

## **BERGRIVIER MUNICIPALITY**

## PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

THE BERGRIVIER MUNICIPALITY

HEREIN REPRESENTED BY THE EXECUTIVE MAYOR

Alderlady SM Crafford

(ID 741109 0056 088)

(herein and after referred to as Employer)

AND

ADV HANLIE LINDE
(ID 700411 0082 083)
THE MUNICIPAL MANAGER

(herein and after referred to as Employee)

FOR THE FINANCIAL YEAR

Period 1 July 2018 – 30 June 2019



## THE PARTIES HEREBY AGREE AS FOLLOWS:

## 1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2 Section 57(1) (b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an Annual Performance Agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure Local Government policy goals.

## 2. PURPOSE OF THIS AGREEMENT

The purpose of this agreement is to:

- 2.1 Comply with the provisions of Section 57(1)(b), (4B) and (5) of the Systems Act, and the Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers (2006) as amended by the Regulations on Appointment and Conditions of Employment of Senior Managers (2014), as well as the Contract of Employment entered into between the parties;
- 2.2 Specify objectives and targets defined and agreed with the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer;
- 2.3 Specify accountabilities as set out in the Performance Plan which is appended to this agreement as ANNEXURE A;
- 2.4 Monitor and measure performance against set targeted outputs:



- 2.5 Use the Performance Agreement and Performance Plan as the basis to assess whether the Employee has met the performance expectations applicable to his job; and
- 2.6 Give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

## 3. COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on 1 July 2018 and will remain in force until 30 June 2019 where after a new Performance Agreement shall be concluded between the parties for the next financial year.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement that replaces this Agreement at least once a year by not later than the 31<sup>st</sup> July of each successive financial year or any portion thereof.
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.

## 4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan is attached as ANNEXURE A, and sets out:
  - 4.1.1 The performance objectives and targets that must be met by the Employee; and
  - 4.1.2 The time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives reflected in **ANNEXURE A** are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include key performance indicators, units of measure, details of evidence that must be provided to show that the indicator has been



- achieved, target dates and weightings which show the relative importance of key performance indicators to one another.
- 4.3 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

## 5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4 The Employee undertakes to actively focus on the promotion and implementation of the KPA's (including special projects relevant to the Employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which are contained in this Performance Agreement.
  - 5.5.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and Competencies respectively
  - 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
  - 5.5.3 KPA's covering the main areas of work will account for 80% and Competencies will account for 20% of the final assessment.
- 5.6 The Employee's assessment will be based on his performance in terms of the outputs/outcomes (performance indicators) identified as per attached



Performance Plan (ANNEXURE A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee. The competencies will make up the other 20% of the Employee's assessment score.

| Key Performance Area                                    | No            | %    |
|---|---------------|------|
| Basic Service Delivery                                  |               |      |
| Municipal Transformation and Organizational Development |               |      |
| Local Economic Development                              | 14<br>KPI's x |      |
| Municipal Financial Viability and Management            | 5,714%        | 80%  |
| Good Governance, Public Participation                   | each          |      |
| Sub total   |               |      |
| Core competencies                                       | 12            | 20%  |
| Total   |               | 100% |

5.7 The competency framework as set out in the Regulations on Appointment and Conditions of Employment of Senior Managers (17 January 2014) consists of six leading competencies which comprise twenty driving competencies that communicate what is expected for effective performance in local government, and six core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.

| LEAD | ING COMPETENCIES        | DRIVING COMPETENCIES  |
|------|-------------------------|---|
| 1.   | Strategic Direction and | Impact and Influence  |
|      | Leadership              | <ul> <li>Institutional Performance Management</li> </ul>          |
|      |                         | Strategic Planning and Management                                 |
|      |                         | Organisational Awareness  |
| 2.   | People Management       | Human Capital Planning and Development                            |
|      |                         | Diversity Management  |
|      |                         | Employee Relations Management                                     |
|      |                         | Negotiation and Dispute Management                                |
| 3.   | Program and Project     | Program and Project Planning and Implementation                   |
|      | Management              | Service Delivery Management                                       |
|      |                         | <ul> <li>Program and Project Monitoring and Evaluation</li> </ul> |
| 4.   | Financial Management    | Budget Planning and Execution                                     |
|      |                         | Financial Strategy and Delivery                                   |
|      |                         | Financial Reporting and Monitoring                                |
| 5.   | Change Leadership       | Change Vision and Strategy  |



|      |   | Process Design and Improvement     Change Impact Monitoring and Evaluation                                     |
|------|---|--|
| 6.   | Governance Leadership                   | <ul> <li>Policy Formulation</li> <li>Risk and Compliance Management</li> <li>Cooperative Governance</li> </ul> |
| CORE | COMPETENCIES                            |  |
| 7.   | Moral Competence                        |  |
| 8.   | Planning and Organising                 |  |
| 9.   | Analysis and Innovation                 |  |
| 10.  | Knowledge and Information<br>Management |  |
| 11.  | Communication                           |  |
| 12.  | Results and Quality Focus               |  |

5.8 There is no hierarchical connotation to the competencies and all are essential to the role of a senior manager to influence high performance. All competencies will therefore be considered as measurable and critical in assessing the level of the Employees performance.

