: 2017/18



ONS DIEN MET TROTS / WE SERVE WITH PRIDE

BERGRIVIER LOCAL MUNICIPALITY



ATTACHED AS VOLUME II:

- AUDIT REPORT OF AUDITOR GENERAL
- REPORT OF AUDIT COMMITTEE
- AUDITED ANNUAL FINANCIAL STATEMENTS

REPORT OF AUDITOR GENERAL

Report of the auditor-general to the Western Cape Provincial Parliament and the council on the Bergrivier Municipality

Report on the audit of the financial statements

Opinion

- 1. I have audited the financial statements of the Bergrivier Municipality set out on pages 4 to 81, which comprise the statement of financial position as at 30 June 2018, the statement of financial performance, statement of changes in net assets, cash flow statement and statement of comparison of budget and actual amounts for the year then ended, as well as the notes to the financial statements, including a summary of significant accounting policies.
- 2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the Bergrivier Municipality as at 30 June 2018, and its financial performance and cash flows for the year then ended in accordance with the South African Standards of Generally Recognised Accounting Practice (SA Standards of GRAP) and the requirements of the Municipal Finance Management Act of South Africa, 2003 (Act No. 56 of 2003) (MFMA) and the Division of Revenue Act of South Africa, 2017 (Act No. 3 of 2017) (Dora).

Basis for opinion

- 3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the auditor-general's responsibilities for the audit of the financial statements section of this auditor's report.
- 4. I am independent of the municipality in accordance with the International Ethics Standards Board for Accountants' *Code of ethics for professional accountants* (IESBA code) and the ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.
- 5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of matters

6. I draw attention to the matters below. My opinion is not modified in respect of these matters.

Restatement of corresponding figures

 As disclosed in the note 40 to the financial statements, the corresponding figures for 30 June 2017 have been restated as a result of errors in the financial statements of the municipality as at, and for the year ended on 30 June 2018.

Material impairments

8. As disclosed in the note 3 to the financial statements, the municipality has provided for impairment of trade and other receivables from exchange transactions amounting to R10,166 million (2016-17: R7,032 million).

- 9. As disclosed in the note 4 to the financial statements, the municipality has provided for impairment of trade and other receivables from non-exchange transactions amounting to R28,220 million (2016-17: R19,904 million).
- 10. As disclosed in the note 33 to the financial statements, the municipality has impaired receivables by R12,604 million (2016-17: R12,456 million).

Other matter

11. I draw attention to the matter below. My opinion is not modified in respect of this matter.

Unaudited disclosure notes

12. In terms of the section 125(2)(e) of the MFMA, the municipality is required to disclose the noncompliance with the MFMA. This disclosure requirement did not form part of the audit of the financial statement and, accordingly, we do not express an opinion thereon.

Responsibilities of the accounting officer for the financial statements

- 13. The accounting officer is responsible for the preparation and fair presentation of the financial statements in accordance with the SA Standards of GRAP and the requirements of the MFMA and Dora, and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.
- 14. In preparing the financial statements, the accounting officer is responsible for assessing the Bergrivier Municipality's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the municipality or to cease operations, or has no realistic alternative but to do so.

Auditor-general's responsibilities for the audit of the financial statements

- 15. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.
- 16. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor's report.

Report on the audit of the annual performance report

Introduction and scope

17. In accordance with the Public Audit Act of South Africa, 2004 (Act No. 25 of 2004) (PAA) and the general notice issued in terms thereof, I have a responsibility to report material findings on the reported performance information against predetermined objectives for selected strategic objectives presented in the annual performance report. I performed procedures to identify findings but not to gather evidence to express assurance.

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- 18. My procedures address the reported performance information, which must be based on the approved performance planning documents of the municipality. I have not evaluated the completeness and appropriateness of the performance indicators included in the planning documents. My procedures also did not extend to any disclosures or assertions relating to planned performance strategies and information in respect of future periods that may be included as part of the reported performance information. Accordingly, my findings do not extend to these matters.
- 19. I evaluated the usefulness and reliability of the reported performance information in accordance with the criteria developed from the performance management and reporting framework, as defined in the general notice, for the following selected strategic objectives presented in the annual performance report of the municipality for the year ended 30 June 2018:

| Objectives | Pages in the annual performance report |
|---|---|
| Strategic objective 1 – to budget strategically, grow and diversify our revenue and ensure value for money services | 220-238 |
| Strategic objective 5 – to develop and provide bulk infrastructure | 220-238 |
| Strategic objective 6 – to maintain existing bulk infrastructure and services | 220-238 |

- 20. I performed procedures to determine whether the reported performance information was properly presented and whether performance was consistent with the approved performance planning documents. I performed further procedures to determine whether the indicators and related targets were measurable and relevant, and assessed the reliability of the reported performance information to determine whether it was valid, accurate and complete.
- 21. I did not raise any material findings on the usefulness and reliability of the reported performance information for these strategic objectives.