## 6. PERFORMANCE ASSESSMENT

- 6.1 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan (IDP);
- 6.2 The Employee will submit her self-assessment to the Employer prior to the formal assessment;
- 6.3 Performance assessments will entail:
  - 6.3.1 Assessment of the achievement of results as outlined in the performance plan (ANNEXURE A):
    - 6.3.1.1 Each KPI shall be assessed according to the extent to which the specified standards or performance targets have been met and with due regard to ad-hoc tasks that had to be performed under the KPI.
    - 6.3.1.2 The assessment of the performance of the Employee will be based on the following rating scale for KPI's:



| Rating | Terminology   | Description  |
|--------|---|--|
| 5      | Outstanding performance                               | Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the <b>Employee</b> has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Plan and maintained this in all areas of responsibility throughout the year.   |
| 4      | Performance<br>significantly<br>above<br>expectations | Performance is significantly higher than the standard expected in the job. The appraisal indicates that the <b>Employee</b> has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.  |
| 3      | Fully effective                                       | Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the <b>Employee</b> has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Plan.  |
| 2      | Not fully<br>effective                                | Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The appraisal indicates that the <b>Employee</b> has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the Performance Plan.  |
| 1      | Unacceptable performance                              | Performance does not meet the standard expected for the job. The appraisal indicates that the <b>Employee</b> has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Plan. The <b>Employee</b> has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement. |

- 6.3.1.3 The rating will then be multiplied by the weighting to calculate the final score;
- 6.3.1.4 An overall rating will be calculated based on the total of the individual ratings calculated above.



6.3.1.5 In the instance where the employee could not perform due to reasons outside the control of the employer and employee, the KPI will not be considered during the evaluation. The employee should provide sufficient evidence in such instances; and

## 6.3.2 Assessment of competencies

- 6.3.2.1 Each competency shall be assessed according to the extent to which the specified standards for the required proficiency level have been met;
- 6.3.2.2 The assessment of the performance of the Employee will be based on the following rating scale for Competencies:

| Rating | Achievement<br>level | Description   |
|--------|----------------------|---|
| 2      | Basic                | Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention                                      |
| 3      | Competent            | Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses                              |
| 4      | Advanced             | Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in- depth analyses                                       |
| 5      | Superior             | Has a comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods |

- 6.3.2.3 The rating will then be multiplied by the weighting to calculate the final score. Each competency shall carry an equal weighting;
- 6.3.2.4 A full description of achievement levels per competency is attached as **ANNEXURE B.**

## 6.3.3 Overall rating

An overall rating is calculated by combining the rating from 6.3.1 and 6.3.2 above. Such overall rating represents the outcome of the performance appraisal.



- 6.4 For purposes of appraising the performance of the Employee, an evaluation panel constituted of the following persons will be established, as mutually agreed upon:
  - 6.4.1 Executive Mayor;
  - 6.4.2 Mayor or Municipal Manager from another municipality;
  - 6.4.3 A Member of a Ward Committee as nominated by the Executive Mayor;
  - 6.4.4 Chairperson of the Performance Audit Committee or in his/her absence thereof, the Chairperson of the Audit Committee; and
  - 6.4.5 A Member of the Mayoral Committee.

## 7 SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each Employee in relation to his/her performance agreement shall be reviewed on the following dates:

| Quarter | Review Period           | Review to be completed by                  |
|---------|-------------------------|--|
| 1       | July – September 2018   | December 2018 (informal)                   |
| 2       | October – December 2018 | March 2019 (Mid-year Panel Assessment)     |
| 3       | January – March 2019    | June 2019 (informal)                       |
| 4       | April – June 2019       | September 2019 (Year-end Panel Assessment) |

- 7.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force;
- 7.3 Performance reviews in the first and third quarter may be verbal if performance is deemed to be satisfactory by the Municipal Manager. In the event of unsatisfactory performance a panel evaluation shall be convened.
- 7.4 The Employer shall keep a record of the mid-year, year-end and any other assessment meetings where a panel evaluation is convened;
- 7.5 Performance feedback shall be based on the Employer's assessment of the Employee's performance;
- 7.6 The Employer will be entitled to review and make reasonable changes to the provisions of **ANNEXURE A** from time to time for operational reasons. The Employee will be fully consulted before any such change is made; and



7.7 The Employer may amend the provisions of **ANNEXURE A** whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case, the Employee will be fully consulted before any such change is made.

## 8 DEVELOPMENTAL REQUIREMENTS

- 8.1 A Personal Development Plan (PDP) for addressing developmental gaps is attached as **ANNEXURE C.** Such Plan may be implemented and/or amended as the case may be after the each assessment. In that case, the Employee will be fully consulted before any such change or plan is made.
- 8.2 The Personal Development Plan (PDP) for addressing developmental gaps must be developed / amended if deemed necessary in individual cases in consultation with the employee, the Portfolio Councillor and the Executive Mayor.

## 9 OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall-
  - 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
  - 9.1.2 Provide access to skills development and capacity building opportunities;
  - 9.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
  - 9.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him to meet the performance objectives and targets established in terms of this Agreement; and
  - 9.1.5 Make available to the Employee such resources as the Employee may reasonable require from time to time assisting him to meet the performance objectives and targets established in terms of this Agreement.



## 10 CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of powers will have amongst others-
  - 10.1.1 A direct effect on the performance of any of the Employee's functions;
  - 10.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer; and
  - 10.1.3 A substantial financial effect on the Employer.
- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in clause 10.1 as soon as is practical to enable the Employee to take any necessary action.

## 11 REWARD

The employer and employee agree that no bonuses will be paid for outstanding performance on condition that market related remuneration packages are paid, which will not be less favorable than the current remuneration.

## 12 MANAGEMENT OF ASSESSMENT OUTCOMES

- Where the employer is, at any time during the employee's employment, not satisfied with the manager's performance in respect of any matter dealt with in this Agreement, the employer will give notice to the employee to attend a meeting.
- 12.2 The employee will have the opportunity at the meeting to satisfy the employer in respect of the measures being taken to ensure that his performance becomes satisfactory and any programme, including any dates, for implementing these measures.
- 12.3 Where there is a dispute or difference as to the performance of the employee under this Agreement, the parties will confer with a view to resolve the dispute or difference.
- 12.4 In the case of unacceptable performance, the employer shall
  - 12.4.1 Provide systematic remedial or developmental support to assist the Employee to improve his performance; and
  - 12.4.2 After appropriate performance counseling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of



employment of the Employee on grounds of unfitness or incapacity to carry out his duties.

## 13 DISPUTE RESOLUTION

- 13.1 Any disputes about the nature of the employees performance agreement, whether it relates to key responsibilities, priorities, methods of assessment must be mediated by the MEC for Local Government in the Province or a person designated by him / her within 30 days of receipt of a formal dispute from the employee. The decision of the MEC or his designate shall be final and binding on both parties.
- 13.2 Any disputes about the outcomes of the employee's performance evaluation must be mediated by the MEC for Local Government in the Province or a person designated by him / her within 30 days of receipt of a formal dispute from the employee. The decision of the MEC or his designate shall be final and binding on both parties.

## 14 GENERAL

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of **ANNEXURE A** may be made available to the public by the Employer.
- 14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other legal instruments.

Thus done and signed at Piketberg on this the 25 kg day of Tune 2018.

AS WITNESSES:

1. <u>I</u>

MUNICIPAL MANAGER

2. Ligelskeht.



Thus done and signed at Piketberg on this the osth day of June 2018.

**AS WITNESSES:** 

1. \_\_\_\_\_\_

**EXECUTIVE MAYOR** 

2. Agelsrent to



## **ANNEXURE A: PERFORMANCE PLAN**

- The Performance Plan sets out the performance objectives and targets which are based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and includes key performance indicators, units of measure, details of evidence that must be provided to show that the indicator has been achieved, target dates and weightings which show the relative importance of key performance indicators to one another.
- performance plan which are linked to the National KPA's, which constitute 80% of the overall assessment result as per the weightings agreed to The employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per the between the employer and employee. ≔
- The performance management system automatically rates performance in terms of the key performance indicators as follows which correlates with the rating referred to in 6.3.1. i≡ਂ

| Category                        | Colour | Explanation   |
|---------------------------------|--------|---|
|                                 |        | Performance does not meet the standard expected for the job. The review/assessment indicates that they employee has                 |
| KPI's Not Met/                  | •      | achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and     |
| Unacceptable performance        | 1      | Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level             |
|                                 |        | expected in the job despite management efforts to encourage improvement.  |
| KDI's Almost Met /              |        | Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for           |
| Not fully effective             | 2      | the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half        |
|                                 |        | the key performance criteria and indicators as specified in the PA and Performance Plan.  |
| KPI's Met /                     | ٠      | Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully         |
| Fully effective                 | n      | achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan. |
| KPI's Well Met /                |        | Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has            |
| Performance significantly above | 4      | achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all     |
| expectations                    |        | others throughout the year.   |
| KDI's Extremely Well Met /      |        | Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has           |
| Outstanding Performance         | 2      | achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan  |
|                                 |        | and maintained this in all areas of responsibility throughout the year.   |



## KEY PERFORMANCE INDICATORS AND TARGETS FOR 2018/2019

2018 - 2019

## TOP LEVEL SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN



JUNE 2018



SUBMISSION OF TOP LEVEL SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (TL. SDBIP) FOR THE 2018/19 FINANCIAL YEAR BY THE ACTING EXECUTIVE MAYOR

The Municipal Finance Management Act. 2003, [Act 56 of 2003], requires that municipatities must draft, adopt and submit to the Mayor the Top Level Service Delivery and Budgot implementation Plan (SDBIP) following the approval of the Integrated Development Plan and Budgot as a strategic financial management tool to ensure that hudgotary decisions that are adopted by Council are aligned with the Integrated Development Plan (IDP).

I herewith approve the Top Level Service Delivery and Budget Implementation Plan for 2018/19.



8100 JUL 101

UAIR

ACTING EXECUTIVE MAYOR OF BERGRIVIER MUNICIPALITY

ALDERLADY SANDRA CRAFFORD

## Notes to the Executive Mayor on the TL SDBIP 2018 / 2019

- The draft TI SDBIP was submitted to Mayca and Council before the end of March 2018 and was approved in draft with the IDP 13" Brotten) and the budget (2018/19, 2019/2020 and 2020/2021)
- The draft TL SDBIP was advertised for public comment and no comments have been
- The final TI SDBIP was workshopped between myzelf and each Director with our Portfalio
- The final II SDBIP was discussed and approved at the formal Director's Meeting of 11 June
- In terms of legislation you should consider the TLSDBP and approve it within 28 days after approval of the Budget (which took place on 29 May 2018). The 28 days will end on 25 June on a
- Should you have any further quenes, please do not hesitate to contact me