Other matter

22. I draw attention to the matter below.

Achievement of planned targets

23. Refer to the annual performance report on page 220 to 238 for information on the achievement of planned targets for the year.

Report on the audit of compliance with legislation

Introduction and scope

- 24. In accordance with the PAA and the general notice issued in terms thereof, I have a responsibility to report material findings on the compliance of the municipality with specific matters in key legislation. I performed procedures to identify findings but not to gather evidence to express assurance.
- 25. I did not raise any material findings on compliance with the specific matters in key legislation as set out in the general notice issued in terms of the PAA.

Other information

- 26. The accounting officer is responsible for the other information. The other information comprises the information included in the annual report, which includes the audit committee's report. The other information does not include the financial statements, the auditor's report and those selected strategic objectives presented in the annual performance report that have been specifically reported in this auditor's report.
- 27. My opinion on the financial statements and findings on the reported performance information and compliance with legislation do not cover the other information and I do not express an audit opinion or any form of assurance conclusion thereon.
- 28. In connection with my audit, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements and the selected strategic objectives presented in the annual performance report, or my knowledge obtained in the audit, or otherwise appears to be materially misstated.
- 29. I did not receive the other information prior to the date of this auditor's report. When I do receive and read this information, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate, however, if it is corrected this will not be necessary.

Internal control deficiencies

- 30. I considered internal control relevant to my audit of the financial statements, reported performance information and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.
- 31. I did not identify any significant deficiencies in internal control.

Cape Town 30 November 2018

Auditor General



Auditing to build public confidence

Annexure - Auditor-general's responsibility for the audit

 As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements, and the procedures performed on reported performance information for selected strategic objectives and on the municipality's compliance with respect to the selected subject matters.

Financial statements

- 2. In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:
 - identify and assess the risks of material misstatement of the financial statements whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control
 - obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the municipality's internal control
 - evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the accounting officer
 - conclude on the appropriateness of the accounting officer's use of the going concern basis
 of accounting in the preparation of the financial statements. I also conclude, based on the
 audit evidence obtained, whether a material uncertainty exists related to events or
 conditions that may cast significant doubt on the Bergrivier Municipality's ability to continue
 as a going concern. If I conclude that a material uncertainty exists, I am required to draw
 attention in my auditor's report to the related disclosures in the financial statements about
 the material uncertainty or, if such disclosures are inadequate, to modify the opinion on the
 financial statements. My conclusions are based on the information available to me at the
 date of this auditor's report. However, future events or conditions may cause a municipality
 to cease continuing as a going concern
 - evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Communication with those charged with governance

- 3. I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.
- 4. I also confirm to the accounting officer that I have complied with relevant ethical requirements regarding independence, and communicate all relationships and other matters that may reasonably be thought to have a bearing on my independence and, where applicable, related safeguards.

REPORT OF AUDIT COMMITTEE

REPORT OF THE PERFORMANCE AND AUDIT COMMITTEE FOR THE FINANCIAL YEAR ENDED 30 JUNE 2018

1. INTRODUCTION

The Performance and Audit Committee Is an Independent statutory committee appointed by the Council In terms of section 166 of the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003).

2. PERFORMANCE AND AUDIT COMMITTEE

2.1 Members

During the period from 01 July 2017 to 30 June 2018, the Committee consisted of five members none of whom are councilors or officials of the Municipality. The Committee members were:

- Mrs. Kim Montgomery (Chairperson)
- Mr. Graham Lawrence
- Mrs. R Ganl
- Mr. Chris De Jager
- Mr Burton van Staaden

2.2 MEETINGS

The Committee met on the following dates during the year under review:

| DATE/ MEMBER | 28 AUG 2017 | 07 DEC 2017 | 22 MAR 2018 | 28 JUN 2018 |
|------------------------|-------------|-------------|-------------|-------------|
| Mrs. Kim Montgomery | Yes | Yes | Yes | Yes |
| Mr. Graham Lawrence | Yes | Yes | Yes | Yes |
| Mra. R Ganl | Yes | Yes | Yes | Yes |
| Mr. Chris De Jager | Yes | Yes | Yes | Yes |
| Mr. Burton van Staaden | Yes | Yes | Yes | No |

2.3 PERFORMANCE AND AUDIT COMMITTEE ROLE AND RESPONSIBILITIES

The Committee was fully functional and fulfilled its responsibilities for the year under review. The Committee operated in accordance with the adopted Audit Committee Charter, which was approved by Council. The provisions contained in section 166 of the Local Government: Municipal Finance Management Act, 2003 and Internal Audit Framework, which was developed by National Treasury, are included in the Charter.