Kind regards

Thurte unde adv hanlie unde municipal manager

| PP San (f)   | Unit of Measurement   | Ward [R]  | KPI Owner [R] Office of th | orite of the Municipal Manager | Managur  | Type [8]     | 12 | Target Type [A] |      |      | 3   | 3      | 8  |
|--|---|---|----------------------------|--------------------------------|--|--------------|----|-----------------|------|------|-----|--------|--|
| The percentage of the municipal capital budget activities to budget activities of the state of t | N of Capital budget spent as at 30 June 2019 (Autual Innount Seith on capital projects/1019) amount budgeted for capital projects/3020) | lla   | Municipal Manager          | \$<br>55                       | AFS and Section 73 in Year<br>Monthly & Quarterly<br>Budget Statement  | Last Value   | 7  | Percentage      | 45%  |      | . ₹ | 4s 10% | 7 10 10 10 10 10 10 10 10 10 10 10 10 10 |
| 100% compliance with Selection &<br>Recruitment Policy when vacant posts<br>within the 3 highest levels of management<br>and filed subject to suitality qualifier<br>candisates  | % compliance with the selection<br>and sectuitment policy   | ₹   | Municipal Manager          | 100%                           | Minutes of Council meeting for appointment of top 2 levels & appointment letter and appointment letter and signed service contract for level 3                     | Scand-Alane  | ~  | Percentage      | 100% | 100% |     | 100%   |  |
| improve staff productivity & responsivement<br>through quarterly leasen by they development<br>meetings and/or initiatives   | Mumber of teadership torum<br>Meetings and/or other<br>leadership initiatives   | AR  | Municipal Manager          | ч                              | Attendance registers of eadership forums hald and/or copies of Power-birth trespens from made fouring sessions and/or approves programme of strategic session held | Accumulative | m  | Mumber          | a    | -    |     | r      |  |
| MFDA Section 131(1) finalize that any issues raised by the dubition General in an Audit Report are addressed   | % of issues raised by the Auditor<br>General in an audit report<br>addressed  | 14  | Municipal Manager          | 100%                           | Final Aucht Report of<br>Auchtor-General Issued<br>other auchting financial<br>Statements & PDC's for<br>2017/18 financial year                                    | Garry Over   | 2  | Percentage      | %601 | ž    |     | ž      | <b>\$</b>                                |
| Develop a risk based audit plan with an internal audit plan (Risk) [USFMA - Section 165/2](a) is submit to fugit Committee by 30 June 2019   | Risk with internal audit prugramme suberitied to the Audit Committee by 30 June 2019  | AB  | Municipal Manager          | -                              | Audit Committee minutes  | Carry Over   | m  | Norther         | z4   | 0    |     | 0      | 0  |
| Convoine a Counciller & Sentor<br>Management strategy, planning session for<br>IDP & budget process by 30 Nov 2018   | Stategit planning session heid<br>by 30 November 2018   | ₹   | Municipal Manager          | -                              | Minutes of and/ or<br>preventation of the<br>strategic planning and/or<br>team building session  | Carry Over   | m  | Number          | **   | a    |     | -      | -  |
| Corrected with the public on a quarterly basis through printed media   | Number of editions and/ or<br>communications  | All   | Municipal Manager          | sú                             | Articles publish in pointed media and/ar press statements released, incliniternal and/or external newsletters  | Accumulative | m  | Number          | 44   | ~    |     | ~      |  |
| Regular ward commotee meetings and/or<br>engagements   | Number of warp committee<br>meetings and/or engagements   | Ŋ   | Municipal Manager          | %                              | Minutes of ward committee meetings and separate altendance register of each ward committee per engagement  | Accumulative | •  | Number          | 5.4  | 2.   |     | r~     |  |
| Facilitate economic development for the SMME's in Parterville through the implementation of the UA project time-frame by 30 June 2019.   | Submission of U.A project time frame to ICLD and completion of project timeframe by 30 June 7019.                                       | Remainder of<br>Porter ville<br>and rural area<br>south of<br>Porterville | Municipal Manager          | New KPI                        | Proof of submission of time<br>frames and presentation<br>made to ICLD other by<br>omail and/or hard copes   | Carry Ower   | m  | Number          | -    | 0    |     | ٥      | 0  |
| Cevelop a well-functioning communications<br>department by submitting a social media<br>policy to FAM by 180 a.e. 2000   | A social media polity submitted<br>to PMC by 30 June 2019   | IIV   | Municipal Manager          | New KP                         | Minutes of EMC Meeting   | Carry Over   | -  | Mumber          | ,    |      |     |        | 0  |

| Assist | Mark April 18   | The second of the  | Ward JEI  | EDI Common (E)                  |                    |   | VOLUME AND ADMINISTRA |     |                 |      |      |       |      |      |
|--------|---|--|---|---------------------------------|--------------------|---|-----------------------|-----|-----------------|------|------|-------|------|------|
|        | Filling of all vecant strategic funded  |  |   | N sausona                       |                    |   | Apper [R]             | ē   | Tarpet Type [4] |      | 3    |       | 2    |      |
| Ħ      |   | % of variont strategy funder<br>positions filled within the time<br>frame of a verytim and<br>footward requisition within<br>30 days and the appointment<br>within 3 months, (subject to<br>availability of subject<br>candicates)   | Ψ   | Municipal Manager               | New s.P.           | Requisition symed by<br>Director and Municipal<br>Manager and signed<br>spoortment letter                 | Stand-Algna           |     | Percentage      | 100% | *00: | 8,000 | 1000 | 100% |
| я      | Gevelop a culture of sero (develop a culture of service) contraction and dishomesty by the efficient completion of discollary steps in service if any pressors of the MAM.  | % of stansgressions investigated<br>in terms of the Anti-Fraud and<br>Corruption Policy  | Alt   | Municipal Manager               | 100%               | Quarterly reports to<br>Portfolio Committee or<br>FMC when applicable                                     | Stand-Alone           |     | Percentage      | 300% | 100% | 7007  | 100A | 300% |
| =      | Faciliate at least 1 IDAC Awareness<br>Campagn per semester   | Number of Local Drug Accion<br>Committee Awareness<br>Campaigns per Gemester   | IIV   | Municipal Manager               | New KPI            | Minutes and/or Photos<br>and/or Presentations made<br>at Awareness Campagns                               | Carry Over            | m   | Number          | 2    | 0    | -     | 0    | н    |
| 34     | Facilitate the establishment of a Bergriater focus! Development Forum   | 1 Satial Development Forum<br>established by 30 June 2019  | 25  | Municipal Manager               | New KPI            | Minutes anglor attendance register of Social Development Focus  | Carry Over            |     | Mumber          |      | c    | 0     | ن    | -    |
|        |   |  |   | Corp                            | Caracrate Services |   |                       |     |                 |      |      |       |      |      |
| 15     | The percentage of the Corpuses Services ceptial budget and genet funding actually spent on capital projects as at 20 Anne 2019 (Actual amount spent on capital projects) Total amount budgeted for capital projects XXXC. | % of Capital bugget excligant<br>funding spent as at 30 Juna<br>2019 (Actual amount spent on<br>capital projectly Total amount<br>budgetes for tapital projects) X<br>300]   | NA.   | Officetor Corporate<br>Services | 86<br>88           | AFS and Section 71 in-Year<br>Monthly & Quarterly<br>Budget Statement<br>Computed from VESTA<br>Francisco | Last Value            | 2   | Percentage      | **** | *5   | ¥01   | 40%  | *56  |
| 21     | The development and approval of or least 1<br>SOP per quarter for Human Resources   | Number of SDP's for Human<br>Resources developed and<br>approved by the Chector<br>Corporate Services  | ₹   | Director Corporate<br>Services  | 4                  | Approved and signed-off<br>SOP's by the Director.<br>Corporate Services                                   | Accumulative          | -   | Mumber          | 4    | -    | 64    |      | -    |
| ħ      | Comple a new 5-year SDF (Spatial<br>Development Framework) and present<br>draft SDF to Council by 31 December 2018  | Breft Super SDs precented to<br>Council by 31 Opcomber 2018  | N.  | Birector Corporate<br>Services  | -                  | Minutes of Council<br>Meesing   | Carry Over            |     | Number          | -    | D    | 0     | ٥    | -    |
| 89     | Manitoning of the approved RSEP project<br>plan for Pikerborg within the approved<br>budget and submit at least 4 reports to the<br>Portfallo Committee   | At less: 4 reports submitted to<br>the Portfol o Committee   | Western and<br>Southern<br>parties of<br>Pikes berg<br>town, De<br>Hook, Witte<br>water and<br>Goedverwacht | Director Coparate<br>Sarvices   | -                  | Minutes of Caramate<br>Services Portfold<br>Contractee  | Accumulative          | -   | Number          | ч    | В    | ٥     | 0    | 4    |
| 92     | Undertake an inchal Cutomer Service<br>evaluation & submit report with<br>recommendation on cutomer service to<br>EMC by 30 June 2019   | Customer service avaiuations compared and report with recommendations submitted to the EMC by 30 June 2019   | 14  | Director Corporate<br>Services  | -                  | Minutes of EMC Meeting  | Garry Over            | E   | Number          | -    | 0    | 9     | 0    | м    |
| 8      | Develop a culture of sero tolerance to corruption and dishonesty by the efficient completion of despirary stops in terms of trangressions of the MFMA.  | % of transpressions investigated<br>in terms of the Anti-Fraud and<br>Corruption Policy  | W   | Olrector Corporate<br>Services  | 100%               | Mnutes of Corporate<br>Portfolio Committee  | Stand-Alune           | , p | Percentage      | 100% | 100% | 100%  | 100% | 100% |
|        |   | The state of the s |   |                                 | -                  |   |                       |     |                 | -    |      |       | -    | 1    |

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## ANNEXURE B: COMPETENCY DESCRIPTIONS COMPETENCY DESCRIPTIONS (ANNEXURE B)

## 1. Leading Competencies Cluster

| Competency Name  | Strategic Direction and L   | eadership   |   |
|--|---|---|---|
| Competency Definition  | 1   | n for the institution, and insp   | pire and deploy others to   |
|  | deliver on the strategic in   |   |   |
| DAGIG  | ACHIEVEME   |   |   |
| BASIC  | COMPETENT   | ADVANCED  | SUPERIOR  |
| <ul> <li>Understand institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate</li> <li>Describe how specific tasks link to institutional strategies but has limited influence in directing strategy</li> <li>Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole</li> <li>Demonstrate a basic understanding of key decision- makers</li> </ul> | influence on the morale, engagement and participation of team members  • Develop actions plans to execute and guide strategy implementation  • Assist in defining performance measures to monitor the progress and effectiveness of the institution  • Displays an awareness of institutional structures and political factors  • Effectively communicate barriers to execution to relevant parties  • Provide guidance to all stakeholders in the achievement of the strategic mandate  • Understand the aim and objectives of the | determine value and alignment to strategic intent Display in-depth knowledge and understanding of strategic planning Align strategy and goals across all functional areas Actively define performance measures to monitor the progress and effectiveness of the institution Consistently challenge strategic plans to ensure relevance Understand institutional structures and political factors, and the consequences of actions Empower others to follow strategic direction and deal with complex situations | <ul> <li>Structure and position the institution to local government priorities</li> <li>Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework</li> <li>Hold self- accountable for strategy execution and results</li> <li>Provide impact and influence through building and maintaining strategic relationships</li> <li>Create an environment that facilitates loyalty and innovation Display a superior level of self-discipline and integrity in actions</li> <li>Integrate various systems into a collective whole to optimise institutional performance management</li> <li>Uses understanding of competing interests to manoeuvre successfully to a win/win outcome</li> </ul> |



| Competency Name   | People Management   |   |  |
|---|---|---|--|
| Competency Definition   | Effectively manage, ins<br>talent and build and nu<br>objectives  | pire and encourage people, re<br>arture relationships in order to   | spect diversity, optimise achieve institutional  |
|   | ACHIEVEN  | MENT LEVELS   |  |
| BASIC   | COMPETENT   | ADVANCED  | SUPERIOR   |
| <ul> <li>Participate in team goal-setting and problem solving</li> <li>Interact and collaborate with people of diverse backgrounds</li> <li>Aware of guidelines for employee development, but requires support in implementing development initiatives</li> </ul> | <ul> <li>Seek opportunities to increase team contribution and responsibility</li> <li>Respect and support the diverse nature of others and be aware of the benefits of a diverse approach</li> <li>Effectively delegate tasks and empower others to increase contribution and execute functions optimally</li> <li>Apply relevant employee legislation fairly and consistently</li> <li>Facilitate team goalsetting and problemsolving</li> <li>Effectively identify capacity requirements to fulfil the strategic mandate</li> </ul> | <ul> <li>Identify ineffective team and work processes and recommend remedial interventions</li> <li>Recognise and reward effective and desired behaviour</li> <li>Provide mentoring and guidance to others in order to increase personal effectiveness</li> <li>Identify development and learning needs within the team</li> <li>Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism</li> <li>Inspire a culture of performance excellence by giving positive and constructive feedback to the team</li> <li>Achieve agreement or consensus in adversarial environments</li> <li>Lead and unite diverse teams across divisions to achieve institutional objectives</li> </ul> | <ul> <li>Develop and incorporate best practice people management processes, approaches and tools across the institution</li> <li>Foster a culture of discipline, responsibility and accountability</li> <li>Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution</li> <li>Develop comprehensive integrated strategies and approaches to human capital development and management</li> <li>Actively identify trends and predict capacity requirements to facilitate unified transition and performance managemen</li> </ul> |