3. PERFORMANCE MANAGEMENT

In terms of paragraph 4(a) of the Municipal Planning and Performance Management Regulations of 2000, the Performance and Audit Committee must:

review the quarterly reports submitted to it in terms of sub regulation (1)(c)(ii);

(II) review the municipality's performance management system and make recommendations in this regard to the council of that municipality; and

(II) at least twice during a financial year submit an audit report to the municipal council concerned.

During the 2017/2018 financial year the committee reviewed all the quarterly performance reports. Mr.C De Jager as well as the performance specialist (Mrs R. Ganl) attended the formal performance evaluations of the Municipal Manager and Directors held on 15 March 2018, while Mrs R Gani and newly appointed committee member, Ms Sharon Smith attended the evaluation held on 13 September 2018.

REPORTS REVIEWED FOR THE PERIOD JUL 2017 TO JUN 2018

The Committee has reviewed the following reports the period under review:

- 4.1 Performance Management Report for the period Jul 2017 to Sept 2017
- 4.2 Performance Management Report for the period Oct 2017 to Dec 2017
- 4.3 Performance Management Report for the period Jan 2018 to Mar 2018
- 4.4 Performance Management Report for the period Apr 2018 to June 2018
- 4.5 Municipal Stores Inspections (x 3 memorandums)
- 4.6 Annual Stock Take Report 2017/2018
- 4.7 Eunomia Compliance Reports (x 4, 1 per quarter)
- 4.8 Allocation of Indigent subsidies Report for the period Jan 2018 to Mar 2018
- 4.9 Implementation of SCOA Report for the period Jul 2017 to Sep 2017.
- 4.10 Property Valuations: Additions alterations to properties Report for the period Jan 2018 to Mar 2018.
- 4.11 Fleet management Report for the period Oct 2017 to Dec 2017
- 4.12 Leave Management Report for the period Oct 2017 to Dec 2017
- 4.13 Ad-Hoc Requests (x 6)
- 4.14 Risk Management report for the period Jul 2017 to Sept 2017
- 4.15 Risk Management report for the period Oct 2017 to Dec 2017
- 4.16 Risk Management report for the period Jan 2018 to Mar 2018
- 4.17 Risk Management report for the period Apr 2018 to June 2018
- 4.18 Quarterly Report of the Internal Auditor for the period Jul 2017 to Sept 2017.
- 4.19 Quarterly Report of the Internal Auditor for the period Oct 2017 to Dec 2017
- 4.20 Quarterly Report of the Internal Auditor for the period Jan 2018 to Mar 2018
- 4.21 Quarterly Report of the Internal Auditor for the period Apr 2018 to June 2018
- 4.22 All Section 52 Reports for the 2017/2018 financial year x (4)
- 4.23 Various Quarterly Financial Reports Including the Section 71 reports.

5. POLICIES REVIEWED FOR THE 2017/2018 FINANCIAL YEAR:

- 5.1 Internal Audit Work Procedures
- 5.2 Internal Audit Charter
- 5.3 Performance and Audit Committee Charter
- 5.4 Risk Management Policy
- 5.5 Risk Management Strategy and Implementation Plan
- 5.6 Risk Committee Charter
- 5.7 Anti-Fraud and Corruption Policy

6. EFFECTIVENESS OF THE INTERNAL AUDIT DEPARTMENT

Legislation in South Africa requires the establishment, roles, and responsibilities of internal audit units. Internal audit units form part of the internal control and governance structures of the municipality and play an important role in its monitoring activities. Internal audit provides an independent assessment of the municipality governance, risk management and internal control processes.

The internal audit unit of a municipality must prepare a risk-based audit plan and internal audit programme for each financial year. It must advise the accounting officer and report to the audit committee on implementing the internal audit plan and matters relating to internal audit; internal controls; accounting procedures and practices; risk and risk management; performance management; loss control and compliance with the MFMA. The internal audit unit must also perform such other duties as may be assigned by the accounting officer.

No deficiencies have been identified in this regard.

7. 2017/2018 DRAFT ANNUAL FINANCIAL STATEMENTS

The Committee had an opportunity to review the 2017/2018 draft annual financial statements on 27 August 2018.

8. REPORT OF THE AUDITOR GENERAL FOR THE 2017/2018 FINANCIAL YEAR

The Audit Committee has taken note of the Auditor General's report for the 2017/2018 financial year and will together with the municipal administration endeavor to ensure that all internal controls deficiencies are addressed as soon as possible

The Performance and Audit Committee has at all times acted independently during its engagements with the officials and Councilors of the municipality.

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K Montgomery Chairperson: Performance and Audit Committee

UNAUDITED ANNUAL FINANCIAL STATEMENTS

BERGRIVIER LOCAL MUNICIPALITY



UNAUDITED ANNUAL FINANCIAL STATEMENTS 30 JUNE 2018