| Competency Name  | Program and Project Ma  | anagement   |   |
|--|---|---|---|
| Competency Definition  | manage, monitor and evolectives   | gram and project management<br>valuate specific activities in orc   | t methodology; plan,<br>der to deliver on set   |
|  | ACHIEVEM  | ENT LEVELS  |   |
| BASIC  | COMPETENT   | ADVANCED  | SUPERIOR  |
| <ul> <li>Initiate projects after approval from higher authorities</li> <li>Understand procedures of program and project management methodology, implications and stakeholder involvement</li> <li>Understand the rational of projects in relation to the institution's strategic objectives</li> <li>Document and communicate factors and risk associated with own work</li> <li>Use results and approaches of successful project implementation as guide</li> </ul> | <ul> <li>Establish broad stakeholder involvement and communicate the project status and key milestones</li> <li>Define the roles and responsibilities of the project team and create clarity around expectations</li> <li>Find a balance between project deadline and the quality of deliverables</li> <li>Identify appropriate project resources to facilitate the effective completion of the deliverables</li> <li>Comply with statutory requirements and apply policies in a consistent manner</li> <li>Monitor progress and use of resources and make needed adjustments to timelines, steps, and resource allocation</li> </ul> | <ul> <li>Manage multiple programs and balance priorities and conflicts according to institutional goals</li> <li>Apply effective risk management strategies through impact assessment and resource requirements</li> <li>Modify project scope and budget when required without compromising the quality and objectives of the project</li> <li>Involve top-level authorities and relevant stakeholders in seeking project buy-in</li> <li>Identify and apply contemporary project management methodology</li> <li>Influence and motivate project team to deliver exceptional results</li> <li>Monitor policy implementation and apply procedures to manage risks</li> </ul> | <ul> <li>Understand and conceptualise the long-term implications of desired project outcomes</li> <li>Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives</li> <li>Consider and initiate projects that focus on achievement of the long-term objectives</li> <li>Influence people in positions of authority to implement outcomes of projects</li> <li>Lead and direct translation of policy into workable actions plans</li> <li>Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are made as needed</li> </ul> |



| Competency Name  | <b>Financial Management</b>   |  |   |
|--|---|--|---|
| Competency Definition  |   | nd manage budgets, control ca  |   |
| -  | risk management and ac  | dminister procurement proces   | ses in accordance with  |
|  | recognised financial pra-   | ctices. Further to ensure that   | all financial transactions are  |
|  | managed in an ethical m   |  |   |
|  | ACHIEVEM  | ENT LEVELS   |   |
| BASIC  | COMPETENT   | ADVANCED   | SUPERIOR  |
| <ul> <li>Understand basic financial concepts and methods as they relate to institutional processes and activities</li> <li>Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems</li> <li>Understand the importance of financial accountability</li> <li>Understand the</li> </ul> | general financial concepts, planning, budgeting, and forecasting and how they interrelate  Assess, identify and manage financial risks  Assume a cost-saving  | <ul> <li>Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility</li> <li>Prepare budgets that are aligned to the strategic objectives of the institution</li> <li>Address complex budgeting and financial management concerns</li> <li>Put systems and processes</li> </ul> | <ul> <li>Develop planning tools to<br/>assist in evaluating and<br/>monitoring future<br/>expenditure trends</li> <li>Set budget frameworks fo<br/>the institution</li> <li>Set strategic direction for<br/>the institution on<br/>expenditure and other<br/>financial processes</li> <li>Build and nurture<br/>partnerships to improve<br/>financial management and<br/>achieve financial savings</li> </ul> |
| importance of asset control  | of decisions and suggestions • Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and updated • Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget | in place to enhance the quality and integrity of   | <ul> <li>Actively identify and implement new methods to improve asset control</li> <li>Display professionalism in dealing with financial data and processes</li> </ul>  |



| Competency Name   | Change Leadership  |  |  |
|---|--|--|--|
| Competency Definition   |  | te institutional transformation<br>nplement new initiatives and o  |  |
|   | quality services to the co   | ommunity   |  |
|   |  | ENT LEVELS   |  |
| BASIC   | COMPETENT  | ADVANCED   | SUPERIOR   |
| <ul> <li>Display an awareness of change interventions, and the benefits of transformation initiatives</li> <li>Able to identify basic needs for change</li> <li>Identify gaps between the current and desired state</li> <li>Identify potential risk and challenges to transformation, including resistance to change factors</li> <li>Participate in change programs and piloting change interventions</li> <li>Understand the impact of change interventions on the institution within the broader scope of Local government</li> </ul> | <ul> <li>Perform an analysis of the change impact on the social, political and economic environment</li> <li>Maintain calm and focus during change</li> <li>Able to assist team members during change and keep them focused on the deliverables</li> <li>Volunteer to lead change efforts outside of own work team</li> <li>Able to gain buy-in and approval for change from relevant stakeholders</li> <li>Identify change readiness levels and assist in resolving resistance to change factors</li> <li>Design change interventions that are aligned with the institution's strategic objectives and goals</li> </ul> | <ul> <li>Actively monitor change impact and results and convey progress to relevant stakeholders</li> <li>Secure buy-in and sponsorship for change initiatives</li> <li>Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness</li> <li>Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change</li> <li>Take the lead in impactful change programs</li> <li>Benchmark change interventions against best change practices</li> <li>Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation</li> <li>Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation</li> </ul> | <ul> <li>Sponsor change agents and create a network of change leaders who support the interventions</li> <li>Actively adapt current structures and processes to incorporate the change interventions</li> <li>Mentor and guide team members on the effects of change, resistance factors and how to integrate change</li> <li>Motivate and inspire others around change initiatives</li> </ul> |



| Competency Name  | Governance Leadership  |  |          |  |
|--|--|--|----------|--|
| Competency Definition  | Able to promote, direct<br>requirements and apply<br>obligations. Further, ab  | Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships   |          |  |
|  | enhance cooperative go   |  |          |  |
|  | ACHIEVEN   | IENT LEVELS  |          |  |
| BASIC  | COMPETENT  | ADVANCED   | SUPERIOR |  |
| <ul> <li>Understand the structure<br/>of cooperative<br/>government but requires<br/>guidance on fostering<br/>workable relationships</li> </ul> | Display a thorough understanding of governance and risk and compliance factors and implement plans to address these     Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution     Actively drive policy formulation within the institution to ensure the achievement of objectives | <ul> <li>Able to link risk initiatives into key institutional objectives and drivers</li> <li>Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles</li> <li>Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives</li> <li>Demonstrate a thorough understanding of risk retention plans</li> <li>Identify and implement comprehensive risk management systems and processes</li> <li>Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement</li> </ul> |          |  |



## 2. Core Competencies Cluster

| Competency Name   | Moral Competence   |   |   |  |
|---|--|---|---|--|
| Competency Definition   | The state of the s | riggers, apply reasoning that p<br>tly display behaviour that refle   |   |  |
| ACHIEVEMENT LEVELS  |  |   |   |  |
| BASIC   | COMPETENT  | ADVANCED  | SUPERIOR  |  |
| <ul> <li>Realise the impact of acting with integrity, but requires guidance and development in implementing principles</li> <li>Follow the basic rules and regulations of the institution</li> <li>Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent</li> </ul> | <ul> <li>Conduct self in alignment with the values of Local Government and the institution</li> <li>Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver</li> <li>Actively report fraudulent activity and corruption within local government</li> <li>Understand and honour the confidential nature of matters without seeking personal gain</li> <li>Able to deal with situations of conflict of interest promptly and in the best interest of local government</li> </ul>   | <ul> <li>Identify, develop, and apply measures of self-correction</li> <li>Able to gain trust and respect through aligning actions with commitments</li> <li>Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders</li> <li>Present values, beliefs and ideas that are congruent with the institution's rules and regulations</li> <li>Takes an active stance against corruption and dishonesty when noted</li> <li>Actively promote the value of the institution to internal and external stakeholders</li> <li>Able to work in unity with a team and not seek personal gain</li> <li>Apply universal moral principles consistently to achieve moral decisions</li> </ul> | <ul> <li>Create an environment conducive of moral practices</li> <li>Actively develop and implement measures to combat fraud and corruption</li> <li>Set integrity standards an shared accountability measures across the institution to support the objectives of local government</li> <li>Take responsibility for ow actions and decisions, even if the consequences are unfavourable</li> </ul> |  |



| Competency Name  | Planning and Organisin   | g  |   |
|--|--|--|---|
| Competency Definition  |  | nd organise information and r  |   |
|  |  | rvice delivery and build efficie   | nt contingency plans to   |
|  | manage risk  |  |   |
|  |  | ENT LEVELS   |   |
| BASIC  | COMPETENT  | ADVANCED   | SUPERIOR  |
| <ul> <li>Able to follow basic plans and organise tasks around set objectives</li> <li>Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans</li> <li>Able to follow existing plans and ensure that objectives are met</li> <li>Focus on short- term objectives in developing plans and actions</li> <li>Arrange information and resources required for a task, but require further structure and organisation</li> </ul> | they are performed within<br>budget and with efficient<br>use of time and resources<br>Measures progress and<br>monitor performance<br>results | <ul> <li>appropriate resources for<br/>successful implementation</li> <li>Identify in advance<br/>required stages and<br/>actions to complete tasks</li> </ul> | <ul> <li>Focus on broad strategies and initiatives when developing plans and actions</li> <li>Able to project and forecast short, medium and long term requirements of the institution and local government</li> <li>Translate policy into relevant projects to facilitate the achievement of institutional objectives</li> </ul> |



| <b>Competency Definition</b>  | Able to critically analyse   | information, challenges and t   | rends to establish and  |  |  |
|---|--|---|---|--|--|
| •   |  | olutions that are innovative to   |   |  |  |
|   | processes in order to ac   | hieve key strategic objectives  |   |  |  |
| ACHIEVEMENT LEVELS  |  |   |   |  |  |
| BASIC   | COMPETENT  | ADVANCED  | SUPERIOR  |  |  |
| <ul> <li>Understand the basic<br/>operation problem solving<br/>of analysis, but lack detail<br/>and thoroughness</li> <li>Able to balance</li> </ul> | Demonstrate Logical techniques and approaches and provide rationale for recommendations     Demonstrate objectivity, insight, and thoroughness when analysing problems     Able to break down complex problems into manageable parts and identify solutions     Consult internal and external stakeholders on opportunities to improve processes and service delivery     Clearly communicate the benefits of new opportunities and innovative solutions to stakeholders     Continuously identify | <ul> <li>Coaches team members on analytical and innovative approaches and techniques</li> <li>Engage with appropriate individuals in analysing and resolving complex problems</li> <li>Identify solutions on various areas in the institution</li> <li>Formulate and implement new ideas throughout the institution</li> <li>Able to gain approval and buy- in for proposed interventions from relevant stakeholders</li> <li>Identify trends and best practices in process and service delivery and propose institutional</li> </ul> | <ul> <li>Demonstrate complex analytical and problem solving approaches and techniques</li> <li>Create an environment conducive to analytical and fact-based problemsolving</li> <li>Analyse, recommend solutions and monitor trends in key challenges to prevent and manage occurrence</li> <li>Create an environment that fosters innovative thinking and follows a learning organisation approach</li> <li>Be a thought leader on innovative customer service delivery, and process optimisation</li> <li>Play an active role in sharing best practice solutions and engage in national and international local government seminar and conferences</li> </ul> |  |  |



| Competency Name   | Knowledge and Inform  | ation Management   |   |
|---|---|--|---|
| Competency Definition   | Able to promote the generation and sharing of knowledge and i through various processes and media, in order to enhance the c knowledge base of local government |  |   |
|   |   | IENT LEVELS  |   |
| BASIC   | COMPETENT   | ADVANCED   | SUPERIOR  |
| <ul> <li>Collect, categorise and track relevant information required for specific tasks and projects</li> <li>Analyse and interpret information to draw conclusions</li> <li>Seek new sources of information to increase the knowledge base</li> <li>Regularly share information and knowledge with internal stakeholders and team members</li> </ul> | enhance institutional effectiveness and   | <ul> <li>Effectively predict future information and knowledge management requirements and systems</li> <li>Develop standards and processes to meet future knowledge management needs</li> <li>Share and promote best-practice knowledge management across various institutions</li> <li>Establish accurate measures and monitoring systems for knowledge and information management</li> <li>Create a culture conducive of learning and knowledge sharing</li> <li>Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches</li> </ul> | <ul> <li>Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information</li> <li>Establish partnerships across local government to facilitate knowledge management</li> <li>Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach</li> <li>Recognise and exploit knowledge points in interactions with internal and external stakeholders</li> </ul> |



| Competency Name   | Communication  |  |  |
|---|--|--|--|
| Competency Definition   | manner appropriate for   | on, knowledge and ideas in a c<br>the audience in order to effect<br>to achieve the desired outcom | ctively convey, persuade and   |
|   |  | ENT LEVELS   |  |
| BASIC   | COMPETENT  | ADVANCED   | SUPERIOR   |
| <ul> <li>Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration</li> <li>Disseminate and convey information and knowledge adequately</li> </ul> | <ul> <li>Express ideas to individuals and groups in formal and informal settings in an manner that is interesting and motivating</li> <li>Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs</li> <li>Adapt communication content and style to suit the audience and facilitate optimal information transfer</li> <li>Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders</li> <li>Compile clear, focused, concise and well-structured written documents</li> </ul> | Batho Pele principles  | <ul> <li>Regarded as a specialist in negotiations and representing the institution</li> <li>Able to inspire and motivate others through positive communication that is impactful and relevant</li> <li>Creates an environment conducive to transparent and productive communication and critical and appreciative conversations</li> <li>Able to coordinate negotiations at different levels within local government and externally</li> </ul> |



| Competency Name   | Results and Quality Foo   | cus  |   |
|---|---|--|---|
| Able to maintain high quality standards, focus on achieving results and on while consistently striving to exceed expectations and encourage others quality standards. Further, to actively monitor and measure results and against identified objectives  |   | d encourage others to meet   |   |
|   | ACHIEVEM  | ENT LEVELS   | -   |
| BASIC   | COMPETENT   | ADVANCED   | SUPERIOR  |
| <ul> <li>Understand quality of work but requires guidance in attending to important matters</li> <li>Show a basic commitment to achieving the correct results</li> <li>Produce the minimum level of results required in the role</li> <li>Produce outcomes that is of a good standard</li> <li>Focus on the quantity of output but requires development in incorporating the quality of work</li> <li>Produce quality work in general circumstances, but fails to meet expectation when under pressure</li> </ul> | and pride in achieving the correct results  Set quality standards and design processes and tasks around achieving set standards  Produce output of high quality  Able to balance the quantity and quality of results in order to achieve objectives  Monitors progress, quality of work, and use of resources; provide status | quality outputs when placed under pressure  Establishing institutional | <ul> <li>ambitious and challenging team goals,</li> <li>communicating long-and short-term expectations</li> <li>Take appropriate risks to accomplish goals</li> <li>Overcome setbacks and adjust action plans to realise goals</li> </ul> |



ANNEXURE C: PERSONAL DEVELOPMENT PLAN: ADV HANLIE LINDE

Background

This Personal Development Plan (PDP) is drafted in terms of Section 8 of the Performance

Agreement entered into annually between the Bergrivier Municipality (Employer) and the

Municipal Manager (Employee H Linde).

Application

This is the PDP for the financial year I July 2018 to 30 June 2019.

Agreement

The Employer acknowledges and agrees that the Employee is fully qualified and skilled to perform

the current requirements of employment. But in the spirit of continues learning and building

experiences the Employer will support the Employee in the following endeavors during this period:

1. The Employer will allow the employee to partake in the Mentorship Programme facilitated

by the Western Cape Department of Local Government as a Mentor for middle managers

within Local Government in the Western Cape. This programme is for the benefit of middle

managers in all Municipalities in the Western Cape and Mentees from Bergrivier

Municipality will also reap the benefits. The programme entails that two mentees (from

other municipalities) will shadow the employee for three days a month from May 2018

until November 2018 and May 2018 until November 2019.

2. The Employee will further her understanding of and experience in Local Government by

participating regularly in SALGA workshops and other educational opportunities provided

by National -, Provincial- and Local Government as well as other institutions. The Employer

did approve a budget for this purpose and will allow the Employee to partake within the

limits of the approved budget.

3. The Employer acknowledges that the Employee is a member of the IIMC (International

Institute of Municipal Clerks) as well as IMASA (Institute of Municipal Administrators of

Southern Africa) and that the Employee will need time off to attend one annual conference

for each of these Institutions. Participation will be subject to the approved budget. The

conference for the IIMC could take place abroad.

4. The Employee wishes to state her interest and willingness to further her qualifications,

skills and knowledge in the field of Management. The details is not yet available, but will be

consulted with the Employer if it will have an impact on the Employees work. to MXX

- 5. The Employer is aware of the fact that the Employee was elected for the International Centre for Local Democracy's programme for Financial Sustainability and that the Employee will participate in the programme until completion in 2019.
- 6. The Employee notified the Employer in March 2018 of a planned and paid for overseas trip with her parents from 25 April 2019 until 3 June 2019 and will save enough leave days to be able to attend this once-in-a-lifetime opportunity.

The end.

